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Xmenha JS270

User Manual

Xmenha Open Ear Bluetooth Headphones (Model: JS270)

PRODUCT OVERVIEW

The Xmenha Open Ear Bluetooth Headphones (Model JS270) are designed to provide a comfortable audio experience while maintaining awareness of your surroundings. These wireless headphones utilize bone conduction technology, making them ideal for activities such as cycling, running, or office work where situational awareness is crucial. They feature a lightweight, open-ear design, Bluetooth 5.2 connectivity, and IPX5 water resistance.



Image: The Xmenha Open Ear Bluetooth Headphones in their white charging case, showcasing the open-ear design and compact form factor.

PACKAGE CONTENTS

- 1 x Xmenha Open Ear Headphones
- 1 x USB-C Charging Cable
- 1 x User Manual
- 1 x Exquisite Packaging Box

SETUP AND PAIRING

Initial Setup

Before first use, ensure the headphones are fully charged. Connect the provided USB-C cable to the charging port on the charging case and plug the other end into a compatible USB power source.

Automatic Pairing

The Xmenha Open Ear Headphones feature automatic pairing for convenience.

1. Open the charging case. The headphones will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, laptop), navigate to the Bluetooth settings.
3. Search for available devices and select "JS270" (or similar name) from the list.
4. Once connected, a voice prompt will confirm successful pairing.



Image: A hand demonstrates picking up one of the headphones from its charging case, illustrating the automatic pairing feature with a smartphone in the foreground.

Single/Dual Earbud Use

Each earbud contains an independent Bluetooth chip, allowing for flexible use of either a single earbud or both simultaneously. Simply remove one or both from the case to connect.

Single/Double ear switching

There is an independent Bluetooth chip on each earbud, regardless of the main and secondary ones



Image: Two black Xmenha headphones are shown, highlighting their independent operation for single or dual earbud use.

OPERATING INSTRUCTIONS

Wearing the Headphones

The headphones are designed for an over-ear fit with earhooks, ensuring stability and comfort during various activities. Position the earhooks securely over your ears.

Ultra-comfortable and secure to wear

Does not hurt the ear

Non-in-ear hanging wear, multi-point support design, stable and comfortable to wear all day without hurting the ears

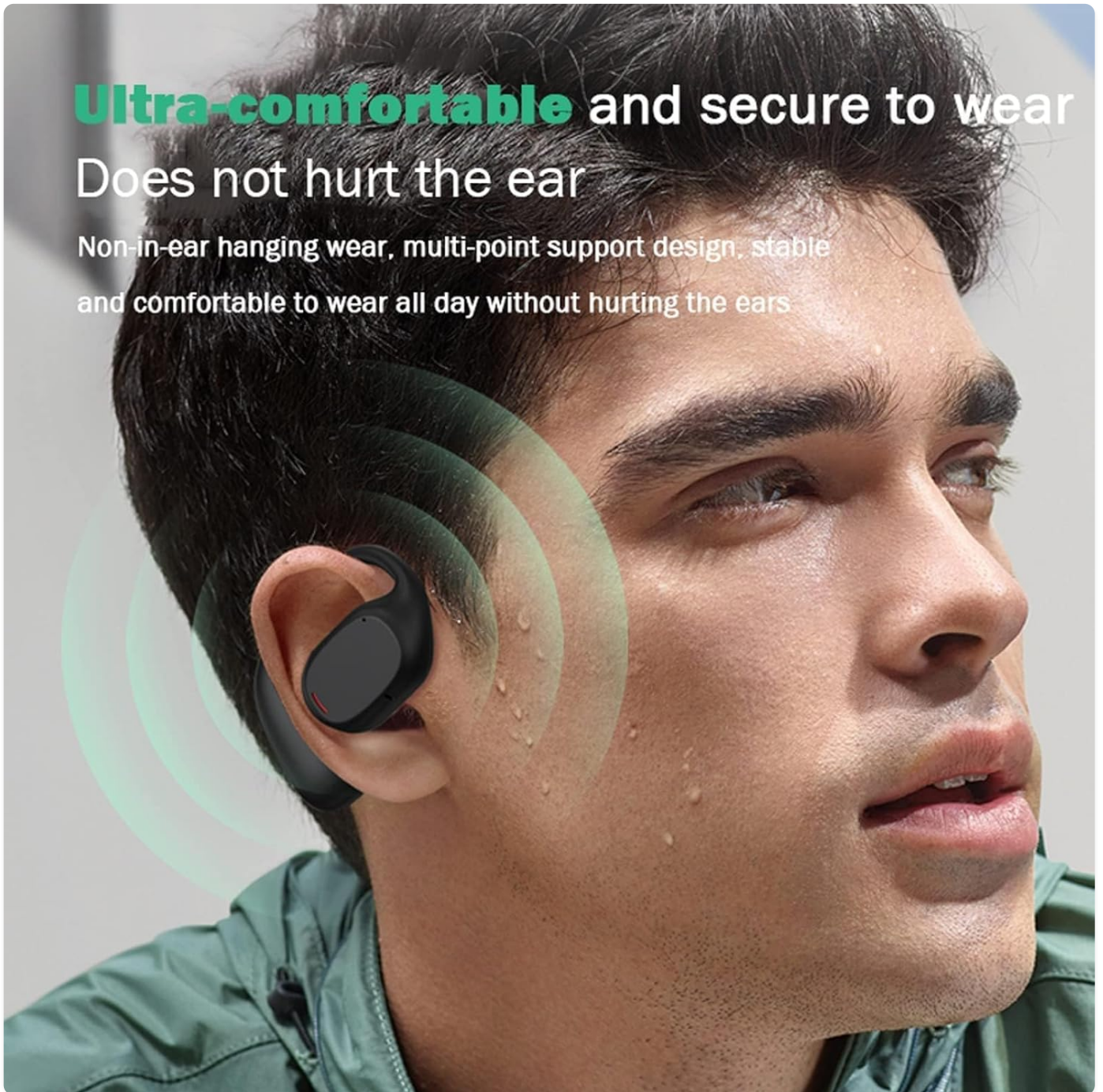


Image: A man wearing the headphone, demonstrating its ultra-comfortable and secure fit that does not hurt the ear.

Touch Controls

The headphones feature touch controls for easy management of audio playback and calls. Specific touch gestures for functions like play/pause, skip track, volume adjustment, and answering/ending calls are detailed in the included user manual. Refer to the manual for precise instructions.

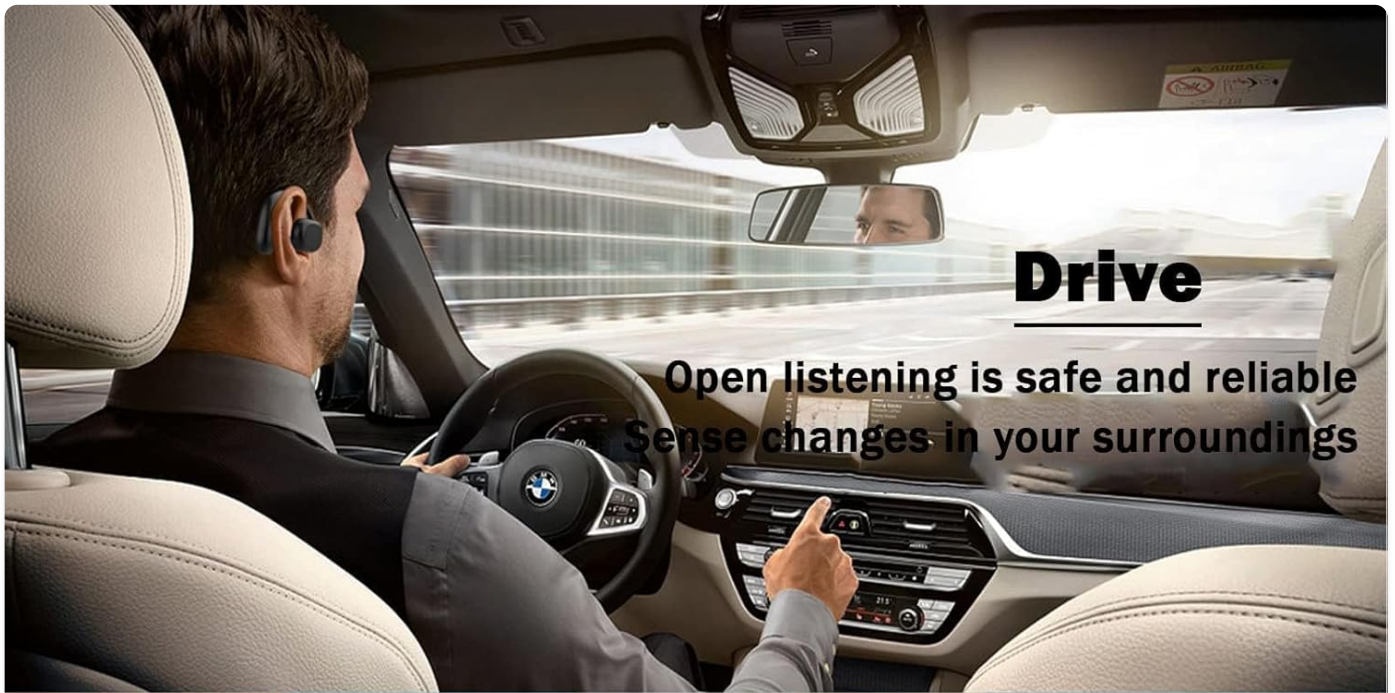
Situational Awareness

The open-ear design allows you to hear your audio while remaining aware of your surroundings. This feature is particularly beneficial for outdoor activities or in environments where awareness is critical for safety.

Open Ear Design Allows You to Talk without Taking off Headphones



Image: Two individuals interacting, with one wearing the headphones, demonstrating how the open-ear design allows for conversation without removing the headphones.



Drive

**Open listening is safe and reliable
Sense changes in your surroundings**



Exercise & fitness

**No fear, no burden.
Enjoy the fun of sports**

Image: A split image showing the headphones being used safely while driving and during exercise, emphasizing open listening and situational awareness.



Office/Learning

**Comfortable wear, clear calls,
and enjoy easy and productive learning**



Communication

**Listen at any time Communicate at any time
and never miss important information around you**

Image: A split image illustrating the use of headphones in an office/learning environment for clear calls and during communication to stay connected.

MAINTENANCE AND CARE

Water Resistance

The headphones are rated IPX5 waterproof and sweatproof, providing protection against sweat and light rain. This makes them suitable for workouts and outdoor activities. Avoid submerging the headphones in water.

IPX5 Waterproof for sports Open-ear comfort and safety



Image: A man wearing the headphones during a workout, demonstrating their IPX5 waterproof and sweatproof capabilities for sports.

Cleaning

To clean the headphones, gently wipe them with a soft, damp cloth. Do not use abrasive cleaners or solvents. Ensure the charging contacts are clean and dry before placing them back in the charging case.

TROUBLESHOOTING

- **No Power/Cannot Charge:** Ensure the USB-C cable is securely connected to both the charging case and the power source. Verify the power source is active.
- **Cannot Pair:** Make sure Bluetooth is enabled on your device and the headphones are within range (approx. 10m/33 feet). Turn off and on the Bluetooth on your device, or reset the headphones (refer to the included user manual for specific reset instructions).
- **Low Volume/Poor Sound Quality:** Check the volume levels on both the headphones and your connected device. Ensure the headphones are positioned correctly on your ears.
- **Language Issue (Voice Prompts):** If the voice prompts are in an unexpected language (e.g., Chinese), refer to the

detailed user manual for instructions on how to change the language setting. This typically involves a specific button combination or touch gesture during pairing or power-on.

- **Intermittent Connection:** Move closer to your connected device. Avoid obstacles between the headphones and the device. Ensure no other strong wireless signals are causing interference.

If you encounter persistent issues not covered here, please refer to the comprehensive user manual included in the package or contact customer support.

SPECIFICATIONS

Feature	Detail
Model Name	JS270
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	V5.2
Transmission Distance	Approx. 10m / 33 feet (barrier-free)
Play Time	About 8 hours (at 50% volume)
Charging Time	1-2 hours
Charging Case Battery Capacity	200mAh
Water Resistance Rating	IPX5
Charging Port	USB Type-C
Control Method	Touch
Item Weight	0.64 Ounces (approx. 18g)
Product Dimensions	5.2 x 4.4 x 2 inches
Manufacturer	Shenzhen ALEX Technology Co., Ltd.

WARRANTY AND SUPPORT

Xmenha is committed to providing high-quality products. If you encounter any issues or have questions regarding your Open Ear Bluetooth Headphones, please do not hesitate to contact our customer support team. We aim to resolve any concerns within 24 hours.

For support, please refer to the contact information provided in the included user manual or visit the official Xmenha store on Amazon: [Xmenha Store](#).

