JVC HA-S36W

JVC HA-S36W Wireless Bluetooth Headphones User Manual

Model: HA-S36W

1. Introduction

Thank you for choosing the JVC HA-S36W Wireless Bluetooth Headphones. This manual provides essential information for setting up, operating, and maintaining your headphones to ensure optimal performance and longevity. Please read this manual thoroughly before using the product.

2. Safety Information

- Do not expose the headphones to extreme temperatures, humidity, or corrosive substances.
- Avoid listening at high volume levels for extended periods to prevent hearing damage.
- Keep the headphones away from water and liquids. While water-resistant, they are not designed for submersion.
- Do not attempt to disassemble or modify the headphones. This will void the warranty.
- Dispose of batteries and electronic components responsibly according to local regulations.

3. Package Contents

Ensure all items are present in the package:

- JVC HA-S36W Wireless Bluetooth Headphones
- USB Charging Cable
- User Manual (this document)

4. Product Overview

Familiarize yourself with the components and controls of your JVC HA-S36W headphones.



Figure 1: JVC HA-S36W Wireless Bluetooth Headphones. This image displays the overall design of the headphones, highlighting the earcups, headband, and visible control buttons on the right earcup.

Controls and Indicators:

- **Power Button** / **Multi-function Button:** Used for powering on/off, pairing, play/pause, answering/ending calls.
- **Volume Up** / **Next Track Button:** Increases volume, skips to the next track.
- **Volume Down** / **Previous Track Button:** Decreases volume, skips to the previous track.
- **Sound Mode Button:** Cycles through Bass, Clear, and Normal sound modes.

- **LED Indicator:** Shows power status, pairing status, and charging status.
- **Microphone:** For hands-free calls.
- **USB Charging Port:** For connecting the charging cable.

5. Charging the Headphones

Before first use, fully charge your headphones. A full charge provides approximately 35 hours of playback time.

1. Connect the small end of the USB charging cable to the USB charging port on the headphones.
2. Connect the larger end of the USB charging cable to a USB power source (e.g., computer USB port, USB wall adapter).
3. The LED indicator will illuminate during charging. It typically takes about 3 hours for a full charge.
4. The LED indicator will change or turn off once charging is complete.

Note: Do not use damaged charging cables or chargers. Ensure the charging port is dry before connecting the cable.

6. Setup and Bluetooth Pairing

Initial Pairing:

1. Ensure the headphones are turned off and fully charged.
2. Press and hold the Power/Multi-function button for approximately 5-7 seconds until the LED indicator flashes blue and red alternately. This indicates pairing mode.
3. On your Bluetooth device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "JVC HA-S36W" from the list of found devices.
5. Once connected, the LED indicator will flash blue slowly or remain solid blue (depending on model variant). You will hear an audible confirmation.

Multipoint Function:

The HA-S36W headphones support multipoint connection, allowing you to connect to two Bluetooth devices simultaneously (e.g., a smartphone and a laptop). To use this feature:

1. Pair the headphones with the first device as described above.
2. Disable Bluetooth on the first device.
3. Put the headphones back into pairing mode and pair them with the second device.
4. Re-enable Bluetooth on the first device. The headphones should automatically connect to both devices.

Note: While connected to two devices, only one device can play audio or make calls at a time. The headphones will intelligently switch between devices.

7. Operating the Headphones

Power On/Off:

- **Power On:** Press and hold the Power/Multi-function button for approximately 3 seconds until the LED indicator flashes blue and you hear a power-on tone.
- **Power Off:** Press and hold the Power/Multi-function button for approximately 3 seconds until the LED indicator flashes red and you hear a power-off tone.

Music Playback:

- **Play/Pause:** Press the Power/Multi-function button once.
- **Next Track:** Press and hold the Volume Up button.
- **Previous Track:** Press and hold the Volume Down button.
- **Volume Up:** Press the Volume Up button briefly.
- **Volume Down:** Press the Volume Down button briefly.

Call Management:

- **Answer/End Call:** Press the Power/Multi-function button once.
- **Reject Call:** Press and hold the Power/Multi-function button for approximately 2 seconds.
- **Voice Assistant:** Double-press the Power/Multi-function button (functionality depends on connected device).

Sound Modes:

The headphones feature three distinct sound modes:

- **Bass Mode:** Enhances low frequencies for a richer, deeper sound.
- **Clear Mode:** Optimizes mid-range and high frequencies for vocal clarity.
- **Normal Mode:** Provides a balanced audio profile.

To switch between sound modes, press the dedicated **Sound Mode Button** (labeled "SOUND" on the earcup). Each press will cycle through the available modes.

8. Maintenance

- **Cleaning:** Use a soft, dry cloth to wipe the headphones. Do not use abrasive cleaners, alcohol, or solvents.
- **Storage:** When not in use, store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures. The foldable design allows for compact storage.
- **Battery Care:** To preserve battery life, charge the headphones at least once every three months if not used regularly.

9. Troubleshooting

Problem	Solution
Headphones do not power on.	Ensure the headphones are charged. Connect to a power source and try again.
Cannot pair with a Bluetooth device.	◦ Ensure headphones are in pairing mode (LED flashing red and blue). ◦ Make sure Bluetooth is enabled on your device. ◦ Move headphones closer to the device. ◦ Forget "JVC HA-S36W" from your device's Bluetooth list and try pairing again.
No sound or low volume.	◦ Increase volume on both the headphones and the connected device. ◦ Ensure headphones are properly connected to the device. ◦ Check if the audio source is playing.
Sound quality is poor.	◦ Move closer to the connected device to avoid interference. ◦ Ensure there are no obstacles between the headphones and the device. ◦ Try switching between sound modes (Bass, Clear, Normal).

10. Specifications

- **Model:** HA-S36W
- **Connectivity:** Bluetooth 5.2
- **Battery Life:** Up to 35 hours
- **Charging Time:** Approximately 3 hours
- **Impedance:** 32 ohms
- **Frequency Range:** Extended frequencies, including deep bass
- **Material:** Faux leather (earpads)
- **Water Resistance:** Water-resistant (Étanche)
- **Special Features:** Foldable design, Multipoint function, 3 Sound Modes (Bass, Clear, Normal)
- **Recommended Use:** Telework, general audio listening
- **Included Components:** Headband (referring to the headphones themselves)

11. Warranty and Support

JVC provides a commitment to product quality. Spare parts availability is guaranteed for 2 years from the date of purchase. For further assistance, technical support, or warranty claims, please refer to the official JVC website or contact your local JVC authorized dealer.

Manufacturer: JVC
Country of Origin: China

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Question

Example: How do I reset this device or fix this error?

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Submit question