

## Amazon Fire Max 11

# Amazon Fire Max 11 Tablet User Manual

Model: Fire Max 11 (13th Generation - 2023 Release)

## INTRODUCTION

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Welcome to the user manual for your new Amazon Fire Max 11 tablet. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. The Fire Max 11 features a vivid 11-inch display, a powerful octa-core processor, and a long-lasting battery, designed for streaming, reading, gaming, and productivity.

# fire max 11

Powerful performance. Brilliant screen. Seriously fun.



NETFLIX



ROBLOX

Microsoft 365

Image: The Amazon Fire Max 11 tablet, showcasing its vibrant display and sleek design.

## GETTING STARTED: SETUP

### 1. Unboxing and Initial Charge

Upon unboxing your Fire Max 11, locate the tablet, USB-C (2.0) cable, 9W power adapter, SD-card ejection pin, and Quick Start Guide.

- Connect the USB-C cable to the tablet's USB-C port and the other end to the 9W power adapter.
- Plug the power adapter into a wall outlet.
- Allow the tablet to fully charge before first use. A full charge takes approximately 4.2 hours with the included adapter.

### 2. Powering On and Basic Setup

1. Press and hold the power button located on the side of the tablet until the Amazon logo appears.

2. Follow the on-screen prompts to select your language and connect to a Wi-Fi network. The device supports dual-band Wi-Fi 6 (802.11ax).
3. Sign in with your Amazon account or create a new one. This step is crucial for accessing Amazon services and content.
4. Complete any initial software updates. Ensure your device is connected to power during updates.

## OPERATING YOUR FIRE MAX 11

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### Navigation and Interface

The Fire Max 11 operates on Amazon's Fire OS, providing a user-friendly interface. Swipe down from the top of the screen to access quick settings and notifications. Swipe up from the bottom to return to the home screen or access the app drawer.

### Media Consumption

Enjoy movies, TV shows, and books on the vivid 11-inch display (2000 x 1200 resolution). The tablet is optimized for streaming and reading, with certified low blue light for comfortable viewing.



## Videos come to life on vivid 11" 2000x1200 screen

Image: A user holding the Fire Max 11 tablet, enjoying video content on its bright display.

### Camera Usage

The Fire Max 11 features 8 MP front and back-facing cameras with 1080p HD video recording and rear auto-focus. These cameras are suitable for video calls, capturing photos, and scanning documents.



Case sold separately

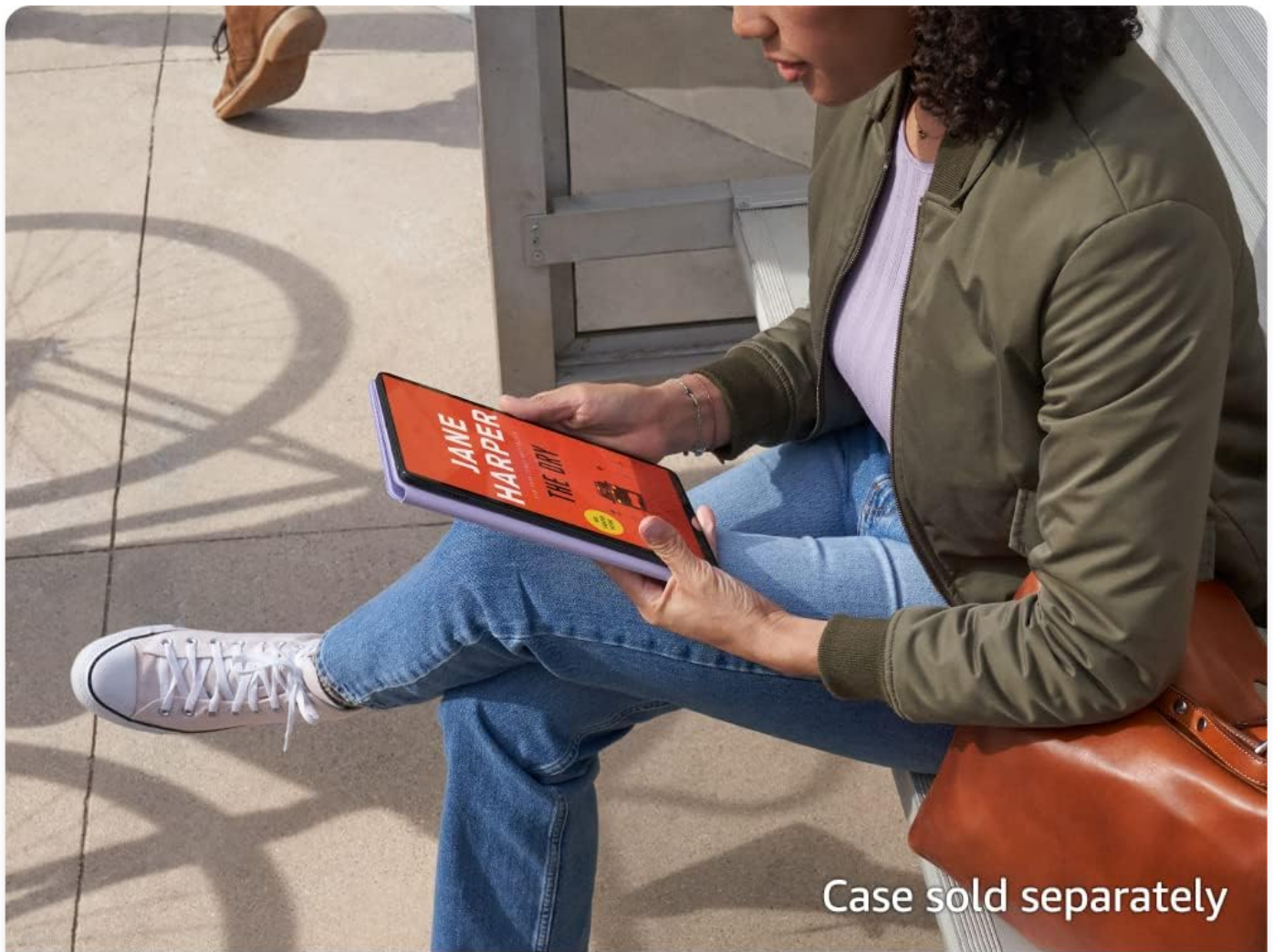


## Max your time with family and friends with an 8 MP camera

Image: The Fire Max 11 tablet facilitating a clear video call, demonstrating its communication capabilities.

### **Productivity and Creativity**

Enhance your productivity with optional accessories like the Fire Max 11 Keyboard Case and Made for Amazon Stylus Pen (sold separately). The tablet also includes smart tools for email, webpage summarization, and wallpaper creation.



## Lightweight metal design and 14-hour battery life

Image: The Fire Max 11 tablet being used outdoors, highlighting its portability and 14-hour battery life for on-the-go use.

### MAINTENANCE AND CARE

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#### Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- Avoid using abrasive cleaners, solvents, or aerosol sprays directly on the device.
- For stubborn smudges, slightly dampen the cloth with water.

#### Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Updates are typically downloaded automatically when connected to Wi-Fi. You can manually check for updates in the device settings.

## Storage Management

The Fire Max 11 comes with 64 GB or 128 GB of internal storage. You can expand storage up to 1 TB using a micro-SD card (sold separately). Regularly manage your storage by deleting unused apps, files, and clearing cache to maintain performance.

## TROUBLESHOOTING COMMON ISSUES

Problem	Solution
Device will not power on	Ensure the tablet is fully charged. Press and hold the power button for 20 seconds to perform a hard reset.
Wi-Fi connection issues	Restart your Wi-Fi router and the tablet. Forget the network in settings and reconnect. Ensure you are within range of the Wi-Fi signal.
Slow performance or apps crashing	Close unused apps. Clear app caches in settings. Ensure sufficient free storage space. Restart the device.
Battery drains quickly	Reduce screen brightness. Turn off Wi-Fi/Bluetooth when not in use. Close background apps. Limit streaming or gaming sessions.

## TECHNICAL SPECIFICATIONS

Feature	Detail
Display	11-inch, 2000 x 1200 resolution (213 PPI), TÜV Rheinland certified for low blue light.
Size	10.2 x 6.44 x 0.3 (259.1mm x 163.7mm x 7.5mm)
Weight	17.28 oz (490g)
CPU & RAM	Octa-core processor (MTK8188J), 4 GB RAM
Storage	64 GB or 128 GB internal, expandable up to 1 TB with micro-SD (sold separately).
Battery Life	Up to 14 hours (reading, web browsing, video, music).
Charge Time	Under 4.2 hours (9W adapter), under 3.5 hours (15W adapter, sold separately).
Wi-Fi Connectivity	Dual-band Wi-Fi 6 (802.11ax).
Ports	USB-C (2.0) for charging/audio, micro-SD slot.
Audio	USB-C audio, integrated speakers, external volume controls.
Cameras	8 MP front and back-facing with 1080p HD video recording and rear auto-focus.
Bluetooth	Built-in Bluetooth 5.3.
Sensors	Accelerometer, ambient light sensor, hall sensor, fingerprint sensor.

Feature	Detail
Included in Box	Fire Max 11 tablet, USB-C (2.0) cable, 9W power adapter, SD-card ejection pin, Quick Start Guide.



Image: Visual comparison of Fire tablet sizes, including the Fire Max 11.

## WARRANTY AND SUPPORT

### Warranty Information

Your Amazon Fire Max 11 tablet comes with a 1-year limited warranty and service. Optional extended warranties (1-year, 2-year, and 3-year) are available for U.S. customers and sold separately. Use of the Fire Max 11 tablet is subject to Amazon's Conditions of Use.

### Software Security Updates

This device receives guaranteed software security updates until at least four years after the device is last available for purchase as a new unit on Amazon's websites. For more information, visit Amazon's official support pages.

### Customer Support

For further assistance, technical support, or warranty claims, please visit the official Amazon Support website or contact Amazon Customer Service directly. Refer to the Quick Start Guide included in your product box for specific contact details or online resources.





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[Table 4th Gen DVR Compatible Devices and Apps](#)

A comprehensive list of compatible streaming devices, smart TVs, and mobile devices for the Tablo 4th Generation Over-The-Air DVR models. Includes information on available Tablo apps and support contact details.

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ENERGY STAR CERTIFIED Computers	
Amazon - fire max 11 : SU8NST	
Specifications	
ENERGY STAR Unique ID:	2407798
Brand Name:	Amazon
Model Name:	fire max 11
Model Number:	SU8NST
Type:	Slate/Tablet
Category 2: Processor Brand:	Other
Category 2: Processor Name:	MTK/ MT8188
Category 2: Base Processor Speed Per Core (GHz):	2.0
Category 2: Physical CPU Cores (count):	8
Category 2: System Memory (GB):	4.0
Category 2: Default Low-power Mode:	Sleep Mode
Category 2: Long Life Power Used for Sleep Mode:	No
Category 2: Off Mode (watts):	0.5
Category 2: Sleep Mode (watts):	0.3
Category 2: Long life (watts):	0.3
Category 2: Short life (watts):	2.3
Category 2: Base TEC Allowance (Watt):	14
Category 2: Functional Adapter Allowance (Watt):	9.7
Category 2: TEC of Model (Watt):	0.2
Notebooks, Desktops, Integrated Computers, Slate/ Tablets, Two-in-one Notebooks, and Portable All-in-ones Category for TEC (Typical Energy Consumption) Criteria:	2
Category 2: Operating System Name:	FireOS
Sleep Mode Default Time Upon Shipment (min.):	1
Display Sleep Mode Default Time Upon Shipment (min.):	1
Ethernet Capability:	No
Touch Screen:	Yes
Date Available On Market:	2023-05-23
Date Certified:	2023-05-16
Markets:	United States, Switzerland, Taiwan, Japan, Canada

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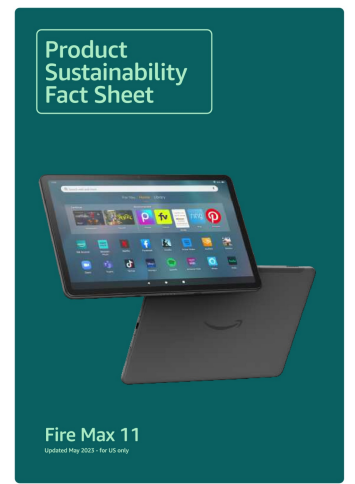
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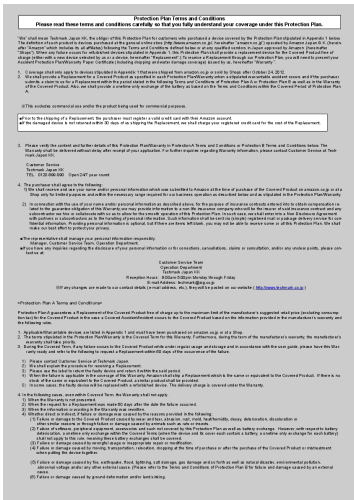
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Paperwhite Signature Edition, Kindle Scribe, **Fire Max 11** Products purchased from  
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Dispositivi compatibili con  
SonarPen



[Ultimo aggiornamento: 6 gennaio 2024]

## [SonarPen: Guida alla Compatibilità con Dispositivi Apple, Android, Windows, Chromebook e Nintendo Switch](#)

Scopri quali dispositivi Apple, Android, Windows, Chromebook e Nintendo Switch sono compatibili con SonarPen. Trova le informazioni necessarie per utilizzare la tua penna stylus su diverse piattaforme.

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