

ViewSonic CDE9830

ViewSonic CDE9830 98" 4K UHD Wireless Presentation Display User Manual

Model: CDE9830 | Brand: ViewSonic

1. INTRODUCTION

Welcome to the user manual for the ViewSonic CDE9830 98" 4K UHD Wireless Presentation Display. This document provides essential information for the safe and efficient operation of your display. Please read it thoroughly before use and retain it for future reference.

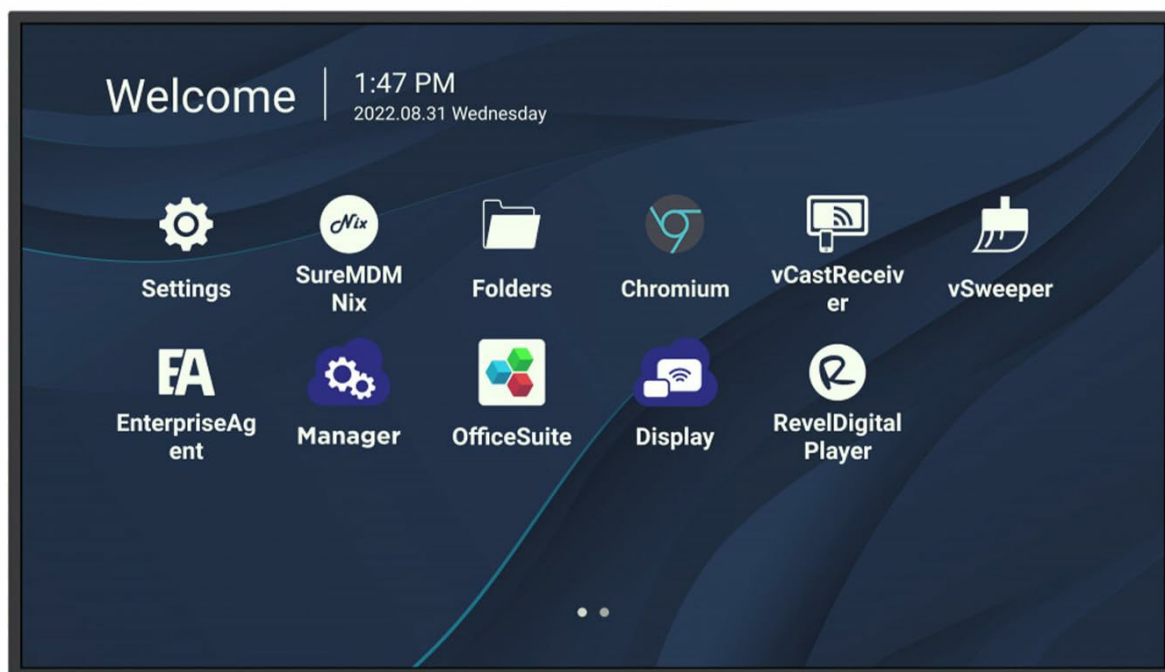


Figure 1.1: Front view of the ViewSonic CDE9830 display.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent damage to the display and ensure user safety:

- Ensure proper ventilation around the display. Do not block ventilation openings.
- Use only the power cord supplied with the display or an approved equivalent.
- Do not expose the display to rain or moisture to avoid fire or shock hazards.
- Do not open the display casing. Refer all servicing to qualified service personnel.
- Clean the display with a soft, dry cloth. Avoid liquid cleaners or aerosol sprays.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- ViewSonic CDE9830 Display
- Power Cable
- Remote Control
- Batteries for Remote Control
- Quick Start Guide
- Warranty Card

4. SETUP

4.1 Unpacking and Placement

Carefully remove the display from its packaging. It is recommended to have at least two people for handling due to its size. Place the display on a stable, level surface or mount it securely according to VESA mounting standards. Ensure adequate space for ventilation around the display.

4.2 Connecting Devices

Connect necessary cables to the display's input ports. The CDE9830 supports various connections including HDMI, USB-C, RJ45 for network, and RS232 for control.



Figure 4.1: Rear view of the display, illustrating the location of various ports and mounting points.

- **Power:** Connect the power cable to the AC inlet on the display and then to a grounded electrical outlet.
- **Video/Audio:** Use HDMI or USB-C cables to connect external video sources.
- **Network:** Connect an Ethernet cable to the RJ45 port for wired network access.
- **Control:** Use the RS232 port for external control systems.

4.3 Initial Power On

After all connections are made, press the power button on the display or the remote control. The display will power on and may guide you through an initial setup wizard for language, time zone, and network settings.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

Press the power button on the display's control panel or the remote control to turn the display on or off.

5.2 Input Source Selection

Use the 'Source' button on the remote control or navigate through the on-screen display (OSD) menu to select the desired input source (e.g., HDMI 1, USB-C, Internal Player).

5.3 Wireless Presentation

The CDE9830 supports wireless presentation via Wi-Fi and Bluetooth. Access the wireless settings from the main menu to connect to a network or pair with compatible devices for screen sharing.



Figure 5.1: The main interface of the display, showing application icons for settings, folders, and various presentation tools.

5.4 Menu Navigation (OSD)

Use the remote control's directional buttons and 'OK' button to navigate the On-Screen Display (OSD) menu. This menu allows adjustment of picture settings, audio, network configuration, and system preferences.

5.5 Portrait/Landscape Mode

The display supports both portrait and landscape orientations. Ensure the physical mounting is appropriate for the desired orientation. The display's software can be configured to match the physical orientation in the system settings.

6. MAINTENANCE

6.1 Cleaning the Display

To clean the display screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water. Do not use alcohol, solvents, or abrasive cleaners, as these can damage the screen surface.

6.2 General Care

Keep the display in a clean, dry environment. Avoid exposing it to extreme temperatures or humidity. Ensure ventilation openings are clear of dust and debris.

7. TROUBLESHOOTING

If you encounter issues with your display, refer to the following common problems and solutions:

- **No Power:** Check if the power cable is securely connected to both the display and the electrical outlet. Verify the outlet is functional.
- **No Signal:** Ensure the correct input source is selected. Check that video cables (HDMI, USB-C) are securely connected to both the display and the source device.
- **Image Issues (e.g., blurry, distorted):** Adjust the resolution and refresh rate settings on your source device. Ensure cables are not damaged.
- **Remote Control Not Working:** Check the batteries in the remote control and ensure there are no obstructions between the remote and the display's IR receiver.
- **Network Connectivity Issues:** Verify the Ethernet cable connection or check Wi-Fi settings in the OSD menu.

If the problem persists, contact ViewSonic customer support for further assistance.

8. SPECIFICATIONS

Model Number	CDE9830
Display Size	98 inches
Resolution	4K UHD (3840 x 2160)
Connectivity	USB-C, Wi-Fi, Bluetooth, RJ45, RS232
Product Dimensions	93 x 11 x 56 inches
Item Weight	2.2 pounds
Operating Hours	24/7 Commercial Display
Release Date	January 28, 2023

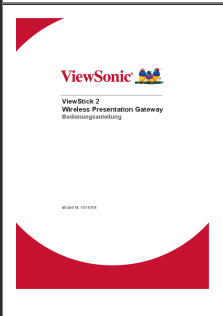
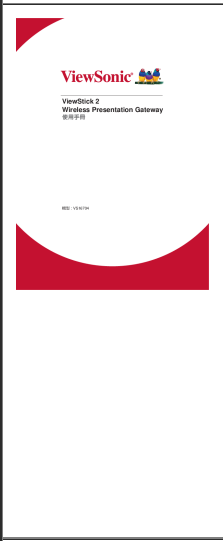
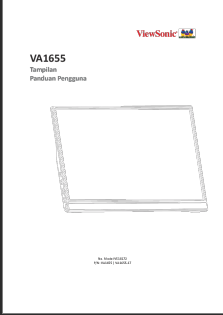
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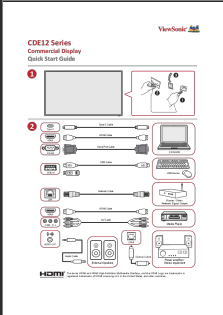
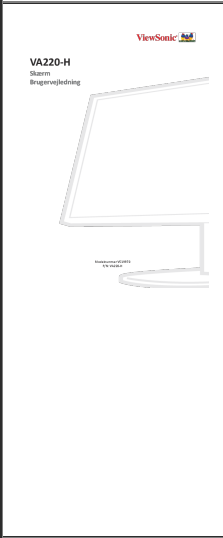
9. WARRANTY AND SUPPORT

Your ViewSonic CDE9830 display is covered by a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support, service inquiries, or to download the latest drivers and manuals, please visit the official ViewSonic support website or contact their customer service department.

Related Documents - CDE9830

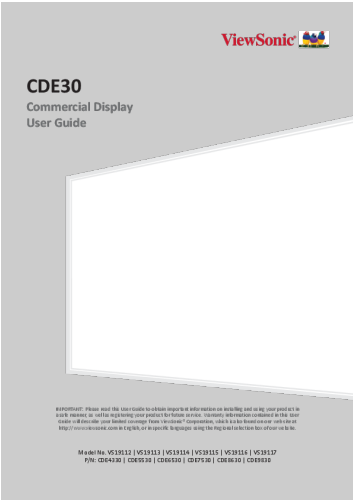
	ViewSonic CDE30 ViewSonic CDE30 , VS19112-VS19117 CDE4330-CDE9830
	ViewSonic ViewStick 2 Wireless Presentation Gateway User Manual & Setup Guide Comprehensive user manual for the ViewSonic ViewStick 2 Wireless Presentation Gateway (Model VS16704), detailing setup, wireless connectivity for PCs and mobile devices (Windows, macOS, iOS, Android), configuration, and troubleshooting.
	ViewSonic ViewStick 2 ViewSonic ViewStick 2
	ViewSonic VA1655 Portable Monitor User Guide Comprehensive user guide for the ViewSonic VA1655 portable monitor, covering setup, usage, troubleshooting, and specifications.

	ViewSonic CDE12 Series Commercial Display Quick Start Guide A quick start guide for setting up and connecting the ViewSonic CDE12 Series Commercial Display, including essential cable connections and regional support information.
	ViewSonic VA220-H Monitor User Guide - Setup, Features, and Safety Discover the ViewSonic VA220-H monitor with this comprehensive user guide. Learn about its features, setup instructions, safety precautions, connectivity options, and troubleshooting tips for optimal performance.

Documents - ViewSonic – CDE9830



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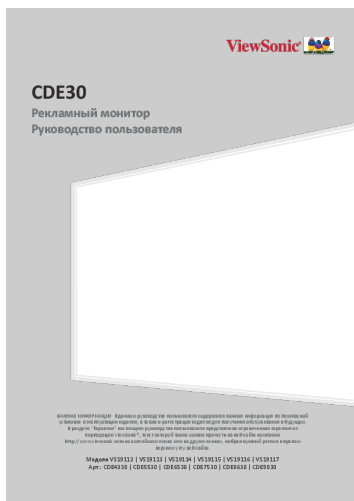


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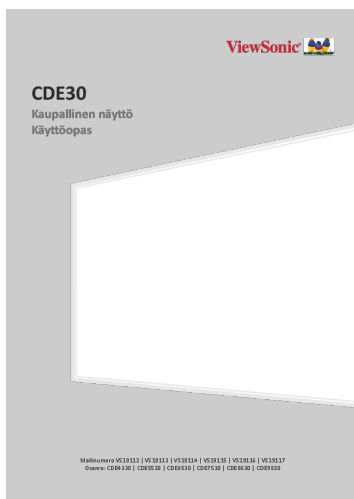


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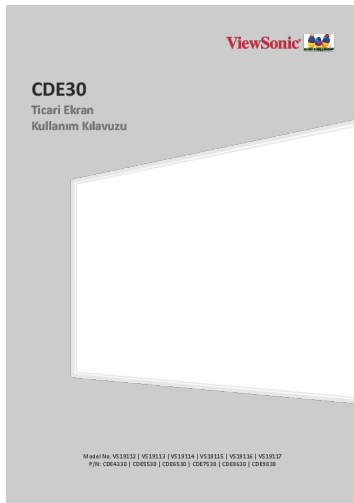


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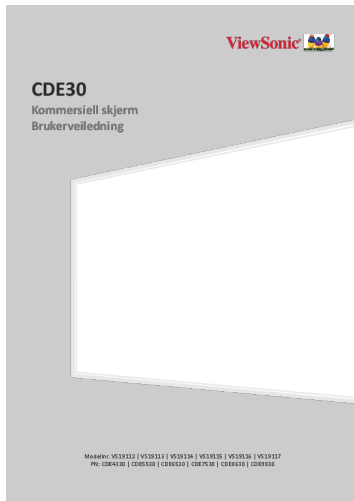
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CDE9830 Takk for at du valgte ViewSonic Som en verdensledende leverandør av visuelle løsninger er ViewSonic dedikert til overgang verdens ...

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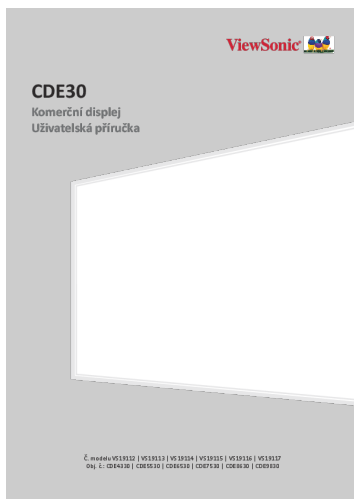


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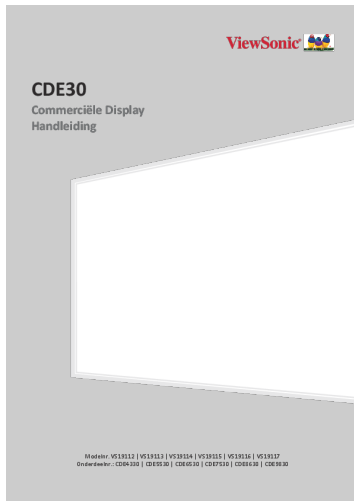
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CDE8630 **CDE9830** Děkujeme vám, že jste zvolili značku ViewSonic Společnost ViewSonic je přední světový dodavatel zobrazovacích řešení, jehož snahou j...

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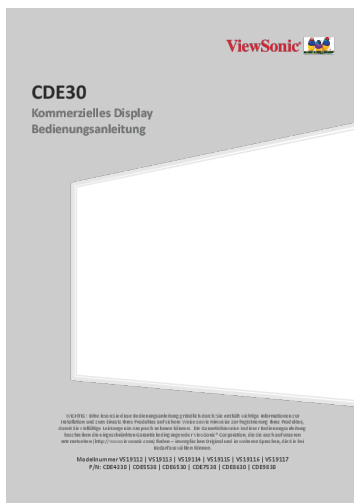
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CDE8630 **CDE9830** Bedankt voor uw keuze voor ViewSonic Als wereldwijd toonaangevende leverancier van visuele oplossingen, zet ViewSonic zich...

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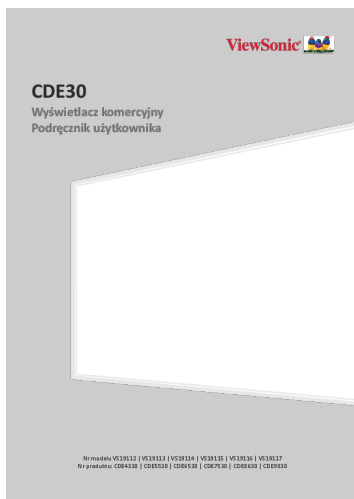
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CDE4330 CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** Vielen Dank, dass Sie sich für ViewSonic entschieden haben Als einer der weltweit führenden ...

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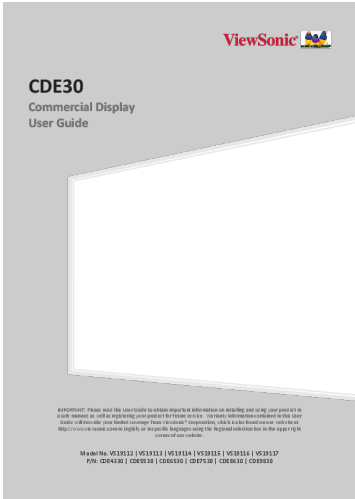
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CDE7530 CDE8630 **CDE9830** Dziękujemy za wybór produktu firmy ViewSonic Jako wiodący dostawca rozwiązań wizualnych, firma ViewSonic jest zaangażowana...

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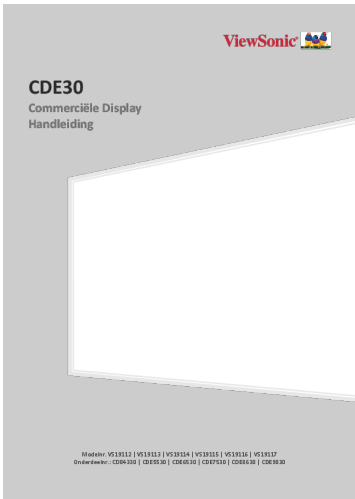
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Product DocumentsViewSonic CDE9830 CDE30 Series 98 LED backlit LCD display 4K for digital signage
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CDE8630 **CDE9830** Grazie per aver scelto ViewSonic In qualit di fornitore leader a livello globale di soluzioni visive, ViewSonic si impegna a ...

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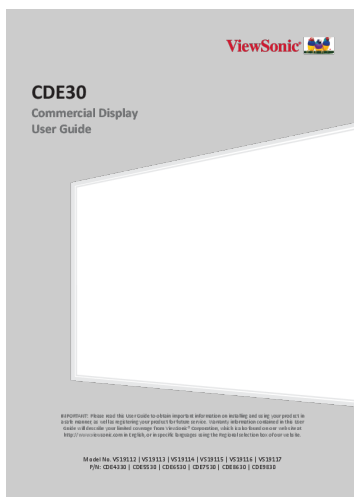
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ViewSonic As a world-leading provider of visual solutions, ViewSoni...

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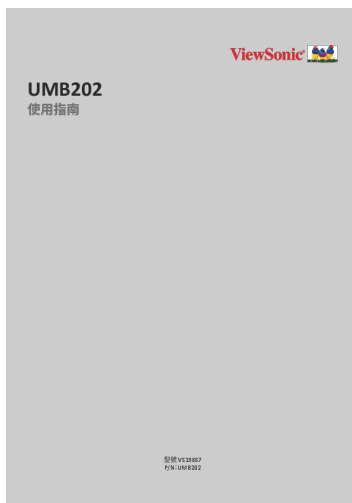


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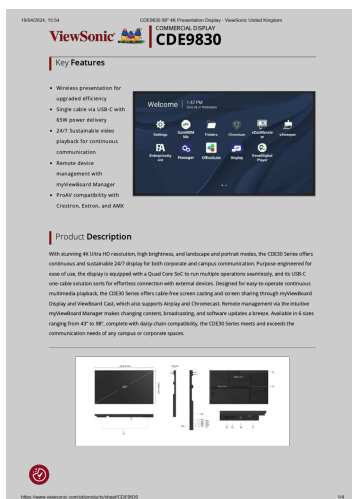


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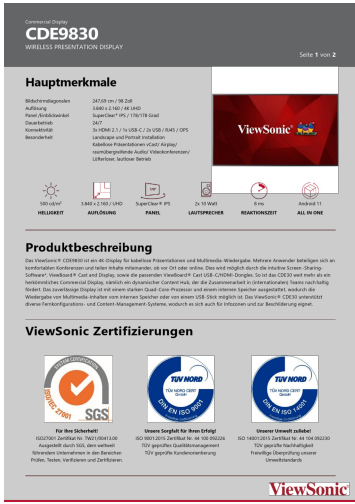


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CDE9830 98 4K Presentation Display ViewSonic United Kingdom futurevisuals.co.uk 2023 07 |||

19/04/2024, 15:54 Key Features **CDE9830** 98 4K Presentation Display - ViewSonic
United Kingdom COMMERCIAL DISPLAY **CDE9830** Wireless presentation for
upgraded efficiency Single cable via USB-C with 65W power delivery 24/7
Sustainable video playback for continuous communication Remote device
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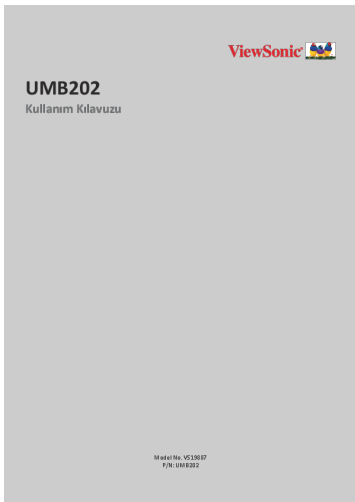
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Andreas Fernandez ViewSonic CDE9830 Datenblatt 3840 x 2160 4K UHD Display visunext at
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Commercial Display **CDE9830** WIRELESS PRESENTATION DISPLAY

Hauptmerkmale Bildschirmdiagonalen Auflösung Panel /Einblickwinkel Dauerbetrieb
Konnektivitt Besonderheit 247,69 cm / 98 Zoll 3.840 x 2.160 / 4K UHD SuperClear
IPS / 178/178 Grad 24/7 3x HDMI 2.1 / 1x USB-C / 2x USB / RJ45 / OPS Landscape
un...

lang:de score:29 filesize: 289.23 K page_count: 2 document date: 2022-09-30

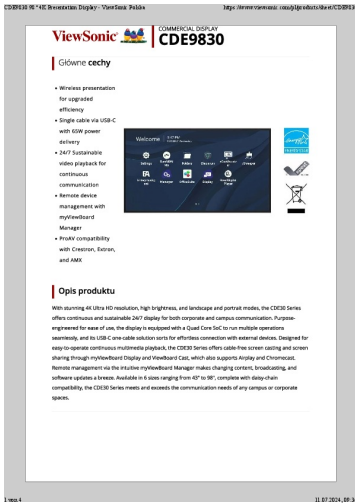


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UMB202 UG TRK pass viewsonicglobal public products user guide pga |||

UMB202 Kullanim Kilavuzu Model No. VS19887 P/N: UMB202 ViewSonic markasini
setiiniz iin teekkr ede ... K-002 ve UMB202 iin uyumluluk listesi bulunmaktadır. Model
CDE4330 CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** IFP92UW CDE92UW
IFP6553 IFP7553 IFP8653 IFP55G1 IFP65G1 IFP75G1 IFP86G1 IFP105S IFP5550-3
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CDE9830 98" 4K Presentation Display
COMMERCIAL DISPLAY

 **CDE9830**

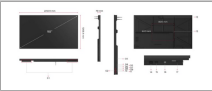
Key Features

- Wireless presentation for upgraded efficiency
 - Single cable via USB-C with 65W power delivery
- 24/7 Sustainable video playback for continuous communication
- Remote device management with myViewBoard Manager
- ProAV compatibility with Crestron, Extron, and AMX



Product Description

With stunning 4K Ultra HD resolution, high brightness, and landscape and portrait modes, the CDE90 Series offers continuous and sustainable 24/7 display for both corporate and campus communication. Purpose-engineered for ease of use, the display is equipped with a Quad Core SOC to run multiple operations seamlessly, and its USB-C one-cable solution aims for effortless connection with external devices. Designed for easy-to-access continuous multimedia playback, the CDE90 Series offers cable-free screen casting and screen sharing through myViewBoard Manager and Mediaset Cast, which also supports Display and Chromecast. Remote management via the intuitive myViewBoard Manager makes changing content, broadcasting, and software updates a breeze. Available in 6 sizes ranging from 40" to 98", compatible with display chain compatibility, the CDE90 Series meets and exceeds the communication needs of any campus or corporate space.



https://news.viewsonic.com/en/press-releases/cde9830

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Техническа брошура Публичен дисплей ViewSonic CDE9830 98248 92 Цена JAR Computers DS

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1/5/23, 3:28 PM Key Features Wireless presentation for upgraded efficiency Single cable via USB-C with 65W power delivery 24/7 Sustainable video playback for continuous communication Remote device management with myViewBoard Manager ProAV compatibility with Crestron, Extron, and AMX **CDE9830** 98 ...

lang:en score:29 filesize: 314.6 K page_count: 3 document date: 2023-01-05



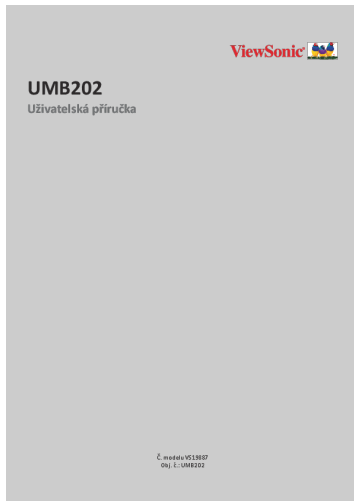
Product End-of-Life Disassembly Instructions

The document is intended for use by recyclers to facilitate end-of-life treatment. It provides disassembly instructions to remove the special handling materials, as defined by EU directive 2012/19/EU, WEEE.

Requirement communications are via GSAEnvironmental.Consulting@viewsonic.com

Product Type: Commercial Display and Commercial Touch Display
NOTE: The disassembly of this product in any way voids any warranty.

[VS19116 \(IFP6552-2\) Product End-of-Life Disassembly Instructions](#)
[VS19117 \(IFP6552-2\) Product End-of-Life Disassembly Instructions](#)
[VS19118 \(IFP6552-2\) Product End-of-Life Disassembly Instructions](#)
[VS19119 \(IFP6552-2\) Product End-of-Life Disassembly Instructions](#)
[VS19120 \(IFP6552-2\) Product End-of-Life Disassembly Instructions](#)
[VS19121 \(IFP6552-2\) Product End-of-Life Disassembly Instructions](#)

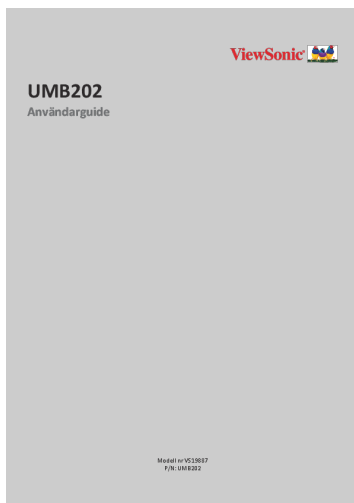


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UMB202 UG CZE pass viewsonicglobal public products user guide pga |||

UMB202 Uživatelská příručka C. modelu VS19887 Obj. č.: UMB202 Děkujeme vám, že jste zvolili značku View ... Model CDE4330 Podpora horní instalace Podpora dolní instalace CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** IFP92UW CDE92UW IFP6553 IFP7553 IFP8653 IFP55G1 IFP65G1 IFP75G1 IFP86G1 IFP105S I...

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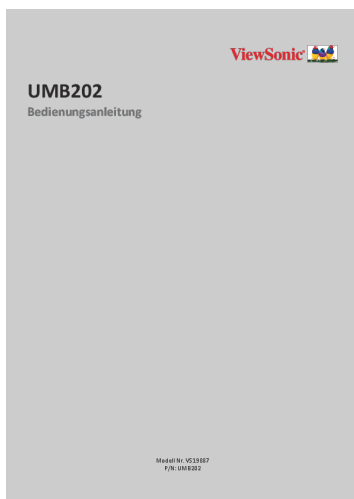


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UMB202 UG SWD pass viewsonicglobal public products user guide pga |||

UMB202 Användarguide Modell nr VS19887 P/N: UMB202 Tack för att du väljer ViewSonic ViewSonic i en vr ... II CDE4330 Std för toppinstallation Std för botteninstallation CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** IFP92UW CDE92UW IFP6553 IFP7553 IFP8653 IFP55G1 IFP65G1 IFP75G1 IFP86G1 IFP105S I...

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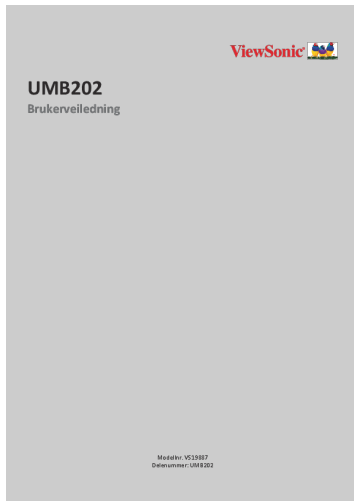


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UMB202 UG DEU pass viewsonicglobal public products user guide pga |||

UMB202 Bedienungsanleitung Modell Nr. VS19887 P/N: UMB202 Vielen Dank, dass Sie sich für ViewSonic ... Unterstützung Installation oben Unterstützung Installation unten CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** IFP92UW CDE92UW IFP6553 IFP7553 IFP8653 IFP55G1 IFP65G1 IFP75G1 IFP86G1 IFP105S I...

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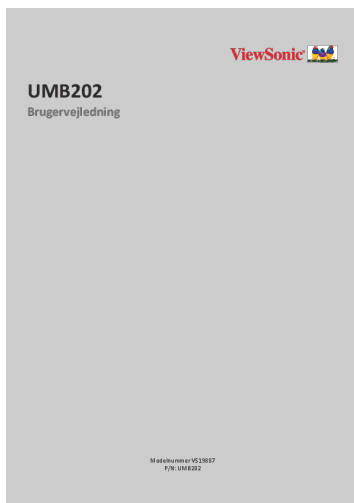


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UMB202 UG NOR pass viewsonicglobal public products user guide pga |||

UMB202 Brukerveiledning Modellnr. VS19887 Delenummer: UMB202 Takk for at du valgte ViewSonic Som e ... dell CDE4330 vre installasjonssttte Nedre installasjonssttte CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** IFP92UW CDE92UW IFP6553 IFP7553 IFP8653 IFP55G1 IFP65G1 IFP75G1 IFP86G1 IFP105S l...

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UMB202 UG DNH pass viewsonicglobal public products user guide pga |||

UMB202 Brugervejledning Modelnummer VS19887 P/N: UMB202 Tak for dit valg af ViewSonic Som en verde ... Model CDE4330 Sttte til topmontering Sttte til bundmontering CDE5530 CDE6530 CDE7530 CDE8630 **CDE9830** IFP92UW CDE92UW IFP6553 IFP7553 IFP8653 IFP55G1 IFP65G1 IFP75G1 IFP86G1 IFP105S l...

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