RUPA PRO13

RUPA 8K Android TV Box 13.0 User Manual
Model: PRO13

INTRODUCTION

Welcome to the RUPA 8K Android TV Box 13.0 user manual. This guide provides detailed instructions to help you set up, operate, and maintain your new streaming device. The RUPA TV Box is designed to deliver high-quality 8K video streaming, powered by Android 13.0 and an RK3528 quad-core processor, offering advanced connectivity options like WiFi6 and Bluetooth 5.0.

SAFETY INFORMATION

- Do not expose the device to water or moisture.
- Avoid placing the device near heat sources or in direct sunlight.
- Use only the provided power adapter to prevent damage.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep the device and accessories out of reach of children.

SETUP GUIDE

1. Package Contents

Before you begin, please verify that all items are present in the package:

- RUPA 8K Android TV Box
- Remote Control
- HDMI Cable
- Power Adapter
- User Manual (this document)

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Image: Contents of the RUPA 8K Android TV Box package.

2. Connecting the Device

1. Connect one end of the HDMI cable to the HDMI port on the RUPA TV Box and the other end to an available HDMI input on your television.

2. Plug the power adapter into the DC IN port on the RUPA TV Box, then plug the other end into a power outlet.

3. For a wired network connection, connect an Ethernet cable from your router to the LAN port on the RUPA TV Box. (Optional, Wi-Fi setup is also available).

3. Initial Power On

Once all connections are secure, turn on your television and select the correct HDMI input. The RUPA TV Box will automatically power on and display the boot-up screen. Follow the on-screen instructions to complete the initial

setup, including language selection and network configuration.

Image: The RUPA 8K Android TV Box and its accompanying remote control.

OPERATING INSTRUCTIONS

1. Navigating the Interface

Use the included remote control to navigate the Android 13.0 interface. The directional pad (up, down, left, right) and the 'OK' button are used for selection. The 'Back' button returns to the previous screen, and the 'Home' button takes you to the main home screen.

2. Network Connectivity

The RUPA TV Box supports both wired Ethernet and wireless WiFi6 connectivity.

- **Wi-Fi Connection:** Go to **Settings > Network & Internet > Wi-Fi**. Select your desired network from the list, enter the password if prompted, and connect. The device supports dual-band Wi-Fi 6 (2.4GHz and 5GHz) for stable and fast connections.
- **Ethernet Connection:** If an Ethernet cable is connected, the device will automatically detect and use the

wired network.

Image: Illustration of dual-band Wi-Fi 6 performance, highlighting faster speeds on the 6 GHz band.

Image: RUPA TV Box highlighting WiFi 6 and Bluetooth 5.0 capabilities, with examples of compatible Bluetooth accessories.

3. Bluetooth Pairing

The RUPA TV Box features Bluetooth 5.0 for connecting external devices such as keyboards, gamepads, and headphones.

1. Go to **Settings > Connected Devices > Pair new device**
2. Put your Bluetooth device into pairing mode.
3. Select your device from the list on the TV screen to complete the pairing process.

4. Media Playback (8K, HDR10, 3D)

The device supports 8K video decoding, HDR10 for enhanced color, and 3D video playback.

- Ensure your television supports 8K resolution and HDR10 for optimal viewing experience.
- Content quality will depend on the source material and your internet connection speed.
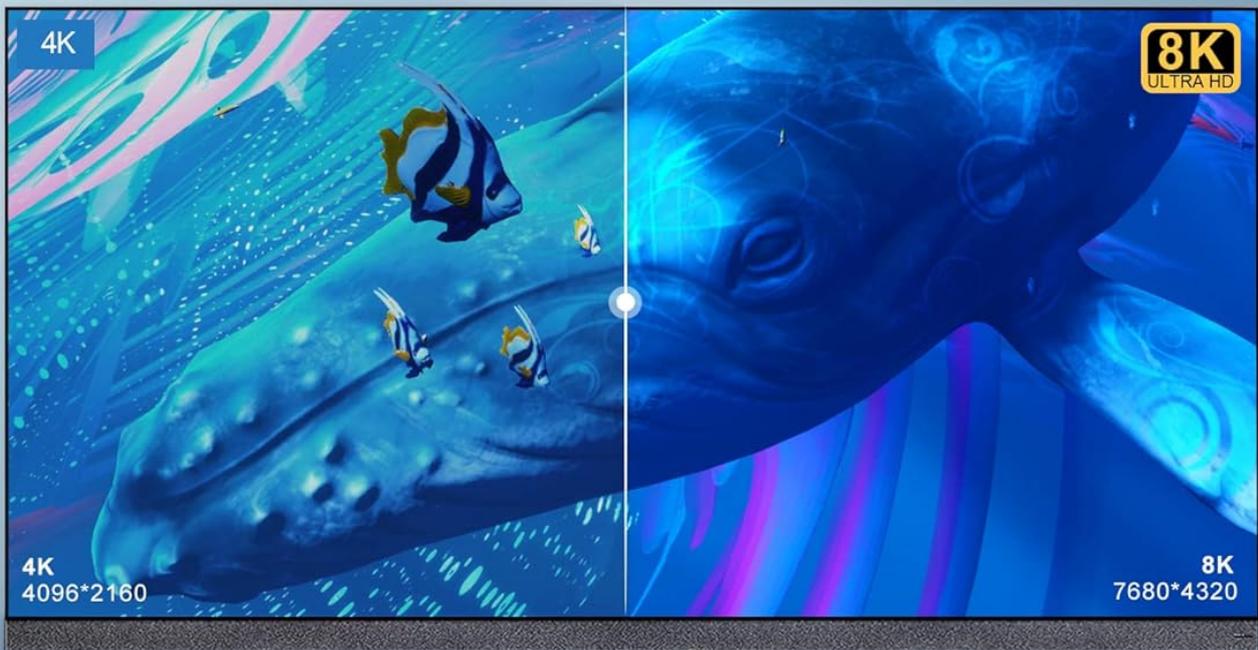

Image: Visual comparison of 4K and 8K video decoding, demonstrating the clarity of 8K resolution.

Image: Enhanced color processing for delicate and vivid visuals.

5. App Management

The RUPA TV Box runs on Android 13.0, providing access to a wide range of applications through the Google Play Store.

- **Install Apps:** Navigate to the Google Play Store icon on your home screen. Search for desired applications and select 'Install'.
- **Manage Apps:** Go to **Settings > Apps** to view, uninstall, or manage permissions for installed applications.
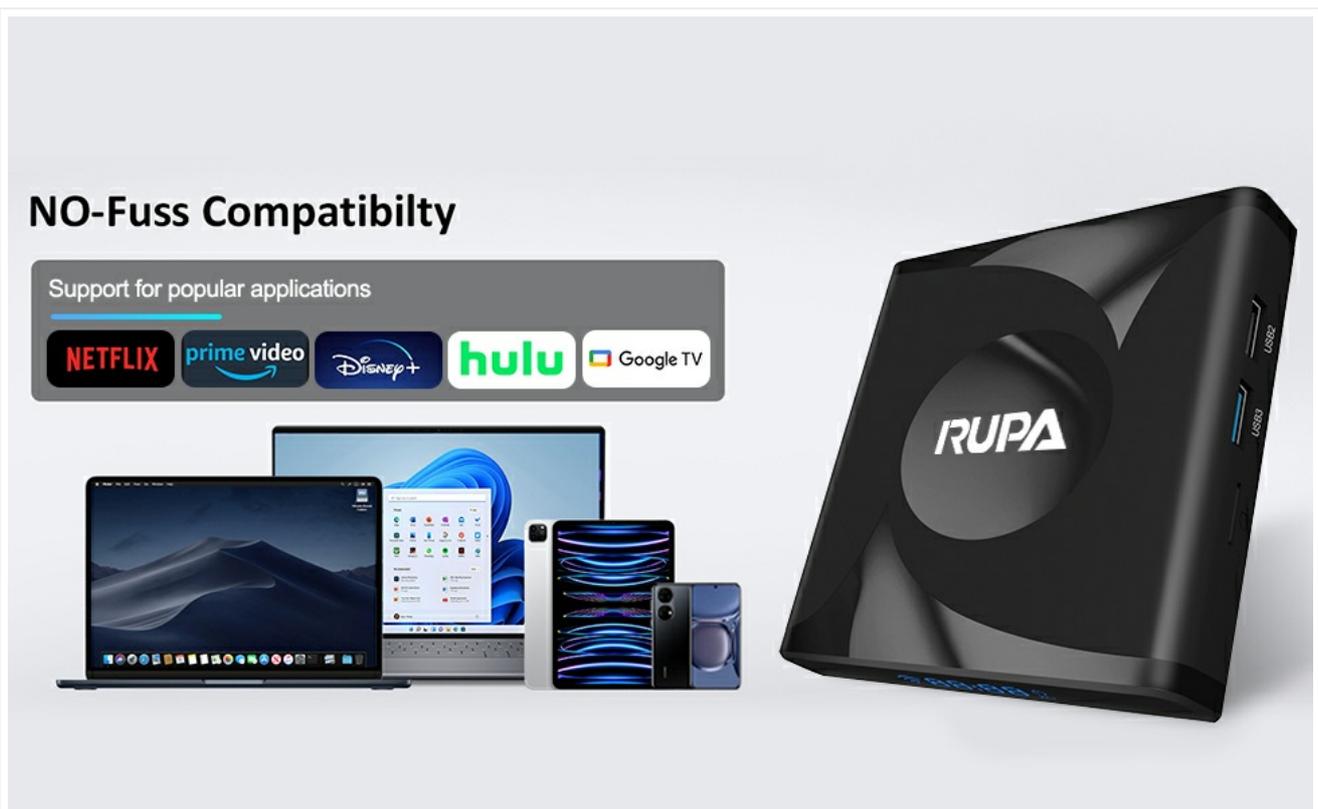
SHARE WITH BIG SCREEN

Widely Used for Watching Movies,

Working and Living

Image: Enjoying a home cinema experience with the RUPA TV Box.

Maintenance

1. Cleaning

To clean the device, disconnect it from power. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or abrasive materials.

2. Software Updates

Periodically check for software updates to ensure optimal performance and access to the latest features. Go to **Settings > About > System Update** to check for and install available updates.

3. Storage Management

The device comes with 16GB of internal storage. You can expand storage using a TF card (not included) if needed. Regularly clear cache and uninstall unused apps to free up space and maintain performance. Go to **Settings > Storage** to manage storage.
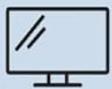
TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power adapter not connected or faulty.	Ensure the power adapter is securely connected to the device and a working power outlet. Try a different outlet.
No signal on TV	Incorrect HDMI input selected or faulty HDMI cable.	Verify your TV is on the correct HDMI input. Try a different HDMI port on your TV or a different HDMI cable.
Wi-Fi connection issues	Incorrect password, weak signal, or router issue.	Double-check the Wi-Fi password. Move the device closer to the router. Restart your router and the TV Box.
Apps not loading or crashing	Insufficient memory, app specific issue, or outdated app.	Clear the app's cache (Settings > Apps > [App Name] > Clear Cache). Uninstall and reinstall the app. Ensure the app and system software are up to date.
Remote control not responding	Low batteries or obstruction.	Replace the AAA batteries in the remote. Ensure there are no obstructions between the remote and the TV Box.

PRODUCT SPECIFICATIONS
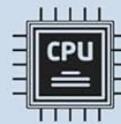
Newest RK3528 CPU

RK3528 Quad-Core 64bit Cortex-A53

| 8K | OS13.0 | WIFI6 | RK3528 | HDMI2.0 |

Image: Key features of the RUPA TV Box, including the RK3528 CPU and Android 13.0.

Feature	Detail
Brand	RUPA
Model Number	PRO13

Feature	Detail
Operating System	Android 13.0
Processor	Rockchip RK3528 Quad-Core 64-bit Cortex-A53
RAM	2GB
ROM	16GB
Wi-Fi	WiFi6 (Dual-band 2.4GHz/5GHz)
Bluetooth	BT5.0
Video Output	HDMI (Supports 8K, HDR10, 3D)
Connectivity	USB3.0, Ethernet LAN
Special Features	Chromecast, DLNA, Miracast
Dimensions	6.9 x 4.6 x 2 inches
Item Weight	4.2 ounces

WARRANTY INFORMATION

Please refer to the product packaging or the seller's information for specific warranty details. Typically, electronic devices come with a limited manufacturer's warranty covering defects in materials and workmanship under normal use. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

If you encounter any issues not covered in this manual or require further assistance, please contact RUPA customer support. Contact information can usually be found on the product packaging, the seller's website, or through your purchase platform. When contacting support, please have your product model number (PRO13) and purchase details ready.

Related Documents - PRO13

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VAIO ProPB/Pro13/S13　　　Windows 10 (　　1809-20H2)

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