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› SmartWings 15-Channel Remote Control (Model WM24T) Instruction Manual

SmartWings WM24T

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1. INTRODUCTION AND OVERVIEW

The SmartWings 15-Channel Remote Control (Model WM24T) is designed for convenient operation of your SmartWings motorized blinds. This remote allows you to control individual blinds or groups of blinds simultaneously, enhancing the smart home experience. Its ergonomic design features a clear display and well-arranged buttons for ease of use.

Remote Control

15-channel

Advanced remote control, you can set 15 channels to control different blinds.

Application:

For every Rechargeable motor.

Notes:

Remote control with AAA Battery x 2



Image: The SmartWings 15-Channel Remote Control, highlighting its multi-channel functionality.

Key Features:

- **Multi-Channel Control:** Manage up to 15 individual SmartWings motorized blinds or control them in batches.
- **Intuitive Design:** Features clearly labeled buttons for Up, Stop, Down, Channel Up, and Channel Down.
- **Compatibility:** Exclusively designed for SmartWings blinds, including those with Zigbee and Homekit motors.
- **Power:** Operates on 2 AAA batteries (included).
- **Range:** Effective control range of up to 20 meters.
- **Radio Frequency:** Utilizes 433MHz radio frequency for reliable communication.

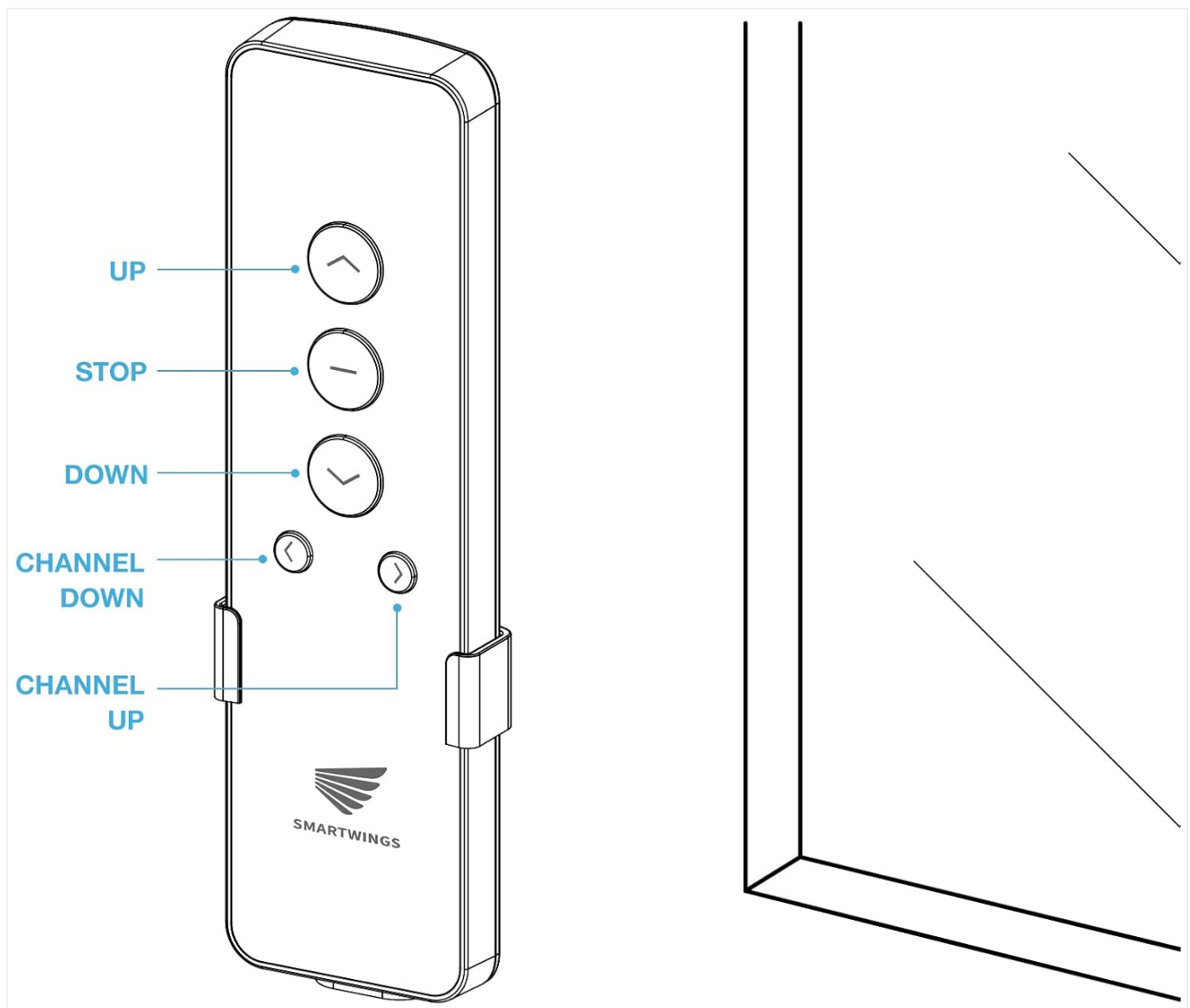


Image: Detailed diagram of the remote control buttons and their functions.

Important Note: This remote control is designed to work exclusively with SmartWings blinds and cannot control devices from other brands.



Image: Visual confirmation that the remote is only compatible with SmartWings blinds.

2. SETUP

2.1 Battery Installation

The remote control requires 2 AAA batteries. Ensure correct polarity when inserting the batteries into the compartment located on the back of the remote.

2.2 Pairing the Remote with SmartWings Blinds

Follow these steps to link your SmartWings blinds to the remote control:

1. **Activate Pairing Mode on Motor:** Press and hold the Programming Button on the blind's motor head for 2 seconds. The blind will jog once to indicate it's in pairing mode.



Image: Pressing the programming button on the blind motor.

2. **Select a Channel on Remote:** Choose a new, desired channel on your remote control (any channel except '0'). Use the Channel Up/Down buttons to navigate.



Image: Selecting a channel on the remote control.

3. **Confirm Pairing:** Within 10 seconds of activating pairing mode on the motor, press and hold the "STOP" button on the remote control for 2 seconds. The motor will jog twice, indicating successful pairing.



Image: Pressing the STOP button on the remote to finalize pairing.

3. OPERATING INSTRUCTIONS

3.1 Basic Control

- Press the **UP** button to raise the blinds.
- Press the **DOWN** button to lower the blinds.
- Press the **STOP** button to halt the blinds at any desired position.



Wireless remote to control shades up and down instead of manual chain control.

Image: Operating a single blind with the remote control.

3.2 Multi-Channel Operation

The remote supports up to 15 channels, allowing you to control multiple blinds independently or together.

- Use the **CHANNEL UP** (>) and **CHANNEL DOWN** (<) buttons to switch between channels (1-15). The selected channel number will be displayed on the remote's screen.
- To control all paired blinds simultaneously, select **Channel 0**. Any command (Up, Down, Stop) given on Channel 0 will apply to all blinds linked to the remote.



Image: Controlling multiple blinds using Channel 0 on the remote.

4. MAINTENANCE

4.1 Battery Replacement

When the remote's performance diminishes or the display becomes dim, it's time to replace the batteries. Open the battery compartment on the back of the remote and replace the 2 AAA batteries with new ones, ensuring correct polarity.

4.2 Cleaning

Wipe the remote control with a soft, dry cloth. Do not use liquid cleaners or abrasive materials, as these may damage the remote's surface or internal components.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Low or dead batteries. Incorrect battery installation.	Replace batteries with new AAA batteries, ensuring correct polarity.
Blinds not moving after remote command.	Remote not paired with the blind. Out of range. Obstruction.	Re-pair the remote with the blind (refer to Section 2.2). Move closer to the blind. Ensure no physical obstructions.
Remote controls the wrong blind.	Incorrect channel selected.	Verify the correct channel is selected for the desired blind. Adjust using Channel Up/Down buttons.
Remote does not control non-SmartWings blinds.	Incompatibility.	The remote is exclusively designed for SmartWings blinds. It is not compatible with other brands.

6. SPECIFICATIONS

- **Model Number:** WM24T
- **Brand:** SmartWings
- **Dimensions:** 5.5" L x 0.16" W (approximate, based on product description)
- **Item Weight:** 2.82 ounces
- **Battery:** 2 x AAA (included)
- **Controlling Range:** Up to 20 meters
- **Radio Frequency:** 433MHz
- **Max Number of Supported Devices:** 15 (channels)
- **Compatible Devices:** SmartWings Motorized Blinds (including Zigbee/Homekit motors)

7. WARRANTY AND SUPPORT

For warranty information or technical support, please contact SmartWings customer service. Refer to your product packaging or the official SmartWings website for the most up-to-date contact details and warranty terms. You can visit the [SmartWings Store on Amazon](#) for more product information and support resources.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question