MSI Pro MP341CQ

MSI Pro MP341CQ 34-inch UWQHD Curved Monitor User Manual

Model: Pro MP341CQ

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your MSI Pro MP341CQ 34-inch UWQHD Curved Monitor. Please read this manual thoroughly before using the product to ensure proper functionality and to prevent damage.



Image 1.1: Front view of the MSI Pro MP341CQ 34-inch curved monitor, showcasing its ultrawide display and sleek stand.

2. Package Contents

Verify that all items listed below are present in your product packaging. If any items are missing or damaged, please

contact your retailer.

- MSI Pro MP341CQ 34-inch Curved Monitor
- Monitor Stand (Base and Neck)
- Power Cable
- HDMI Cable
- DisplayPort Cable
- User Manual (this document)
- Quick Start Guide
- Warranty Card

3. Setup

3.1 Assembling the Stand

1. Carefully remove the monitor and stand components from the packaging. Place the monitor face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the monitor's rear panel. Ensure it clicks securely into place or is fastened with screws if provided (refer to Quick Start Guide for specific screw details).
3. Attach the stand base to the bottom of the stand neck. Secure it with the thumb screw or screws provided.



Image 3.1: Illustration of attaching the monitor stand to the display panel.

3.2 Connecting Cables

Ensure the monitor and your computer are powered off before making any connections.

1. **Power Connection:** Connect the power cable to the monitor's power input and then to a power outlet.
2. **Video Connection:** Connect one end of the HDMI or DisplayPort cable to the corresponding port on your computer's graphics card and the other end to the HDMI or DisplayPort input on the monitor. For optimal performance, DisplayPort is recommended for UWQHD resolution and 100Hz refresh rate.
3. **Audio Connection (Optional):** If using external speakers or headphones, connect them to your computer's audio output. The monitor has built-in speakers, but external audio devices generally offer superior sound quality.



Image 3.2: Rear view of the monitor, highlighting the various input ports including DisplayPort and HDMI.

3.3 Powering On

1. Press the power button on the monitor.
2. Power on your computer. The monitor should automatically detect the input signal. If not, you may need to manually select the input source using the On-Screen Display (OSD) menu.

4. Operating the Monitor

4.1 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Access the OSD menu using the control buttons located on the monitor (typically on the bottom or rear right side).

- **Navigation:** Use the directional buttons or joystick to navigate through the menu options.
- **Selection:** Press the central button or joystick inward to select an option.
- **Exit:** Use the 'Exit' button or move the joystick left to go back or exit the menu.



Image 4.1: Example of OSD menu options for adjusting display settings.

4.2 Key Display Features and Settings

- **Input Source:** Select between HDMI and DisplayPort inputs.
- **Brightness/Contrast:** Adjust the overall luminance and contrast of the display.
- **Color Settings:** Fine-tune color temperature, gamma, and individual RGB levels. The monitor supports a wide color range, including 1.07 billion display colors.



Image 4.2: Visual representation of the monitor's extensive color display capabilities.

- **Resolution & Refresh Rate:** Ensure your computer's display settings are configured to 3440 x 1440 (UWQHD) and 100Hz for optimal performance.
- **Response Time:** The monitor features a 1ms MPRT (Moving Picture Response Time) for smooth visuals, especially in fast-paced content.



Image 4.3: Demonstration of the monitor's rapid 1ms response time.

- **Curved Display:** The 1500R curvature provides an immersive viewing experience and reduces eye strain by matching the natural curve of the human eye.



Image 4.4: The 1500R curved design of the 34-inch display.

- **Eye Protection:** The monitor features TUV Certified Eyesight Protection. This can typically be adjusted or enabled within the OSD menu to reduce blue light emission and minimize eye strain during prolonged use.

5. Maintenance

5.1 Cleaning the Monitor

- Always power off the monitor and unplug the power cable before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen. Apply it to the cloth first.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the display surface.

5.2 General Care

- Avoid placing the monitor in direct sunlight or near heat sources.

- Ensure adequate ventilation around the monitor.
- Do not place heavy objects on the monitor or its cables.

6. Troubleshooting

Problem	Possible Cause	Solution
No image on screen	Power cable disconnected; Video cable disconnected; Incorrect input source selected.	Check power and video cable connections. Ensure the correct input source (HDMI/DisplayPort) is selected via the OSD menu.
Image is blurry or distorted	Incorrect resolution; Graphics driver issue.	Set display resolution to 3440 x 1440. Update your graphics card drivers.
Screen flickers	Refresh rate mismatch; Faulty cable.	Ensure refresh rate is set to 100Hz. Try a different video cable.
No sound from monitor speakers	Volume too low; Incorrect audio output selected on PC.	Increase monitor volume via OSD. Select the monitor as the audio output device in your computer's sound settings.

7. Specifications

The following table outlines the technical specifications for the MSI Pro MP341CQ monitor.

Feature	Detail
Model Name	MSI Pro MP341CQ
Screen Size	34 Inches
Panel Type	VA
Resolution	3440 x 1440 (UWQHD)
Aspect Ratio	21:9 (2.39:1)
Curvature	1500R
Refresh Rate	100 Hz
Response Time	1ms MPRT
Brightness	250 cd/m²
Contrast Ratio	1 (Dynamic)
Display Colors	1.07 Billion
Viewing Angle	178° (H/V)

Feature	Detail
Video Ports	1x DisplayPort, 1x HDMI
Special Features	Curved Display, TUV Certified Eyesight Protection
Mounting Type	Wall Mount (VESA Compatible)
Dimensions (W x D x H)	81.28 x 25.4 x 48.26 cm
Weight	9.07 kg

Note: Specifications are subject to change without notice. For the most up-to-date information, please refer to the official MSI website.

8. Warranty and Support

MSI provides a limited warranty for this product. Please refer to the included warranty card for detailed terms and conditions, including warranty period and coverage.

For technical support, driver downloads, or further assistance, please visit the official MSI support website or contact your local MSI service center. Keep your purchase receipt and product serial number handy when seeking support.

Online Resources: www.msi.com

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question