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> [HOROW Wall-Hung Ceramic Toilet with Soft-Close Seat - Instruction Manual](#)

HOROW B0BZ826LS6

HOROW Wall-Hung Ceramic Toilet - Instruction Manual

Model: B0BZ826LS6

1. INTRODUCTION

Thank you for choosing the HOROW Wall-Hung Ceramic Toilet. This manual provides essential information for the safe installation, operation, and maintenance of your new toilet. Please read these instructions carefully before beginning installation and retain them for future reference.

This wall-hung toilet features high-quality ceramic construction, a nano-coating for easy cleaning, a compact D-shaped design, a soft-close seat, and a powerful rimless flushing system.

2. SAFETY INFORMATION

- Installation should be performed by a qualified professional in accordance with local plumbing and building codes.
- Ensure all water supply lines are turned off before installation.
- Wear appropriate personal protective equipment (PPE) during installation, including gloves and eye protection.
- The toilet is heavy. Use proper lifting techniques or seek assistance to prevent injury.
- Do not use abrasive cleaners or harsh chemicals on the ceramic surface or seat, as this may damage the finish.
- Regularly inspect all connections for leaks.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before proceeding with installation.

- HOROW Wall-Hung Ceramic Toilet Bowl
- D-Shaped Soft-Close Toilet Seat with Quick Release Function
- Mounting Hardware Kit

Note: The in-wall cistern and flush plate are not included and must be purchased separately.

4. SPECIFICATIONS

Feature	Specification
Brand	HOROW
Model	B0BZ826LS6
Material	High-Quality Ceramic (Toilet Bowl), Plastic (Seat)
Color	White
Dimensions (L x W x H)	52.5 x 36.5 x 35.6 cm (20.7 x 14.4 x 14 inches)
Weight	25.3 kg (55.8 lbs)
Installation Type	Wall-Mounted
Trap Type	P-Trap 180 mm
Seat Features	Soft-Close, Quick Release, D-Shape
Flushing System	Rimless, Powerful Flush
Surface Treatment	Nano-Coating, High-Temperature Calcined Glaze

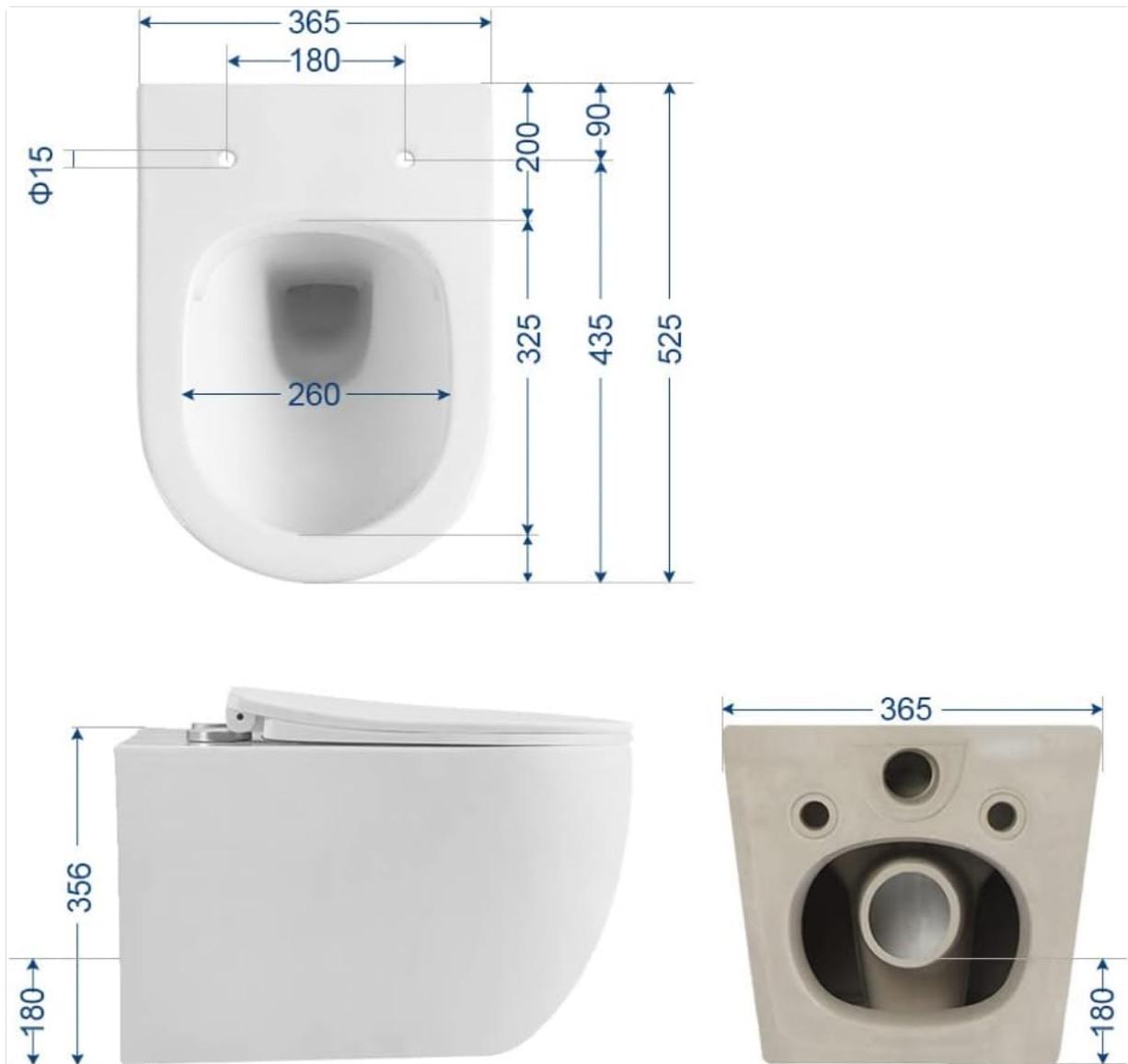


Figure 1: Technical dimensions of the HOROW wall-hung toilet.

5. SETUP AND INSTALLATION

This wall-hung toilet requires an in-wall cistern and frame for installation, which are not included. Follow the instructions provided with your chosen cistern and frame for their installation first. Once the frame is securely installed and plumbed, proceed with the toilet bowl installation.

5.1 Preparing for Installation

- Ensure the in-wall cistern and mounting frame are correctly installed and secured according to their manufacturer's instructions.
- Verify that the water supply and waste connections are accessible and correctly positioned.
- Check the mounting bolts on the frame are at the correct spacing for the toilet bowl.

5.2 Installing the Toilet Bowl

1. Attach the plastic sleeves and washers to the mounting bolts protruding from the wall frame.
2. Carefully lift the toilet bowl and align the mounting holes with the bolts. Slide the toilet onto the bolts.
3. Secure the toilet bowl using the provided nuts and caps. Do not overtighten, as this can crack the ceramic. Tighten until snug, then add a quarter turn.
4. Connect the waste pipe and water supply pipe to the toilet bowl, ensuring all seals are correctly seated

and tightened to prevent leaks.

5. Turn on the water supply and check for any leaks. Flush the toilet several times to ensure proper operation and check for leaks again.

5.3 Installing the Toilet Seat

1. Insert the seat hinges into the designated holes on the toilet bowl.
2. Align the seat with the bowl and press down firmly until the quick-release mechanism clicks into place.
3. Test the soft-close function by gently lowering the seat and lid.



Figure 2: Installed HOROW wall-hung toilet.

6. OPERATING INSTRUCTIONS

The HOROW wall-hung toilet operates like a standard toilet but offers enhanced features for hygiene and comfort.

6.1 Flushing

- To flush, press the appropriate button on your flush plate (typically a larger button for a full flush and a smaller button for a half flush).

- The rimless design ensures a powerful and thorough 360-degree flush, cleaning the entire bowl surface without leaving dead corners.



Figure 3: Illustration of the powerful rimless flushing system.

6.2 Soft-Close Seat

- The toilet seat and lid are equipped with a soft-close mechanism. Gently push the seat or lid downwards, and it will close slowly and silently on its own.
- Avoid forcing the seat or lid down, as this can damage the soft-close mechanism.



‘ COMPACT D-SHAPED DESIGN

Compared with the traditional floor-mounted toilet, the wall-mounted toilet is more space-saving and visually more spacious, and can be used even in a small-space bathroom. ’

Figure 4: Soft-close seat feature.

7. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and hygienic performance of your HOROW toilet.

7.1 Cleaning the Toilet Bowl

- The high-quality ceramic with nano-coating is stain-resistant and easy to clean.
- Use a soft cloth or sponge with mild, non-abrasive bathroom cleaner.
- For stubborn stains, a toilet brush can be used with a suitable toilet bowl cleaner. Ensure the cleaner is safe for ceramic and glazes.
- Rinse thoroughly with water after cleaning.



Figure 5: Easy-to-clean surface.

7.2 Cleaning the Toilet Seat

- The toilet seat is made of UF material, which is scratch-resistant and does not yellow.
- To clean the seat, use a soft cloth with mild soap and water. Avoid harsh chemicals or abrasive pads.
- For thorough cleaning, the quick-release function allows for easy removal of the seat. Press the buttons at the hinge connection and lift the seat upwards.



Figure 6: Quick-release seat function for easy cleaning.

7.3 General Care

- Regularly check all connections for tightness and signs of wear.

- Do not place heavy objects on the toilet or seat.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Toilet leaks at connections	Loose connections, damaged seals, incorrect installation.	Turn off water supply. Check and tighten all connections. Replace damaged seals if necessary. Consult a plumber if issue persists.
Weak flush	Low water pressure, obstruction in cistern mechanism, partial blockage in drain.	Check water supply valve is fully open. Consult the cistern manufacturer's manual for adjustment or troubleshooting. Clear any visible blockages.
Toilet seat does not soft-close	Soft-close mechanism damaged or obstructed.	Ensure no debris is obstructing the hinges. If damaged, the seat may need replacement.
Toilet is clogged	Excessive waste, foreign objects.	Use a toilet plunger. If unsuccessful, a plumbing snake may be required. Avoid flushing non-biodegradable items.

9. WARRANTY AND SUPPORT

HOROW products are designed for quality and durability. This product is covered by standard legal guarantees.

- **Returns:** You may be eligible for returns within 30 days of purchase, subject to the retailer's return policy.
- **Legal Guarantees:** This product benefits from applicable legal guarantees for conformity and hidden defects.
- **Customer Support:** For technical assistance, warranty claims, or spare parts inquiries, please contact HOROW specialized customer support through your purchase platform or the official HOROW website.

Please retain your proof of purchase for any warranty claims.