

Veise RZ06B

Veise RZ06B Smart Lock User Manual

Keyless Entry Deadbolt with Lever Handle Set

1. INTRODUCTION

This manual provides detailed instructions for the installation, setup, operation, maintenance, and troubleshooting of your Veise RZ06B Smart Lock. Please read this manual thoroughly before installation and use to ensure proper function and security.

2. PRODUCT OVERVIEW

2.1 Key Features

- **App Control & eKeys:** Manage access, set passwords, and view logs via a dedicated mobile application.
- **Multiple Password Options:** Generate permanent, timed, one-time, and recurring passwords.
- **Auto-Lock Function:** Configurable automatic locking from 5 to 900 seconds.
- **One-Touch Lock:** Instant locking via the touchscreen keypad.
- **Remote Control Capability:** Requires Veise G2 Gateway (sold separately) for remote access, real-time logs, and voice assistant integration.
- **IP54 Waterproof Rating:** Provides protection against dust and splashing water.
- **Durable Construction:** Made from aluminum and metal, tested to ANSI Grade 3 standards.

2.2 Package Contents

The Veise RZ06B Smart Lock package includes the following components:

- Smart Door Lock with 2 Handles
- Mounting Plate
- Latch
- Strike Plate
- 2 Physical Keys
- 2 IC Cards (Fob Cards)

- Screws
- Installation Instruction Manual
- Programming Quick Setup Guide

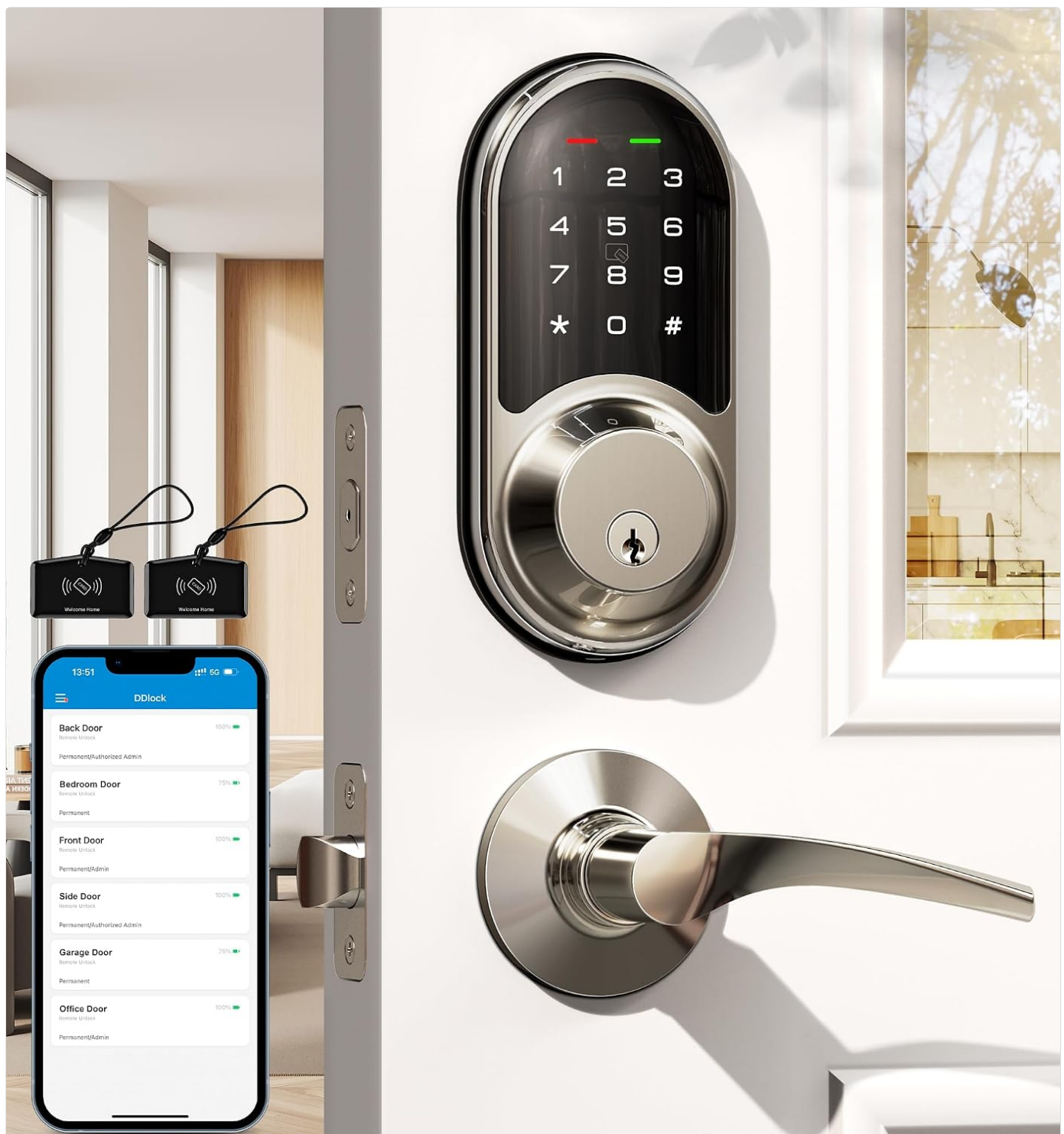


Image 2.1: Veise RZ06B Smart Lock and Handle Set, showing the keypad, keyhole, and lever handle on a door, with a smartphone displaying the lock's app interface.

3. INSTALLATION

3.1 Pre-Installation Check

Before beginning installation, ensure your door meets the following specifications:

- **Door Thickness:** 1-3/8" to 2" (35mm-50mm)

- **Hole Diameter (Deadbolt):** 1-1/2" or 2-1/8" (38mm or 54mm)
- **Hole Diameter (Handle):** 2-1/8" (54mm)
- **Backset:** 2-3/8" or 2-3/4" (60mm or 70mm)
- **Minimum Distance between holes:** 4" (101.6mm)
- **Bore Diameter (Latch):** 1" (25mm)

The lock is compatible with both left-handed and right-handed doors. It is designed for single cylinder deadbolts and is not compatible with mortise/integrated lock systems.

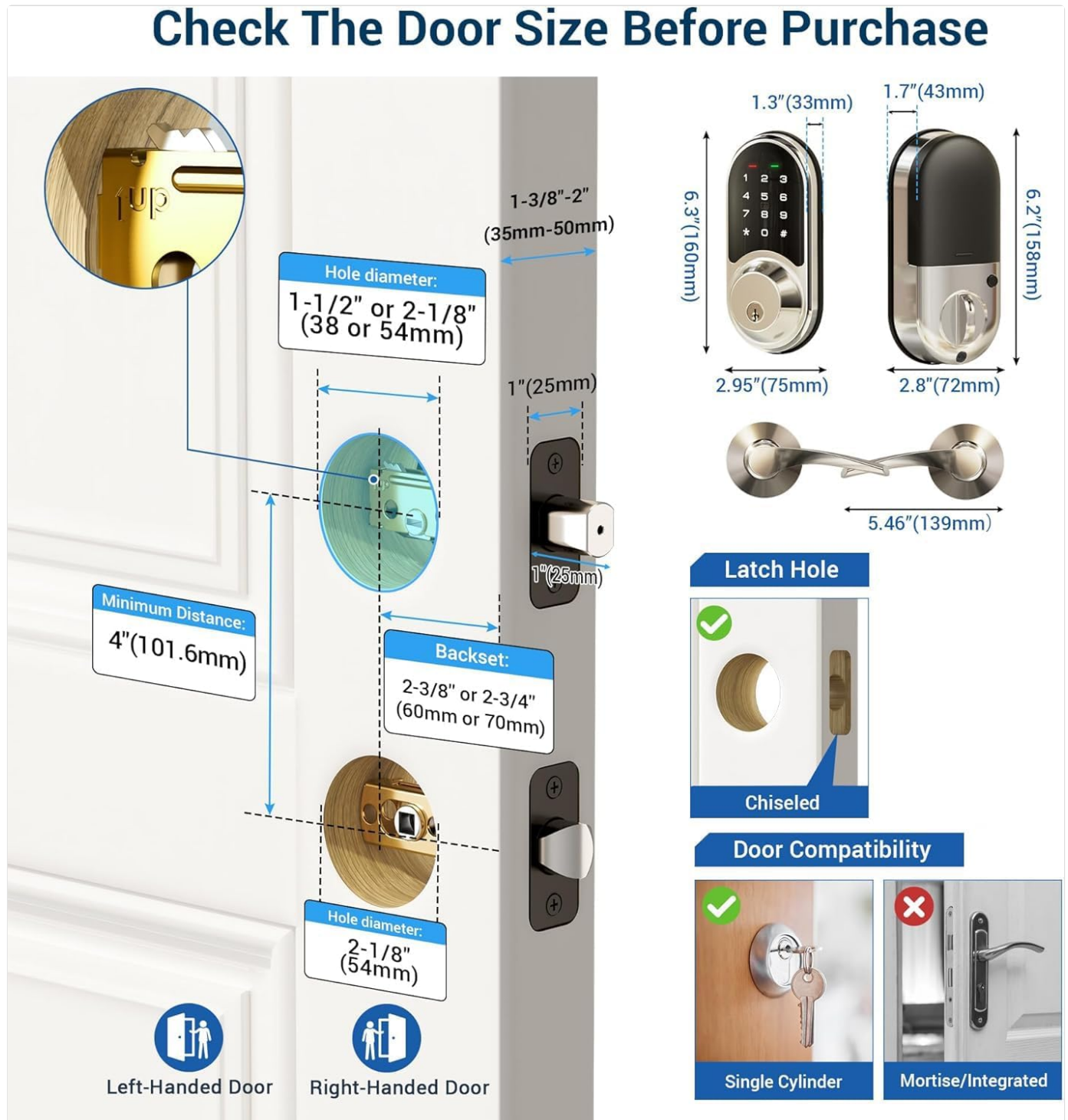


Image 3.1: Diagram illustrating required door measurements and compatibility for the Veise RZ06B Smart Lock installation, including hole diameters, backset, and door thickness.

3.2 Installation Steps

Installation typically requires only a screwdriver. Follow the detailed instructions provided in the included Installation

Instruction Manual. Ensure all components are correctly oriented for your door's handing (left or right).

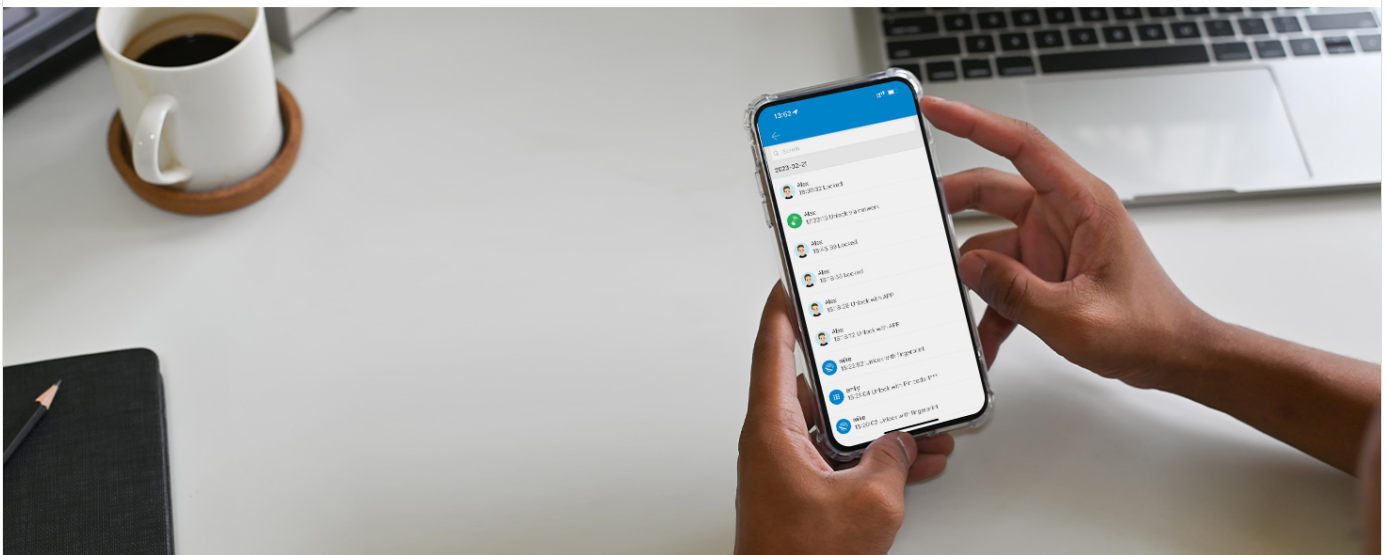


Image 3.2: Illustration showing how to set the door direction (left or right) within the mobile application after physical installation.

4. SETUP

4.1 App Pairing and Initial Setup

1. Download the recommended mobile application (e.g., DDLock or TT Lock App) from your device's app store.
2. Create an account and log in.
3. Ensure Bluetooth is enabled on your smartphone.
4. Touch the keypad of the smart lock to activate it.
5. Follow the in-app instructions to add your new lock. If the app cannot find or connect to the lock, perform a factory reset on the lock and try again.
6. **Important:** Do not change the Master Password using the keypad before pairing the lock with the app. All password management should be done through the app after successful pairing.

4.2 User and Password Management

The app allows for comprehensive user and password management:

- **Permanent Passwords:** For regular users.
- **Timed Passwords:** Valid for specific date and time ranges.
- **One-Time Passwords:** For single use.
- **Recurring Passwords:** Valid on specific days of the week during set hours.
- **eKeys:** Grant app access to family members, guests, or tenants.



Image 4.1: Screenshot of the smart user management interface, accessible via a web portal on a desktop computer and through the mobile application, showing a list of properties and their access status.

4.3 Remote Access (Optional)

For remote control and monitoring, the Veise G2 Gateway (sold separately) is required. Connect the gateway to your home Wi-Fi network and link it to your smart lock via the app. This enables:

- Remote unlocking/locking.

- Real-time access log viewing.
- Integration with voice assistants like Alexa and Google Home.
- Real-time message push notifications.

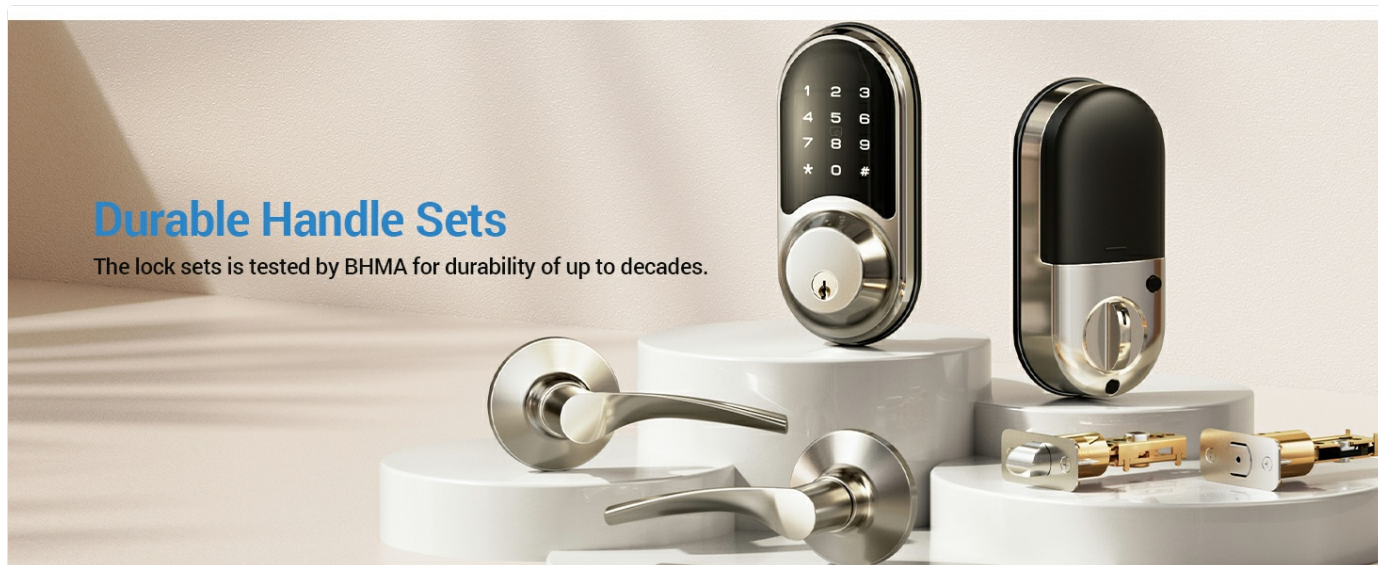


Image 4.2: A woman and child in a kitchen interacting with voice assistants (Alexa, Google Home) to control the smart lock, highlighting the need for the Veise G2 Gateway for this functionality.

5. OPERATING THE LOCK

5.1 Unlocking Methods

The Veise RZ06B Smart Lock offers multiple ways to unlock:

- **Mobile App:** Use the paired app on your smartphone.
- **Keypad:** Enter a valid passcode on the touchscreen.
- **IC Card (Fob Card):** Tap the provided IC card on the designated area of the lock.
- **Physical Key:** Use the traditional mechanical key as a backup.

Veise
Lifetime Service & Free Replacement - Whatever product issues!

Smart Deadbolt With Handle



APP Control



Password



Fobs



2 Handles





Image 5.1: A hand holding a smartphone displaying the lock's app interface, ready to unlock the Veise RZ06B Smart Lock.

US-Based Support, Always Ready to Help

Lifetime Phone Support (Mon-Fri, 9 AM - 5 PM PST),
plus 24/7 Email Assistance.

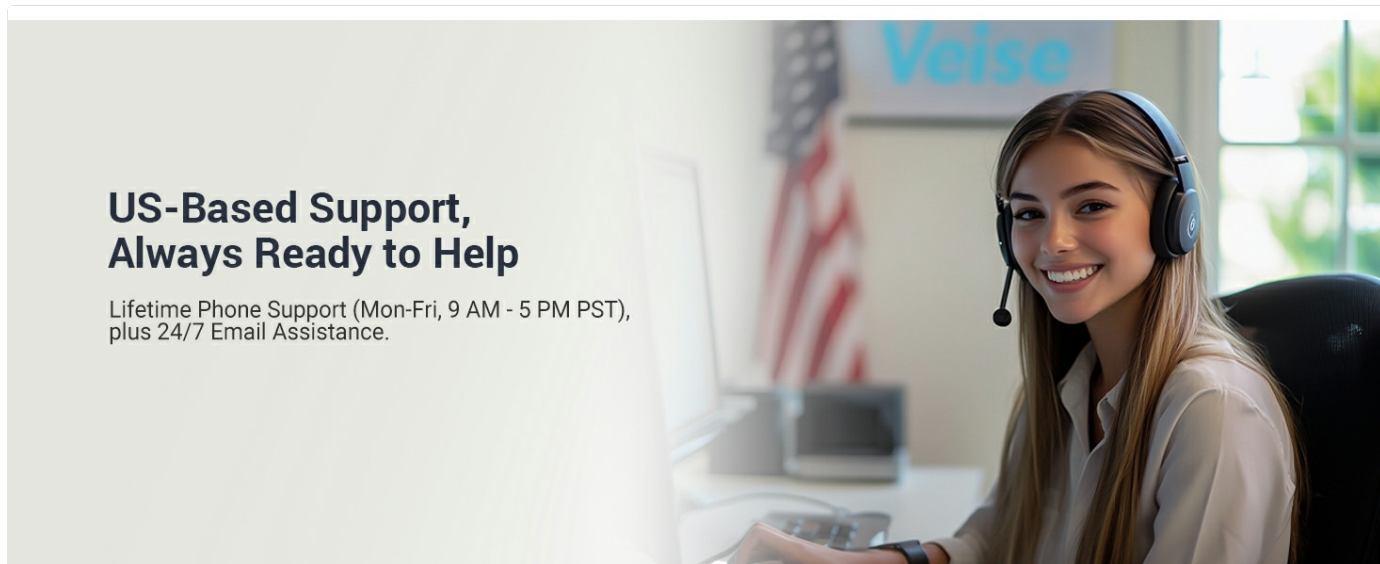


Image 5.2: A hand entering a code on the touchscreen keypad of the Veise RZ06B Smart Lock.

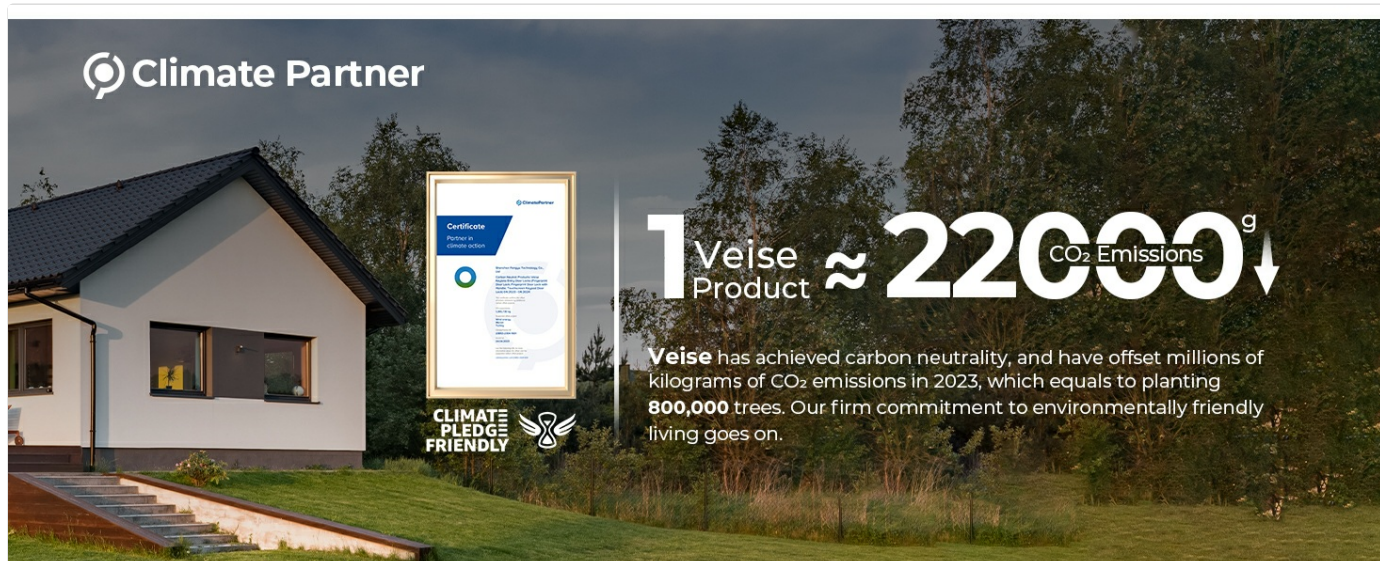


Image 5.3: A hand tapping an IC card (fob) on the Veise RZ06B Smart Lock for keyless entry.

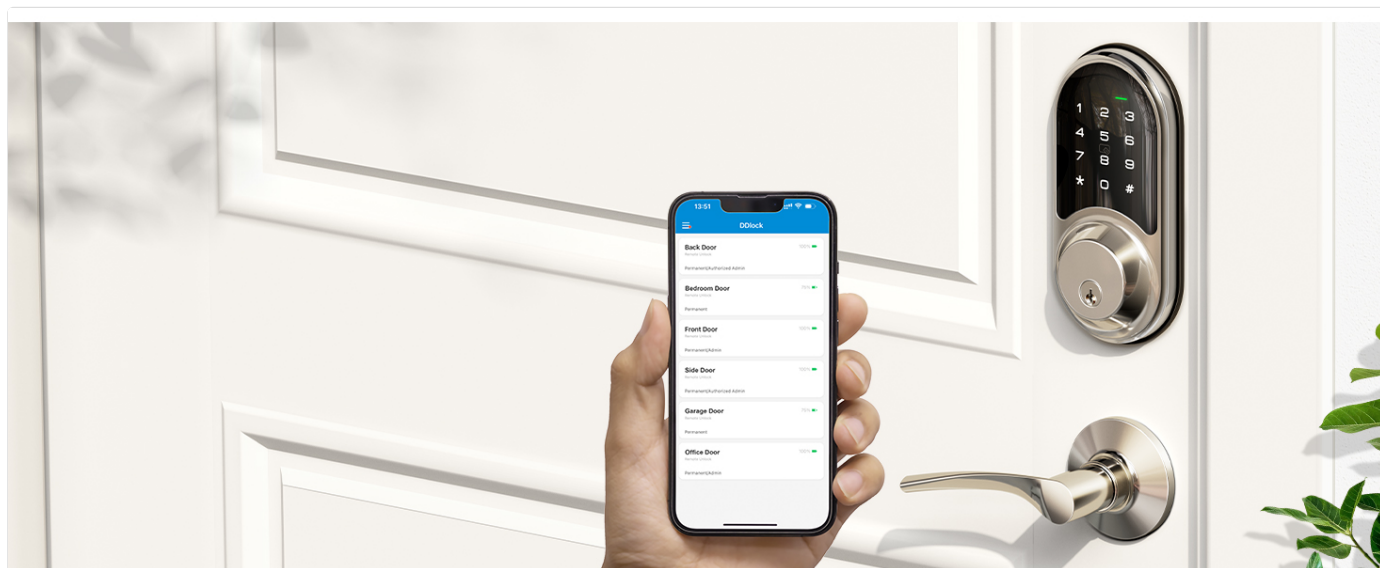


Image 5.4: A hand inserting a physical key into the Veise RZ06B Smart Lock for manual unlocking.

5.2 Locking Methods

- **Auto-Lock:** The lock will automatically engage after a set period (5-900 seconds) once the door is closed. This feature can be configured in the app.
- **One-Touch Lock:** Press and hold the '#' key on the keypad to instantly lock the door.
- **Mobile App:** Lock the door remotely via the app (requires G2 Gateway for remote locking).



Image 5.5: A person walking away from a door that is automatically locking after a set time, demonstrating the auto-lock feature.

5.3 Passage Mode

Passage Mode allows the lock to remain unlocked during specific periods. This is useful for times when the door needs to be frequently accessed without requiring a code or key. This mode can be configured in the app, specifying days and times for activation.



Image 5.6: A screenshot of the mobile app showing the settings for Passage Mode, where users can enable it and specify the days and times for the lock to remain unlocked.

5.4 Privacy Mode

When Privacy Mode is activated, only the mobile app and the administrator password can unlock the door. All other unlocking methods, including regular user passcodes, IC cards, and physical keys, are temporarily disabled. This provides an enhanced level of security when needed.

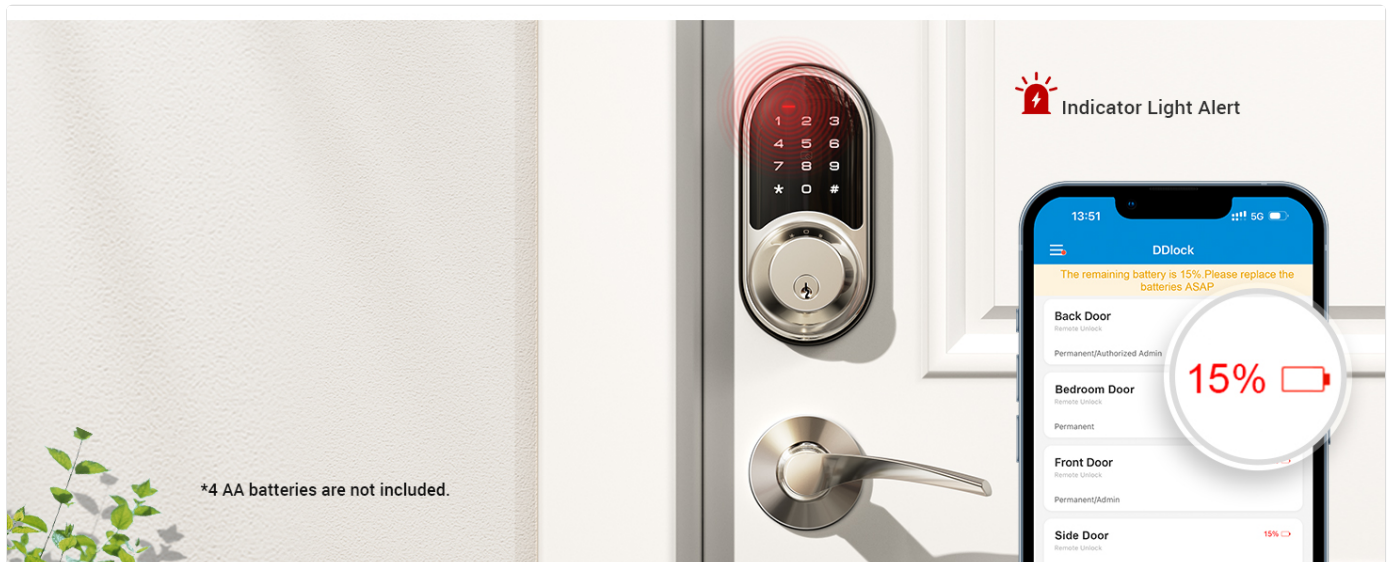


Image 5.7: A hand pressing a button on the interior side of the smart lock to activate Privacy Mode, which restricts access to only the app and administrator password.

6. MAINTENANCE

6.1 Battery Replacement

The Veise RZ06B Smart Lock is battery-powered and requires 4 AA batteries (not included). When the battery level is low (typically around 15%), the lock will provide an indicator light alert and send a notification to the paired mobile app. Replace batteries promptly to ensure continuous operation.



Image 6.1: The smart lock displaying a red indicator light and the mobile app showing a 15% battery warning, prompting the user to replace batteries.

6.2 Durability and Cleaning

The lock sets are tested by BHMA for durability and meet ANSI Grade 3 standards, including 200,000 mechanical life tests and 100J metal housing impact tests. The IP54 rating ensures protection against dust and splashing water. To clean the lock, use a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.

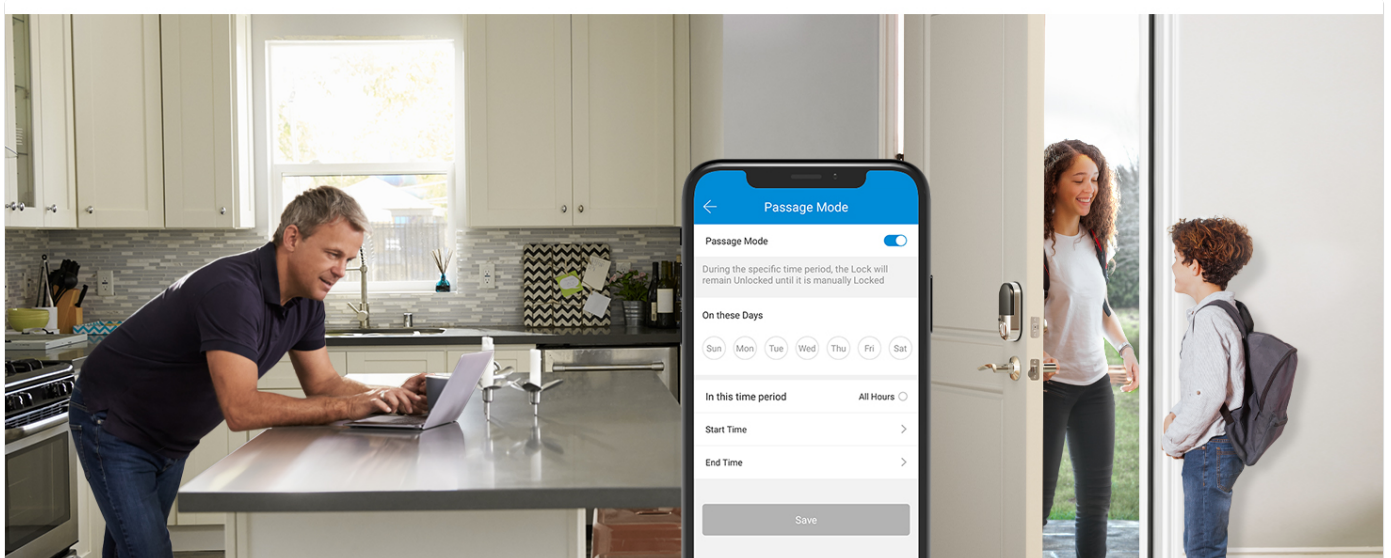


Image 6.2: Infographic detailing the durability features of the Veise RZ06B Smart Lock, including ANSI Grade 3 certification, 200,000 mechanical life tests, 100J impact test, IP54 waterproof rating, and temperature resistance.

7. TROUBLESHOOTING

7.1 Common Issues and Solutions

- **App cannot find or connect to the lock:** Ensure Bluetooth is on, the lock is activated (touch keypad), and try resetting the lock if issues persist.
- **Lock does not respond:** Check battery levels and replace if necessary. Ensure the lock is properly installed and all cables are connected.
- **Incorrect code attempts:** The lock features an anti-cracking mechanism. After 5 incorrect code entries, the lock will temporarily disable the keypad for 2 minutes.
- **Remote access not working:** Verify that the Veise G2 Gateway is properly connected to power, Wi-Fi, and linked to your lock in the app. Ensure your internet connection is stable.

7.2 Security Features

- **Anti-Peeping Passcode:** You can enter random digits before or after your actual passcode to prevent others from guessing your code. The lock will still recognize the correct sequence within the longer string.
- **Anti-Cracking:** As mentioned, repeated incorrect entries will temporarily lock out the keypad.

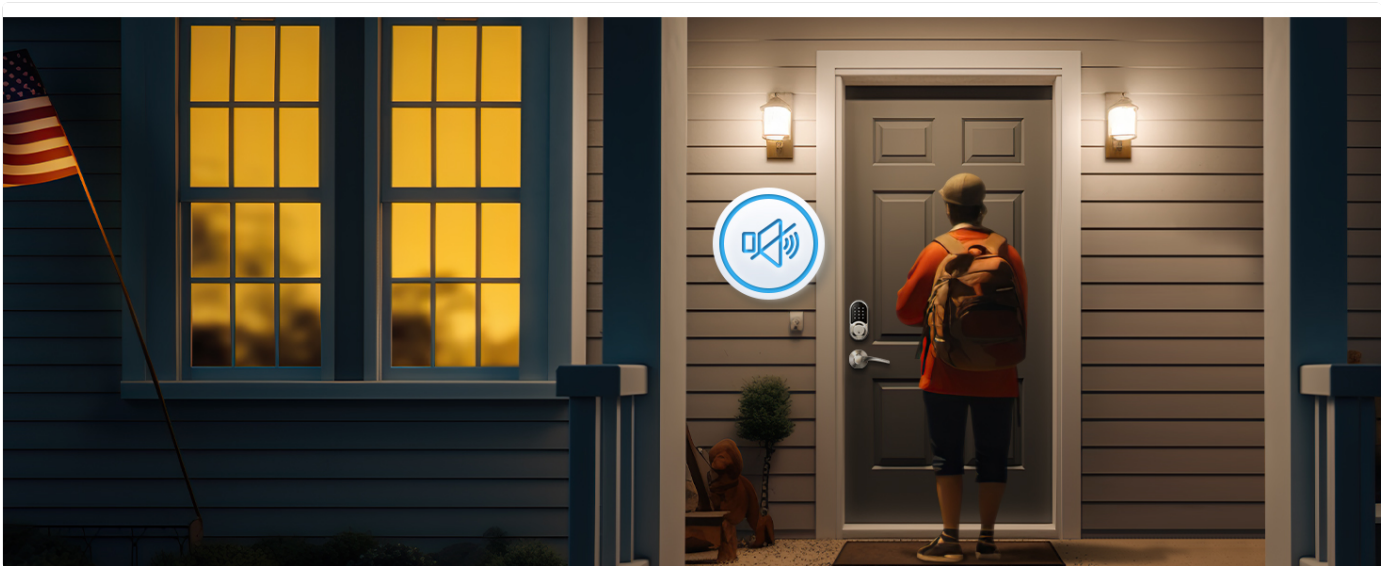


Image 7.1: Illustrations demonstrating the anti-peeping feature (entering extra digits with the correct code) and the anti-cracking feature (keypad locked after multiple incorrect attempts).

8. SPECIFICATIONS

Feature	Specification
Brand	Veise
Model Name	RZ06B
Lock Type	Keypad
Material	Aluminum, Metal
Finish Type	Satin Nickel

Item Dimensions (L x W x H)	11.61 x 7.13 x 3.54 inches
Item Weight	4.38 pounds
Power Source	Battery-Powered (4 AA batteries required, not included)
Connectivity Protocol	Bluetooth, WiFi (Veise G2 WiFi Gateway Required for WiFi)
Control Method	App, IC Card, Passcode, Keys
Special Features	App control & Ekeys, Auto lock & one touch lock, Keyless entry, Remote control with Gateway, Suitable for families
Installation Method	Screw-In
Usage	Front Door, Back Door, Side Door, Bedroom Door, Apartment, Short-term Rental Room

9. WARRANTY AND SUPPORT

Veise offers a minimum 1-year warranty for the RZ06B Smart Lock. Additionally, lifetime online phone support is available from Monday to Friday, 9 AM to 5 PM PST, along with 24/7 after-sales email service. For any product issues or assistance, please contact Veise customer support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question