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› REUMAR 11-inch 2K 64GB WiFi6 & 5G Digital Picture Frame Instruction Manual

## REUMAR ZN-DP1002.11B

# REUMAR 11-inch 2K 64GB WiFi6 & 5G Digital Picture Frame Instruction Manual

Model: ZN-DP1002.11B

## 1. INTRODUCTION

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Thank you for choosing the REUMAR 11-inch 2K 64GB WiFi6 & 5G Digital Picture Frame. This device allows you to easily share and display cherished photos and videos with family and friends from anywhere in the world using the Frameo app. This manual provides detailed instructions to help you set up, operate, and maintain your digital picture frame.



Image: The REUMAR 11-inch Digital Picture Frame in black, showcasing a vibrant family photograph.

## 2. PRODUCT OVERVIEW

### 2.1 Key Features

- **Display:** 11-inch 1920x1280 FHD IPS Touch Screen with 100% sRGB for high brightness and contrast.
- **Connectivity:** Dual WiFi (2.4/5GHz) for fast and stable photo/video sharing via Frameo App.
- **Storage:** Built-in 64GB memory, expandable up to 128GB via SD card and USB drive (supports FAT32 and NTFS formats).
- **Versatile Display:** Automatic photo rotation, detachable stand for portrait or landscape mode, and wall-mountable design.
- **Smart Functions:** Customizable settings including play order, image zooming, hide/publish images, display captions, clock, weather (requires latest software update), adjustable brightness, and sleep mode.
- **Secure Sharing:** Utilizes the Frameo app from Denmark, ensuring end-to-end encrypted transmission for privacy.
- **Content Management:** Latest firmware (V1.26) supports organizing photos/videos into albums and

using the 'My Photos' feature for sorting and filtering.

## 2.2 What's in the Box

- REUMAR 11-inch Digital Picture Frame
- Power Adapter (USB-TYPE-C)
- Detachable Stand
- User Manual (this document)

## 2.3 Product Components

Familiarize yourself with the physical components of your digital picture frame:

- **Front:** 11-inch IPS Touch Screen
- **Back:** Power button, USB-C power port, USB-A port, SD card slot, Reset button (if available, consult physical device).
- **Stand:** Detachable stand for desktop placement.



Image: The digital picture frame displaying a family photo, with icons indicating SD card and USB drive support for extended storage.

## 3. SETUP GUIDE

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Follow these steps to set up your REUMAR Digital Picture Frame:

1. **Power On:** Connect the power adapter to the USB-C port on the frame and plug it into a power outlet. The frame will automatically power on.
2. **Initial Configuration:** Upon first boot, the frame will guide you through initial settings. Select your preferred language from the list.
3. **Connect to Wi-Fi:** Select your Wi-Fi network from the list and enter the password. The frame supports both 2.4GHz and 5GHz networks. Ensure a stable connection for optimal performance.
4. **Name Your Frame & Set Time Zone:** Enter a name for your frame (e.g., 'Living Room Frame', 'Kitchen Frame') and select your correct time zone. This name will be visible to friends and family when they send photos.
5. **Update Firmware:** The frame will check for available software updates. It is recommended to download and install any updates to ensure you have the latest features and improvements, including clock and weather functions.

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Video: A step-by-step guide on how to set up the REUMAR Digital Picture Frame, including initial power-on, Wi-Fi connection, and basic settings configuration.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Frameo App Installation

To share photos and videos, download the free 'Frameo' app from the Google Play Store (for Android devices) or the Apple App Store (for iOS devices).

### 4.2 Adding Friends and Sharing Content

1. **Get Frame Code:** On your digital picture frame, tap 'Add Friend' to generate a unique code.
2. **Share Code:** Share this code with family and friends who wish to send photos to your frame.
3. **Send Photos/Videos:** Friends and family can enter the code in their Frameo app to connect. They can then select photos or short videos (max. 15 seconds) from their phone and send them directly to your frame.
4. **Add Captions:** Users can add captions to photos and videos before sending them.

# Share photos and videos from your phone anywhere



Image: A smartphone displaying the Frameo app, illustrating how users can select and share photos and videos to the digital picture frame.

Your browser does not support the video tag.

Video: Demonstration of sharing photos to a Wi-Fi photo frame using the Frameo app, highlighting the ease of sending memories from anywhere.

## 4.3 Managing Content on the Frame

- **Albums:** Organize your photos and videos into albums for easy viewing.
- **Hide/Publish:** You can choose to hide or publish specific images from your frame's display.
- **Image Zooming:** Zoom in on photos for a closer look.
- **Display Captions:** Enable or disable the display of captions sent with photos.

## 4.4 Settings and Customization

Access the settings menu on your frame to customize various options:

- **Play Order:** Adjust the order in which photos and videos are displayed.
- **Brightness:** Adjust screen brightness to your preference.
- **Sleep Mode:** Set a schedule for the frame to automatically turn off and on.

- **Clock & Weather:** After updating to the latest software, you can enable and configure the clock and weather display.

Your browser does not support the video tag.

Video: A short demonstration of the REUMAR Digital Picture Frame displaying weather and clock information, showcasing its smart features.

## 5. STORAGE MANAGEMENT

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Your frame comes with 64GB of internal storage. You can expand this storage and manage your media using an SD card or USB drive:

- **Insert Storage:** Insert an SD card (up to 128GB) into the SD card slot or a USB drive (up to 128GB) into the USB-A port.
- **Import/Export:** Use the frame's settings to import photos and videos from the external storage to the internal memory, or export content from the frame to the external storage.
- **Supported Formats:** The frame supports JPG/JPEG/BMP/PNG for pictures and MP4 for videos.

## 6. MAINTENANCE

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- **Cleaning:** Gently wipe the screen with a soft, dry, lint-free cloth. Avoid using harsh chemicals or abrasive materials.
- **Software Updates:** Regularly check for and install firmware updates to ensure optimal performance and access to new features.
- **Placement:** Place the frame on a stable surface or mount it securely on a wall. Avoid direct sunlight or extreme temperatures.

## 7. TROUBLESHOOTING

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If you encounter any issues, please refer to the following common solutions:

- **Frame Not Turning On:** Ensure the power adapter is securely connected to both the frame and a working power outlet.
- **Wi-Fi Connectivity Issues:** Check if your Wi-Fi router is working correctly. Try restarting the frame and your router. Ensure you have entered the correct Wi-Fi password.
- **Cannot Send Photos/Videos:** Verify that both your phone and the frame are connected to the internet. Ensure the Frameo app is updated to the latest version. Check if the frame's storage is full.
- **SD Card/USB Drive Not Recognized:** Ensure the storage device is properly inserted and formatted to FAT32 or NTFS. Try a different SD card or USB drive.
- **Screen Display Problems:** If the screen appears yellowish or has other display anomalies, try adjusting the brightness settings. If issues persist, contact customer support.
- **Frame Not Responding:** If the frame becomes unresponsive, try restarting it by unplugging and replugging the power adapter. If a reset button is available (check your device), use a thin object to press it.

## 8. SPECIFICATIONS

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Feature	Specification
Brand	REUMAR
Model Number	ZN-DP1002.11B
Screen Size	11 Inches
Resolution	1920x1280 FHD
Display Type	IPS Touch Screen, 100% sRGB
Memory Storage Capacity	64 GB (Internal)
Expandable Storage	Up to 128GB (SD Card, USB Drive)
Connectivity Technology	Wi-Fi (2.4GHz & 5GHz)
Power Source	USB-TYPE-C
Control Method	Touch
Frame Material	Plastic
Aspect Ratio	16:10

## 9. WARRANTY AND SUPPORT

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For warranty information, technical support, or any other inquiries, please refer to the warranty card included with your product or visit the official REUMAR website. You can also contact REUMAR customer service through the platform where you purchased the product.