

HEXGAMING ULTRA ONE

HEXGAMING ULTRA ONE Wireless Controller User Manual

Model: ULTRA ONE (ULTN33)

INTRODUCTION

The HEXGAMING ULTRA ONE Wireless Controller is designed for tactical eSports gamers, offering advanced customization and precision for Xbox Series X|S, Xbox One, and Windows 7/8/10. This manual provides detailed instructions for setting up, operating, and maintaining your controller to optimize your gaming experience.

PACKAGE CONTENTS

Upon opening your HEXGAMING ULTRA ONE Controller package, you should find the following items:

- 1 x HEXGAMING ULTRA ONE Wireless Controller
- 6 x Interchangeable Thumbsticks (3 different heights, 2 ergonomic designs: domed and concave)
- 1 x User Manual

Note: The controller does not come with a charging cable or any other accessories.



Image: The HEXGAMING ULTRA ONE Controller, its box, and the included interchangeable thumbsticks.

PRODUCT FEATURES

- **4 Remappable Back Buttons:** Assign up to 14 buttons (A, B, X, Y, R3, L3, UP, DOWN, LEFT, RIGHT, LB, RB, LT, RT) to the rear buttons for enhanced control.
- **6 Customizable Profiles:** Save and switch between up to 6 different paddle remapping profiles on-the-fly.
- **Hair Triggers:** Digital trigger mechanisms reduce the active distance to just 1.5mm for faster response times.
- **Interchangeable Thumbsticks:** Customize your control with 6 different thumbsticks, offering various heights and ergonomic designs (domed or concave) for optimal precision and movement.
- **Wired or Wireless Play:** Enjoy flexible connectivity options.

SETUP

1. Installing Batteries

The HEXGAMING ULTRA ONE controller is battery-powered. Insert two AA batteries (not included) into the battery compartment located on the back of the controller. Ensure correct polarity.

2. Connecting to Your Device

The controller supports wireless connectivity.

- **For Xbox Consoles (Series X|S, Xbox One):** Press and hold the Xbox button on the controller to turn it on. Press the Pair button on the top of the controller until the Xbox button flashes rapidly. Then, press the Pair button on your Xbox console. The Xbox button on the controller will glow solid when connected.
- **For Windows PC (7/8/10):** Connect the controller via a USB-C cable (not included) for wired play, or use an Xbox Wireless Adapter for Windows (sold separately) for wireless connection. Follow the on-screen instructions for driver installation if prompted.



Image: Rear view of the controller, highlighting the battery compartment and the pair button.

OPERATING INSTRUCTIONS

1. Button Remapping

The ULTRA ONE controller allows you to remap up to 14 buttons to the 4 rear paddles and save up to 6 profiles.

1. **Enter Remap Mode:** Press and hold the Profile button (small circular button on the back) for 3 seconds until the indicator light flashes.
2. **Select Button to Remap:** Press the button on the front of the controller (e.g., A, B, X, Y, LB, RB, LT, RT, L3, R3, D-pad directions) that you wish to remap.
3. **Assign to Paddle:** Press the desired rear paddle (P1, P2, P3, P4) to assign the selected button's function to it.
4. **Exit Remap Mode:** Press the Profile button again to save the changes and exit remap mode. The indicator light will stop flashing.
5. **Switch Profiles:** Briefly press the Profile button to cycle through your saved profiles. The indicator light will change to show the active profile.

REMAP A MAXIMUM OF
14 BUTTONS
TO THE REAR BUTTONS



Indicator Light
6 DIFFERENT
Paddle Remapping Profiles

Image: Illustration of the controller's rear paddles and the indicator light for remapping profiles.

2. Changing Interchangeable Thumbsticks

The controller features magnetic interchangeable thumbsticks. To change them:

1. Gently pull the existing thumbstick upwards to remove it from its base.
2. Select your desired thumbstick from the included set.
3. Align the new thumbstick with the magnetic base and gently push it down until it clicks into place.

ENHANCING CONTROL AND ACCURACY IN MOVEMENT AND AIMING



Image: Various thumbstick shapes and heights, demonstrating the interchangeable feature.

3. Hair Triggers

The digital hair triggers reduce the travel distance of the LT and RT buttons to 1.5mm, allowing for quicker actuation in games. This feature is ideal for shooter games but may not be suitable for racing games that require variable trigger input.



Short Trip 1.5mm

REDUCE TRIGGER ACTIVE
DISTANCE TO ONLY
1.5MM

Image: Close-up of the controller's trigger, indicating the 1.5mm short trip for faster response.

MAINTENANCE

Proper maintenance ensures the longevity and performance of your controller.

Cleaning the Controller

It is recommended to clean the plastic surfaces of the controller with a wipe dampened with less than 70% alcohol. After cleaning, place it in a well-ventilated area to dry completely.

- Do not spray water or alcohol directly onto the product surface.
- Do not use any other organic solvents for cleaning.



Image: Visual guide for cleaning the controller, emphasizing safe practices.

TROUBLESHOOTING

If you encounter issues with your HEXGAMING ULTRA ONE controller, please refer to the following common solutions:

- **Controller Not Connecting:** Ensure batteries are correctly installed and charged. Re-attempt the pairing process with your console or PC. If using a wired connection, try a different USB-C cable or port.
- **Buttons Not Responding:** Check if the controller is properly connected. If remapping has been used, ensure you are on the correct profile. Reset the controller by removing and reinserting the batteries.
- **Input Lag:** Ensure there are no obstructions between the controller and your console/PC. If playing wirelessly, try connecting via a USB-C cable to rule out wireless interference.
- **Hair Triggers Not Working as Expected:** Confirm the game you are playing is compatible with digital triggers. Some games, especially racing titles, may require full trigger travel.

For further assistance, please visit the HEXGAMING support resources listed in the Warranty and Support section.

SPECIFICATIONS

Feature	Detail
Brand Name	HEXGAMING
Model Name	ULTRA ONE
Manufacturer Part Number	ULTN33
Compatible Devices	Xbox One, Xbox Series X, Xbox Series S, Windows 7/8/10
Controller Type	Gamepad
Connectivity Technology	Wireless

Additional Features	Wireless, 4 Remap Back Buttons, Hair Triggers, Interchangeable Thumbsticks, 6 Profiles
Button Quantity	18
Power Source	Battery Powered
Item Weight	350 Grams
Item Dimensions (L x W x H)	6.3 x 4.13 x 2.56 inches

OFFICIAL PRODUCT VIDEOS

HEXGAMING ULTRA ONE Wireless Controller Overview (0:06)

Video: A short overview showcasing the HEXGAMING ULTRA ONE Wireless Controller in its 'Waves' design, highlighting its aesthetic appeal and key features.

HEXGAMING Modded Pro Controller for Xbox Series X & S (0:14)

Video: This video provides a general overview of HEXGAMING's modded pro controllers for Xbox Series X and S, demonstrating various designs and features.

HEXGAMING ULTRA ONE Modded Controller for Xbox Series X & S (0:30)

Video: A detailed look at the HEXGAMING ULTRA ONE modded controller for Xbox Series X and S, showcasing its customizable aspects and performance benefits.

WARRANTY AND SUPPORT

For detailed warranty information, frequently asked questions, and additional support resources, please visit the official HEXGAMING website:

- **Instruction Guides and Video Guides:** hexgaming.com/guide
- **Frequently Asked Questions (FAQ):** hexgaming.com/faq

HEXGAMING is committed to providing support to enhance your gaming experience.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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