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Gotrax NOVA

Gotrax NOVA Electric Self-Balancing Scooter User Manual

Model: NOVA

1. Important Safety Information

Please read this entire manual carefully before operating your Gotrax NOVA Electric Self-Balancing Scooter. Failure to follow instructions and safety warnings could result in serious injury or property damage.

- **Public Road Use Prohibited:** Under current road traffic laws, electric self-balancing scooters are not permitted on public roads in Japan. Use is restricted to parks and private property. Always ensure full safety precautions when riding.
- **Supervision and Protective Gear:** Children must always be supervised by an adult. Riders should wear an ASTM F1492 approved helmet and protective gear (e.g., knee pads, elbow pads) to minimize risk of injury.
- **Weight Limit:** The scooter supports a weight range of 20 kg to 80 kg. Do not exceed the maximum weight limit.
- **Environmental Conditions:** Avoid riding in wet conditions, on uneven surfaces, or in areas with obstacles.
- **Charging Safety:** Use only the provided charger. Do not overcharge the battery.



The Gotrax NOVA scooter is UL and PSE certified, ensuring safety standards are met.

2. Setup and First Use

Your Gotrax NOVA scooter comes mostly assembled. Follow these steps for initial setup and your first ride:

1. **Charge the Battery:** Before first use, fully charge the scooter's lithium-ion battery. The charging time is approximately 4.5 to 5.5 hours. Ensure the charging port is dry before connecting the charger.
2. **Power On:** Press the power button to turn on the scooter. The self-balancing mode will automatically activate, keeping the scooter level.
3. **Mounting:**
    - Place one foot on a footpad. The sensor will detect your presence.
    - Once the scooter is stable and parallel to the ground, place your other foot on the second footpad.
    - Stand still with your weight evenly distributed to maintain balance.
4. **Practice:** For beginners, practice mounting, dismounting, moving forward, backward, and turning in a wide, flat, and safe area until you are comfortable and can perform these actions smoothly.



The self-balance mode makes it easy for beginners to learn to ride.

3. Operating Instructions

The Gotrax NOVA is controlled by shifting your body weight. It's intuitive and easy to learn.

- **Forward:** Lean your body slightly forward, shifting your weight towards your toes.
- **Backward:** Lean your body slightly backward, shifting your weight towards your heels.
- **Stop:** Stand upright with your weight evenly distributed between both feet.

- **Turn Right:** Shift your weight to your right side and gently press down with the toes of your left foot.
- **Turn Left:** Shift your weight to your left side and gently press down with the toes of your right foot.
- **Dismounting:** When you are ready to stop, bring the scooter to a complete stop and ensure it is level with the ground. Step off one foot at a time, moving backward.

自由に方向をコントロール!

重心を移動するだけで!



重心をつま先におくと前進



重心をかかとにおくと後進



重心を右側に移動、左足のつま先で軽く押し下げると右旋回



重心を左側に移動、右足のつま先で軽く押し下げると左旋回



左右の体重を均等にして立つと静止

★お子様は必ず、保護者が立ち会いの上、ヘルメットやプロテクターを着用し、正しい乗り方でご乗車してください。

Control the scooter by simply shifting your center of gravity.

Additional Features:

- **Bluetooth Speaker:** The scooter features a built-in high-quality Bluetooth speaker. Connect your device to enjoy music or radio while riding.
- **LED Lights:** Integrated LED lights on the tires and tire covers, along with a headlight, enhance visibility and style during night rides.
- **Battery Indicator:** A clear indicator lamp shows the remaining battery level, allowing you to charge before it runs out.



Enjoy music with the built-in speaker and ride safely with LED lights.

4. Maintenance

Regular maintenance ensures the longevity and safe operation of your Gotrax NOVA scooter.

- **Cleaning:** Wipe the scooter with a damp cloth after use. Do not use harsh chemicals or abrasive materials. Avoid direct water spray to prevent damage to electronic components.
- **Battery Care:** Charge the battery regularly, even if not in use, to maintain its health. Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Tire Inspection:** Periodically check the 6.5-inch tires for wear and tear or damage. Ensure they are free from debris.
- **General Inspection:** Regularly check all parts for looseness or damage. If any issues are found, contact customer support before further use.

5. Troubleshooting

If you encounter any issues with your Gotrax NOVA scooter, refer to the following common troubleshooting tips:

- **Scooter Not Turning On:**
  - Ensure the battery is fully charged.
  - Check if the power button is pressed firmly.
- **Difficulty Balancing/Unresponsive:**
  - Recalibrate the scooter. (Refer to specific recalibration instructions if provided in a separate quick start guide, or search online for general hoverboard recalibration steps).
  - Ensure you are on a flat, even surface.
- **Short Battery Life:**
  - Ensure the battery is fully charged before each use.
  - Avoid riding on inclines or rough terrain frequently, as this consumes more power.
  - Check for proper storage conditions (avoid extreme temperatures).
- **Unusual Noises:** Stop using the scooter immediately and inspect for any loose parts or damage. Contact customer support if the issue persists.



Monitor the battery indicator to avoid unexpected power loss.

6. Specifications

Feature	Detail
Brand	Gotrax
Model Name	NOVA
Color	Black
Target Age	Children (8 years and older) to Adults
Special Features	Built-in Bluetooth Speaker, LED Lights, Portable, Rechargeable, Anti-slip Deck, Lightweight

Max Speed	10 km/h
Battery Type	Lithium-ion (65.52Wh)
Charging Time	4.5 - 5.5 hours
Max Range	Approx. 5 km (for a 60kg rider)
Motor	200W * 2 (Dual Motor)
Wheel Size	6.5 inches
Product Weight	6 kg
Product Dimensions (L x W x H)	59.5 x 18.4 x 19 cm
Recommended Use	Outdoor
Included Items	Instruction Manual, Charger
UPC	810066087385



Key specifications and features of the Gotrax NOVA scooter.

7. Warranty and Support

Your Gotrax NOVA Electric Self-Balancing Scooter comes with a warranty to ensure your peace of mind.

- **Warranty Period:** A 12-month warranty is provided from the date of purchase.
- **Authorized Seller:** The warranty is valid only for Gotrax products sold by**GOTRAX JP**. Products purchased from

other sellers are not covered by this warranty, and their normal operation cannot be guaranteed.

- **Product Improvements:** Specifications and appearance of the unit may be subject to change without prior notice for product improvement.
- **Contact Support:** For any questions, issues, or warranty claims, please contact GOTRAX JP customer service. Have your purchase date and product model readily available.

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