QCY T13 ANC

QCY T13 ANC Active Noise Cancelling Wireless Earbuds

User Instruction Manual

1. Introduction

Thank you for choosing the QCY T13 ANC Active Noise Cancelling Wireless Earbuds. These earbuds are designed to provide an exceptional audio experience with advanced features such as Active Noise Cancellation, crystal-clear call quality, and extended battery life. This manual will guide you through the setup, operation, and maintenance of your new earbuds.



Image: QCY T13 ANC Wireless Earbuds in their open charging case.

2. What's in the Box

Please check the package contents to ensure all items are present:

- Earbuds (1 pair)
- Charging Case (1)
- Silicone Eartips (XS/S/M/L - 4 pairs, one pair pre-assembled)
- Type-C Charging Cable (1)
- User Manual (1)

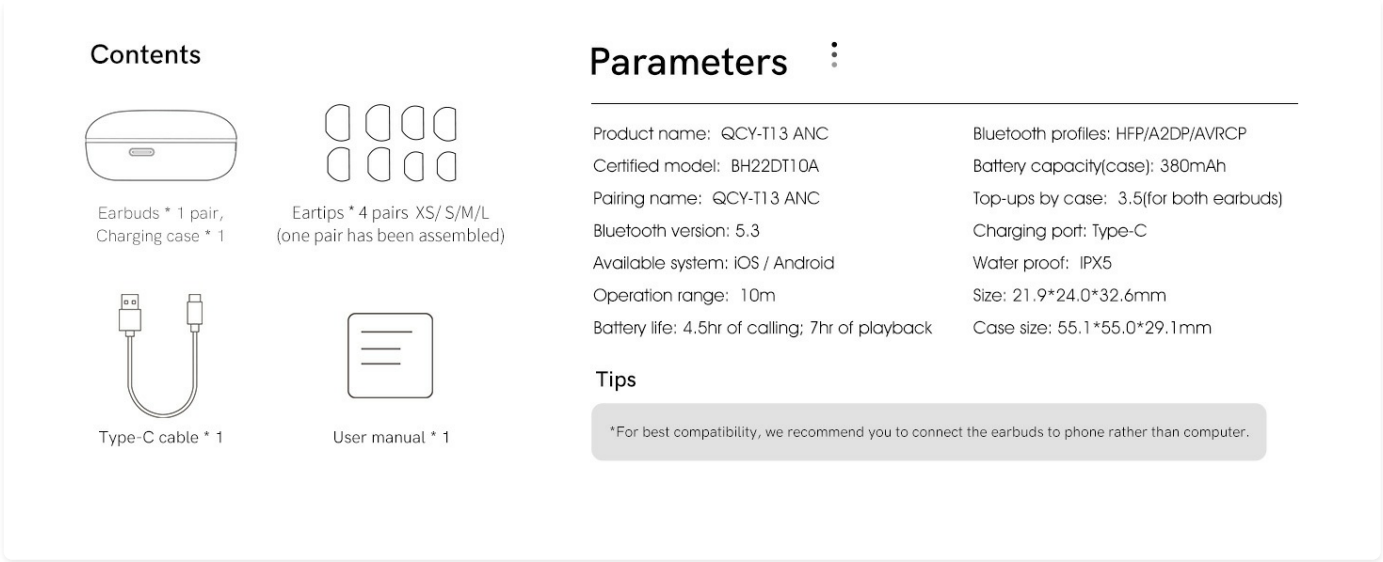


Image: Visual representation of the package contents and key product parameters.

3. Product Overview

The QCY T13 ANC earbuds are engineered for superior sound and comfort. Key features include:

- **Active Noise Cancellation (ANC):** Reduces up to 30dB of background noise.
- **Exceptional Sound Quality:** Equipped with 10mm LCP dynamic drivers for natural sound and deep bass.
- **Crystal-clear Call Quality:** Four microphones (two per earbud) reduce 90% of environmental noise.
- **Bluetooth 5.3:** Ensures a stable and fast wireless connection.
- **Long Playtime:** Up to 7 hours per charge, extending to 30 hours with the charging case (ANC off).
- **IPX5 Waterproof:** Resistant to sweat and light splashes.
- **Gaming Mode:** Provides low latency for an enhanced gaming experience.



Active Noise Cancellation



Exceptional Sound Quality



Bluetooth 5.3 Connectivity



Crystal-clear Call Quality



Up to 30 Hours Playtime



IPX5 Waterproof Rating



Low Latency Gaming Mode

4. Setup

4.1 Initial Charge

Before first use, fully charge the earbuds and the charging case. Connect the provided Type-C USB cable to the charging case and a power source. The indicator lights on the case will show charging status.

4.2 Remove Insulating Film

Important: Before pairing, remove the small insulating film stickers from the charging contacts on each earbud. These are typically located on the stem or body of the earbud where it connects to the charging case.

4.3 Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "QCY T13 ANC" in the list of available Bluetooth devices.
4. Select it to connect. Once connected, you will hear a confirmation tone.

4.4 Optimal Fit

For the best sound quality and noise cancellation, ensure a proper fit. Experiment with the different sizes of silicone eartips (XS/S/M/L) to find the most comfortable and secure seal for your ears. The earbuds should sit snugly in your ear canal.

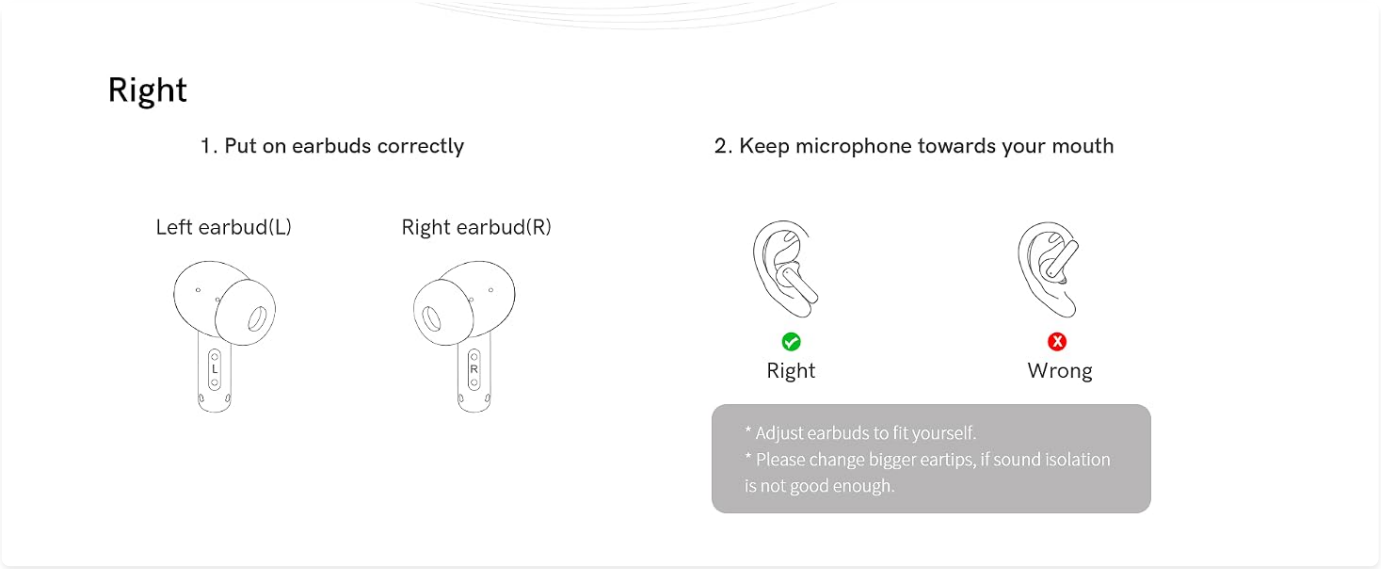


Image: Guide to correctly wearing the earbuds for optimal audio and microphone performance.

5. Operating Instructions

5.1 Touch Controls

The QCY T13 ANC earbuds feature touch-sensitive controls on each earbud. These controls can be customized via the QCY app for various functions:

- **Play/Pause:** Single tap.
- **Skip Track Forward/Backward:** Double tap or triple tap (customizable).
- **Answer/End Call:** Single tap.

- **Reject Call:** Press and hold.
- **Activate Voice Assistant:** Triple tap (customizable).
- **Volume Up/Down:** Customizable via the app.

5.2 Noise Control Modes

The earbuds offer different noise control modes:

- **Active Noise Cancellation (ANC) On:** Reduces ambient noise for immersive listening.
- **Transparency Mode:** Allows you to hear your surroundings while listening to audio, useful for awareness.
- **ANC Off:** Standard listening mode without noise cancellation.

Switch between modes by pressing and holding the touch area on either earbud (customizable via app).

5.3 Gaming Mode

Activate Gaming Mode for ultra-low latency, providing a more synchronized audio-visual experience during mobile gaming. This mode can be toggled on/off through the QCY app.

6. Maintenance

To ensure the longevity and optimal performance of your QCY T13 ANC earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive materials or harsh chemicals.
- **Eartips:** Remove and clean the silicone eartips periodically with water and mild soap. Ensure they are completely dry before reattaching.
- **Charging Contacts:** If charging issues occur, gently clean the charging contacts on both the earbuds and the case with a dry cotton swab.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged. Avoid extreme temperatures.
- **Water Exposure:** While IPX5 rated, avoid submerging the earbuds in water or exposing them to heavy rain. Dry them thoroughly if they get wet.

7. Troubleshooting

If you encounter issues with your earbuds, try the following solutions:

Problem	Possible Solution
Earbuds not pairing	Ensure insulating film is removed. Place earbuds back in case, close, then reopen. Check device's Bluetooth settings. Try forgetting the device and re-pairing.
Only one earbud working	Ensure both earbuds are charged. Place both earbuds back in the case, close, and reopen. Check if they are connected as a stereo pair.

Problem	Possible Solution
Low volume or poor sound quality	Adjust volume on both earbuds and device. Ensure eartips provide a good seal. Clean earbud mesh. Disable ANC if not needed.
Earbuds not charging	Ensure charging cable is securely connected. Clean charging contacts on earbuds and case. Try a different charging cable or power adapter.
ANC not effective	Ensure ANC mode is activated. Check earbud fit and eartip seal. ANC is most effective against low-frequency sounds.

8. Specifications

Feature	Detail
Product Name	QCY T13 ANC
Certified Model	BH22D110A
Bluetooth Version	5.3
Bluetooth Profiles	HFP/A2DP/AVRCP
Operation Range	10m
Battery Capacity (Case)	380mAh
Top-ups by Case	3.5 (for both earbuds)
Battery Life (Calling)	4.5 hours
Battery Life (Playback)	7 hours (ANC off)
Charging Port	Type-C
Waterproof Rating	IPX5
Earbud Dimensions	21.9 x 24.0 x 32.6 mm
Case Dimensions	55.1 x 55.0 x 29.1 mm
Available System	iOS / Android

Note: For best compatibility, we recommend you connect the earbuds to a phone rather than a computer.

9. Warranty and Support

QCY products come with a standard manufacturer's warranty. For detailed warranty information, technical support, or service inquiries, please refer to the warranty card included in your package or visit the official QCY website. You can also contact QCY customer service through the retailer where you purchased the product.

For the latest updates, FAQs, and community support, please visit the official QCY brand store or support pages.

QCY Official Store: https://www.amazon.com/stores/QCY/page/8D59922A-D544-439D-98BD-0D7606D60464

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question