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› Hionec Rechargeable Hearing Aids User Manual

Hionec CL-02

Hionec Rechargeable Hearing Aids User Manual

MODEL: CL-02

1. Introduction

This manual provides detailed instructions for the proper use, setup, operation, and maintenance of your Hionec Rechargeable Hearing Aids. Designed for seniors and adults with mild to moderate hearing loss, these devices offer clear sound amplification with advanced noise cancellation.

Key Features:

- **Amplified Clear Sound:** Up to 31dB sound amplification with advanced noise cancelling.
- **Long Battery Life:** Up to 40 hours on a single charge, with an additional 80 hours from the magnetic charging case (total 120 hours).
- **Easy Volume Control:** Spin the volume button by finger to adjust sound.
- **Discreet Design:** CIC (completely-in-canal) design for a nearly invisible appearance.
- **Comfortable Fit:** Includes 6 different sizes of closed-tip and open domes for personalized comfort.

2. What's in the Box



Image: Hionec Rechargeable Hearing Aids and their magnetic charging case.

- 2 x Hearing Aids (Left and Right)
- 1 x Magnetic Charging Case
- 6 x Pairs of Ear Tips (various sizes)
- 1 x Cleaning Brush
- 1 x USB-C Charging Cable
- User Manual and Warranty Information

3. Setup

3.1 Initial Charging

Before first use, fully charge the hearing aids and the charging case. Connect the provided USB-C cable to the charging case and a compatible power source. The LED display on the case will indicate the charging status. A full charge takes approximately 2 hours, providing up to 40 hours of use for the hearing aids and an additional 80 hours from the case.



Image: The compact charging case with an LED display showing battery levels.

3.2 Selecting and Attaching Ear Tips

Choose the ear tip size that provides the most comfortable and secure fit in your ear canal. The correct tip ensures optimal sound quality and prevents feedback. Gently push the selected ear tip onto the sound outlet of the hearing aid until it is firmly attached.

3.3 Inserting Hearing Aids

Carefully insert the hearing aid into your ear canal. The CIC (completely-in-canal) design allows for a discreet fit. Ensure it sits snugly and comfortably. The devices are designed to automatically turn on when removed from the charging case.

4. Operating Instructions

4.1 Power On/Off

The hearing aids automatically power on when removed from the charging case and power off when placed back into the case.

4.2 Volume Adjustment

Each hearing aid features a small, rotatable dial for volume control. Use your finger to gently spin this dial to increase or decrease the sound volume to suit your listening environment. There are no complicated modes or buttons.

4.3 Noise Cancellation

The advanced noise cancelling system helps reduce background noise, allowing you to focus on important sounds. This feature operates automatically to provide a clearer listening experience.

5. Maintenance

5.1 Cleaning the Hearing Aids

Regular cleaning is essential for optimal performance. Use the provided cleaning brush to gently remove any earwax or debris from the ear tips and the sound outlet. Do not use water or cleaning solutions directly on the hearing aids.

5.2 Storage

When not in use, store the hearing aids in their magnetic charging case. This protects them from damage and ensures they are charged and ready for your next use. The magnetic design prevents the small devices from getting lost.

6. Troubleshooting

- **No Sound:** Ensure the hearing aids are fully charged and properly inserted. Check if the volume is turned up.
- **Low Volume/Distorted Sound:** Clean the ear tips and sound outlet to remove any blockages. Try a different size

ear tip for a better seal.

- **Feedback (Whistling Sound):** This usually indicates an improper fit. Try a larger ear tip or re-insert the hearing aid to ensure a snug seal in the ear canal.
- **Charging Issues:** Ensure the USB-C cable is securely connected to both the case and the power source. Check the LED display on the case for charging indicators.
- **Discomfort:** Experiment with different ear tip sizes to find the most comfortable fit. If discomfort persists, discontinue use and consult a professional.

7. Specifications

Attribute	Value
Brand	Hionec
Model Name	CLEAR PLUS
Item Model Number	CL-02
Power Source	Battery Powered
Color	Blue
Package Dimensions	4.33 x 4.33 x 2.72 inches; 7.83 ounces
Date First Available	December 7, 2022

8. Warranty and Support

For warranty information, technical support, or any product-related inquiries, please refer to the official Hionec website or contact their customer service directly. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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