QCY T13 ANC

QCY T13 ANC Wireless Earbuds User Manual

Model: T13 ANC
Brand: QCY

1. Introduction

Thank you for choosing the QCY T13 ANC Wireless Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as Active Noise Cancellation (ANC), crystal-clear call quality, and extended battery life. This manual will guide you through the setup, operation, and maintenance of your new earbuds to ensure optimal performance.

2. Package Contents

Please check the package for the following items:

- QCY T13 ANC Wireless Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- Ear Tips (S, M, L sizes)
- User Manual

3. Product Overview

Familiarize yourself with the components of your QCY T13 ANC earbuds and charging case.



A view of the QCY T13 ANC wireless earbuds resting inside their open charging case, showcasing their sleek black design.



An exploded view diagram illustrating the internal components of a QCY T13 ANC earbud, emphasizing the 10mm dynamic driver responsible for rich audio output.

The earbuds feature a compact design with touch-sensitive areas for control. The charging case protects the earbuds and recharges them on the go.

4. Setup

4.1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the USB Type-C cable to the charging port on the case and a power source. The indicator light on the case will show charging status.



An image depicting the QCY T13 ANC earbuds and their charging case, highlighting the impressive battery life of up to 30 hours with ANC off, and 24 hours with ANC on.

A 10-minute quick charge provides up to 60 minutes of playback. With the charging case, the earbuds offer up to 30 hours of total playback with ANC off, and 24 hours with ANC on.

4.2. Bluetooth Pairing

To pair your earbuds with a device:

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "QCY T13 ANC" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear a confirmation tone.



A visual representation of the advanced Bluetooth 5.3 technology integrated into the QCY T13 ANC earbuds, ensuring faster and more stable wireless connections.

The earbuds utilize Bluetooth 5.3 for a stable and efficient connection.

4.3. QCY App Installation

For enhanced features and customization, download the official QCY app from your device's app store.

1. Scan the QR code in the manual or search for "QCY" in the App Store (iOS) or Google Play Store (Android).
2. Install the app and follow the on-screen instructions to connect your earbuds.



A screenshot of the QCY exclusive application interface, demonstrating options for sound customization (EQ) and noise cancellation mode selection.

The app allows you to customize EQ settings, manage touch controls, and update firmware.

5. Operating Your Earbuds

5.1. Touch Controls

The QCY T13 ANC earbuds feature intuitive touch controls. You can customize these controls via the QCY app.



A detailed view of the QCY app's settings for customizing touch controls, allowing users to assign functions like play/pause, call answering, and voice assistant activation to single, double, or triple taps.

Action	Function
Single Tap (L/R)	Play/Pause, Answer Call
Double Tap (L/R)	Skip Track Forward (Right), Voice Assistant (Left) - *Customizable*
Triple Tap (L/R)	Activate Game Mode (Right), Switch ANC/Transparency Mode (Left) - *Customizable*
Long Press (L/R)	Reject Call

5.2. Active Noise Cancellation (ANC) & Transparency Mode

The earbuds feature Active Noise Cancellation to reduce ambient noise by up to 28dB, allowing you to focus on your audio. Transparency Mode allows you to hear your surroundings without removing the earbuds.



A graphic illustrating the Active Noise Cancellation (ANC) feature of the QCY T13 ANC earbuds, showing how it reduces background noise by up to 28dB, alongside options for Transparency Mode and Low Latency Mode.

Switch between ANC On, Transparency Mode, and ANC Off using the customizable touch controls or through the QCY app.

5.3. Crystal Clear Calls

Each earbud is equipped with 2 microphones, totaling 4 professional microphones, to effectively reduce background noise by up to 90% during calls, ensuring your voice is clear even in noisy environments.



A woman is shown using a QCY T13 ANC earbud during a phone call, demonstrating the earbuds' ability to provide super clear call quality even in noisy surroundings, thanks to its multiple microphones.

5.4. Game Mode

Activate Game Mode for ultra-low latency of 68ms, providing a synchronized audio-visual experience ideal for gaming.



An image showcasing the QCY T13 ANC earbuds' dedicated Game Mode, which provides ultra-low latency of 68ms for a synchronized audio-visual experience during gaming.

6. Maintenance

Proper maintenance ensures the longevity and performance of your earbuds.

- **Cleaning:** Regularly clean the earbuds, ear tips, and charging contacts with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage.
- **Avoid Moisture:** While the earbuds may have some water resistance, avoid prolonged exposure to water or high humidity. Do not submerge them.
- **Temperature:** Store and operate the earbuds within recommended temperature ranges to prevent battery degradation.

7. Troubleshooting

If you encounter issues with your QCY T13 ANC earbuds, try the following solutions:

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Place them back in the case, close, then open again to re-enter pairing mode. Turn off and on Bluetooth on your device.
Only one earbud working	Check if both earbuds are charged. Try resetting the earbuds (refer to the QCY app or online support for specific reset instructions).
Low volume or poor sound quality	Adjust volume on your device. Ensure ear tips are properly sealed in your ear canal. Clean any debris from the earbud speakers. Check EQ settings in the QCY app.
Touch controls not responding	Ensure your fingers are clean and dry. Try restarting the earbuds by placing them in the case and taking them out. Check touch control settings in the QCY app.
Charging issues	Ensure the charging cable is securely connected. Clean the charging contacts on both the earbuds and the case. Try a different charging cable or power adapter.

For further assistance, please refer to the QCY app's feedback section or contact customer support.

8. Specifications

Key technical specifications for the QCY T13 ANC Wireless Earbuds:

Feature	Detail
Model	T13 ANC
Connectivity Technology	Bluetooth 5.3
Noise Control	Active Noise Cancellation (ANC)
Driver Size	10mm Dynamic LCP Driver
Microphones	4 (2 per earbud) for ENC
Playback Time (ANC Off)	Up to 30 hours (with charging case)
Playback Time (ANC On)	Up to 24 hours (with charging case)
Quick Charge	10 minutes for 60 minutes playback
Material	Plastic
Weight	95 g (total package)
Charging Port	USB Type-C

9. Warranty and Support

QCY BR Direct is the sole authorized seller for QCY headphones on Amazon.com.br. Warranty is offered only for purchases made directly from our official store.

For any product-related inquiries, technical support, or warranty claims, please contact QCY BR Direct through the Amazon platform or via the feedback section within the QCY application. Please retain your proof of purchase for warranty validation.

Standard return policy allows for refund or replacement within 7 days of purchase.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question