pTron Bassbuds Neo

pTron Bassbuds Neo TWS Earbuds User Manual

Model: Bassbuds Neo

INTRODUCTION

Thank you for choosing the pTron Bassbuds Neo TWS Earbuds. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new wireless earbuds. Please read these instructions carefully before use to ensure optimal performance and longevity of your device.

WHAT'S IN THE BOX

The pTron Bassbuds Neo package includes the following items:

- 1 Pair of pTron Bassbuds Neo Earbuds
- 1 Charging Case
- 1 USB Type-C Charging Cable
- 1 User Guide Card
- 2 Pairs of Eartips (different sizes)

PRODUCT OVERVIEW

Familiarize yourself with the components of your pTron Bassbuds Neo TWS Earbuds.

Be Heard **Loud & Clear**
ENC Technology Enhances Your Voice on the Call

Noise

Voice

TruTalk
Technology

Image: The pTron Bassbuds Neo earbuds shown with their charging case.

pTron

BASSBUDS
neo

DSP ENC
Calling

Music & Game
Modes

Easy.
Connect.
Play.

Image: Diagram illustrating the Environmental Noise Cancellation (ENC) technology for clear calls.
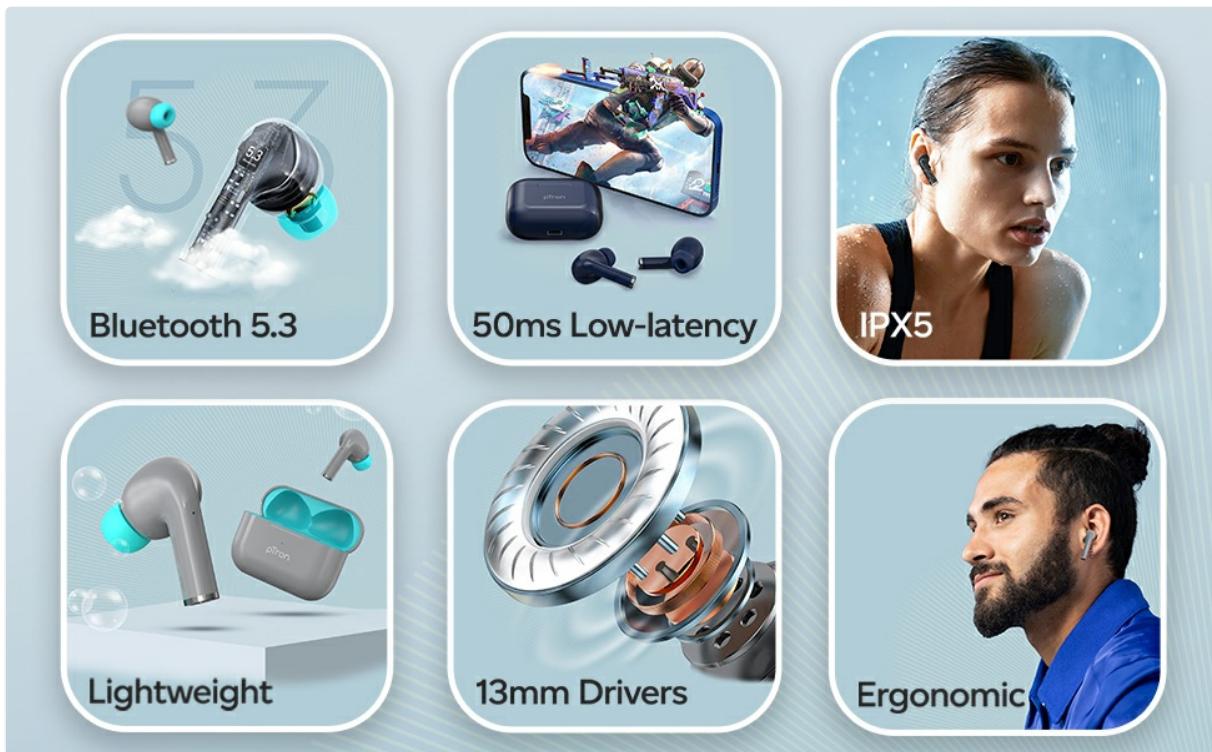

Image: Cutaway view of a 13mm dynamic driver and an illustration of 35 hours total playtime with the charging case.

SETUP INSTRUCTIONS

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Use the provided Type-C USB cable and a DC5V-1A charger. Using incompatible USB cables or high voltage chargers can damage the product and void the warranty.

- Place the earbuds into the charging case.
- Connect the Type-C charging cable to the charging port on the case and to a power source.
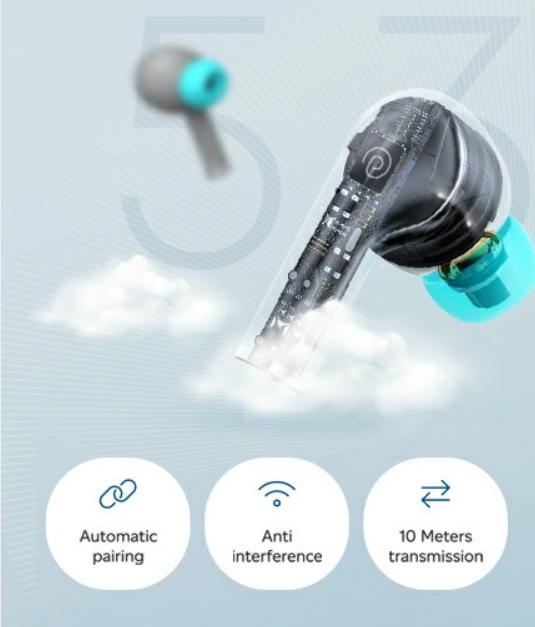- The indicator lights on the case will show the charging status.

2. Pairing with a Device

The Bassbuds Neo feature 1-step pairing for quick connection.

1. Ensure the charging case has sufficient power and the earbuds are inside.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your smartphone, tablet, or laptop, enable Bluetooth.
4. Search for available Bluetooth devices and select "pTron Bassbuds Neo" from the list.
5. Once connected, you will hear a confirmation prompt, and the earbuds will be ready for use.

The earbuds will automatically reconnect to the last paired device when taken out of the case, provided Bluetooth is enabled on the device.

Image: Visual representation of Bluetooth 5.3 connectivity and 50ms low-latency for gaming and music.

OPERATING INSTRUCTIONS

The pTron Bassbuds Neo feature intuitive touch controls for various functions.

Touch Controls

Function	Action
Play/Pause Music	Single tap on either earbud
Next Track	Double tap on the Right earbud
Previous Track	Double tap on the Left earbud
Answer/End Call	Single tap on either earbud
Reject Call	Long press on either earbud for 2 seconds
Activate Voice Assistant	Triple tap on either earbud
Switch Game/Music Mode	Long press on the Right earbud for 2 seconds

Mono/Stereo Bud Capability

You can use both earbuds together for a stereo audio experience or use a single earbud (left or right) independently for mono audio. To use a single earbud, simply take one out of the case and leave the other in, or put one back into the case while the other is in use.

Image: A user demonstrating touch controls and an illustration of IPX5 splash and sweat resistance.

MAINTENANCE

Proper care ensures the longevity and performance of your earbuds.

Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Gently clean the charging contacts on both the earbuds and the case to ensure proper charging.

Storage

- When not in use, store the earbuds in their charging case to protect them from dust and damage.
- Store the device in a cool, dry place, away from extreme temperatures and direct sunlight.

TROUBLESHOOTING

If you encounter issues with your pTron Bassbuds Neo, refer to the following common solutions:

- **Earbuds not pairing with device:**
  Ensure Bluetooth is enabled on your device. Make sure the earbuds are charged and out of the case. Try forgetting the device from your phone's Bluetooth settings and re-pairing.

- **Only one earbud working:**
  Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid and take them out again. This often resets the connection between the two earbuds. Ensure both earbuds are charged.

- **Earbuds not charging:**
  Check if the charging cable is securely connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean and free from debris. Use a DC5V-1A charger as recommended.

- **Low volume or poor sound quality:**

Adjust the volume on your connected device. Ensure the earbuds are properly seated in your ears and try different sized eartips for a better seal. Clean any earwax or debris from the earbud nozzles.

- **Intermittent connection:**
  Ensure your device is within the 10-meter Bluetooth range. Avoid obstacles between your device and the earbuds. Try disconnecting and reconnecting the earbuds.

TECHNICAL SPECIFICATIONS

Feature	Detail
Model Name	Bassbuds Neo
Connectivity Technology	Wireless (Bluetooth 5.3)
Audio Driver Size	13mm Dynamic Drivers
Noise Control	Passive Noise Cancellation, TruTalk ENC (Environmental Noise Cancellation) for calls
Battery Life	Up to 35 Hours (with charging case)
Charging Port	Type-C Fast Charging
Water Resistance Level	IPX5 Water Resistant
Control Method	Touch Controls
Special Features	50ms Low-Latency for Music/Game, Instant Voice Assistant, Stereo/Mono Bud Use
Item Weight	34 Grams
Product Dimensions	6 x 4.5 x 2.5 cm

WARRANTY AND SUPPORT

Warranty Information

The pTron Bassbuds Neo TWS Earbuds come with a **1-Year manufacturer warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your purchase receipt as proof of purchase for warranty claims.

Customer Support

For any queries, technical assistance, or warranty claims, please contact pTron customer support:

- **Phone:** 040-67138888
- **Email:** support@ptron.in