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SVAKOM Alex Neo 2

SVAKOM Alex Neo 2 Interactive Masturbator User Manual

Model: Alex Neo 2 (54017390000)

INTRODUCTION

Welcome to the user manual for your SVAKOM Alex Neo 2 Interactive Masturbator. This device is designed to provide an interactive experience through app control and advanced thrusting technology. Please read this manual thoroughly before first use to ensure proper operation, maintenance, and safety.

PRODUCT OVERVIEW

The SVAKOM Alex Neo 2 features a compact design for improved handling and offers multiple interactive modes. Key features include:

- App-controlled operation via Bluetooth connection.
- Seven distinct auto-thrusting modes for varied experiences.
- Specially designed inner texture and grabbing feature.
- Adaptable sleeve for various sizes.
- Twist & lock design for easy cleaning.
- Rechargeable battery providing over 1 hour of use per charge.

Components



Figure 1: The SVAKOM Alex Neo 2 device, fully assembled and ready for use. It features a sleek, dark casing with a transparent top section revealing the internal sleeve.



Figure 2: The SVAKOM Alex Neo 2 with its internal textured sleeve partially extended, demonstrating the adaptable design and internal structure.



Figure 3: A close-up view of the device's base, showing the DC IN charging port and the main control button, typically used for power and mode selection.



Figure 4: The SVAKOM Alex Neo 2 product packaging, displaying the device, charging cable, and user manual within the box.

SETUP

1. Charging the Device

Before first use, fully charge your SVAKOM Alex Neo 2. The device uses a Lithium Polymer battery.

1. Locate the DC IN charging port on the device (refer to Figure 3).
2. Connect the provided charging cable to the device and a suitable USB power source.
3. The indicator light will illuminate during charging and change status when fully charged. A full charge typically takes approximately 2-3 hours and provides over 1 hour of continuous use.

2. App Connection (Bluetooth)

The SVAKOM Alex Neo 2 is designed for app-controlled interaction.

1. Download the official SVAKOM app from your device's app store (e.g., Apple App Store or Google Play Store).
2. Ensure Bluetooth is enabled on your smartphone or tablet.
3. Turn on the SVAKOM Alex Neo 2 by pressing and holding the power button until the indicator light activates.
4. Open the SVAKOM app and follow the on-screen instructions to pair your device. The app will guide you through the connection process.

OPERATING INSTRUCTIONS

The SVAKOM Alex Neo 2 offers both manual and app-controlled operation.

Manual Operation

1. **Power On/Off:** Press and hold the power button for 2 seconds to turn the device on or off.
2. **Change Modes:** While the device is on, short press the power button to cycle through the 7 auto-thrusting modes.

App-Controlled Operation

For the full interactive experience, use the SVAKOM app:

- Once connected via Bluetooth, the app provides access to all 7 thrusting modes, customizable patterns, and intensity levels.
- Explore interactive videos and connect with webcam performers through the app for synchronized experiences.
- The app allows for remote control, enabling shared experiences with partners.

MAINTENANCE

Cleaning

Proper cleaning ensures hygiene and extends the product's lifespan. The SVAKOM Alex Neo 2 features a twist & lock design for easy disassembly.

1. Twist the top section of the device to unlock and separate the internal sleeve from the main body.
2. Wash the internal sleeve thoroughly with warm water and a mild, toy-safe soap. Rinse completely.
3. Clean the exterior of the main body with a damp cloth and mild soap. Do not submerge the main body in water, as it contains electronic components.
4. Allow all components to air dry completely before reassembly.
5. Reassemble the device by aligning the sleeve and twisting to lock it back into place.

Storage

Store the device in a clean, dry, and cool place, away from direct sunlight and extreme temperatures. Keep it out of reach of children.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on.	Low battery or device is off.	Charge the device fully. Press and hold the power button for 2 seconds to turn on.
Device does not connect to app.	Bluetooth is off, device is not on, or app issue.	Ensure Bluetooth is enabled on your phone. Turn on the device. Restart the app and try pairing again. Ensure the app is updated to the latest version.
Weak thrusting or inconsistent performance.	Low battery.	Recharge the device.
Device feels loose or parts detach.	Improper reassembly after cleaning.	Ensure the internal sleeve is correctly aligned and twisted to lock securely into the main body.

SPECIFICATIONS

Model: Alex Neo 2

Item Model Number: 54017390000

Brand: SVAKOM

Material: Silicone

Color: Black

Product Dimensions: 19.69 x 19.69 x 11.02 inches (L x W x H)

Weight: 3.88 Pounds

Battery: 1 Lithium Polymer battery (rechargeable)

Charging Time: Approximately 2-3 hours

Usage Time: Over 1 hour on a full charge

Connectivity: Bluetooth

SAFETY INFORMATION

- This product is intended for adult use only.
- Do not use if the device appears damaged or defective.
- Discontinue use immediately if you experience any discomfort or pain.
- Consult a healthcare professional if you have any medical conditions or concerns.
- Keep the device away from extreme heat, cold, and direct sunlight.
- Use only the provided charging cable.
- Do not submerge the main electronic body of the device in water.
- Clean the device thoroughly before and after each use.

WARRANTY AND SUPPORT

For warranty information, technical support, or customer service inquiries, please refer to the official SVAKOM website or contact their customer support directly. Please retain your proof of purchase for warranty claims.

You can visit the SVAKOM Store for more information: [SVAKOM Official Store](#)

