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Canon G2730

Canon PIXMA MegaTank G2730 All-in-One Printer User Manual

Model: G2730

INTRODUCTION

Welcome to the user manual for your Canon PIXMA MegaTank G2730 All-in-One Ink tank Colour Printer. This document provides essential information for setting up, operating, maintaining, and troubleshooting your printer. The PIXMA G2730 is designed for efficient printing, scanning, and copying, featuring a high-capacity ink tank system for cost-effective and high-volume output.



Figure 1: Front view of the Canon PIXMA MegaTank G2730 printer.

SETUP GUIDE

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Ensure the following items are present:

- Canon PIXMA MegaTank G2730 Printer

- Power Cord
- USB Cable
- Instruction Manual (this document)
- 1 set of GI71S Cyan, Magenta, Yellow, and Black ink bottles

Remove all protective tapes and packing materials from the printer.

2. Filling the Ink Tanks

The PIXMA G2730 features an integrated ink tank system. Follow these steps to fill the ink tanks:

1. Open the ink tank cover on the printer.
2. Uncap the ink bottle for the corresponding color (Black, Cyan, Magenta, Yellow).
3. Align the ink bottle nozzle with the inlet of the correct ink tank. The nozzles are designed to fit seamlessly, preventing accidental mixing.
4. Allow the ink to flow into the tank until it reaches the upper limit line. Do not squeeze the bottle.
5. Once filled, remove the bottle and securely close the ink tank cap.
6. Repeat for all four colors.



Figure 2: Printer with included ink bottles, ready for filling.

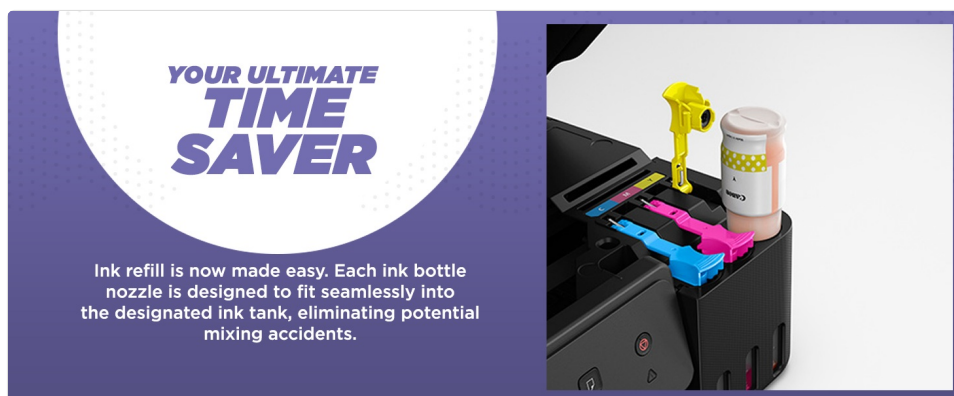


Figure 3: Illustration of the easy ink refill process, designed to prevent mixing accidents.

3. Power Connection and Initial Setup

Connect the power cord to the printer and then to a power outlet. Press the power button to turn on the printer. Follow the

on-screen instructions on the printer's control panel to complete the initial setup, including language selection and print head alignment.



Figure 4: The three simple steps to get your printer ready for use.

4. Driver Installation

Connect the printer to your computer using the provided USB cable. Install the printer drivers from the included CD-ROM or download the latest drivers from the official Canon website.

- **OS Compatibility:** Windows 11 / 10 / 8.1 / 7 SP1, macOS 10.14.6 – 12 or later, Chrome OS.
- **Hardware Interface:** USB 2.0.

OPERATING THE PRINTER

1. Loading Paper

Open the paper support and paper output tray. Adjust the paper guides to fit the paper size. Load up to 100 sheets of A4 paper into the rear tray.

- **Supported Page Sizes:** A4, A5, A6, B5, LTR, LGL, Executive, Oficio2, B-Oficio, M-Oficio, Legal (India), Foolscap, F4, 4 x 6", 5 x 7", 7 x 10", 8 x 10", Envelopes, Square, Card Size, Custom Size (Width: 55 - 216 mm, Length: 89 - 1,200 mm).
- **Max Paper Thickness:** 64 to 275 GSM.



Figure 5: Paper input tray with a capacity of 100 sheets.

2. Printing Documents and Photos

From your computer, open the document or photo you wish to print. Select "Print" from the application's menu. In the print dialog box, select your Canon PIXMA G2730 printer and adjust settings such as paper size, print quality, and color/monochrome.

- **Maximum Print Resolution:** 4800 x 1200 dpi.
- **Print Speed:** 11 images per minute (mono), 6 images per minute (color).
- **Borderless Printing:** Supported for sizes up to A4.



Figure 6: The printer delivers precise results with high resolution and borderless printing.



Figure 7: The printer supports various printing needs including documents and photos.

3. Scanning Documents

Place the document face-down on the scanner glass. Use the Canon IJ Scan Utility software on your computer or the control panel buttons on the printer to initiate a scan. You can choose to save the scan as an image or PDF.

- **Scanner Type:** Flatbed.
- **Colour Depth:** 24 Bits.

4. Copying Documents

Place the document face-down on the scanner glass. On the printer's control panel, press the "Black" button for a monochrome copy or the "Color" button for a color copy. You can adjust the number of copies using the control panel.

- **Max Copy Speed (Black and White):** 11 ppm.
- **Max Copy Resolution:** 4800 x 1200 dpi.



Figure 8: The printer's multi-function capabilities: Print, Scan, and Copy.

MAINTENANCE

1. Ink Refill

Monitor the ink levels through the transparent ink tanks on the front of the printer. When an ink tank is low, refill it using the genuine Canon GI71S ink bottles as described in the "Filling the Ink Tanks" section under Setup. Regular refilling prevents air from entering the ink tubes, which can affect print quality.

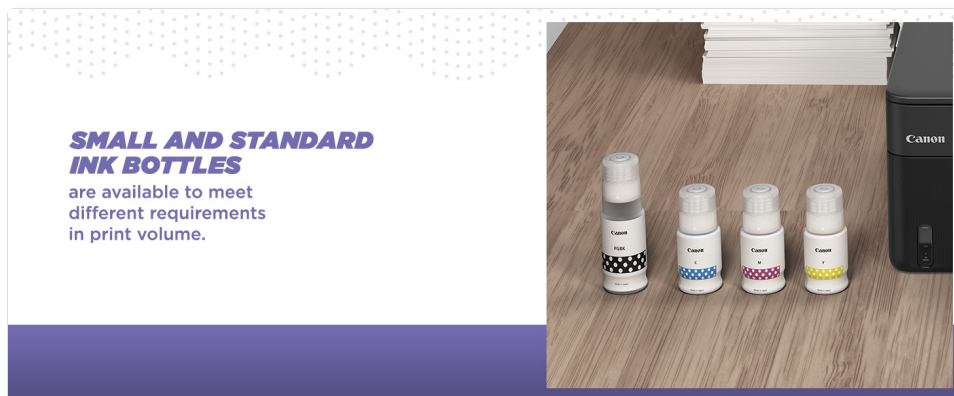


Figure 9: Small and standard ink bottles are available to meet different print volume requirements.

2. Replacing the Maintenance Cartridge

The printer uses a user-replaceable maintenance cartridge to collect waste ink. When the printer indicates that the maintenance cartridge is full or nearing capacity, replace it to ensure continued optimal performance and extend the printer's lifespan. Refer to the printer's display for instructions on how to access and replace the cartridge.



Figure 10: The easy-to-replace maintenance cartridge simplifies upkeep.

3. Cleaning the Printer

Periodically clean the exterior of the printer with a soft, damp cloth. For print quality issues, perform print head cleaning or deep cleaning from the printer's utility software on your computer.

TROUBLESHOOTING

This section addresses common issues you might encounter with your Canon PIXMA G2730 printer.

1. Printer Not Responding

- **Check Power:** Ensure the printer is powered on and the power cord is securely connected.
- **Check USB Connection:** Verify the USB cable is firmly connected to both the printer and the computer. Try a different USB port or cable.
- **Restart Devices:** Turn off both the printer and your computer, then turn them back on.
- **Driver Installation:** Confirm that the correct printer drivers are installed on your computer.

2. Poor Print Quality

- **Check Ink Levels:** Ensure all ink tanks have sufficient ink. Refill if necessary.
- **Perform Print Head Cleaning:** Use the printer utility software to perform a print head cleaning. If quality does not improve, try a deep cleaning.
- **Check Paper Type:** Ensure you are using the correct paper type for your print settings.
- **Print Head Alignment:** Perform print head alignment from the printer's control panel or utility software.

3. Paper Jams

- **Remove Jammed Paper:** Carefully pull out any jammed paper from the paper output slot or the rear tray. Avoid tearing the paper.
- **Check Paper Loading:** Ensure paper is loaded correctly and the paper guides are adjusted to the paper width.
- **Avoid Overloading:** Do not load more than the maximum recommended number of sheets (100 sheets for A4).

SPECIFICATIONS

Feature	Specification
Printer Type	Inkjet All-in-One (Print, Scan, Copy)
Connectivity	USB 2.0

Feature	Specification
Print Resolution (Max)	4800 x 1200 dpi
Print Speed (Mono)	11 images per minute (ipm)
Print Speed (Color)	6 images per minute (ipm)
Scanner Type	Flatbed
Copy Speed (Mono)	11 ppm
Max Input Sheet Capacity	100 sheets (A4)
Compatible Ink	GI71 Cyan, Magenta, Yellow, Black
OS Compatibility	Windows 11 / 10 / 8.1 / 7 SP1, macOS 10.14.6 – 12 or later, Chrome OS
Product Dimensions	33.7D x 41.6W x 17.7H Centimeters
Item Weight	6 kg
Power Consumption (Printing)	14W

For detailed specifications and performance metrics, refer to the official Canon product page or the technical data sheet.

WARRANTY AND SUPPORT

Warranty Information

The Canon PIXMA MegaTank G2730 printer comes with a **2 Years Standard Warranty**. This warranty covers manufacturing defects and ensures repair or replacement of faulty components under normal usage conditions. Please retain your purchase receipt as proof of purchase for warranty claims.

- **Warranty Type:** Limited

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Canon customer support.

- **Canon India Customer Service:** Refer to the official Canon India website for the latest contact information, including phone numbers and service center locations.
- **Online Resources:** Visit the Canon support website for drivers, software, FAQs, and additional user guides.