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H.Koenig WOD360

H.Koenig WOD360 8-Person Raclette Grill Instruction Manual

Model: WOD360 | Brand: H.Koenig

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and care of your H.Koenig WOD360 8-Person Raclette Grill. Please read these instructions thoroughly before first use and retain them for future reference.

The H.Koenig WOD360 is a versatile 3-in-1 appliance designed for raclette, grilling on a natural granite stone, and fondue. It features a 180-degree swiveling base, removable plates, and comes with 8 non-stick pans and 8 wooden spatulas, making it ideal for social dining.

2. IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the cord, plugs, or appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach the plug to the appliance first, then plug the cord into the wall outlet. To disconnect, turn any control to 'off', then remove the plug from the wall outlet.
- Do not use the appliance for other than intended use.
- Exercise extreme caution when moving an appliance containing hot oil or other hot liquids.

- Ensure the appliance is placed on a heat-resistant surface. Consider using a trivet underneath to protect your table from heat radiated downwards.

3. PRODUCT COMPONENTS

The H.Koenig WOD360 Raclette Grill includes the following main components:

- Main heating unit with 180° swiveling base
- Natural granite grilling stone
- Non-stick grill plate (if included with your model)
- 8 individual non-stick raclette pans
- 8 wooden spatulas
- Power cord with on/off switch



Figure 1: Overview of the H.Koenig WOD360 Raclette Grill with its main components.



Figure 2: Detail of the H.Koenig brand tag on the wooden base, highlighting the natural materials.

4. SETUP

Follow these steps to set up your raclette grill for first use:

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for storage or future transport.
2. **Clean:** Before first use, wipe the heating unit with a damp cloth. Wash the granite stone, grill plate, raclette pans, and spatulas with warm soapy water, then rinse and dry thoroughly.
3. **Place:** Position the main heating unit on a stable, heat-resistant, and level surface. Ensure there is adequate space around the appliance for ventilation.
4. **Assemble Plates:** Place the granite stone and/or grill plate onto the designated heating elements on the top surface of the appliance. Ensure they are seated correctly.
5. **Rotate (Optional):** The appliance features a 180-degree swiveling base. You can adjust the two halves of the grill to your preferred angle for convenient access by all users.

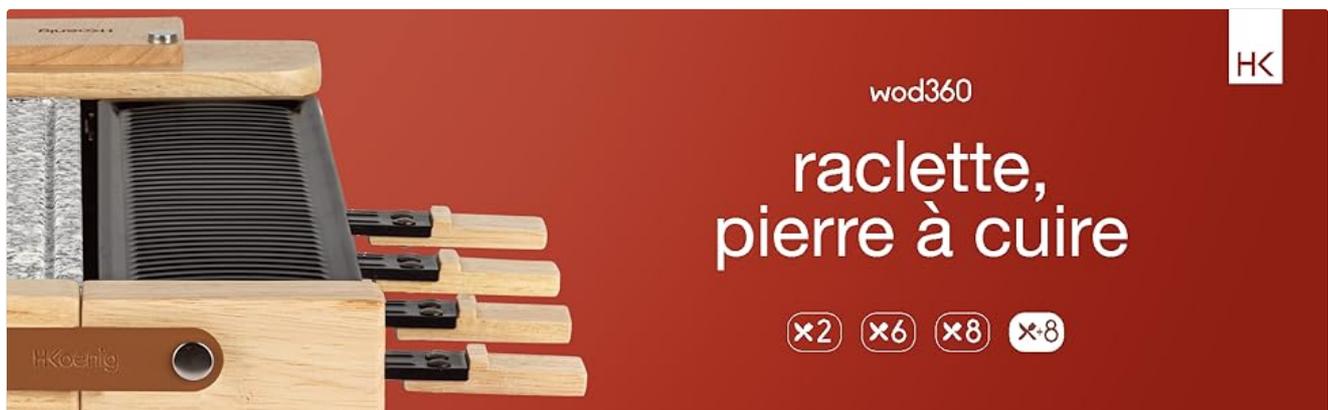


Figure 3: The 180° opening feature allows for flexible table arrangements.



MATÉRIAUX NATURELS

Une raclette conçue avec de la pierre, du bois et du cuir pour un style authentique.

Figure 4: The raclette grill fully opened to 180 degrees, showing both grilling surfaces.

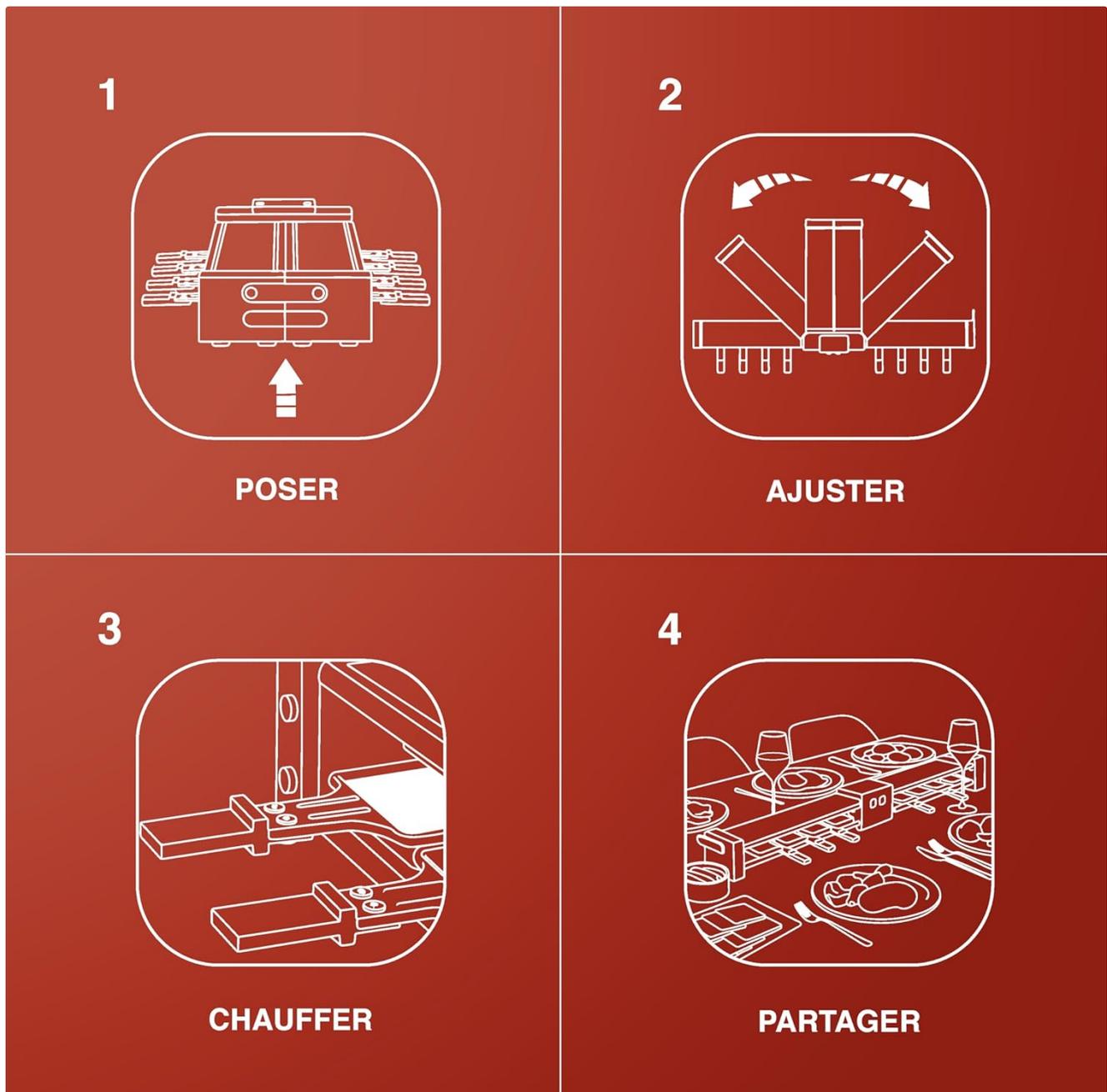


Figure 5: The raclette grill in its compact, closed position for smaller tables or storage.

5. OPERATING INSTRUCTIONS

The H.Koenig WOD360 offers multiple cooking options:

5.1 General Operation

1. Ensure the appliance is properly set up and all plates are in place.
2. Plug the power cord into a suitable 230V electrical outlet.
3. Turn the appliance ON using the on/off switch. The heating elements will begin to warm up.
4. Allow the appliance to preheat for approximately 10-15 minutes before placing food on the grilling surfaces or in the raclette pans.
5. After use, turn the appliance OFF and unplug it from the outlet. Allow it to cool completely before cleaning.

5.2 Raclette Function

For raclette, place slices of cheese or other ingredients into the individual non-stick pans. Slide the pans under the heating elements below the main grilling surface. The cheese will melt and become bubbly. Use the wooden spatulas to remove the melted cheese from the pans.



Figure 6: Melting raclette cheese in an individual pan.



Figure 7: The non-stick raclette pans and wooden spatulas provided.

5.3 Grilling Function (Granite Stone / Grill Plate)

The top surface of the appliance features a natural granite stone and/or a non-stick grill plate for cooking various foods. Lightly oil the granite stone before use to prevent sticking and enhance flavor. Place thinly sliced meats, vegetables, or seafood directly onto the hot surface to grill.



Figure 8: Grilling various foods on the natural granite stone.



GARANTIE ÉTENDUE

Parce que la fiabilité est essentielle, la disponibilité des pièces est garantie 10 ans, avec un SAV local et engagé.

Figure 9: Detail of food cooking on the hot granite stone.

5.4 Fondue Function (if applicable)

While the primary function is raclette and grilling, the design allows for a fondue pot to be placed on one of the heating elements (fondue pot not included). Ensure the fondue pot is heat-resistant and suitable for direct heat. Follow fondue recipe instructions for heating and serving.

5.5 Usage Steps Overview



Figure 10: Simplified steps for using the raclette grill: 1. Place, 2. Adjust, 3. Heat, 4. Share.

6. CLEANING AND MAINTENANCE

Proper cleaning and maintenance will ensure the longevity and optimal performance of your appliance.

1. **Cool Down:** Always ensure the appliance is unplugged and completely cool before cleaning.
2. **Removable Parts:** The granite stone, grill plate, and raclette pans are removable. Wash them with warm, soapy water using a soft sponge. For stubborn food residue, soak them for a short period before cleaning. Rinse thoroughly and dry completely. Do not use abrasive cleaners or metal scouring pads, as these can damage the non-stick coating and granite surface.
3. **Main Unit:** Wipe the main heating unit and base with a damp cloth. Do not immerse the main unit in water or any other liquid. Ensure no water enters the electrical components.
4. **Wooden Spatulas:** Hand wash the wooden spatulas with mild soap and water, then dry immediately. Do not soak them or put them in a dishwasher, as this can cause the wood to warp or crack.
5. **Storage:** Store the clean and dry appliance in a cool, dry place.

7. TROUBLESHOOTING

If you encounter any issues with your H.Koenig WOD360, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power switch off; power outage.	Ensure the power cord is securely plugged into a working outlet. Check the on/off switch. Verify power supply.
Food sticks to the granite stone.	Stone not preheated sufficiently; no oil applied.	Allow adequate preheating time (10-15 minutes). Lightly brush the stone with cooking oil before placing food.

Problem	Possible Cause	Solution
Raclette cheese not melting properly.	Pans not positioned correctly; insufficient preheating.	Ensure raclette pans are fully inserted under the heating elements. Allow the appliance to preheat thoroughly.
Smoke or unusual odor during first use.	Protective coating burning off.	This is normal for the first few uses. Ensure good ventilation. If smoke persists, discontinue use and contact support.

If the problem persists after attempting these solutions, please contact H.Koenig customer support.

8. TECHNICAL SPECIFICATIONS

Specification	Detail
Model Number	WOD360
Brand	H.Koenig
Power	1400 Watts
Voltage	230 Volts
Dimensions (L x W x H)	116 x 21.1 x 12.4 cm
Weight	5.5 Kilograms
Material	Granite stone and wood
Features	3-in-1 (Raclette, Grill, Fondue), 180° Swiveling Base, Removable Plates
Included Components	8 non-stick pans, 8 wooden spatulas

9. WARRANTY AND SUPPORT

H.Koenig offers an extended warranty for this product. The availability of spare parts is guaranteed for 10 years, supported by local and dedicated after-sales service.

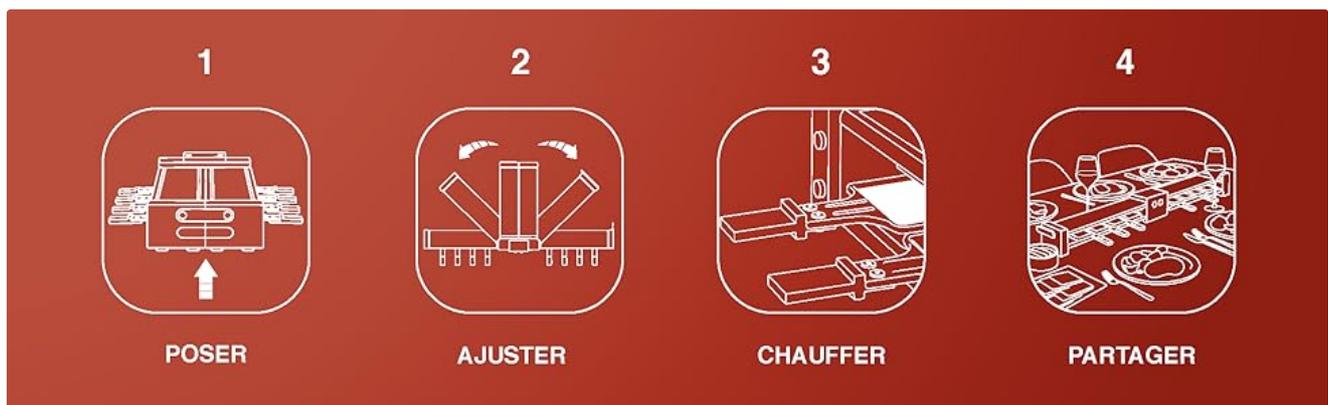


Figure 11: Extended warranty and 10-year spare parts availability.

For warranty claims, technical support, or to inquire about spare parts, please refer to the contact information provided with your purchase or visit the official H.Koenig website.