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› [Samsung](#) /

› [SAMSUNG Galaxy A14 5G User Manual](#)

## Samsung Galaxy A14

# SAMSUNG Galaxy A14 5G User Manual

Model: SM-A146PZKGEUE

Brand: Samsung

## 1. GETTING STARTED

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### 1.1. What's in the Box

- USB cable
- SIM tray ejector
- Manual

### 1.2. Device Overview

The SAMSUNG Galaxy A14 5G features a sleek design with a textured back for a comfortable grip. Key physical components include:

- **Power/Lock Button:** Located on the side, this button also integrates a responsive fingerprint sensor for secure unlocking.
- **Volume Controls:** Positioned above the power button for easy access.
- **USB-C Port:** Located at the bottom for charging and data transfer.
- **3.5 mm Audio Jack:** Situated at the bottom, allowing for wired headphone connectivity.
- **SIM/MicroSD Card Slot:** Found on the side, supporting a single SIM card and expandable memory up to 1TB via microSD card.



*Image: Front and rear view of the SAMSUNG Galaxy A14 5G, highlighting its display and triple camera system.*

## 2. BASIC OPERATION

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### 2.1. Display Features

The Galaxy A14 5G boasts a vibrant 6.6-inch Infinity-V display, offering an immersive viewing experience.

- **Size:** 6.6 Inches
- **Resolution:** 1080 x 2408 pixels
- **Refresh Rate:** 90Hz for smoother scrolling and animations.
- **Pixel Density:** Approximately 396 pixels per inch.

## 2.2. Performance

Powered by an Octa-core processor, the Galaxy A14 5G delivers reliable performance for everyday tasks and 5G connectivity.

- **CPU Model:** Samsung Exynos 3110 (Octa-core, 2000 MHz)
- **RAM:** 4GB (other configurations may exist)
- **Internal Storage:** 64GB or 128GB (expandable up to 1TB via microSD card).

## 2.3. Camera Functionality

Capture your moments with the versatile camera system:

- **Rear Camera:** Triple lens setup including a 50MP main camera, 5MP ultra-wide camera, and 2MP macro camera.
- **Front Camera:** 13MP for clear selfies.
- **Video Recording:** Supports 1080p video recording at 30 frames per second.

## 2.4. Battery and Charging

The device is equipped with a large battery to keep you powered throughout the day.

- **Battery Capacity:** 5000mAh
- **Charging:** Supports 15W fast wired charging.

## 2.5. Connectivity

Stay connected with various network and wireless options:

- **Network:** 5G, 4G LTE
- **Wireless:** Wi-Fi, Bluetooth
- **SIM:** Single SIM support
- **NFC:** Note that some regional variants may not include NFC functionality.

# 3. DEVICE MAINTENANCE

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## 3.1. Software Updates

Samsung is committed to providing long-term software support for the Galaxy A14 5G. This includes:

- Up to 4 years of Android OS updates.
- Up to 5 years of security updates.

## 3.2. General Care

To ensure the longevity and optimal performance of your device:

- Keep the device clean and free from dust and debris.
- Avoid exposure to extreme temperatures or direct sunlight.
- Use only Samsung-approved chargers and accessories.
- Protect the screen with a screen protector and use a protective case.

## 4. TROUBLESHOOTING

If you encounter issues with your device, consider the following common troubleshooting steps:

- **Device Unresponsive:** Try a forced restart by holding the Power and Volume Down buttons simultaneously for about 10 seconds.
- **Network Connectivity Issues:** Check your SIM card insertion, ensure mobile data is enabled, or try restarting the device. Verify compatibility with your carrier.
- **Slow Performance:** Clear cache, close unused apps, or consider a factory reset if issues persist (back up data first).
- **Battery Drain:** Adjust screen brightness, disable unnecessary features (GPS, Bluetooth, Wi-Fi when not in use), and check app battery usage in settings.

## 5. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	Galaxy A14
Item Model Number	SM-A146PZKGEUE
Product Dimensions	6.61 x 3.07 x 0.36 inches
Item Weight	7.2 ounces (205 Grams)
Operating System	Android 13.0
CPU Model	Samsung Exynos 3110
CPU Speed	2000 MHz
Screen Size	6.6 Inches
Resolution	1080 x 2408
Refresh Rate	90Hz
RAM Memory Installed Size	64 GB (other configurations may exist)
Memory Storage Capacity	128 GB (expandable)
Battery Capacity	5000 Milliamp Hours
Phone Talk Time	6 Hours
Wireless Communication Technologies	Bluetooth, Cellular, Wi-Fi
Connectivity Technologies	5G, 4G LTE
Special Features	Expandable Memory

## 6. WARRANTY AND SUPPORT

Samsung provides comprehensive support for the Galaxy A14 5G. For detailed warranty information, troubleshooting guides, and customer service, please visit the official Samsung support website.

As part of Samsung's commitment, the Galaxy A14 5G is expected to receive up to 4 years of Android OS updates and 5 years of security updates, ensuring your device remains secure and up-to-date.