

## Eufy RoboVac G30

# Anker Eufy RoboVac G30 Robot Vacuum Cleaner User Manual

### INTRODUCTION

Thank you for choosing the Eufy RoboVac G30. This robot vacuum cleaner is designed to provide efficient and thorough cleaning for your home. It features Smart Dynamic Navigation 2.0 for precise path planning, powerful suction, a slim design to reach under furniture, and convenient control via the Eufy Clean app. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new RoboVac G30.



Eufy RoboVac G30: A robot vacuum cleaner with advanced navigation and powerful suction.

### Package Contents:

- Eufy RoboVac G30 Main Unit
- Charging Station
- AC Adapter
- Side Brush
- Cleaning Tool

- Instruction Manual
- Technical Conformity Mark Certified Product

## SETUP

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### 1. Prepare the Area

Before operating, remove any obstacles such as power cords, clothes, toys, or other items that may entangle the robot vacuum. Ensure the floor is clear for optimal cleaning.

### 2. Install the Charging Station

Place the charging station on a hard, level surface against a wall. Ensure there is at least 1 meter (3 feet) of clear space on both sides and 2 meters (6 feet) in front of the charging station. Connect the AC adapter to the charging station and plug it into a power outlet. The indicator light on the charging station will illuminate.

### 3. Initial Charging

Place the RoboVac G30 onto the charging station. Ensure the charging contacts on the RoboVac align with those on the station. The RoboVac's indicator lights will pulse blue during charging and turn solid blue when fully charged. For first-time use, charge the RoboVac for at least 6 hours.

### 4. Download the Eufy Clean App

Search for "Eufy Clean" in the App Store (iOS) or Google Play (Android) and download the app. Follow the in-app instructions to connect your RoboVac to your home Wi-Fi network. The app allows for advanced control and monitoring.



Smart Dynamic Navigation 2.0: Equipped with a gyro sensor, accelerometer, and Path Tracking Sensor for more precise cleaning paths to every corner of the room.

### 厚さ約7cmの薄型設計

ベッドやソファの下など、  
手の届きにくい場所までしっかり掃除できます。



7cm Slim Design: Thoroughly cleans hard-to-reach areas like under beds and sofas.

## 5. Safety Features

The RoboVac G30 is equipped with multiple sensors to ensure safe operation:

- **Drop Prevention:** Sensors detect edges and prevent the RoboVac from falling down stairs or off ledges.
- **Collision Prevention:** Infrared sensors detect obstacles and allow the RoboVac to navigate around them, protecting both the unit and your furniture.

### 落下防止機能

段差からの落下を回避する落下防止機能を搭載。  
玄関や階段付近でも安心して掃除できます。



Drop Prevention Function: Equipped with a drop prevention function to avoid falling from steps. Safely cleans near entrances and stairs.

## 衝突防止機能

衝突防止用の赤外線センサーを搭載し、障害物を自動で回避。



Collision Prevention Function: Equipped with infrared sensors for collision prevention, automatically avoiding obstacles.

## OPERATING INSTRUCTIONS

### 1. Starting and Stopping Cleaning

Press the power button on the RoboVac or use the Eufy Clean app to start a cleaning cycle. Press the button again or use the app to pause or stop cleaning. The RoboVac will return to its charging station automatically when cleaning is complete or when its battery is low.

### 2. Cleaning Modes and Suction Power

The RoboVac G30 features powerful 2000Pa suction. It also includes BoostIQ Technology, which automatically increases suction power when it detects carpets or areas requiring stronger cleaning.

## 2000Paのパワフルな吸引力

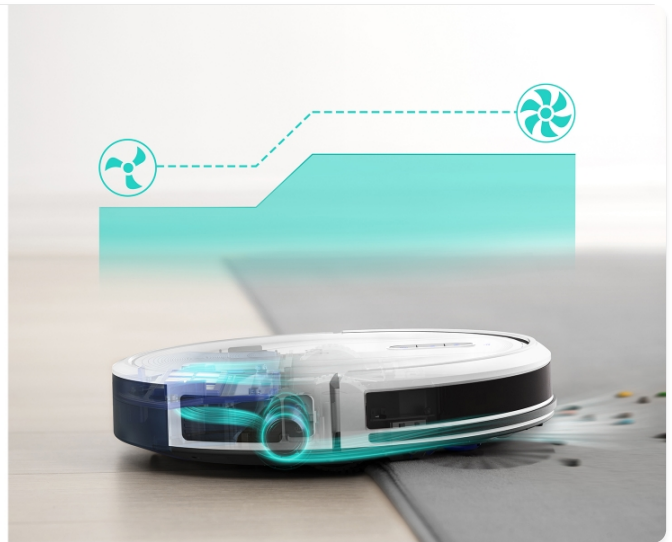
厚さ約7cmの薄型設計ながら、パワフルな吸引力で部屋の隅々までしっかりと掃除します。



Powerful 2000Pa Suction: Despite its ultra-thin design of approximately 7cm, it thoroughly cleans every corner of the room with powerful suction.

## BoostIQテクノロジー

Eufyの独自技術BoostIQテクノロジーにより、カーペットのような強い吸引が必要な場面で、自動的に吸引力を引き上げます。



BoostIQ Technology: Eufy's unique BoostIQ technology automatically increases suction power when stronger suction is needed, such as on carpets.

## 3. Using the Eufy Clean App

The Eufy Clean app provides comprehensive control over your RoboVac G30:

- **Schedule Cleaning:** Set specific times for the RoboVac to clean automatically.
- **Mode Selection:** Choose different cleaning modes (e.g., Auto, Spot, Edge).
- **Real-time Monitoring:** View the cleaning path and status of your RoboVac.
- **Manual Control:** Guide the RoboVac manually using the app's directional controls.

## 便利なアプリ機能

掃除の開始・終了のコントロールや  
掃除の予約、掃除した経路の確認などが  
Eufy Cleanアプリから簡単にできます。



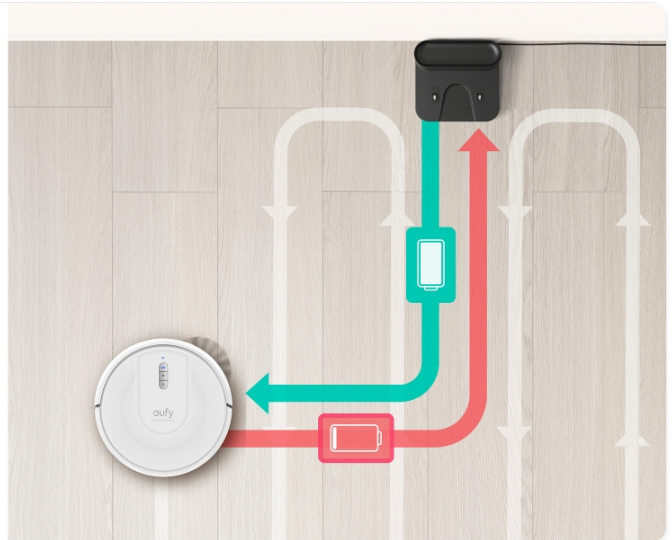
Convenient App Functions: Easily control cleaning start/stop, schedule cleaning, and check cleaning paths from the Eufy Clean app.

## 4. Automatic Charging

When the battery level is low, the RoboVac G30 will automatically return to its charging station. After fully recharging, it will resume cleaning from where it left off, ensuring complete coverage even in larger areas.

## 広いお部屋でも安心の自動充電機能

本体の充電残量が少なくなると  
自動で充電ステーションへ戻り、充電完了後、  
掃除を停止したエリアから掃除を再開します。



Reliable Automatic Charging for Large Rooms: When the battery level is low, the unit automatically returns to the charging station. After charging, it resumes cleaning from where it left off.

## MAINTENANCE

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Regular maintenance is crucial for optimal performance of your RoboVac G30. Always turn off the RoboVac and unplug the charging station before performing any maintenance.

### 1. Cleaning the Dustbin and Filter

- Press the dustbin release button and pull out the dustbin.
- Open the dustbin cover and empty its contents.
- Remove the filter and tap it gently to remove dust. Do not wash the filter with water.
- Rinse the dustbin with water if necessary, ensuring it is completely dry before reinstallation.
- Frequency: Empty the dustbin after each use. Clean the filter weekly.

### 2. Cleaning the Rolling Brush

- Remove the brush guard by pressing the release tabs.
- Lift out the rolling brush.
- Use the provided cleaning tool to cut and remove any hair or debris wrapped around the brush.
- Reinstall the rolling brush and brush guard.
- Frequency: Clean weekly.

### 3. Cleaning the Side Brushes

- Gently pull the side brushes to remove them.
- Remove any hair or debris.
- If the bristles are bent or damaged, replace them.
- Frequency: Clean monthly. Replace every 3-6 months.

### 4. Cleaning Sensors and Charging Contacts

- Use a dry cloth to wipe the drop sensors on the bottom of the RoboVac.
- Wipe the charging contacts on both the RoboVac and the charging station.
- Frequency: Clean monthly.

## TROUBLESHOOTING

If your RoboVac G30 encounters an issue, refer to the following common problems and solutions. For more detailed troubleshooting, consult the Eufy Clean app or the full instruction manual.

| Problem                        | Possible Cause                             | Solution                                                                                           |
|--------------------------------|--------------------------------------------|----------------------------------------------------------------------------------------------------|
| RoboVac does not turn on.      | Battery is low or depleted.                | Place RoboVac on the charging station and ensure it is fully charged.                              |
| RoboVac does not charge.       | Charging contacts are dirty or misaligned. | Clean the charging contacts on both the RoboVac and the charging station. Ensure proper alignment. |
| RoboVac gets stuck frequently. | Too many obstacles on the floor.           | Clear the cleaning area of cables, rugs, and small objects.                                        |
| Suction power is weak.         | Dustbin is full or filter is clogged.      | Empty the dustbin and clean the filter.                                                            |
| RoboVac makes unusual noise.   | Rolling brush or side brushes are tangled. | Clean the rolling brush and side brushes, removing any tangled hair or debris.                     |

## SPECIFICATIONS

| Feature                  | Detail                                                                                                                                                           |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Brand                    | Eufy                                                                                                                                                             |
| Model Name               | RoboVac G30                                                                                                                                                      |
| Model Number             | AMZ-T2250                                                                                                                                                        |
| Product Type             | Vacuum Cleaner                                                                                                                                                   |
| Color                    | White                                                                                                                                                            |
| Recommended Use          | Carpet                                                                                                                                                           |
| Recommended Surface Type | Carpet                                                                                                                                                           |
| Features                 | Schedule Timer, Smart Dynamic Navigation 2.0, BoostIQ, Wi-Fi Compatible, Ultra-thin, Powerful Suction, Automatic Charging, Drop Prevention, Collision Prevention |
| Controller Type          | Amazon Alexa                                                                                                                                                     |
| Control Method           | App                                                                                                                                                              |
| Battery Composition      | Lithium Ion                                                                                                                                                      |

| Feature                     | Detail             |
|-----------------------------|--------------------|
| Batteries Included          | Yes                |
| Item Dimensions (L x W x H) | 44L x 34W x 12H cm |
| Item Weight                 | 2.7 Kilograms      |
| UPC                         | 194644127428       |
| Manufacturer Name           | Anker              |

## WARRANTY AND SUPPORT

Eufy provides comprehensive support for your RoboVac G30.

### Warranty Information:

Your RoboVac G30 comes with an 18-month product warranty. By registering your product on the Anker Japan official online store, you can automatically extend this warranty by an additional 6 months, for a total of up to 24 months.



Up to 24-month warranty.

### Customer Support:

For any questions regarding the product or delivery, please feel free to contact our Japanese customer support team. We are here to assist you.



### Domestic Repair Centers:

Eufy operates domestic repair centers, ensuring peace of mind even after your purchase. We handle both in-warranty and out-of-warranty repairs.



Peace of mind with domestic repair centers after purchase.