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Snailax SL-233-APP

Snailax SL-233-APP Shiatsu Neck and Back Massager with Heat - Instruction Manual

Model: SL-233-APP

Important Safeguards

Please read all instructions carefully before using this Snailax massager. This manual contains important information for safe operation and maintenance. Keep this manual for future reference.

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not use while bathing or in a shower.
- Do not place or store appliance where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- Keep cord away from heated surfaces.
- Never use while sleeping or drowsy.
- Never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use on or near eyes or other highly sensitive areas.
- Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Do not carry this appliance by supply cord or use cord as a handle.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- This appliance is designed for household use only.
- Individuals with pacemakers, pregnant women, or individuals with certain medical conditions should consult a doctor

before use.

Product Overview

The Snailax SL-233-APP Shiatsu Neck and Back Massager with Heat is designed to provide a comprehensive massage experience for your neck, shoulders, and back. It features deep kneading shiatsu massage, gentle rolling massage, adjustable neck massage, soothing heat therapy, and vibration massage, all controllable via a wired remote or a dedicated smartphone application.



Image: The Snailax SL-233-APP massager cushion, showcasing its full design and components.

Key Features

- **Shiatsu & Rolling Back Massager:** Features 4 rotating Shiatsu deep kneading massage nodes that travel up and down the back. Offers spot massage and 3 massage zones (Full back, Upper back, Lower back). The width of rolling massage balls is adjustable.

- **Upgraded Adjustable Neck Massager:** Equipped with 4 unique neck massage nodes for Shiatsu deep tissue massage. The neck roller height is adjustable for targeted areas. Includes a detachable flap for a softer massage.
- **Smart & User-Friendly APP Control:** Operate the massager using either the wired remote controller or a smartphone application for a personalized massage experience.
- **Heating Pad for Full Body:** Provides soothing heat for the entire back, neck, and shoulders to promote blood circulation.
- **Vibration Massage:** The seat massager offers 2 levels of vibrating intensity to reduce muscle tension.



Image: Diagram illustrating Shiatsu deep kneading and rolling massage functions for the back.



Image: A woman demonstrating the use of both the wired remote and the smartphone app to control the massager.



Image: Diagram showing the application of soothing heat therapy across the back, with 'Before' and 'After' heat indicators.



Image: Illustration demonstrating the adjustable height feature of the neck massage nodes, suitable for various user heights.

Setup and Installation

1. **Unpack the Massager:** Carefully remove the massager from its packaging.
2. **Position the Massager:** Place the massager cushion on a suitable chair, sofa, or recliner. Ensure the massager is securely positioned using the integrated strapping system to prevent it from slipping during use.
3. **Connect Power:** Plug the power adapter into the massager's input port, then plug the adapter into a standard electrical outlet.
4. **Remote Control:** The wired remote control is attached to the massager. Ensure it is easily accessible for operation.
5. **APP Control (Optional):** Download the Snailax app from your smartphone's app store. Follow the in-app instructions to pair your device with the massager via Bluetooth for enhanced control options.



Image: Close-up view of the massager highlighting the removable and washable neck cover, the detachable back flap for intensity adjustment, and a side pocket for the remote control.

Operating Instructions

The Snailax SL-233-APP massager can be operated using its wired remote control or the dedicated smartphone application.

Using the Remote Control

1. **Power On/Off:** Press the power button to turn the massager on or off.
2. **Shiatsu Massage:**
    - Select massage zones: Choose between Full Back, Upper Back, or Lower Back.
    - Spot Massage: Use the up/down arrows to adjust the position of the Shiatsu nodes to a specific area.
3. **Rolling Massage:** Activate rolling massage. The width of the massage balls can be adjusted to suit your preference.

4. **Neck Massage:** Press the Neck button to activate. Use the up/down arrows to adjust the height of the neck massage nodes.
5. **Heat Function:** Press the Heat button to activate soothing heat for the back and neck. Press again to turn off.
6. **Vibration Massage:** Press the Vibration button to activate seat vibration. Cycle through 2 intensity levels.
7. **Timer:** Set the massage duration to 5, 10, or 15 minutes. The massager will automatically shut off after the selected time.

Using the APP Control

For a more personalized experience, connect your massager to the Snailax smartphone application. The app allows for advanced customization of massage modes, intensity, and duration, often including premium modes not available via the remote.

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the Snailax app and follow the on-screen prompts to discover and connect to your SL-233-APP massager.
3. Once connected, use the app interface to control all massager functions, including specific zone targeting, intensity adjustments, and heat settings.

Maintenance and Care

Proper maintenance ensures the longevity and optimal performance of your Snailax massager.

- **Cleaning:** Always unplug the massager before cleaning. Wipe the surface with a soft, slightly damp cloth. Do not use abrasive cleaners, brushes, gasoline, kerosene, glass/furniture polish, or paint thinner.
- **Removable Covers:** The neck cover and back flap are detachable and washable. Refer to the care label for specific washing instructions. Ensure they are completely dry before reattaching.
- **Storage:** Store the massager in a cool, dry place when not in use. Avoid contact with sharp edges or pointed objects that could damage the fabric. Do not wrap the power cord around the appliance.
- **Avoid Excessive Force:** Do not stand on the massager or apply excessive pressure to the massage nodes, as this may cause damage.

Troubleshooting

If you encounter any issues with your Snailax massager, please refer to the following common troubleshooting steps:

- **Massager Not Turning On:**
  - Ensure the power adapter is securely plugged into both the massager and a working electrical outlet.
  - Check if the power outlet is functional by plugging in another device.
- **Massage Nodes Not Moving Up/Down or Making Unusual Noise:**
  - This can indicate a mechanical issue. Ensure no foreign objects are obstructing the massage mechanism.
  - If the massager is making excessive noise or the nodes are stuck, discontinue use immediately.
  - Contact customer support for assistance, as internal repairs should only be performed by qualified personnel.
- **Heat Function Not Working:**
  - Ensure the heat function is activated via the remote or app.
  - Allow a few minutes for the heat to become noticeable, as it warms gradually.

- **APP Connection Issues:**
  - Ensure Bluetooth is enabled on your smartphone and the massager is powered on.
  - Try restarting both your smartphone and the massager.
  - Ensure your app is updated to the latest version.

If these steps do not resolve the issue, please contact Snailax customer support for further assistance.

Specifications

Product Dimensions	6.89 x 31.89 x 17.32 inches
Item Weight	16.2 Pounds (7.35 Kilograms)
Item Model Number	SL-233-APP
Manufacturer	Snailax
Power Source	Corded Electric
Material	Faux Leather

Warranty and Support

Snailax products are manufactured with a focus on quality and customer satisfaction. For specific warranty details, including coverage period and terms, please refer to the warranty information provided with your product packaging or visit the official Snailax website.

If you require technical support, have questions about product operation, or need to report an issue, please contact Snailax customer service. Contact information can typically be found on the product packaging, the official Snailax website, or through your retailer.

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