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› Jensen JE4023 TFT LED 40" Wall Mount TV User Manual

ASA Electronics JE4023

Jensen JE4023 TFT LED 40" Wall Mount TV User Manual

Model: JE4023 | Brand: ASA Electronics

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Jensen JE4023 TFT LED 40" Wall Mount TV. Please read this manual thoroughly before using the product to ensure proper functionality and safety. The Jensen JE4023 is a 40-inch TFT LED television designed for wall mounting, featuring a 1920 x 1080 max resolution, multiple input options including HDMI, Video, Audio (L/R), RF, and USB, and a 5000:1 contrast ratio.



Figure 1: Front view of the Jensen JE4023 40-inch TFT LED TV, displaying a vibrant ocean sunset scene.

WHAT'S IN THE BOX

Carefully unpack all components and ensure all items are present. If any items are missing or damaged, contact your retailer immediately.

- Jensen JE4023 40" TFT LED TV Unit
- Remote Control
- AAx2 1.5V Batteries (for remote control)
- 1x Audio Out Cable
- User Manual (this document)
- *Note: Base not included as this model is designed for wall mounting.*

SETUP

Wall Mounting Installation

The Jensen JE4023 TV is designed for wall mounting. An "Adjustable-angle wall mount" (not included) is required for installation. Ensure adequate clearance around the TV for ventilation and cable access.

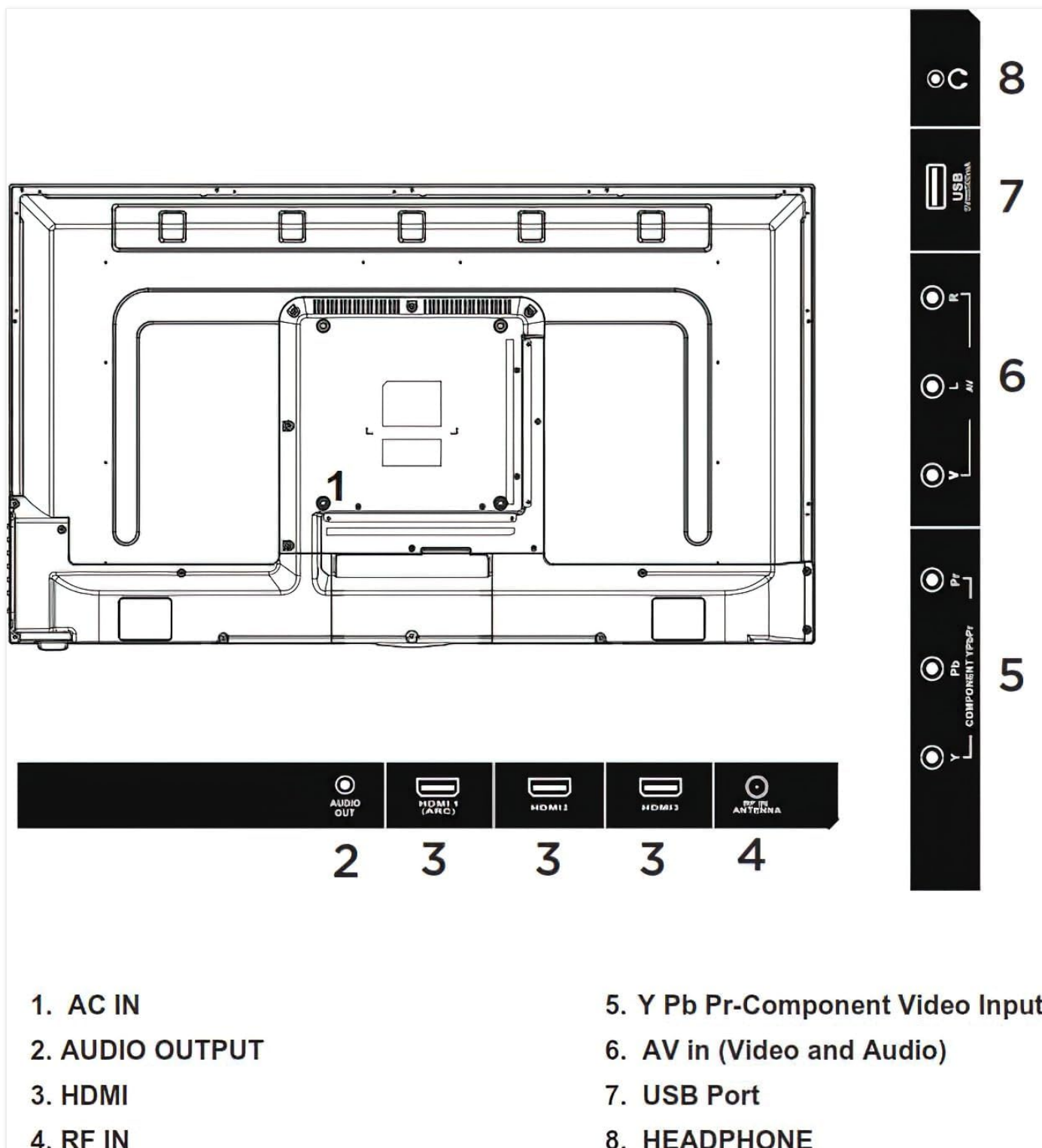


Figure 2: Wall mounting diagram illustrating recommended clearance of 1 inch from top, bottom, and sides, and a side profile view showing the TV mounted to a wall.

The TV features a 200 mm x 200 mm VESA mounting pattern. Use a compatible VESA mount that can support the weight of the television (approximately 14.57 pounds or 6.6 kg). Always consult the wall mount manufacturer's instructions for safe and secure installation.

Connecting Devices

The Jensen JE4023 TV offers various input and output ports for connecting external devices. Refer to the diagram below for port locations and descriptions.

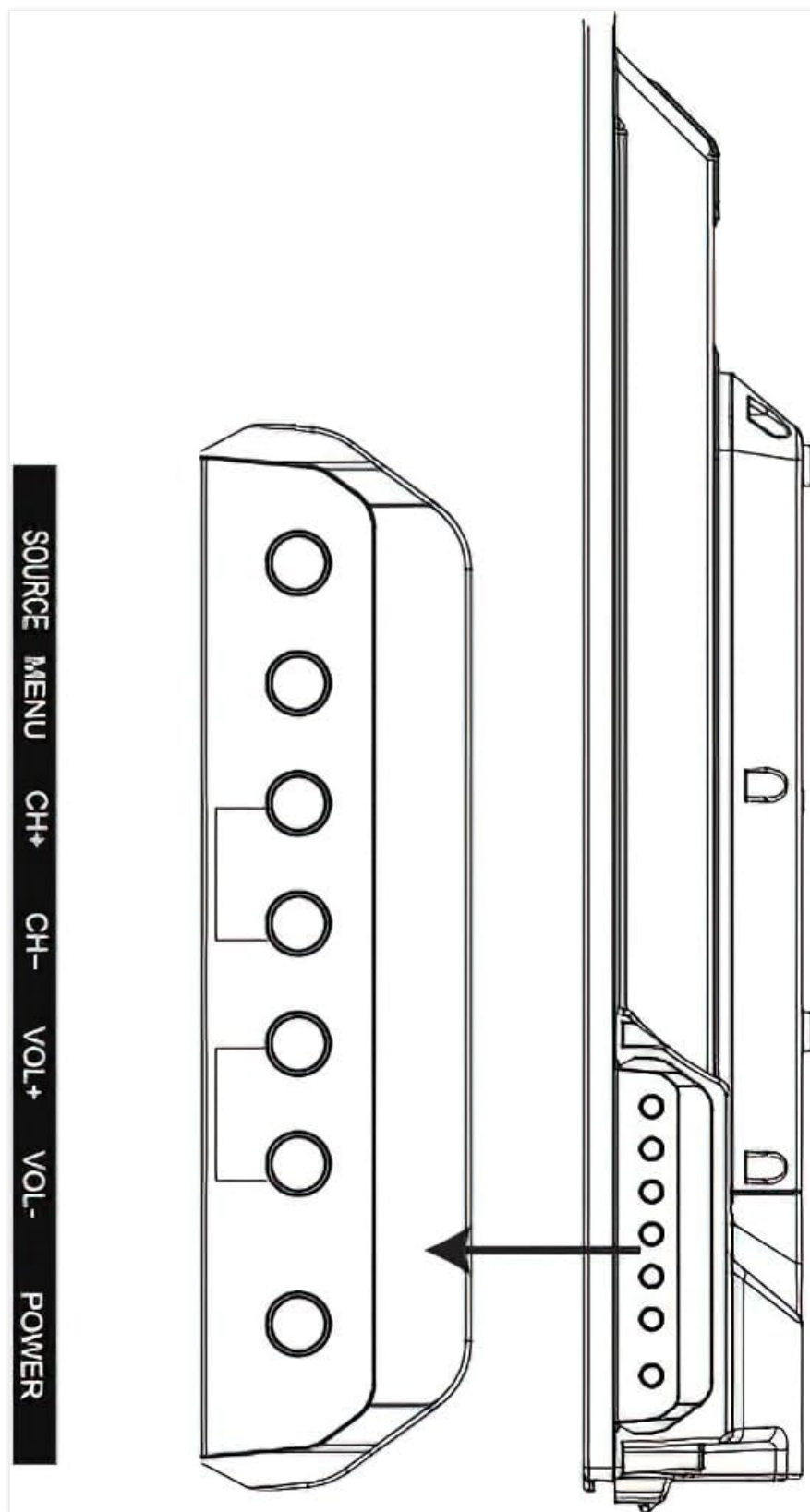


Figure 3: Rear panel connections of the Jensen JE4023 TV, showing various input and output ports.

Table 1: Rear Panel Port Descriptions

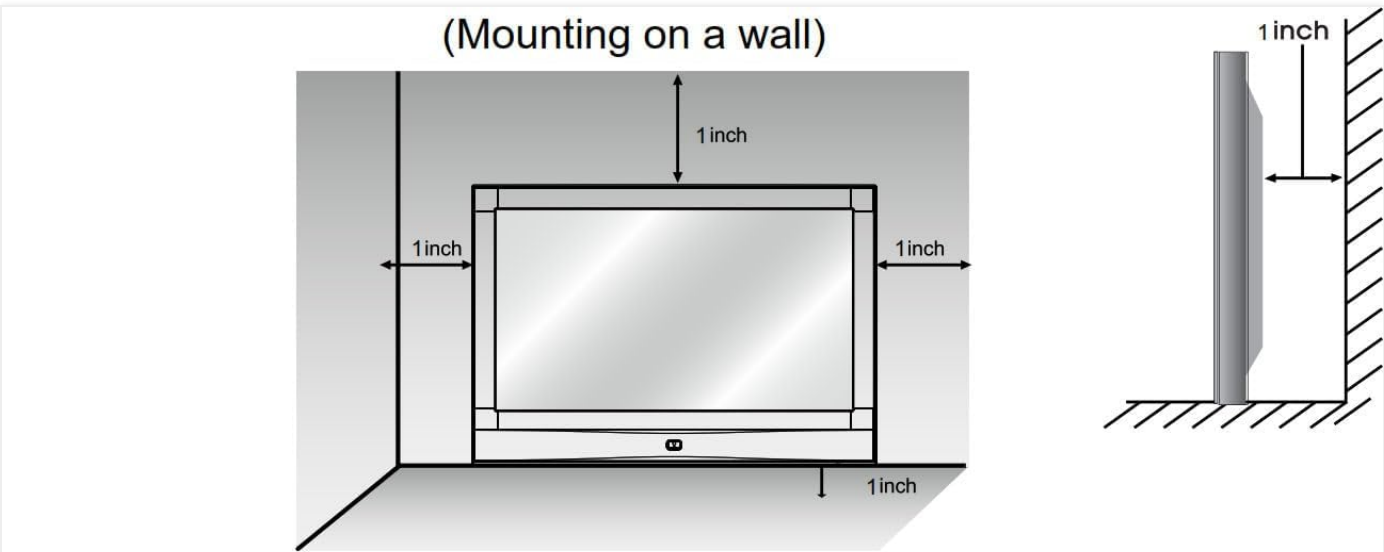
No.	Port Name	Description
1	AC IN	Connect the 110V AC power cord.
2	AUDIO OUTPUT	Connect to external audio systems or soundbars.
3	HDMI (HDMI1, HDMI2, HDMI3)	Connect to devices with HDMI output such as Blu-ray players, game consoles, or cable boxes.

No.	Port Name	Description
4	RF IN (ANTENNA)	Connect an antenna or cable TV signal.
5	Y Pb Pr-Component Video Input	Connect to devices with component video output.
6	AV in (Video and Audio L/R)	Connect to devices with composite video and stereo audio output.
7	USB Port	Connect USB storage devices for media playback.
8	HEADPHONE	Connect headphones for private listening.

OPERATING INSTRUCTIONS

Side Panel Controls

In addition to the remote control, the TV features physical buttons on the side panel for basic operations.



"Adjustable-angle wall mount" required for wall-mounted installation.

Figure 4: Side panel controls of the Jensen JE4023 TV, showing buttons for Source, Menu, Channel Up/Down, Volume Up/Down, and Power.

- **SOURCE:** Press to cycle through available input sources (HDMI1, HDMI2, HDMI3, Video, Component, USB, RF).
- **MENU:** Press to open the On-Screen Display (OSD) menu. Press again to exit.
- **CH+ / CH-:** Press to change channels up or down. In menu, use as navigation up/down.
- **VOL+ / VOL-:** Press to increase or decrease the volume. In menu, use as navigation left/right.
- **POWER:** Press to turn the TV On or Off (standby mode).

Remote Control Operation

The included remote control provides full functionality for your TV. Insert the two AA 1.5V batteries into the remote, ensuring correct polarity.

- **Power On/Off:** Press the **POWER** button to switch the TV between On and Standby modes.
- **Input Selection:** Use the **SOURCE** button to select the desired input (e.g., HDMI, AV, USB).
- **Volume Control:** Use the **VOL+** and **VOL-** buttons to adjust the audio level.
- **Channel Selection:** Use the **CH+** and **CH-** buttons to change channels.
- **Menu Navigation:** Press the **MENU** button to access the TV settings. Use the arrow keys (▲ ▼ ◀ ▶) to navigate

and **OK** to confirm selections.

- **Mute:** Press the **MUTE** button to temporarily turn off the sound. Press again to restore.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Jensen JE4023 TV.

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. *Do not spray cleaner directly onto the screen.*
- **Cleaning the Cabinet:** Use a soft, dry cloth to wipe the TV cabinet. Avoid using abrasive cleaners, waxes, or solvents.
- **Ventilation:** Ensure the ventilation openings on the TV are not blocked. Adequate airflow prevents overheating.
- **Power Cord:** Regularly check the power cord for any damage. If damaged, replace it immediately.
- **Long-Term Storage:** If the TV will not be used for an extended period, unplug it from the power outlet and store it in a cool, dry place.

TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and their solutions.

Table 2: Common Troubleshooting Guide

Problem	Possible Cause	Solution
No Power	Power cord not securely connected; Power outlet not active.	Ensure power cord is firmly plugged into the TV and a working outlet. Test the outlet with another device.
No Picture, But Sound is Present	Incorrect input source selected; Loose video cable connection.	Press the SOURCE button on the remote or side panel to select the correct input. Check all video cable connections (HDMI, AV, Component).
No Sound, But Picture is Present	Volume is muted or too low; Incorrect audio output settings.	Press the MUTE button or increase the volume using VOL+ . Check audio settings in the TV menu.
Remote Control Not Working	Batteries are dead or incorrectly inserted; Obstruction between remote and TV.	Replace batteries, ensuring correct polarity. Remove any obstructions and ensure you are within range.
"No Signal" Message	Incorrect input source; Device not powered on or connected properly.	Verify the correct input source is selected. Ensure the connected device (e.g., cable box, DVD player) is powered on and its cables are securely connected.

SPECIFICATIONS

Detailed technical specifications for the Jensen JE4023 TFT LED TV.

Table 3: Product Specifications

Feature	Detail
Model Name	JE4023
Brand	ASA Electronics

Feature	Detail
Panel Size	40" TFT LED
Max Resolution	1920 x 1080
Brightness	190 nits
Contrast Ratio	5000:1
Viewing Angle	178/178 degrees
VESA Mounting Pattern	200 mm x 200 mm
Power Input	110V AC
Power Consumption	68W
Inputs	3x HDMI, 1x Video, 1x Audio (L/R), 1x RF, 1x Component (YPbPr), 1x USB
Outputs	1x Earphone, 1x Mini audio out
Item Weight	14.57 pounds (approx. 6.6 kg)
Overall Dimensions (W x H x D)	35.8 x 20.4 x 3.2 inches (approx. 90.9 x 51.8 x 8.1 cm)

WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official ASA Electronics website. Keep your purchase receipt as proof of purchase for warranty claims.

Manufacturer: ASA Electronics

Model: JE4023

Date First Available: March 3, 2023

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question