HUAWEI P60 Pro

Huawei P60 Pro User Manual

Model: MNA-LX9

Brand: HUAWEI

Introduction | Safety Information | What's in the Box | Setup | Operating | Maintenance | Troubleshooting | Specifications | Warranty & Support

1. Introduction

This manual provides essential information for using your new Huawei P60 Pro smartphone. Please read it carefully to ensure proper operation and to maximize the device's capabilities. The Huawei P60 Pro is a high-performance mobile phone designed for advanced communication, photography, and multimedia experiences.



Figure 1.1: Huawei P60 Pro, showcasing its sleek design and camera module on the rear, and the vibrant display on the front.

2. Safety Information

To prevent injury to yourself or others, or damage to your device, read all safety information before using the product.

- **Battery Safety:** Do not attempt to replace the battery yourself. Use only Huawei-approved chargers and batteries. Do not expose the battery to high temperatures or direct sunlight.

- **Operating Environment:** Avoid using the device in extremely hot, cold, dusty, or damp environments. Keep the device away from water and liquids.
- **Medical Devices:** Maintain a minimum distance of 15 cm between the device and medical implants (e.g., pacemakers) to avoid potential interference.
- **Driving Safety:** Prioritize driving safety. Do not use your device while driving if it distracts you. Follow local laws and regulations regarding mobile phone use in vehicles.
- **Disposal:** Dispose of this device and its accessories properly according to local regulations. Do not dispose of them with household waste.

3. What's in the Box

Upon opening your Huawei P60 Pro package, please verify that all the following items are included:

- Phone (Built-in battery) × 1
- Charger × 1
- USB Type-C Cable × 1
- Flexible Clear Case × 1 (Dependent on market)
- Quick Start Guide × 1
- Eject Tool × 1

4. Setup

4.1. Inserting SIM Cards

The Huawei P60 Pro supports Dual SIM functionality. Use the provided eject tool to open the SIM card tray. Insert your Nano-SIM cards into the designated slots. Ensure the SIM cards are correctly oriented before reinserting the tray into the device.

4.2. Initial Power On

Press and hold the Power button (located on the right side of the device) until the Huawei logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, network connection, and account setup.

4.3. Charging the Device

Connect the USB Type-C cable to the phone's charging port and the other end to the provided charger. Plug the charger into a power outlet. The device supports fast charging. Ensure the device is fully charged before first use for optimal battery calibration.

4.4. Important Note on Google Services

Please be aware that the Huawei P60 Pro does NOT come with pre-installed Google Services. This means applications like Google Play Store, Gmail, Google Maps, and YouTube are not natively available. Users will need

to explore alternative app stores or methods to access desired applications.

5. Operating Your Device

5.1. Basic Navigation

The Huawei P60 Pro features an intuitive touchscreen interface. Use gestures such as tapping, swiping, pinching, and spreading to navigate through menus, open applications, and interact with content. The device runs on EMUI 13.



Figure 5.1: The Huawei P60 Pro's vibrant display showcasing the EMUI interface.

5.2. Camera Features

The P60 Pro is equipped with an advanced camera system for high-quality photography and videography.

- **Rear Camera System:**

- 48 MP Ultra Lighting Camera (F1.4~F4.0 aperture, OIS)
- 13 MP Ultra-Wide Angle Camera (F2.2 aperture)
- 48 MP Ultra Lighting Telephoto Camera (F2.1 aperture, OIS)

Supports 3.5x optical zoom and up to 100x digital zoom. Image resolution up to 8000 × 6000 pixels. Video resolution up to 3840 × 2160 pixels. Features Phase Focus and Contrast Focus autofocus modes, and an LED flash.

- **Front Camera:**
  - 13 MP Selfie Camera (Wide Angle, F2.4)

Image resolution up to 4160 × 3120 pixels. Video resolution up to 3840 × 2160 pixels. Capture modes include Slow-Motion Selfie, Intelligent Field Of View, Portrait, Panorama, AR Lens, Time-Lapse, Moving Picture, Filter, Stickers, Capture Smiles, Mirror Reflection, Audio Control, and Timer.



Figure 5.2: Close-up of the Huawei P60 Pro's advanced rear camera system.

5.3. Connectivity

The device supports a wide range of network bands and connectivity options:

- **4G LTE FDD:** Bands 1/2/3/4/5/7/8/12/13/17/18/19/20/26/28/32/66

- **4G LTE TDD:** Bands 34/38/39/40/41
- **3G WCDMA:** Bands 1/2/4/5/6/8/19
- **2G GSM:** Bands 2/3/5/8 (850/900/1800/1900 MHz)
- **Wi-Fi:** Supports Wi-Fi connectivity for internet access.
- **GPS:** Integrated GPS for location services.

5.4. Battery and Performance

The Huawei P60 Pro is powered by a 4815 mAh battery and features 8GB RAM and 256GB storage, driven by a Snapdragon 8+ Gen 1 processor for smooth performance.

6. Maintenance

6.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using abrasive cleaners, solvents, or aerosol sprays, as these can damage the device's surface or internal components.

6.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Updates are typically delivered over-the-air (OTA) and can be found in the device settings under "System & updates" or "Software update."

6.3. Storage Management

To maintain optimal performance, regularly manage your device's 256GB internal storage. Delete unnecessary files, clear app caches, and consider backing up large media files to cloud storage or an external device.

7. Troubleshooting

This section addresses common issues you might encounter with your Huawei P60 Pro.

Problem	Possible Cause / Solution
Device not powering on	Battery might be depleted. Connect to charger and wait a few minutes before attempting to power on again.
Poor network signal / Cannot make calls	◦ Ensure SIM card is correctly inserted. ◦ Check if you are in an area with network coverage. ◦ Restart the device. ◦ Verify network settings (APN, preferred network type).

Problem	Possible Cause / Solution
Device overheating	◦ Close background applications. ◦ Avoid using the device while charging, especially during heavy tasks. ◦ Reduce screen brightness. ◦ If heating occurs during photography, limit continuous shooting sessions.
Apps not installing / Google Services issue	As noted, the device does not support Google Services. Use Huawei's AppGallery or other third-party app stores. Some apps may require specific workarounds (e.g., GBox, Aurora Store) to function.
Slow performance	◦ Clear cache and temporary files. ◦ Uninstall unused applications. ◦ Perform a system update if available. ◦ Consider a factory reset as a last resort (back up data first).

8. Specifications

Key technical specifications for the Huawei P60 Pro (Model: MNA-LX9):

Feature	Detail
Model Number	P60 Pro (MNA-LX9)
Operating System	EMUI 13
RAM	8 GB
Storage	256 GB
Processor	Snapdragon 8+ Gen 1
Display Size	6.67 Inches
Display Resolution	3840 x 2160 pixels
Rear Camera	48 MP Ultra Lighting + 13 MP Ultra-Wide + 48 MP Ultra Lighting Telephoto
Front Camera	13 MP Selfie Camera
Battery Capacity	4815 mAh
Dimensions (L x W x H)	6.34 x 2.93 x 0.33 inches
Item Weight	7.1 ounces (200 Grams)
Connectivity	2G, 3G, 4G LTE (FDD & TDD), Wi-Fi, GPS

Feature	Detail
Audio Jack	No headphone jack
SIM Type	Dual SIM

9. Warranty and Support

9.1. Warranty Information

Your Huawei P60 Pro comes with a standard manufacturer's warranty. The terms and conditions of the warranty may vary by region and retailer. Please refer to the warranty card included in your product packaging or visit the official Huawei website for detailed warranty information specific to your purchase location.

9.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or service inquiries, please contact Huawei customer support. You can typically find contact information (phone numbers, email, online chat) on the official Huawei support website for your region. Ensure you have your device's model number (MNA-LX9) and serial number ready when contacting support.
For software-related queries or community support, consider visiting official Huawei forums or user communities.

© 2024 HUAWEI. All rights reserved.
This manual is for informational purposes only. Specifications and features are subject to change without notice.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question