NexiGo N960E Pro

NexiGo N960E Pro 60FPS Webcam User Manual

Model: N960E Pro

INTRODUCTION

Thank you for choosing the NexiGo N960E Pro 60FPS Webcam. This manual provides detailed instructions for setting up, operating, and maintaining your webcam to ensure optimal performance. The N960E Pro is designed for high-quality video conferencing, streaming, and recording, featuring 1080p resolution at 60 frames per second, fast autofocus, a built-in ring light, and versatile connectivity options including a mic/headset jack and an extra USB port.

Figure 1: NexiGo N960E Pro Webcam with included accessories, showcasing the main unit, the clip stand, and the TRRS to TRS adapter.

SETUP

1. Physical Connection

The NexiGo N960E Pro webcam is designed for easy plug-and-play setup. Connect the webcam to your computer using the integrated USB cable. The webcam features dual USB and audio ports for expanded connectivity.

- **USB Connection:** Plug the webcam's USB cable into an available USB port on your computer. The webcam is compatible with Windows 7/8/10/11, Mac OS 10.6 or higher, Linux 2.6.24 or higher, Chrome OS 29.0.1547 or higher, and Ubuntu Version 10.04 or higher.
- **Audio Port:** The 3.5mm audio jack (TRRS) allows for connecting an external microphone or headset. If your device uses a TRS jack, use the included TRRS to TRS adapter.
- **Extra USB Port:** An additional USB port on the webcam allows for connecting other peripherals like a mouse, keyboard, or USB drive, reducing cable clutter.
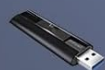
2. Mounting the Webcam

The webcam comes with an adjustable clip base for secure attachment to various surfaces.

- **Monitor/Laptop Mounting:** Open the clip and place it securely on top of your monitor or laptop screen. Adjust the angle to ensure the webcam is stable and facing you.
- **Tripod Mounting:** The base of the clip features a standard tripod-ready screw hole (tripod not included). This allows for mounting the webcam on a tripod for more flexible positioning.

Figure 3: The webcam's adjustable clip base allows for secure attachment to laptops, monitors, or tripods, with 360-degree rotation capability.

3. Driver Installation

The NexiGo N960E Pro is a UVC (USB Video Class) compliant device. This means it does not require manual driver installation on most modern operating systems. Your computer should automatically detect and install the necessary

drivers upon connection.

OPERATING INSTRUCTIONS

1. Using the Webcam with Applications

Once connected, the webcam can be selected as your video and audio input device in various communication and streaming applications.

- **Video Conferencing:** In applications like Zoom, Skype, Microsoft Teams, or Google Meet, navigate to the audio and video settings. Select "NexiGo N960E Pro" as your camera and microphone.
- **Streaming/Recording:** For streaming software (e.g., OBS Studio) or video recording applications, add the webcam as a video capture device and select it as your audio input.

2. Ring Fill Light Operation

The built-in ring light provides adjustable illumination for improved video quality in various lighting conditions.

- **Light Modes:** The ring light offers three distinct light modes (color temperatures). A simple touch on the light's surface will cycle through these modes.
- **Brightness Adjustment:** To adjust the brightness, touch and hold the ring light. The brightness will steplessly increase or decrease. Release your finger when the desired brightness level is achieved.
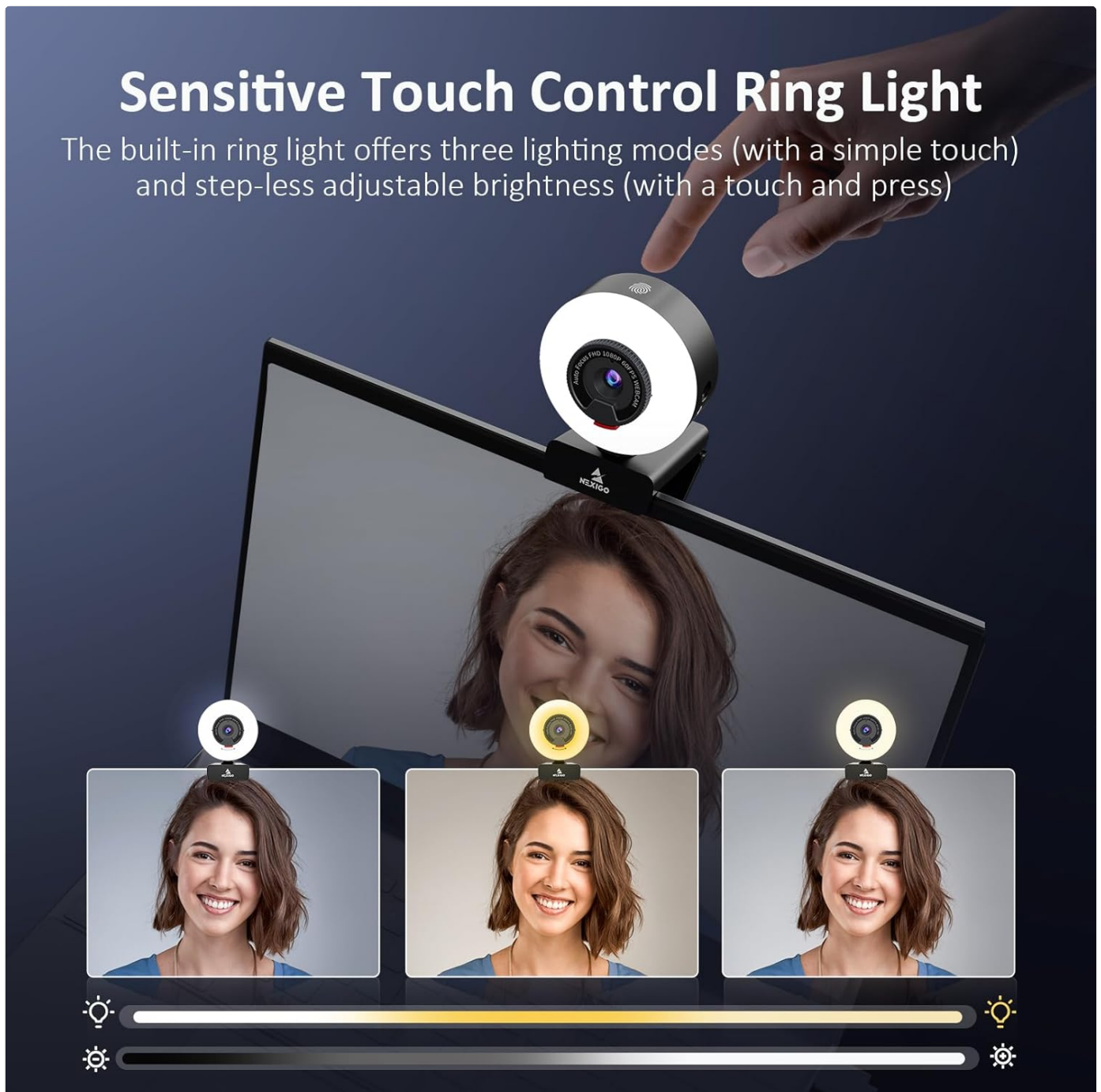
Figure 4: The sensitive touch control ring light offers three lighting modes and stepless adjustable brightness for optimal illumination.

3. Autofocus Feature

The webcam features fast and accurate autofocus to ensure your video remains sharp and clear, even with movement.

Figure 5: The fast and accurate autofocus feature guarantees sharp and clear video quality, automatically adjusting focus to keep the subject clear.

4. Built-in Privacy Cover

For enhanced privacy and security, the webcam includes an integrated privacy shutter. Simply slide the cover to block the camera lens when not in use, preventing unauthorized access.

Figure 6: Secure your privacy with the integrated privacy shutter, blocking unauthorized webcam access when closed.

5. Microphone Usage

The webcam is equipped with built-in noise-canceling microphones for clear audio capture. Additionally, you can connect external microphones or headsets.

- **Built-in Microphones:** The integrated microphones automatically filter out ambient noise, ensuring your voice is heard clearly.
- **External Audio:** Connect a lavalier microphone or headset to the 3.5mm audio jack for more control over your audio input. Remember to use the TRRS to TRS adapter if your external device requires it.

Figure 7: The built-in noise-canceling microphones ensure crystal-clear sound capture, even in noisy environments.

Figure 8: The webcam supports both 3.5mm TRS and TRRS jack connections for external microphones, with an adapter provided for TRS devices.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your NexiGo N960E Pro webcam.

- **Cleaning the Lens:** Use a soft, lint-free cloth specifically designed for optics to gently wipe the webcam lens. Avoid using abrasive materials or harsh chemical cleaners, which can scratch or damage the lens.
- **Cleaning the Body:** Wipe the webcam's body with a soft, dry cloth. If necessary, a slightly damp cloth can be used, but ensure no moisture enters the ports or internal components.
- **Storage:** When not in use for extended periods, store the webcam in a clean, dry place away from extreme temperatures and direct sunlight. Utilize the built-in privacy cover to protect the lens from dust and scratches.
- **Cable Care:** Avoid bending or crimping the USB cable excessively. Store the cable neatly to prevent damage.

TROUBLESHOOTING

If you encounter issues with your webcam, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
No image or video feed.	Ensure the USB cable is securely connected to both the webcam and your computer. Try a different USB port on your computer. Verify that the webcam is selected as the video input device in your application's settings. Check if the privacy cover is open. Restart your computer.
No audio or poor audio quality.	Ensure the webcam (or external microphone/headset connected to it) is selected as the audio input device in your application's settings and your computer's sound settings. Check the volume levels on your computer and within the application. If using an external microphone, ensure it is properly connected to the 3.5mm jack and the TRRS to TRS adapter is used if needed. Test the microphone in another application.
Ring light is not working.	Ensure the webcam is properly connected and receiving power. Gently touch the ring light surface to cycle through modes or adjust brightness.
Video is blurry or out of focus.	The webcam has autofocus. Ensure there is sufficient lighting for the autofocus to work effectively. Ensure the lens is clean and free of smudges or dust.

SPECIFICATIONS

Feature	Detail
Brand	NexiGo
Model	N960E Pro
Video Capture Resolution	1080p (1920 x 1080) at 60 frames per second (fps)
Photo Sensor Technology	CMOS
Autofocus	Yes
Built-in Light	Three-Level Adjustable Ring Fill Light
Microphones	Built-in Noise-Canceling Microphones
Audio Port	3.5mm Mic/Headset Jack (TRRS, includes TRRS to TRS adapter)
Extra USB Port	Yes, for additional peripherals
Connectivity Technology	USB
Privacy Feature	Built-in Privacy Cover
Compatibility	Windows 7/8/10/11, Mac OS 10.6+, Linux 2.6.24+, Chrome OS 29.0.1547+, Ubuntu 10.04+

WARRANTY AND SUPPORT

Warranty Information

NexiGo products typically come with a manufacturer's warranty. For specific details regarding the warranty period and terms for your N960E Pro webcam, please refer to the warranty card included with your product or visit the official NexiGo website. Keep your proof of purchase for warranty claims.

Customer Support

If you require further assistance, technical support, or have questions not covered in this manual, please contact NexiGo customer support through their official website or the contact information provided with your product packaging. You may also find additional resources, FAQs, and software updates on the NexiGo support page.
For the most up-to-date support information, please visit:www.nexigo.com/support

Related Documents

	NexiGo 1080P FHD Autofocus Webcam User Manual User manual for the NexiGo 1080P FHD Autofocus Webcam, covering product overview, specifications, setup, and troubleshooting.
	NexiGo N950 4K UHD Webcam User Manual Comprehensive user manual for the NexiGo N950 4K UHD Webcam, covering setup, specifications, troubleshooting, and usage with popular video conferencing and streaming applications.
	NexiGo N60 1080P FHD Webcam User Manual Comprehensive user manual for the NexiGo N60 1080P FHD Webcam. Learn about setup, specifications, software features, and troubleshooting for enhanced video calls and streaming.
	NexiGo N660E 1080P FHD Webcam User Manual Comprehensive user manual for the NexiGo N660E 1080P FHD Webcam, covering setup, specifications, software, and troubleshooting. Learn how to get the most out of your NexiGo webcam.

Documents - NexiGo – N960E Pro
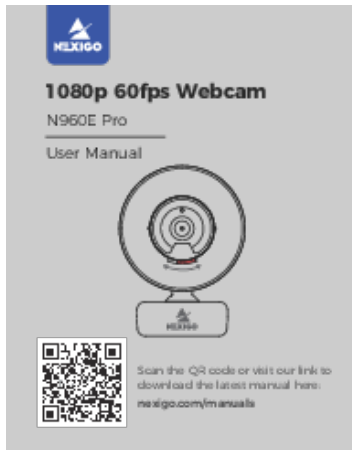
[pdf] User Manual Instructions

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