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BEBASIA Smart Door Lock

BEBASIA Smart Door Lock User Manual

Model: Smart Door Lock

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your BEBASIA Smart Door Lock. Please read this manual thoroughly before installation and use to ensure proper function and safety.

Product Features

- **7-in-1 Unlocking Methods:** Fingerprint, Passcode, IC Cards (3 included), Backup Keys (2 included), App Control, Remote Control (requires gateway), and Alexa Voice Control (requires gateway and Alexa).
- **Sensitive Fingerprint Sensor:** Integrated into the handle for quick unlocking within 0.3 seconds.
- **Remote & Voice Control Capability:** Requires a separately sold BEBASIA Gateway for remote management and voice commands via Alexa.
- **Easy DIY Installation:** Designed for simple installation with a screwdriver, fitting standard US doors.
- **Reversible Handle:** Suitable for both right and left-handed door configurations.
- **App Management:** Control access, generate passcodes, and view access logs remotely via the dedicated app.
- **Emergency Power Supply:** Micro-USB port for temporary power in case of battery depletion.
- **Anti-Peeking Passcode:** Allows entry of random digits before or after the actual code to protect your privacy.
- **Passage Mode & Private Mode:** Configurable modes for different access needs.



Figure 1.1: Overview of BEBASIA Smart Door Lock features.

2. Setup and Installation

2.1 Package Contents

Verify that all components are present before beginning installation:

- 1 x Smart Door Lock Assembly
- 2 x Backup Keys
- 3 x IC Cards
- 1 x Door Lock Accessories Bag (screws, spindle, etc.)
- 1 x User Manual (this document)

2.2 Door Preparation

Ensure your door meets the following specifications:

- Door Thickness: 35-55mm (1-8/3" to 2-1/8")
- Backset: Standard US door backset.

2.3 Installation Steps

Installation typically requires only a screwdriver. No additional drilling is usually needed for standard door preparations.

1. **Install the Latch:** Insert the latch into the door edge and secure it with screws. Ensure the latch bolt faces the correct direction for your door swing.
2. **Install the Exterior Assembly:** Place the exterior handle assembly onto the door, feeding the spindle and wires through the latch hole.
3. **Install the Interior Mounting Plate:** Secure the interior mounting plate to the exterior assembly using screws, ensuring the wires are not pinched.
4. **Connect Wires and Install Interior Assembly:** Connect the wire harness from the exterior assembly to the interior assembly. Carefully tuck wires into the designated channel. Attach the interior assembly to the mounting plate and secure with screws.
5. **Install Batteries:** Open the battery cover on the interior assembly and insert 4 AA batteries (not included), observing polarity.
6. **Test Operation:** After installation, test the mechanical key and handle operation to ensure smooth movement.



Figure 2.1: DIY installation process and reversible handle feature.

2.4 App Setup (TTLock App)

The BEBASIA Smart Door Lock is managed via the TTLock app. Download the app from your smartphone's app store.

1. **Download and Register:** Search for "TTLock" in the App Store or Google Play, download, and create an account.
2. **Add Lock:** Enable Bluetooth on your phone. In the app, tap "Add Lock" and select "Door Lock". The app will search for nearby locks.
3. **Pair Lock:** When your lock appears, tap it to pair. You may need to touch the keypad on the lock to activate it.
4. **Set Admin Passcode:** Follow the app prompts to set an initial administrator passcode.

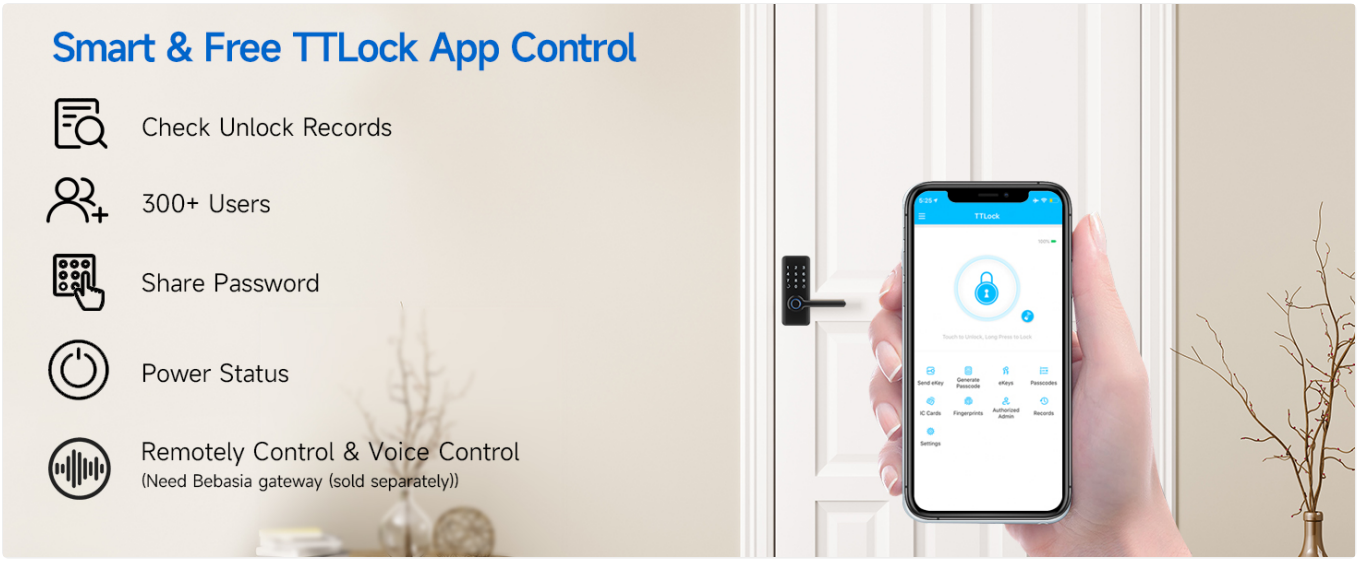


Figure 2.2: TTLock App interface for managing your smart lock.

3. Operating the Lock

3.1 Unlocking Methods

- **Fingerprint:** Place your registered finger on the sensor located on the handle. The lock will unlock within 0.3 seconds if the fingerprint is recognized.
- **Passcode:** Enter your 6-8 digit passcode on the keypad, followed by the '#' key.
- **IC Card:** Tap a registered IC card against the card reader area on the lock.
- **Backup Key:** Insert and turn the physical key in the keyhole located at the bottom of the exterior handle.
- **App Control (Bluetooth):** Open the TTLock app, ensure Bluetooth is enabled, and tap the unlock icon.
- **Remote Control (with Gateway):** If a BEBASIA Gateway is installed and paired, you can unlock the door remotely via the app from anywhere with an internet connection.
- **Voice Control (with Gateway & Alexa):** With a paired gateway and Alexa device, you can use voice commands like "Alexa, unlock my room door."



Figure 3.1: Fingerprint unlocking in progress.



Figure 3.2: Voice control via Alexa (requires BEBASIA Gateway, sold separately).

3.2 Locking Methods

- **Automatic Locking:** The lock will automatically lock after a set period (configurable in the app) once the door is closed.
- **Manual Locking:** Press and hold the '#' key on the keypad for 2 seconds, or use the app to lock.

3.3 Advanced Features

- **Anti-Peeking Passcode:** When entering your passcode, you can input random digits before and after your actual code (e.g., 123**[your code]**456#) to prevent others from guessing your code.
- **Passage Mode:** In this mode, the lock remains unlocked for continuous access. This can be set for specific times or indefinitely via the app.
- **Private Mode:** Activate this mode from the interior of the lock to prevent all external access methods (fingerprint, passcode, IC card) until deactivated.
- **Mute Mode:** Silence the lock's sounds for quiet operation, configurable through the app.
- **Generate Passcode Remotely:** Use the app to create temporary, one-time, or permanent passcodes and share them with visitors.

- **Access Logs:** View a history of who entered and when through the TTLock app.



Figure 3.3: Anti-Peeking Passcode for enhanced security.



Figure 3.4: Passage Mode allows continuous unlocked access.

4. Maintenance

4.1 Battery Replacement

The lock requires 4 AA batteries. When the battery level is low, the lock will provide a low battery alert. Replace all four batteries promptly to ensure continuous operation.

- Open the battery cover on the interior assembly.
- Remove old batteries and insert new AA batteries, ensuring correct polarity.
- Close the battery cover.

4.2 Emergency Power

If the batteries completely deplete, you can temporarily power the lock using a power bank connected to the Micro-USB port located at the bottom of the exterior handle. This allows you to unlock the door and replace the batteries.



Figure 4.1: Emergency power supply via Micro-USB.

4.3 Cleaning

Clean the lock's exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.

5. Troubleshooting

- **Lock not responding:** Check battery level. If low, replace batteries or use emergency power. Ensure the lock is properly installed and all connections are secure.
- **Fingerprint not recognized:** Ensure your finger is clean and dry. Re-register your fingerprint in the app if issues persist. Try different angles or fingers.
- **Keypad not responding:** Ensure the keypad is active (touch it to wake up). Check battery level.
- **App cannot connect to lock:** Ensure Bluetooth is enabled on your phone and you are within range of the lock. Restart the app and try again. If using a gateway, ensure the gateway is powered on and connected to Wi-Fi.
- **Lock makes unusual noises:** Check for any obstructions in the door frame or latch mechanism. Ensure all screws are tightened correctly.
- **Door does not lock/unlock smoothly:** Verify that the latch is aligned correctly with the strike plate. Ensure the door frame is not warped.

6. Specifications

Brand	BEBASIA

Model	Smart Door Lock
Lock Type	App control, Biometric, Keypad
Material	Zinc
Color	Black
Item Dimensions (L x W x H)	9 x 7 x 4 inches
Item Weight	3.14 pounds
Connectivity Protocol	Bluetooth, Wi-Fi (with optional gateway)
Control Method	App, Remote, Touch, Voice
Power Source	4 x AA Batteries (not included)
Emergency Power	Micro-USB
Operating Temperature	Approximately -4°F to 140°F (-20°C to 60°C)
Waterproof Rating	IP65



Figure 6.1: Environmental resistance of the smart door lock.

7. Warranty and Support

7.1 Warranty Information

The BEBASIA Smart Door Lock comes with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, unauthorized modification, accident, or improper installation.

7.2 Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact BEBASIA customer support. Refer to the product packaging or the BEBASIA official website for the most current contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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