

## ViewSonic VX2728J

# ViewSonic VX2728J 27 Inch 1080p IPS Gaming Monitor User Manual

Model: VX2728J

## 1. INTRODUCTION

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This manual provides essential information for setting up, operating, and maintaining your ViewSonic VX2728J 27-inch Full HD IPS Gaming Monitor. Please read this manual thoroughly before using the product to ensure optimal performance and safety.



Image: ViewSonic VX2728J 27-inch Full HD IPS Gaming Monitor, front view.

## 2. PACKAGE CONTENTS

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Verify that all items are present in your product package:

- ViewSonic VX2728J LED Monitor
- Power Cable
- DisplayPort Cable
- Quick Start Guide



VX2728J Monitor



Power Cable



DisplayPort  
Cable



QuickStart Guide

## WHAT'S IN THE BOX

\*Power Cable varies by region

Image: Included accessories for the ViewSonic VX2728J monitor, including the monitor, power cable, DisplayPort cable, and Quick Start Guide.

### 3. ASSEMBLY AND SETUP

Follow these steps to assemble your monitor and prepare it for use.

#### 3.1 Stand Assembly

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand base to the upright piece. Secure it using the thumbscrew located on the bottom of the base.
3. Align the stand assembly with the VESA mounting holes on the back of the monitor.
4. Secure the stand to the monitor using the provided screws and a Phillips head screwdriver.

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Video: Official ViewSonic VX2728J Unboxing and Assembly Guide. This video demonstrates how to unpack the monitor and assemble its ergonomic stand, including attaching the base and securing the monitor.

#### 3.2 Connecting to Devices

The VX2728J monitor offers flexible connectivity options:

- **DisplayPort:** Connect your PC using the included DisplayPort cable for optimal performance, especially for high refresh rates and adaptive sync technologies.
- **HDMI:** Two HDMI ports are available for connecting gaming consoles, laptops, or other devices.
- **Audio Out:** A 3.5mm audio jack allows connection to external speakers or headphones.

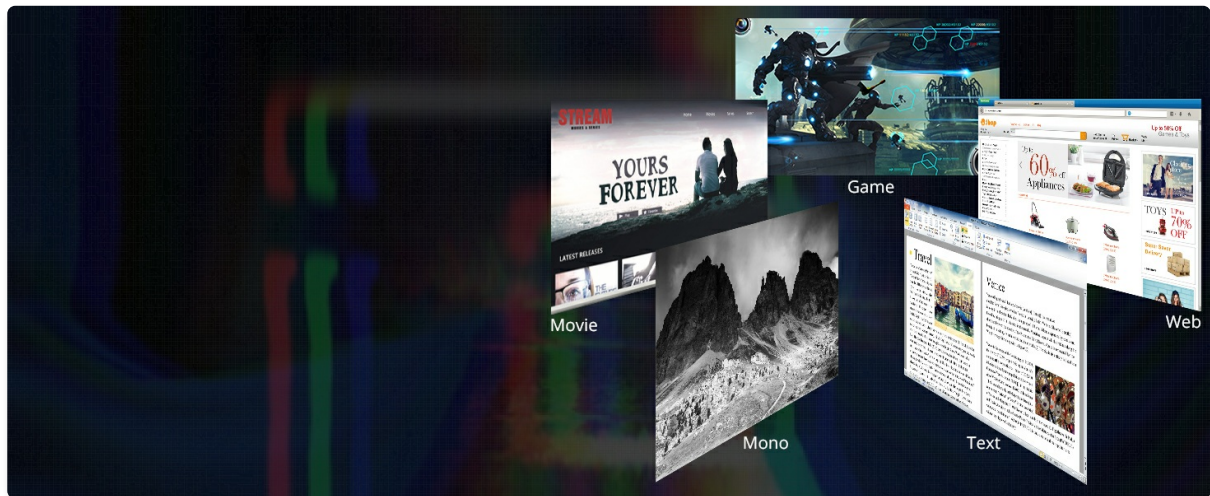


Image: Rear view of the ViewSonic VX2728J monitor, highlighting the power input, two HDMI ports, one DisplayPort input, and one Audio Out port.

### 3.3 Power Connection

Connect the power cable to the monitor's power input and then to a power outlet.

## 4. OPERATING THE MONITOR

The ViewSonic VX2728J is designed for an immersive gaming and viewing experience.

### 4.1 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Buttons for OSD navigation are typically located on the bottom right bezel of the monitor.

- **Input Select:** Choose between DisplayPort and HDMI inputs.
- **View Mode:** Select from various preset display modes optimized for different content (e.g., FPS Game, RTS Game, Movie, Web, Text, Mono).
- **Color Adjust:** Fine-tune brightness, contrast, color temperature, and color range.
- **Manual Image Adjust:** Access settings like sharpness, black stabilization, and response time.
- **Setup Menu:** Configure language, OSD timeout, power settings, and other system options.

### 4.2 Key Features

- **180Hz Refresh Rate:** Provides ultra-smooth visuals, reducing motion blur in fast-paced games.
- **0.5ms (MPRT) Response Time:** Minimizes ghosting and streaking for clear, crisp images.
- **AMD FreeSync Premium & NVIDIA G-Sync Compatible:** Synchronizes the monitor's refresh rate with your GPU's frame rate to eliminate screen tearing and stuttering.
- **HDR10 Content Support:** Enhances contrast, color accuracy, and detail in compatible content.



- **IPS Panel:** Offers wide viewing angles and consistent color reproduction.
- **Integrated Speakers:** Two 2-watt speakers provide basic audio output.

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Video: ViewSonic OMNI VX2728J Gaming Monitor Overview. This video highlights the monitor's key features, including its refresh rate, response time, adaptive sync, and display technology.

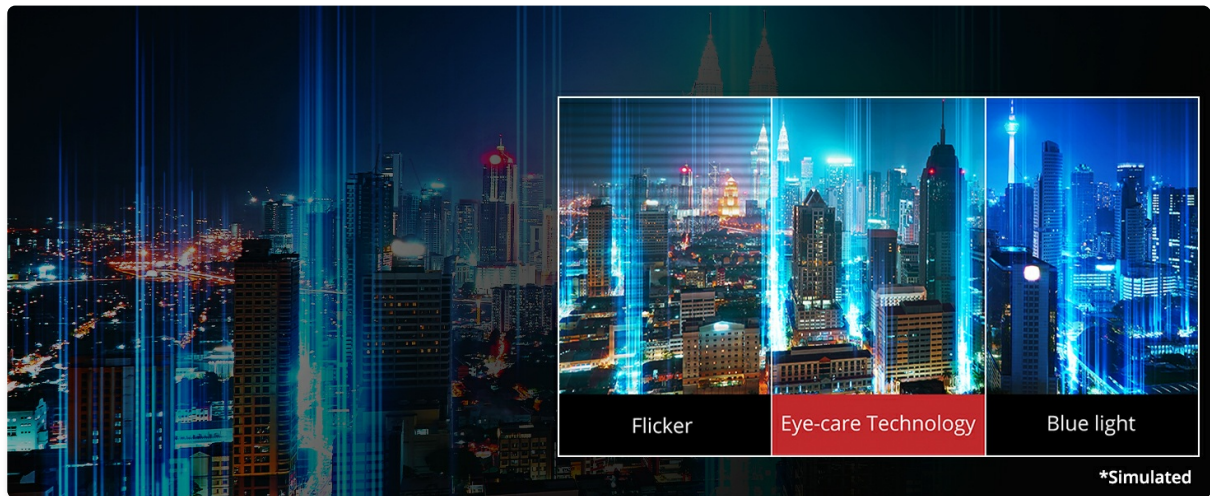


Image: Visual representation of the smooth motion provided by a 180Hz refresh rate.



Image: Illustration of AMD FreeSync Premium and NVIDIA G-Sync compatibility, demonstrating how it prevents screen tearing.

## 5. ERGONOMIC ADJUSTMENTS

The VX2728J features an advanced ergonomic stand for maximum comfort and viewing flexibility:

- **Height Adjustment:** Adjust the monitor's height to your preferred eye level.
- **Tilt:** Tilt the screen forwards or backwards to reduce glare and optimize viewing angle.
- **Swivel:** Rotate the monitor horizontally to share your screen or adjust your position.
- **Pivot:** Rotate the screen 90 degrees to portrait mode, ideal for coding or document viewing.

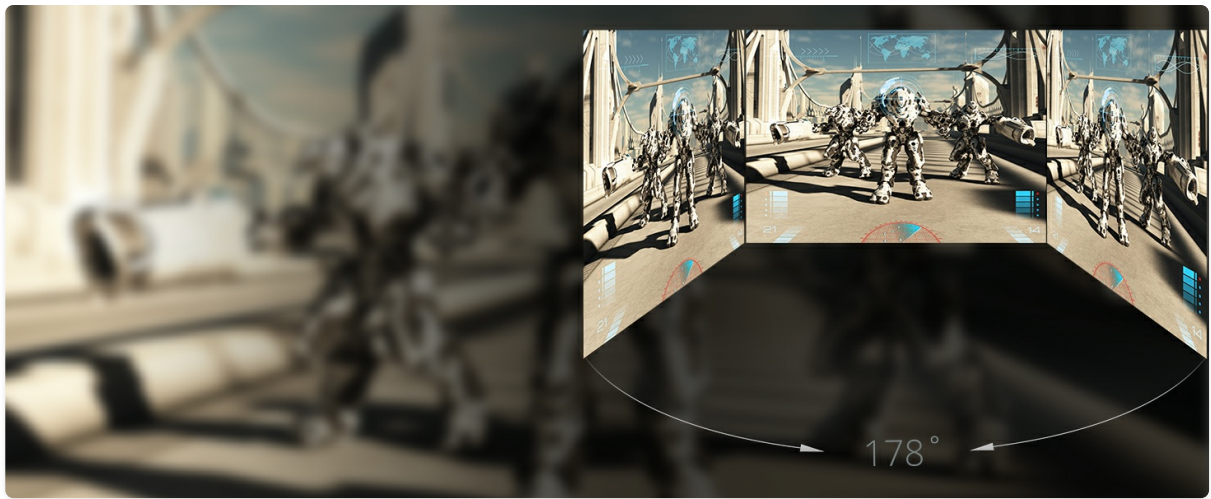


Image: Diagram showing the various ergonomic adjustments available on the monitor stand, including height, tilt, swivel, and pivot, along with eye-care features.

## 6. SPECIFICATIONS

Feature	Detail
Screen Size	27 Inches
Resolution	1920x1080 (Full HD)
Max Screen Resolution	1920 x 1080 Pixels
Refresh Rate	180Hz
Response Time	0.5ms (MPRT)
Panel Type	IPS
Adaptive Sync	AMD FreeSync Premium, NVIDIA G-Sync Compatible
HDR Support	HDR10
Connectivity	2x HDMI, 1x DisplayPort, 1x Audio Out
Integrated Speakers	2x 2-watt
Ergonomics	Tilt, Swivel, Rotate, Height Adjustment
VESA Mount Compatible	100x100mm
Product Dimensions (LxWxH)	8.1 x 24.2 x 22.36 inches
Item Weight	10.34 pounds

## 7. CARE AND MAINTENANCE

To ensure the longevity and optimal performance of your ViewSonic VX2728J monitor, follow these care and maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a monitor-specific cleaning solution applied to the cloth, not directly to the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to clean the monitor's casing. Avoid abrasive cleaners or solvents.
- **Ventilation:** Ensure proper ventilation around the monitor. Do not block the ventilation openings.
- **Power Off:** Always power off the monitor when not in use for extended periods.
- **Avoid Direct Sunlight:** Do not expose the monitor to direct sunlight or excessive heat.



Image: Illustration of ViewSonic's eye-care technology, including flicker-free and blue light filter features, which contribute to user comfort during extended use.

## 8. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power cable is securely connected to both the monitor and the power outlet. Check if the power outlet is functioning.
- **No Signal:** Verify that the video cable (DisplayPort or HDMI) is correctly connected to both the monitor and your device. Ensure the correct input source is selected via the OSD menu.
- **Flickering/Tearing:** Confirm that AMD FreeSync Premium or NVIDIA G-Sync is enabled in your graphics card settings and on the monitor's OSD.
- **Image Quality Issues:** Adjust settings like brightness, contrast, sharpness, and color temperature through the OSD menu. Ensure your graphics card drivers are up to date.
- **Sound Issues:** Check the audio cable connection (if using external speakers/headphones) and the volume settings on both the monitor and your connected device.

For more detailed troubleshooting or persistent issues, please contact ViewSonic customer support.

## 9. WARRANTY AND SUPPORT

ViewSonic is committed to providing high-quality products and customer satisfaction.




## 9.1 Warranty Information

The ViewSonic VX2728J monitor typically comes with a **3-Year Limited Warranty**. Extended protection plans, such as 3-Year or 4-Year Protection Plans, may be available for purchase separately. Please refer to your product's warranty card or the official ViewSonic website for specific terms and conditions.



## 9.2 Customer Support

For technical assistance, product inquiries, or warranty claims, please contact ViewSonic's US-based customer support. Contact information can be found in your Quick Start Guide or on the official ViewSonic website.

### Related Documents - VX2728J

	<p><a href="#">ViewSonic VX3218C-2K 32-inch QHD 180Hz Curved Gaming Monitor   Technical Specifications</a></p> <p>Detailed technical specifications and features for the ViewSonic VX3218C-2K, a 32-inch QHD curved gaming monitor with a 180Hz refresh rate, 1ms MPRT response time, AMD FreeSync Premium, and HDR10 support. Learn about its display, connectivity, ergonomics, and dimensions.</p>
	<p><a href="#">ViewSonic VX2728J2-7 27-inch 240Hz Gaming Monitor User Manual</a></p> <p>Comprehensive user guide for the ViewSonic VX2728J2-7 monitor, detailing setup, specifications, OSD menu navigation, gaming features like AMD FreeSync and MPRT, and regulatory compliance.</p>
	<p><a href="#">ViewSonic XG341C-2K Service Manual</a></p> <p>Service manual for the ViewSonic XG341C-2K 34-inch LCD Display (Model No. VS19002), detailing product specifications, maintenance, troubleshooting, disassembly procedures, and component information.</p>
	<p><a href="#">ViewSonic VX2479A-HD-PRO Manuale Utente - Guida Completa</a></p> <p>Scopri come installare, configurare e utilizzare al meglio il tuo monitor ViewSonic VX2479A-HD-PRO con questo manuale utente completo. Trova soluzioni ai problemi comuni e specifiche tecniche.</p>



<div><div>ViewSonic</div><div>VX2779-HD-PRO</div><div>디스플레이 사용 설명서</div><div></div></div>	<div><a href="#">ViewSonic VX2779-HD-PRO</a></div> <div>ViewSonic VX2779-HD-PRO , , .</div>
<div><div>ViewSonic</div><div>XG341C-2K</div><div>Display User Guide</div><div></div></div>	<div><a href="#">ViewSonic XG341C-2K Monitor User Guide: Setup, Features, and Safety</a></div> <div>Comprehensive user guide for the ViewSonic XG341C-2K monitor, covering initial setup, connections, advanced features like FreeSync Premium Pro and HDR, troubleshooting, and safety precautions. Learn how to optimize your viewing experience with this essential manual.</div>