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## HONITURE g20pro

# Honiture G20 Pro Robot Vacuum and Mop Combo User Manual

Model: G20 Pro

## 1. INTRODUCTION

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Thank you for choosing the Honiture G20 Pro Robot Vacuum and Mop Combo. This advanced 3-in-1 cleaning device is designed to provide efficient and convenient cleaning for your home, featuring powerful 4500pa suction, intelligent navigation, and versatile control options. Please read this manual thoroughly before use to ensure proper operation and maintenance of your device.

## 2. SAFETY INSTRUCTIONS

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- Read all instructions before operating the appliance.
- Do not allow children to play with the robot. Supervise children and pets when the robot is operating.
- Use only the manufacturer-specified power adapter and charging dock.
- Ensure the robot is turned off and unplugged before cleaning or performing maintenance.
- Do not operate the robot in wet environments or near liquids.
- Remove any loose cables, small objects, or fragile items from the floor before cleaning to prevent entanglement or damage.
- Do not use the robot to pick up large debris, sharp objects, or burning materials.

## 3. PACKAGE CONTENTS

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Please check that all components are included in the package:

- Honiture G20 Pro Robot Vacuum and Mop Combo
- Charging Dock
- Power Adapter
- Remote Control
- Side Brushes (2 pairs)

- High-Efficiency Filter (pre-installed in dustbin)
- Cleaning Tool
- Water Tank and Mop Pad
- Magnetic Boundary Strip
- User Manual

## 4. PRODUCT OVERVIEW

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Figure 4.2: A collection of Honiture robot vacuums displayed in a modern home environment, illustrating various models and their sleek designs.

## Robot Top View

1. Power/Clean Button: Press to start/pause cleaning.
2. Home Button: Press to send the robot back to the charging dock.
3. Wi-Fi Indicator Light: Shows Wi-Fi connection status.
4. Dustbin Release Button

## Robot Bottom View

1. Charging Contacts
2. Universal Wheel
3. Side Brushes
4. Main Brush
5. Cliff Sensors
6. Driving Wheels
7. Water Tank/Mop Pad Slot

## 5. SETUP

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### 5.1 Install Side Brushes

Press the side brushes onto the posts at the bottom of the robot until they click into place.

### 5.2 Place the Charging Dock

Place the charging dock against a wall in an open, uncluttered area. Ensure there is at least 0.5 meters (1.6 feet) of clear space on either side of the dock and 1.5 meters (4.9 feet) in front of it. Connect the power adapter to the charging dock and plug it into a wall outlet.

### 5.3 Charge the Robot

Place the robot onto the charging dock, ensuring the charging contacts on the robot align with those on the dock. The robot will emit a tone when charging begins. For first-time use, fully charge the robot for 5-6 hours.

## 5.4 Connect to the App (Optional)

1. Download the Honiture app from the App Store or Google Play.
2. Register an account and log in.
3. Follow the in-app instructions to add your G20 Pro robot. Ensure your phone is connected to a 2.4GHz Wi-Fi network during setup.

## 6. OPERATING THE ROBOT

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### 6.1 Starting/Pausing Cleaning

- **Manual Control:** Press the Power/Clean button on the robot or the remote control to start or pause cleaning.
- **App Control:** Use the Honiture app to start, pause, or schedule cleaning sessions.
- **Voice Control:** Connect your robot to Amazon Alexa for voice commands (e.g., "Alexa, ask Honiture to start cleaning").

### 6.2 Cleaning Modes

The G20 Pro offers multiple cleaning modes:

- **Auto Cleaning:** The robot intelligently navigates and cleans your entire floor area.
- **Spot Cleaning:** Focuses on a specific dirty area with concentrated cleaning.
- **Edge Cleaning:** Cleans along walls and furniture edges.
- **Mop Mode:** Attach the water tank and mop pad for wet cleaning.



Figure 6.1: The Honiture G20 Pro robot vacuum actively cleaning a hard floor, demonstrating its ability to navigate and pick up debris.



Figure 6.2: The Honiture G20 Pro robot vacuum cleaning a floor in a home environment, with a dog observing nearby, highlighting its pet-friendly design and quiet operation.

## 6.3 Using the Mopping Function

1. Fill the water tank with clean water.
2. Attach the mop pad securely to the water tank.
3. Slide the filled water tank into the designated slot at the back of the robot.
4. Select Mop Mode via the app or remote control.

**Note:** Do not use the mopping function on carpets. Use the magnetic boundary strip to restrict the robot from entering carpeted areas during mopping.

## 7. MAINTENANCE

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Regular maintenance ensures optimal performance of your robot vacuum.

### 7.1 Emptying the Dustbin

Empty the dustbin after each use. Press the dustbin release button, remove the dustbin, open its lid, and discard the collected debris.

### 7.2 Cleaning the Filter

Tap the filter to remove loose dirt. Rinse the filter under running water if necessary, but ensure it is completely dry before reinstalling. Replace the filter every 3-6 months depending on usage.

### 7.3 Cleaning the Main Brush

Remove the main brush cover and lift out the main brush. Use the provided cleaning tool to remove hair and debris tangled around the brush. Reinstall the brush and cover.

### 7.4 Cleaning Side Brushes

Periodically check side brushes for damage or entanglement. Remove any hair or debris. Replace worn brushes to maintain cleaning efficiency.

## 7.5 Cleaning Sensors and Charging Contacts

Wipe the cliff sensors, charging contacts on the robot, and the charging dock with a clean, dry cloth to ensure proper function.

## 8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Robot does not turn on	Low battery; Power switch off	Charge the robot; Ensure power switch is on
Robot cannot charge	Charging contacts dirty; Charging dock unplugged	Clean charging contacts; Ensure dock is plugged in
Robot gets stuck frequently	Obstacles on floor; Robot stuck on high threshold	Clear floor of clutter; Use magnetic boundary strips for problem areas
Poor cleaning performance	Dustbin full; Brushes tangled; Filter clogged	Empty dustbin; Clean main/side brushes; Clean/replace filter
Wi-Fi connection failed	Incorrect Wi-Fi password; Router too far; 5GHz network used	Verify password; Move robot closer to router; Ensure 2.4GHz network is used

## 9. SPECIFICATIONS

Feature	Detail
Brand	HONITURE
Model Name	g20pro
Special Feature	Wet, Dry, Smart, Obstacle Avoidance
Color	Light Black
Product Dimensions	13"L x 13"W x 3"H
Filter Type	Cartridge
Voltage	19 Volts
Dustbin Capacity	0.45 Liters
Power Source	Battery Powered
Control Method	App, Remote, Voice (Alexa)
Compatible Devices	Amazon Echo
Form Factor	Robotic
Item Weight	9.77 pounds

Feature	Detail
Batteries	1 Lithium Ion battery (included)

## 10. WARRANTY AND SUPPORT

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The Honiture G20 Pro Robot Vacuum and Mop Combo comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details. For technical support, troubleshooting assistance, or to inquire about replacement parts, please visit the official Honiture website or contact our customer service team. Contact information can typically be found on the Honiture website or on the product packaging.

