

Eve 20EBU4101

Eve Energy (Matter) Smart Plug User Manual

MODEL: 20EBU4101

Brand: Eve



Introduction

The Eve Energy Smart Plug offers seamless control over your lights and appliances, integrating with major smart home platforms via Matter over Thread technology. Designed with privacy at its core, it provides app and voice control, energy monitoring, and robust connectivity without cloud dependency.



Image: Two Eve Energy smart plugs, showcasing their compact design and green indicator lights.

What's in the Box

- Eve Energy Smart Plug
- Quick Start Guide

Setup





To set up your Eve Energy Smart Plug, you will need a compatible smart home hub that supports both Matter and Thread. Ensure your hub is updated to the latest firmware.

1. **Choose Your Platform:** Decide which smart home platform you wish to use (Apple Home, Samsung SmartThings, Amazon Alexa, or Google Home).
2. **Verify Hub Compatibility:** Ensure you have a hub that supports both Matter and Thread for your chosen platform. Refer to evehome.com/hub for a list of compatible hubs.

3. **Plug In Eve Energy:** Insert the Eve Energy Smart Plug into a standard wall outlet.
4. **Open Smart Home App:** Launch the app for your chosen smart home platform (e.g., Apple Home app, Alexa app).
5. **Add Accessory:** Follow the in-app instructions to add a new accessory. You will typically need to scan the Matter setup code located on the device itself or in the Quick Start Guide.
6. **Complete Setup:** Once scanned, the app will guide you through naming the device and assigning it to a room.

Your browser does not support the video tag.

Video: "Getting started with Matter" - This video provides a visual guide on the initial setup process for Matter-enabled devices like Eve Energy, highlighting the importance of a compatible hub and the ease of integration across platforms.

	<div data-bbox="550 660 630 750"></div> <div data-bbox="502 761 694 817">Apple TV 4K (2nd gen / 3rd gen 128 GB)</div> <div data-bbox="726 638 805 750"></div> <div data-bbox="726 761 805 817">HomePod (2nd gen)</div> <div data-bbox="901 660 981 750"></div> <div data-bbox="901 761 981 817">HomePod mini</div>
	<div data-bbox="550 862 630 952"></div> <div data-bbox="534 963 646 1019">SmartThings Hub v3</div> <div data-bbox="726 862 805 952"></div> <div data-bbox="710 963 821 1019">SmartThings Station</div>
	<div data-bbox="550 1086 630 1176"></div> <div data-bbox="550 1187 630 1243">Echo (4th gen)</div> <div data-bbox="662 1052 869 1176"></div> <div data-bbox="670 1187 861 1243">Echo Show 8 & 10 (3rd gen) / 15 (2nd gen) / 21</div> <div data-bbox="901 1108 981 1176"></div> <div data-bbox="917 1187 965 1243">Echo Hub</div> <div data-bbox="1045 1075 1125 1176"></div> <div data-bbox="1061 1187 1125 1243">Echo Studio</div> <div data-bbox="1189 1064 1332 1176"></div> <div data-bbox="1181 1187 1340 1243">eero 6 / 6+ / Pro 6 / Pro 6E / Max 7</div>
	<div data-bbox="550 1310 630 1400"></div> <div data-bbox="534 1411 630 1467">Google TV Streamer</div> <div data-bbox="710 1321 805 1400"></div> <div data-bbox="718 1411 805 1467">Nest Hub (2nd gen)</div> <div data-bbox="885 1310 997 1400"></div> <div data-bbox="901 1411 981 1467">Nest Hub Max</div> <div data-bbox="1045 1332 1125 1400"></div> <div data-bbox="1061 1411 1109 1467">Nest Wifi</div> <div data-bbox="1220 1299 1300 1400"></div> <div data-bbox="1228 1411 1300 1467">Nest Wifi Pro</div>

Requires hub

This device requires a hub of your chosen platform that supports Matter & Thread.
More details at evehome.com/hub.



Image: This diagram illustrates the various smart home hubs required for Eve Energy to function across different platforms, emphasizing the need for a Thread Border Router.

Operating Instructions

Once set up, you can control your Eve Energy Smart Plug using various methods:

- **App Control:** Use your smart home app to switch connected devices on or off from anywhere.
- **Voice Control:** Use voice commands with your preferred voice assistant (Siri, Alexa, Google Assistant) to control the plug. For example, "Hey Siri, turn on the living room lamp."
- **Manual Control:** The Eve Energy Smart Plug features a physical button on the device itself for manual on/off control.



App & voice control

Switch accessories on and off using your voice, an app or the built-in switch.

Image: A close-up of the Eve Energy smart plug in a wall outlet, demonstrating its use for app and voice control of connected devices.



Control devices on the go

Control your devices from anywhere. Your hub will keep you connected.

Image: This image highlights the Eve Energy smart plug's remote control capabilities, showing a user managing a connected device via their smartphone while away from home.

Energy Monitoring

The Eve Energy Smart Plug allows you to track the power consumption of connected devices. This feature is primarily available for Apple Home users via the Eve app (available for iOS).

- View real-time consumption in watts.
- Monitor projected cost based on your energy rates.
- Review total consumption over time (daily, weekly, monthly).



Track power consumption with Eve app

Power consumption for Apple Home users via Eve app (available for iOS).

Image: A smartphone screen displaying the Eve app's energy monitoring interface, showing consumption, projected cost, and total consumption data for the Eve Energy smart plug.

Compatibility and Privacy

Eve Energy is designed for broad compatibility and strong privacy:

- **Matter-Enabled:** Seamlessly control your home across smartphones and voice assistants of all major platforms.
- **Thread Network Technology:** Utilizes Thread for a robust and responsive smart home network, enhancing stability and reach.
- **100% Privacy:** No Eve cloud, no registration, no tracking. All communication is local, ensuring your data stays private.

Your browser does not support the video tag.

Video: "Smart in 60 Seconds with Eve - Matter" - This short video quickly explains the benefits of Matter and Thread technology for Eve devices, emphasizing cross-platform compatibility and network reliability.



Works with leading platforms

Equipped with Matter technology, Eve Energy offers outstanding ease of use and advanced security.

Image: This graphic highlights the Eve Energy smart plug's compatibility with leading smart home platforms, including Apple Home, Samsung SmartThings, Amazon Alexa, and Google Home.



No Eve cloud



No subscription



No registration

100% Privacy

Eve does not harvest your personal data – you do not need to set up an account or register your devices. With Eve, protect your privacy at all times, without cloud dependency.

Image: This image emphasizes Eve's commitment to user privacy, stating "100% Privacy" with no cloud, subscription, or registration required.

Maintenance

Eve Energy is designed for low maintenance. Keep the device clean and free from dust. No user-serviceable parts are inside. For optimal performance, ensure your smart home hub and Eve Energy firmware are always up to date.

Troubleshooting

- **Device Unresponsive:**

- Check if the smart plug is securely plugged into the outlet.
- Ensure your smart home hub is online and functioning correctly.
- Restart your smart home hub and/or the Eve Energy plug by unplugging it for 10 seconds and plugging it back in.

- Verify that your Wi-Fi network is stable and accessible to your hub.
- **Cannot Add Device:**
 - Confirm your smart home hub supports Matter and Thread.
 - Ensure you are scanning the correct Matter setup code.
 - Try resetting the Eve Energy plug to factory settings (refer to the Quick Start Guide for specific instructions).
 - Make sure your smartphone is close to the Eve Energy plug during setup.
- **Inaccurate Energy Readings:**
 - Ensure the Eve app is updated to the latest version.
 - Verify that the connected appliance is drawing power.

Specifications

Feature	Detail
Product Dimensions	2.36 x 2.76 x 1.52 inches; 6 ounces
Item Model Number	20EBU4101
Manufacturer	Eve
Operation Mode	ON-OFF
Current Rating	15 Amps
Operating Voltage	120 Volts (AC)
Connector Type	Plug In
Country of Origin	Taiwan

Warranty and Support

For detailed warranty information and technical support, please refer to the official Eve website or the user guide PDF.

- Official User Manual (PDF): [Download PDF](#)
- Eve Brand Store: [Visit Store](#)



<div><div>User Manual of Product 1</div><div>Eve Energy (Matter) - Smart Plug, App and Voice Control</div><div>100% Privacy, Matter Over Thread, Works with Apple Home, Alexa, Google Home, SmartThings, Huber</div></div>	<div><div>Eve Energy Smart Plug (Matter) - User Manual, Features, and Specifications</div><div>Discover the Eve Energy Smart Plug (Matter) for seamless smart home control. This guide covers its features, Matter and Thread compatibility, voice assistant integration (Apple Home, Alexa, Google Home), privacy focus, and technical specifications.</div></div>
<div><div>User Manual of Product 1</div><div>Eve Energy (Matter) 2 Pack - Smart Plug, App and Voice Control</div><div>100% Privacy, Matter Over Thread, Works with Apple Home, Alexa, Google Home, SmartThings, Huber</div></div>	<div><div>Eve Energy (Matter) 2 Pack Smart Plug User Manual & Factsheet</div><div>Detailed user manual and factsheet for the Eve Energy (Matter) 2 Pack Smart Plug, covering features, technical specifications, compatibility with smart home systems like Apple Home, Alexa, and Google Home, and setup information.</div></div>
<div><div>eve energy</div><div>Get Started</div><div>Eve Energy</div><div>Privacy and Security</div></div>	<div><div>Eve Energy Smart Plug: User Guide, Safety, and Specifications</div><div>Get started with Eve Energy, a smart plug for home automation. This guide covers safety instructions, setup, features like energy monitoring and scheduling, technical specifications, privacy policy, and support resources. Supports Matter and Thread.</div></div>
<div><div>eve energy</div><div>Get Started</div><div>Eve Energy</div><div>Privacy and Security</div></div>	<div><div>Eve Energy Smart Plug User Manual and Setup Guide</div><div>Comprehensive guide for setting up and using Eve Energy, a smart plug with energy monitoring, scheduling, and voice control capabilities. Learn how to connect, configure, and manage your devices for a smarter home.</div></div>
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<div><div>eve shutter switch</div></div>	<div><div>Eve Shutter Switch: Intelligente Rollladensteuerung für Ihr Smart Home</div><div>Der Eve Shutter Switch ermöglicht die intelligente Steuerung Ihrer Rollläden. Erfahren Sie mehr über Installation, Einrichtung und Kompatibilität mit Matter und Thread für Ihr Smart Home.</div></div>