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Amazon Basics MD023

Amazon Basics Full-sized Wireless Keyboard & Mouse Combo (MD023)

User Instruction Manual

1. Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Amazon Basics Full-sized Wireless Keyboard and Mouse Combo. Please read this manual thoroughly before using the product to ensure proper function and longevity.



Figure 1: Amazon Basics Full-sized Wireless Keyboard and Mouse Combo. This image displays the full-sized black wireless keyboard with an FR (AZERTY) layout and the accompanying black wireless mouse.

2. Package Contents

- Full-sized Wireless Keyboard (FR Layout)
- Wireless Mouse
- 2.4 GHz USB Receiver
- 1 AA Battery (for mouse)
- 2 AAA Batteries (for keyboard)

3. Setup Instructions

3.1. Battery Installation

1. **For the Mouse:** Open the battery compartment cover on the underside of the mouse. Insert one AA battery, ensuring the polarity (+/-) matches the diagram inside the compartment. Close the cover.
2. **For the Keyboard:** Open the battery compartment cover on the underside of the keyboard. Insert two AAA batteries, ensuring the polarity (+/-) matches the diagram inside the compartment. Close the cover.



Figure 2: Underside view of the keyboard and mouse with battery compartments open. This image shows the battery slots for the mouse (AA) and keyboard (AAA), along with the USB receiver stored near the mouse.

3.2. Connecting the USB Receiver

1. Locate the 2.4 GHz USB receiver. It is typically stored in the battery compartment of the mouse for safekeeping during transport.
2. Plug the USB receiver into an available USB port on your computer.

3. The keyboard and mouse are designed for Plug and Play operation. Your computer should automatically detect and install the necessary drivers. No additional software installation is required.



Figure 3: USB receiver connected to a laptop. This image shows the compact USB receiver plugged into the side port of a silver laptop, with the keyboard and mouse positioned nearby.

3.3. Power On

- Ensure the power switch on the underside of the mouse is set to the 'ON' position.
- The keyboard does not typically have an on/off switch and will activate once batteries are inserted and the receiver is connected.

3.4. Compatibility

This wireless keyboard and mouse combo is compatible with Windows 2000, XP, Vista, 7, 8, 10, and 11 operating systems.

4. Operating Instructions

4.1. Basic Operation

- Once connected, the keyboard and mouse are ready for immediate use.
- The keyboard features a standard FR (AZERTY) layout with a full numeric keypad and function keys.
- The mouse features standard left and right-click buttons and a scroll wheel for navigation.



Figure 4: Keyboard and mouse in use on a wooden desk. This image shows the black wireless keyboard and mouse positioned on a light wooden surface, ready for computer input.



Figure 5: Close-up of the wireless mouse being held. This image highlights the ergonomic design of the black wireless mouse as a hand rests comfortably on it, showing the textured sides for grip.

4.2. Wireless Range

The 2.4 GHz wireless connection provides a reliable connection within a typical operating range of up to 10 meters (33 feet), depending on environmental conditions and obstacles.

5. Maintenance

5.1. Cleaning

- To clean the keyboard and mouse, disconnect the USB receiver from your computer.
- Use a soft, dry, lint-free cloth to wipe the surfaces.
- For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution (avoid harsh chemicals).
- Do not immerse the devices in water or allow liquids to enter the internal components.

5.2. Battery Replacement

Replace batteries when performance degrades (e.g., mouse cursor erratic, keyboard input delayed or missed). Follow the battery installation steps in Section 3.1.

6. Troubleshooting

- **No response from keyboard or mouse:**
  - Ensure batteries are correctly installed and not depleted. Replace if necessary.
  - Check that the mouse power switch is in the 'ON' position.
  - Ensure the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
  - Restart your computer.
- **Lag or intermittent connection:**
  - Move the keyboard and mouse closer to the USB receiver.
  - Ensure there are no large metal objects or other electronic devices (like Wi-Fi routers, cordless phones) operating nearby that could cause interference.
  - Replace batteries.
- **Specific keys not working:**
  - Clean around the affected keys to ensure no debris is lodged underneath.
  - Replace batteries.

7. Specifications

Brand	Amazon Basics
Model Number	MD023
Color	Black
Connectivity Technology	2.4 GHz Wireless (USB Receiver)
Keyboard Layout	FR (AZERTY)
Compatible Devices	Personal Computer

Operating System Compatibility	Windows 2000, XP, Vista, 7, 8, 10, 11
Power Source	Battery Powered
Batteries Required	Keyboard: 2 x AAA (included), Mouse: 1 x AA (included)
Keyboard Dimensions (L x W x H)	45 x 21 x 4.4 cm (17.7 x 8.3 x 1.7 inches)
Mouse Dimensions (L x W x H)	9.48 x 5.55 x 3.9 cm (3.7 x 2.2 x 1.5 inches)
UPC	840324405026



Figure 6: Wireless mouse with labeled dimensions. This image provides a clear view of the black wireless mouse with its length (3.7 in / 9.48 cm), width (2.2 in / 5.55 cm), and height (1.5 in / 3.9 cm) indicated.

8. Warranty Information

For warranty details, please refer to the Amazon Basics product page or your purchase documentation. Amazon Basics

products are typically covered by Amazon's standard return and warranty policies. Please visit Amazon's Help & Customer Service for the most current information.

9. Customer Support

If you encounter any issues or have questions regarding your Amazon Basics Wireless Keyboard and Mouse Combo, please contact Amazon Customer Service through your Amazon account or by visiting the Amazon Help & Customer Service page.

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