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Dirt Devil WD20000

Dirt Devil Steam Mop WD20000 User Manual

Model: WD20000 | Brand: Dirt Devil

IMPORTANT SAFETY INFORMATION

WARNING: Do not use this product on Luxury Vinyl Flooring (LVF), Luxury Vinyl Tile (LVT), or Luxury Vinyl Plank (LVP). Always refer to your floor manufacturer's specific cleaning instructions to prevent damage.

- Read all instructions before using the appliance.
- Use only distilled water or Dirt Devil Steam Water solution in the tank to prevent mineral buildup and ensure optimal performance.
- Never direct steam at people, animals, or electrical outlets.
- Do not leave the steam mop unattended while powered on.
- Ensure the microfiber pad is properly attached before operation.

WHAT'S INCLUDED

Your Dirt Devil Steam Mop package includes the following components:

- Dirt Devil Steam Mop Unit
- 2 x Washable Microfiber Mop Pads
- Water Funnel
- Trial-Size Dirt Devil Steam Water (8 oz)
- User Manual

DEEP CLEAN WITH THE POWER OF STEAM



Image: All components of the Dirt Devil Steam Mop, including the main unit, handle, mop head, microfiber pads, water funnel, and steam water bottle.

SETUP

1. Assembly

1. Insert the handle into the main steam mop unit until it clicks securely into place.
2. Attach the mop head to the bottom of the main unit.
3. Place a microfiber mop pad onto the mop head, ensuring it adheres firmly to the hook-and-loop fasteners.

2. Filling the Water Tank

1. Locate the water tank on the main unit. Press the red buttons on both sides of the tank to release and remove it.
2. Open the red latch on the water tank.
3. Using the provided water funnel, carefully fill the tank with distilled water or Dirt Devil Steam Water solution. Do not overfill.
4. Close the red latch and reinsert the water tank into the main unit until it clicks securely.

READY TO USE IN UNDER 30 SECONDS



Image: A user demonstrates filling the water tank of the Dirt Devil Steam Mop using the provided funnel and steam water solution.

OPERATING INSTRUCTIONS

1. Powering On and Heating

- Plug the power cord into a suitable electrical outlet.
- Press the power button on the unit. The steam mop will be ready to use in approximately 30 seconds.

2. Selecting Steam Modes

- The Dirt Devil Steam Mop features 3 steam settings for customized cleaning.
- Press the steam mode button repeatedly to cycle through the low, medium, and high steam settings. Select the appropriate setting for your floor type and cleaning needs.

3. Cleaning Your Floors

- Gently glide the steam mop across your sealed hard floors. The 180-degree swivel head allows for easy maneuverability around furniture and into tight spaces.
- The steam mop is suitable for sealed hardwood, vinyl, tile, and grout.
- For stubborn spots, hold the mop over the area for a few seconds to allow the steam to penetrate.

3 STEAM SETTINGS



Image: A user operates the Dirt Devil Steam Mop on a hardwood floor, demonstrating its ease of use and steam output.



Image: The Dirt Devil Steam Mop's 180-degree swivel head allows it to easily clean under and around furniture.

Your browser does not support the video tag.

Video: An official product video demonstrating the Dirt Devil Steam Mop in action, highlighting its steam cleaning capabilities and ease of use on various hard floor surfaces.

MAINTENANCE

1. Cleaning Microfiber Pads

- After each use, remove the microfiber mop pad from the mop head.
- The pads are machine washable. Wash them with similar colors and mild detergent. Do not use bleach or fabric softeners.
- Air dry the pads flat to maintain their shape and effectiveness.

2. Replacing the Hard Water Filter

- To maintain optimal steam performance and prevent mineral buildup, replace the hard water filter every 6-8 weeks, depending on water hardness and usage.
- The filter is located behind the water tank. Remove the water tank, then gently pull out the old filter and insert a new one.

3. Emptying the Water Tank

- Always empty any remaining water from the tank after each use to prevent stagnant water and potential mineral deposits.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No steam or low steam output	Water tank empty; Clogged nozzle; Hard water filter needs replacement.	Refill water tank; Clean nozzle; Replace hard water filter.
Water leaking from unit	Water tank not properly seated; Damaged water tank seal; Unit overfilled.	Ensure tank is securely in place; Contact customer support for seal replacement; Do not overfill.
Microfiber pad not sticking	Pad is worn out or dirty; Hook-and-loop fasteners are clogged.	Replace with a new pad; Clean fasteners of debris.
Streaks on floor	Using tap water; Dirty pad; Incorrect steam setting.	Use distilled water; Use a clean pad; Adjust steam setting.

SPECIFICATIONS

- **Brand:** Dirt Devil
- **Model Name:** WD20000
- **Item Weight:** 6.7 Pounds
- **Tank Volume:** 12 Fluid Ounces
- **Item Display Dimensions:** 6 x 6 x 12 x 43.5 inches
- **Color:** Black
- **Special Feature:** Lightweight
- **Surface Recommendation:** Sealed Hardwood, Vinyl, Tile, Grout

WARRANTY AND SUPPORT

Limited Warranty

The Dirt Devil Steam Mop WD20000 comes with a 1-Year Limited Warranty. Please refer to the warranty card included in your packaging for full terms and conditions.

Protection Plans

Extended protection plans are available for purchase to cover your product beyond the standard warranty period. Options include 2-Year and 3-Year Protection Plans, as well as a monthly 'NEW Complete Protect' plan.

Customer Support

For technical assistance, warranty claims, or to purchase replacement parts and accessories, please visit the official Dirt Devil website or contact their customer service department. Contact details can be found in your product's user manual or on the Dirt Devil website.

