

## Gigaset Premium 100A GO

# Gigaset Premium 100A GO User Manual

Model: S30852-H2625-C111

## 1. INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your Gigaset Premium 100A GO cordless VoIP phone system. Please read this manual carefully to ensure proper use and to maximize the features of your device.

The Gigaset Premium 100A GO is a versatile communication system featuring a cordless handset and a base station with integrated answering machines. It supports both traditional PSTN/ISDN lines and Voice over IP (VoIP) services, offering flexible connectivity for home and small office environments.



**Figure 1:** The Gigaset Premium 100A GO phone system, showing the cordless handset docked in its charging cradle next to the GO-Box 100 base station.

## 2. SETUP

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### 2.1 Package Contents

Before proceeding, ensure all components are present:

- Gigaset Premium 100A GO Handset
- Gigaset GO-Box 100 Base Station
- Handset Charging Cradle
- Power Adapter for Base Station
- Power Adapter for Charging Cradle
- Telephone Cord (RJ11)
- Ethernet Cable (RJ45)
- Rechargeable Batteries (AAA)
- Battery Cover

### 2.2 Connecting the Base Station

1. Connect the power adapter to the base station and plug it into a power outlet.
2. For VoIP services, connect the Ethernet cable from the base station to your internet router.
3. For traditional landline (PSTN/ISDN), connect the telephone cord from the base station to your telephone wall socket.



**Figure 2:** The Gigaset Premium 100A GO handset securely placed in its charging cradle.

## 2.3 Inserting Batteries and Charging the Handset

1. Open the battery compartment cover on the back of the handset.
2. Insert the supplied rechargeable AAA batteries, observing the correct polarity.
3. Close the battery compartment cover.
4. Place the handset in the charging cradle. The display will indicate charging.
5. Allow the handset to charge for at least 6 hours before initial use to ensure optimal battery performance.

## 3. OPERATING INSTRUCTIONS

### 3.1 Basic Handset Functions



Figure 3: A detailed view of the Gigaset Premium 100A GO handset, highlighting its color display and ergonomic keypad.

- **Making a Call:** Enter the phone number and press the green call key.
- **Answering a Call:** Press the green call key when the phone rings.
- **Ending a Call:** Press the red end call key.
- **Hands-free Calling:** During a call, press the hands-free key (speaker icon) to activate the speakerphone.
- **Volume Adjustment:** Use the navigation keys during a call to adjust the earpiece or speaker volume.

### 3.2 Address Book

The handset features an address book capable of storing up to 500 entries.

- **Adding an Entry:** Navigate to the address book menu, select "New Entry," and follow the on-screen prompts to enter name and number.
- **Calling from Address Book:** Open the address book, select the desired contact, and press the green call key.
- **Synchronization:** The address book can be synchronized with Outlook contacts on your PC or Mac via a micro USB connection (cable not included). Refer to the Gigaset website for specific software and instructions.

### 3.3 Answering Machine Functions

The Gigaset Premium 100A GO base station includes three integrated answering machines with a combined recording capacity of up to 55 minutes. These can be assigned to different phone numbers or used for distinct purposes.

- **Activating/Deactivating:** Access the answering machine settings via the handset menu or directly on the base station (if applicable).
- **Recording a Personal Greeting:** Follow the menu prompts to record your custom greeting.
- **Playing Messages:** New messages are typically indicated on the handset display. Access the answering machine menu to play, skip, or delete messages.
- **Remote Access:** The answering machine can be accessed remotely using a PIN. Consult the full manual for remote access instructions.

### 3.4 VoIP and Landline Operation

The system supports both VoIP services and traditional landline connections. Configuration for VoIP accounts is typically done through the base station's web interface, accessible via a web browser on a connected computer.

- **Line Selection:** Depending on your setup, you may be able to select which line (VoIP or landline) to use for outgoing calls.
- **Multi-line Operation:** The system supports multi-line operation, allowing for simultaneous calls on different lines.

## 4. MAINTENANCE

### 4.1 Cleaning

- Wipe the handset and base station with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.
- Ensure no liquid enters the device openings.

### 4.2 Battery Care

- Use only the recommended rechargeable batteries.
- Do not expose batteries to extreme temperatures.
- If the handset will not be used for an extended period, remove the batteries.
- Dispose of old batteries according to local regulations.

## 5. TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone / Cannot make calls	Base station not powered or connected correctly.	Check power adapter and telephone/Ethernet cable connections.
Handset display is blank	Batteries are low or not inserted correctly.	Charge handset for several hours. Check battery polarity.
Answering machine not recording	Answering machine is full or deactivated.	Delete old messages. Activate the answering machine in the settings.

Problem	Possible Cause	Solution
Poor call quality (VoIP)	Internet connection issues or network congestion.	Check your internet connection. Restart your router.

For more detailed troubleshooting, please refer to the comprehensive online manual or contact Gigaset support.

## 6. SPECIFICATIONS

**Brand:** Gigaset

**Model Number:** S30852-H2625-C111

**Color:** Black

**Phone Type:** Cordless

**Dialer Type:** Single Keypad

**Answering System Type:** Digital (3 integrated answering machines)

**Answering Machine Recording Time:** Up to 55 minutes total

**Caller ID:** Yes

**Multi-line Operation:** Yes

**Compatible Devices:** VoIP services, PSTN/ISDN networks, computer systems

**Address Book Capacity:** Up to 500 entries

**Power Source:** Battery Powered (Handset), AC Adapter (Base Station)

**Connectivity:** Ethernet (for VoIP), RJ11 (for PSTN/ISDN), Micro USB (for data sync)

## 7. WARRANTY AND SUPPORT

Warranty information for the Gigaset Premium 100A GO is typically provided with the product packaging or available on the official Gigaset website. Please retain your proof of purchase for warranty claims.

For technical support, additional documentation, or service inquiries, please visit the official Gigaset support website or contact their customer service department.

**Gigaset Official Website:** [www.gigaset.com](http://www.gigaset.com)