

SYLVOX RT32R3KGCA

SYLVOX 32-inch 12V Smart FHD TV with Built-in Digital Video Disc Player (Model RT32R3KGCA) User Manual

Brand: SYLVOX | Model: RT32R3KGCA

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient operation of your SYLVOX 32-inch 12V Smart FHD TV with a built-in Digital Video Disc player. This television is designed for versatile use in various environments, including RVs, campers, boats, and home settings, supporting both DC 12V/24V and AC 110V-240V power inputs. It features an Android 11.0 operating system, integrated WiFi, Wireless Connection, ARC, and CEC for enhanced connectivity and entertainment.

2. WHAT'S IN THE BOX

Verify that all components are present upon unpacking:

- Instruction Manual
- Remote Control
- Smart TV Unit
- Power Cord
- Power Adapter (AC to DC)
- Cigarette Lighter Adapter (for 12V DC)
- Stand (Base and Column Bracket)
- AAA Batteries (2, for remote)
- Screws (for stand assembly)



Image: The SYLVOX 32-inch TV package contents, including the TV unit, remote control, power adapters, cables, stand components, and instruction manual.

3. SETUP

3.1 Stand Assembly

1. Carefully place the TV screen-down on a soft, flat surface to prevent damage.
2. Attach the stand base to the column bracket using the provided screws.
3. Secure the assembled stand to the back of the TV using the remaining screws. Ensure all screws are tightened securely.

Note: For wall mounting, refer to a VESA-compatible wall mount kit (sold separately) and its specific instructions. The TV uses standard VESA mounting points.

3.2 Power Connection

The TV supports both DC 12V/24V (9V-32V wide voltage) and AC 110V-240V power inputs.

- **For AC Power (Home Use):** Connect the power cord to the AC adapter, then plug the adapter into the TV's DC input port. Plug the power cord into a standard AC wall outlet.
- **For DC Power (RV/Boat Use):** Connect the cigarette lighter adapter to the TV's DC input port. Plug the cigarette lighter adapter into your vehicle's 12V or 24V power socket.

The TV features recoil protection for voltage fluctuations and reverse connection protection to prevent damage.

3.3 Initial Setup and Connectivity

1. Insert the provided AAA batteries into the remote control.
2. Power on the TV using the remote or the power button on the TV.
3. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network. The TV supports 5G Wi-Fi.
4. Log in to your Google account to access the Android 11.0 system and download applications from the built-in app store.
5. Connect external devices (e.g., gaming consoles, soundbars) to the available ports:
 - **HDMI (ARC/CEC):** For high-definition audio/video. ARC allows audio return to a compatible sound system. CEC enables control of multiple devices with one remote.
 - **USB:** For media playback from USB drives.
 - **Optical Out:** For digital audio output to sound systems.
 - **TV Tuner (RF):** For connecting an antenna for over-the-air digital broadcasts.
 - **LAN:** For wired internet connection.
 - **Earphone Out:** For connecting headphones.
 - **Line (L/R) Out:** For analog audio output.

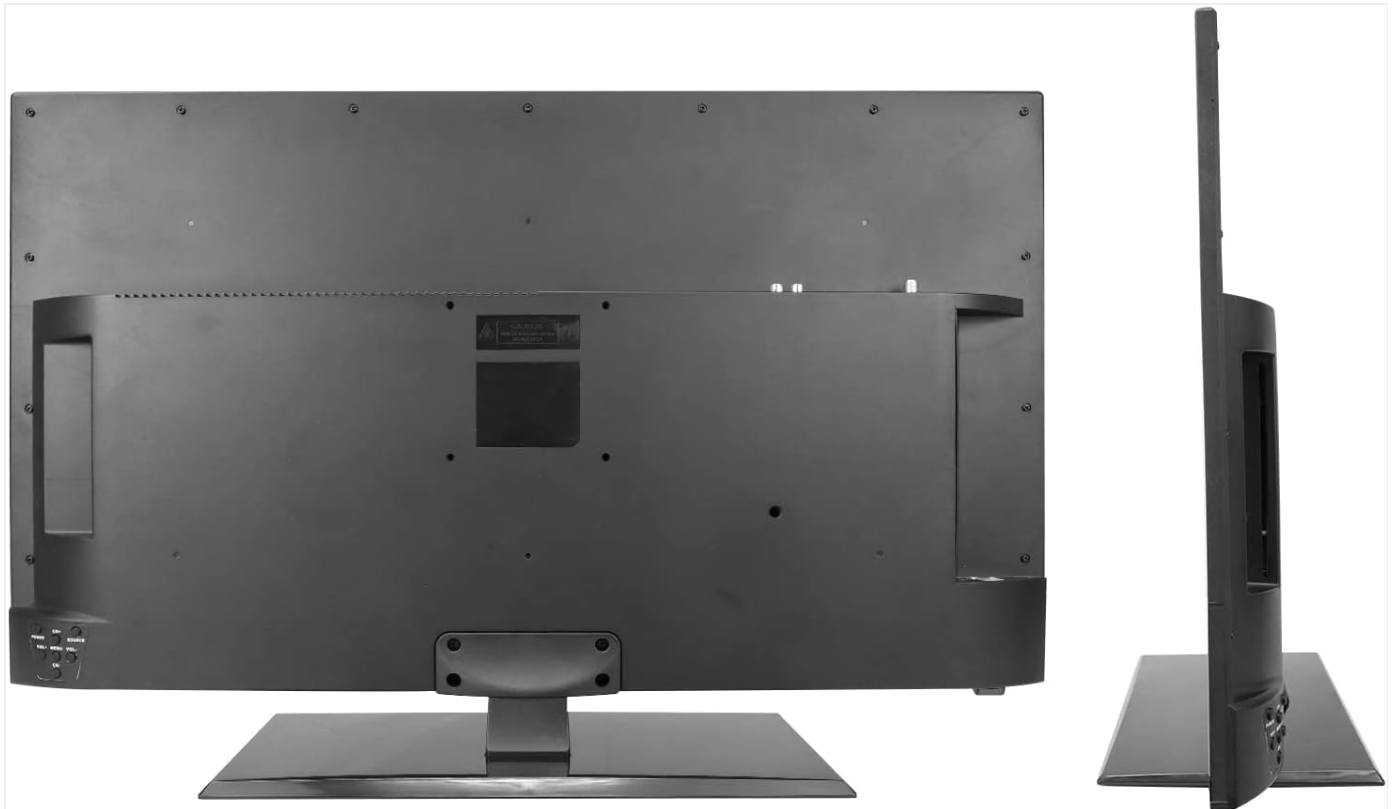


Image: The back panel of the SYLVOX TV, illustrating the location of ports such as DC 12V input, RJ45 (LAN), Optical Out, ARC/CEC HDMI, RF (Antenna), USB ports, and Earphone Out.

4. OPERATING INSTRUCTIONS

4.1 Basic TV Functions

- **Power On/Off:** Press the power button on the remote control or the TV unit.
- **Volume Control:** Use the 'VOL+' and 'VOL-' buttons on the remote.
- **Channel Selection:** Use the 'CH+' and 'CH-' buttons for broadcast channels or the number pad.
- **Input Source:** Press the 'SOURCE' button on the remote to switch between HDMI, TV Tuner, Digital Video Disc, and other connected inputs.

4.2 Smart TV Features (Android 11.0)

Your SYLVOX TV runs on Android 11.0, providing access to a wide range of applications and features.

- **App Store:** Navigate to the built-in app store to download streaming services (e.g., Netflix, YouTube, Prime Video), games, and other applications.
- **Wireless Connection:** Use the Wireless Connection feature to cast content from compatible mobile devices to the TV screen.
- **Intelligent Assistant:** The 2-in-1 remote control supports IR and Wireless Connection for controlling the TV, including voice commands if available through the intelligent assistant.



Image: The SYLVOX Smart TV home screen displaying icons for popular applications such as Netflix, YouTube, and Prime Video, accessible via the Android 11.0 operating system.

4.3 Digital Video Disc Player Operation

The integrated Digital Video Disc player supports DVD, VCD, and CD discs from most regions.

1. Insert a disc into the slot on the side of the TV with the label facing forward.
2. The TV should automatically switch to the Digital Video Disc input. If not, press the 'SOURCE' button on the remote and select 'Digital Video Disc'.
3. Use the remote control's playback buttons (Play, Pause, Stop, Skip) to control disc playback.
4. To eject a disc, press the 'EJECT' button on the remote or the TV unit.



Image: A close-up of the SYLVOX TV's side, showing a Digital Video Disc being inserted into the integrated player slot.

5. MAINTENANCE

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-cleaning solution. Avoid harsh chemicals.
- **Cleaning the Exterior:** Use a soft, dry cloth to wipe the TV's exterior.
- **Protective Film:** New TV screens come with a protective film. Remove this film before using the TV for optimal viewing experience.
- **Storage:** When not in use for extended periods, store the TV in a cool, dry place, protected from dust and extreme temperatures.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
No power	Power cord/adaptor not connected, outlet malfunction, low DC voltage.	Ensure power connections are secure. Test the outlet. For DC, check battery voltage.
No picture, but sound is present	Incorrect input source selected, damaged cable.	Press 'SOURCE' to select the correct input. Check HDMI/AV cables.
No sound, but picture is present	Volume too low, mute activated, external audio system issue.	Increase volume. Check if mute is on. Verify external audio connections if applicable.
Digital Video Disc not playing	Disc inserted incorrectly, dirty/scratched disc, unsupported disc format.	Ensure disc is inserted label-side forward. Clean the disc. Verify disc type (DVD/VCD/CD).

Problem	Possible Cause	Solution
Wi-Fi connection issues	Incorrect password, router too far, network interference.	Re-enter password. Move TV closer to router. Restart router.
TV stuck in boot loop	Software issue, power instability.	Disconnect power for 5 minutes, then reconnect. If issue persists, contact SYLVOX support.

7. SPECIFICATIONS

Feature	Detail
Brand	SYLVOX
Model Number	RT32R3KGCA
Screen Size	32 Inches
Display Technology	LED
Resolution	1080p (Full HD)
Aspect Ratio	16:9
Viewing Angle	178°H/178°V
Operating System	Android 11.0
Connectivity	Wi-Fi (5G Support), Wireless Connection (5.0), USB, HDMI (ARC/CEC), Optical Out, TV Tuner (RF), LAN, Earphone Out, Line (L/R) Out
Power Input	DC 9V-32V (12V/24V compatible), AC 110V-240V (with adapter)
Wattage	30 watts (On-mode)
Digital Video Disc Player	Built-in, supports DVD/VCD/CD
Dimensions (Product)	1.89"D x 28.03"W x 16.45"H
Item Weight	19.61 pounds
Special Features	Frameless design, Seismic Design (4G vibration test passed), Recoil Protection, Reverse Connection Protection, HI-FI sound box speaker, Integrated ASTC tuner, Digital Noise Reduction

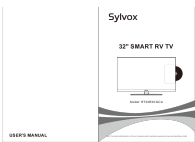

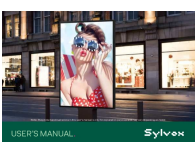

8. WARRANTY AND SUPPORT

SYLVOX provides customer support for any after-sales issues. The product includes:

- **12-month free defect protection.**
- **Free returns for quality issues.**
- **30-day hassle-free returns (original packaging required).**

For assistance, please contact the SYLVOX support center. Refer to the contact information provided in your warranty card or on the official SYLVOX website.

Related Documents - RT32R3KGCA

	<p>Sylvox 32" Smart RV TV RT32R3KGCA User Manual</p> <p>User manual for Sylvox 32-inch Smart RV TV (RT32R3KGCA), covering setup, operation, troubleshooting, specifications, and safety guidelines.</p>
	<p>Sylvox 32-inch RT32R3KGCA Smart TV User Manual</p> <p>This user manual provides comprehensive instructions for the Sylvox 32-inch RT32R3KGCA Smart TV, covering setup, operation, features, connectivity, troubleshooting, and warranty information.</p>
	<p>Sylvox 2025 Outdoor Signage TV User Manual: Specifications, Installation, and Operation</p> <p>Comprehensive user manual for the Sylvox 2025 Outdoor Signage TV, covering detailed specifications, installation procedures, content management (USB, LAN, Cloud), troubleshooting, and warranty information.</p>
	<p>Sylvox 15.6-inch Mini Smart Kitchen TV User Manual - KT16K0KHGA</p> <p>User manual for the Sylvox 15.6-inch Mini Smart Kitchen TV (Model KT16K0KHGA). This guide covers setup, operation, features, troubleshooting, and warranty details for your Sylvox kitchen smart TV.</p>
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