

## Loutoc 1385a

# Loutoc Voice Remote Control for Samsung Smart TV (Model 1385a) - User Manual

Comprehensive user manual for the Loutoc Voice Remote Control, providing setup, operation, and troubleshooting instructions for compatible 2021/2022 Samsung Neo QLED and Crystal UHD 4K Smart TVs.

## 1. INTRODUCTION

This manual provides detailed instructions for the Loutoc Voice Remote Control, Model 1385a. This remote is designed as a replacement and upgrade for specific Samsung Smart TVs from 2021 and 2022, offering voice control and quick access to popular streaming services. It features a fast response time of 0.5 seconds and durable silicone buttons tested for over 15,000 clicks. Please read this manual carefully to ensure proper use and optimal performance.





Image 1: Loutoc Voice Remote Control, front view.

## 2. COMPATIBILITY

The Loutoc Voice Remote Control (Model 1385a) is specifically compatible with **2021/2022 Samsung Neo QLED / Crystal UHD 4K Smart TVs that have Alexa Built-in**. It is designed to replace or function similarly to the following Samsung TV remote models with voice function:

- TM2180A (BN68-11642A, BN68-11929A, BN68-11929B, BN68-11929D)
- TM2180E (BN68-11645A, BN68-11645G)
- TM2280E (BN68-13842D, BN68-13842H, BN68-13842J)
- BN68-11645D

**Note:** This remote control may not be fully compatible with Samsung TVs from other years or models that do not support voice control or the listed remote models.



Image 2: The remote is compatible with 2021/2022 Samsung Neo QLED and Crystal UHD 4K Smart TVs with Alexa Built-in.

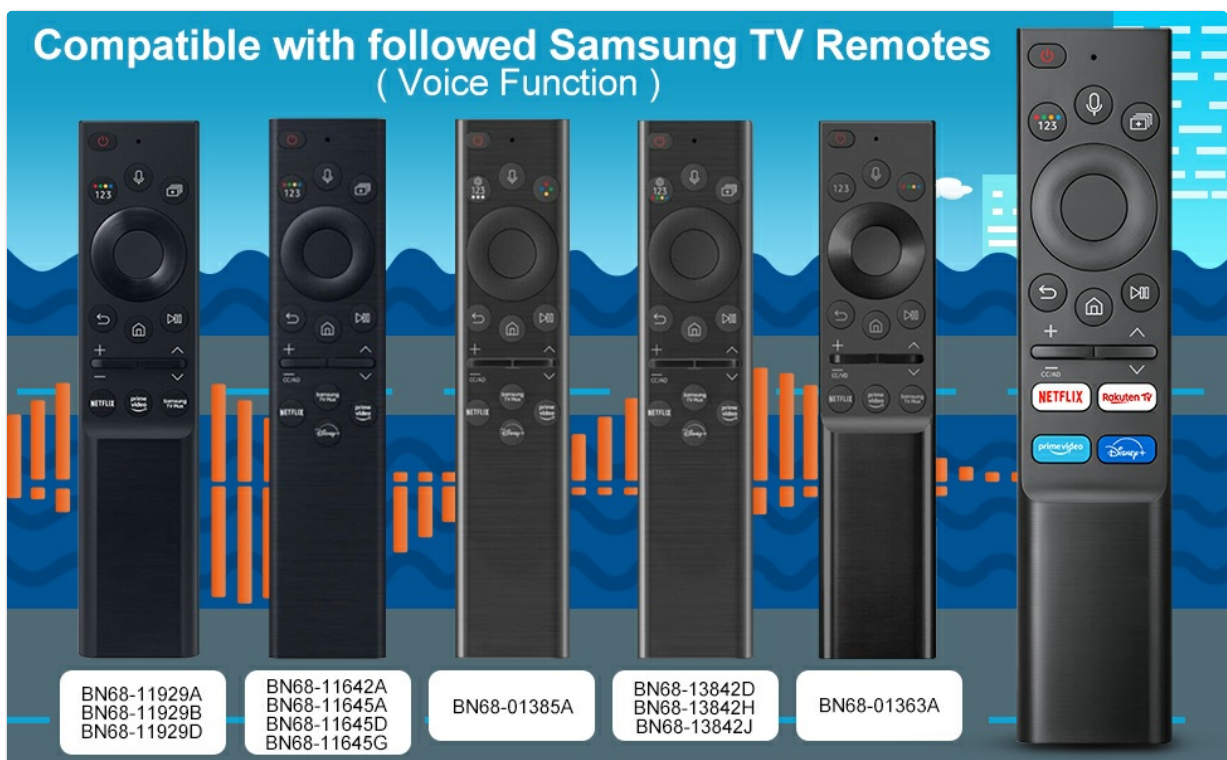


Image 3: Visual representation of compatible Samsung TV remote models.

### 3. SETUP

#### 3.1. Battery Installation

The Loutoc Voice Remote Control requires **two AAA batteries** for operation. To install the batteries:

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch (if present) to open it.

3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Close the battery compartment cover securely.

### 3.2. Pairing Instructions

For full functionality, including voice control and advanced features, the remote control must be paired with your Samsung Smart TV. If the remote does not automatically pair upon battery installation, follow these steps:

1. Ensure your Samsung Smart TV is powered on.
2. Point the Loutoc remote control directly at the front of your TV.
3. Simultaneously press and hold the **"Return"** button (curved arrow) and the **"Play/Pause"** button (triangle and two vertical lines) for at least 3 to 5 seconds.
4. Release the buttons when a pairing message appears on your TV screen, indicating that the pairing process has begun or is complete.
5. The TV screen should display a confirmation message once pairing is successful.

If pairing fails, ensure the batteries are correctly inserted and try again. Maintain a clear line of sight to the TV during the pairing process.



Image 4: Visual guide for pairing the remote control with your Samsung Smart TV by holding the Return and Play/Pause buttons.

## 4. OPERATING INSTRUCTIONS

The Loutoc Voice Remote Control offers intuitive navigation and quick access to various TV functions and streaming services.

### 4.1. Button Functions Overview

Refer to the diagram below for a detailed overview of each button's function:





Image 5: Labeled diagram of the Loutoc Voice Remote Control buttons and their functions.

Button/Feature	Description
<b>Power</b>	Press to turn the TV on or off.
<b>MIC / LED</b>	Used as MIC when using voice recognition with the remote control. The LED indicates remote activity.
<b>Voice Assistant</b>	Press and hold this button to speak commands to the voice assistant (e.g., Alexa). Supported languages and features may vary by geographical region.
<b>Color / Number button (123)</b>	Press once to display the virtual numeric pad and color buttons. Use these to access additional options or enter numbers/text. Press and hold for 1 second or more to access the TTX menu.
<b>Multi View</b>	Press this button directly to enter the Multi View function. Press and hold for 1 second or more to access the Shortcuts menu screen.

Button/Feature	Description
<b>Directional buttons (Up, Down, Left, Right)</b>	Moves the focus and changes values on the TV's menu.
<b>Select</b>	Selects or runs a focused item. When pressed while watching a broadcast program, detailed program information appears.
<b>Return</b>	Returns to the previous menu. When pressed for 1 second or more, the running function is terminated. When pressed while watching a program, the previous channel appears.
<b>Smart Hub (Home)</b>	Returns to the Home Screen.
<b>Play/Pause</b>	Controls media playback. Use to pause/play content. When pressed, the playback controls appear. Using these controls, you can control the media content that is playing. To use Game Bar, press and hold the button in Game Mode. Game Bar may not be supported depending on the model or geographical area.
<b>Volume (+/-)</b>	Moves the button up or down to adjust the volume. To mute the sound, press the button. When pressed for 1 second or more, the Accessibility Shortcuts menu appears.
<b>Channel (Up/Down)</b>	Moves the button up or down to change the channel. To see the Guide screen, press the button. When pressed for 1 second or more, the Channel List screen appears.
<b>Launch App buttons (NFLX, Rakuten TV, Prime Video, Dis)</b>	Press each button to launch its respective application directly.



## 4.2. Voice Control Function

The remote features a dedicated voice control button, allowing you to interact with your Samsung Smart TV using voice commands. This function is particularly useful for searching content, changing settings, or controlling smart home devices connected to your TV's voice assistant.

- Press and hold the **Voice Assistant** button (microphone icon).
- Speak your command clearly into the microphone located on the remote.
- Release the button once you have finished speaking.

Examples of commands include: "Launch Netflix", "Turn off the TV", "Search for action movies".

## HOW to Pair

If the Smart Remote does not pair to the TV automatically, point it at the front of the TV, and then press and hold the  and  buttons simultaneously for 3 seconds or more.



Up to  
8m / 26ft



Prepare

Connecting

Connected

Image 6: The remote control highlighting the voice function button.





Image 7: A user demonstrating the voice control feature to launch applications or control the TV.

### 4.3. Quick Access Shortcut Buttons

The remote includes four dedicated shortcut buttons for instant access to popular streaming applications:

- **NFLX:** Launches Netflix.
- **Rakuten TV:** Launches Rakuten TV.
- **Prime Video:** Launches Amazon Prime Video.
- **Dis:** Launches Disney+.





Image 8: Close-up of the dedicated shortcut buttons for streaming services.

## 5. MAINTENANCE

To ensure the longevity and proper functioning of your Loutoc Voice Remote Control, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the remote control. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid using harsh chemicals or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or it stops functioning. Always replace both batteries at the same time with new ones of the same type (AAA).
- **Storage:** Store the remote in a cool, dry place away from direct sunlight, extreme temperatures, and high humidity.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal components.

## 6. TROUBLESHOOTING

If you encounter issues with your Loutoc Voice Remote Control, refer to the following common problems and solutions:

- **Remote not responding:**

- Check if the batteries are correctly inserted and have sufficient charge. Replace them if necessary.
- Ensure there are no obstructions between the remote and the TV.
- Re-pair the remote control with your TV by following the "Pairing Instructions" in Section 3.2.

- **Voice control not working:**

- Ensure the remote is properly paired via Bluetooth/RF (not just infrared).
- Make sure you are pressing and holding the Voice Assistant button while speaking.
- Speak clearly and close to the microphone on the remote.
- Check your TV's settings to ensure the voice assistant feature is enabled and configured correctly.

- **Delayed response or intermittent functionality:**

- This can sometimes occur if the remote is not fully paired or if there's interference. Try re-pairing the remote.
- Ensure you are within the effective operating range (up to 8 meters / 26 feet).
- Replace batteries if they are low.

- **Specific shortcut buttons not working:**

- Ensure your TV has the corresponding application installed and updated.
- Verify that the remote is correctly paired.

If the problem persists after attempting these solutions, please contact customer support.

## 7. SPECIFICATIONS

Feature	Detail
Brand	Loutoc
Model Number	1385a
Power Source	2 x AAA Batteries (not included)
Connectivity Technology	Bluetooth/RF (for pairing and voice control), Infrared (for basic functions)
Maximum Range	Up to 8 meters (26 feet)
Controller Type	Voice Control, Button Control
Number of Buttons	Approx. 20 (including directional pad)
Special Features	Ergonomic design, No programming required (after pairing), Lightweight, Universal (for compatible Samsung models)
Color	Black

Feature	Detail
Dimensions (L x W x H)	Approximately 19.7 x 4.8 x 1.5 cm (7.76 x 1.89 x 0.59 inches)
Weight	Approximately 40 grams (1.41 ounces)
Country of Origin	China



Image 9: Dimensions of the Loutoc Voice Remote Control.

## 8. WARRANTY AND SUPPORT


Loutoc is committed to providing quality products and customer satisfaction. If you have any questions regarding your Loutoc Voice Remote Control or encounter any issues, please do not hesitate to contact our customer support team.

- **Customer Service:** For inquiries about your order or product, please contact us directly. We aim to respond within 12 hours on business days.
- **Warranty:** Specific warranty details may vary. Please refer to your purchase documentation or contact



customer support for more information.

Related Documents - 1385a

	<p><a href="#">Smart Voice &amp; SolarCell Remote User Manual</a></p> <p>User manual for the Smart Voice &amp; SolarCell Remote, detailing its features, buttons, charging, safety precautions, and FCC compliance.</p>
---	---