

KRUPS BW9238

Krups Gooseneck Kettle BW923810 Instruction Manual

Model: **BW923810** | Brand: **KRUPS**

IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using your Krups Gooseneck Kettle BW923810. Keep this manual for future reference.

- Do not immerse the kettle, power base, cord, or plug in water or any other liquid.
- Ensure the voltage indicated on the appliance matches your local mains voltage before connecting.
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep the appliance and its cord out of reach of children.
- Always place the kettle on a stable, flat, heat-resistant surface.
- Do not overfill the kettle above the maximum fill line (1L) to prevent boiling water from spilling.
- Do not open the lid while water is boiling.
- Unplug the kettle from the outlet when not in use and before cleaning.
- Avoid contact with hot surfaces. Use handles and knobs.
- This appliance is intended for household use only.

PRODUCT OVERVIEW

The Krups Gooseneck Kettle BW923810 is designed for precise water pouring, ideal for coffee, tea, and infusions. It features advanced digital temperature control and a modern design to enhance your beverage preparation experience.



Image: The Krups Gooseneck Kettle BW923810, a sleek black electric kettle with a digital temperature control base.

Key Features

- **Gooseneck Spout:** Provides precise pouring control, ideal for pour-over coffee and delicate tea infusions.
- **8 Temperature Selections:** Digital temperature settings from 40°C to 100°C (40°/60°/70°/80°/85°/90°/95°/100°) for optimal brewing.
- **30-Minute Keep Warm Function:** Automatically maintains the selected water temperature for up to 30 minutes.
- **Modern and Elegant Design:** Features contemporary contours with a matte black finish.
- **Removable Lid:** Fully removable lid for easy access and thorough cleaning of the kettle's interior.
- **Easily Visible Water Level:** A transparent window allows for quick monitoring of the water level.
- **Ergonomic Handle:** Designed for a comfortable grip and enhanced pouring control.
- **Backlit Screen:** Digital display with backlit temperature selection buttons for clear visibility.

COMPONENTS

Familiarize yourself with the main parts of your Krups Gooseneck Kettle.

- **Kettle Body:** The main water reservoir.
- **Gooseneck Spout:** The long, slender spout for controlled pouring.
- **Removable Lid:** The top cover of the kettle.
- **Ergonomic Handle:** For safe and comfortable handling.
- **Water Level Indicator:** A transparent window showing the water volume.
- **Digital Power Base:** The base unit with temperature controls and power connection.

BASE 360° DIGITALE



Image: Close-up of the digital power base with temperature selection buttons and display.

BEC VERSEUR COL DE CYGNE



Image: Detailed view of the gooseneck spout, designed for precise pouring.

SETUP AND FIRST USE

Unpacking

Carefully remove all packaging materials, stickers, and labels from the kettle and its power base. Retain packaging for storage or future transport.

Initial Cleaning

Before first use, it is recommended to clean the kettle to remove any manufacturing residues.

1. Fill the kettle with fresh cold water up to the MAX (1L) level.
2. Place the kettle on its power base and select the 100°C temperature setting to boil the water.
3. Once boiled, carefully discard the hot water.
4. Repeat this boiling and discarding process 2-3 times.

Positioning

Place the digital power base on a flat, stable, dry, and heat-resistant surface. Ensure the power cord is not dangling where it could be pulled or tripped over.

OPERATING INSTRUCTIONS

Filling the Kettle

Remove the lid and fill the kettle with the desired amount of fresh cold water. Observe the water level indicator to ensure you fill between the MIN and MAX (1L) marks. Replace the lid securely before operating.

NIVEAU D'EAU VISIBLE



Image: Close-up of the transparent water level indicator on the side of the kettle.

Selecting Temperature and Boiling

1. Place the filled kettle firmly onto its digital power base.
2. Plug the power cord into a suitable electrical outlet.
3. Press the power button (usually indicated by a power symbol) to activate the kettle.

4. Use the temperature selection buttons (e.g., `+` or `-` or specific temperature buttons) to choose your desired temperature from the available options: 40°C, 60°C, 70°C, 80°C, 85°C, 90°C, 95°C, or 100°C. The selected temperature will be clearly displayed on the backlit screen.
5. The kettle will begin heating. The screen will show the current water temperature as it rises towards your selected setting.
6. Once the desired temperature is reached, the kettle will emit an audible signal and automatically switch off.

Keep Warm Function

After reaching the selected temperature, the kettle automatically activates a 30-minute keep warm function. During this period, the water temperature will be maintained at the chosen setting.

Pouring

Carefully lift the kettle from its base. The gooseneck spout allows for precise and controlled pouring, which is particularly beneficial for pour-over coffee methods or when preparing delicate teas.



Image: A hand pouring hot water from the gooseneck kettle into a coffee dripper.

CARE AND MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your kettle.

Cleaning the Exterior

Always unplug the kettle and allow it to cool completely before cleaning. Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.

Cleaning the Interior

The removable lid provides easy access to the interior for cleaning. Use a soft brush or sponge with a mild detergent if necessary, then rinse the interior thoroughly with fresh water.

COUVERCLE AMOVIBLE



Image: A hand lifting the removable lid from the kettle, showing the interior access.

Descaling

Over time, mineral deposits (limescale) may accumulate inside the kettle, especially in areas with hard water. Regular descaling is essential to maintain heating efficiency and water purity.

1. Fill the kettle with a mixture of water and white vinegar (e.g., 1 part vinegar to 2 parts water) or a commercial descaling solution according to the product's instructions.
2. Bring the mixture to a boil (or heat to a high temperature if using a descaling solution that does not require boiling).
3. Allow the solution to stand in the kettle for at least 30 minutes, or longer if the limescale buildup is heavy.
4. Carefully discard the descaling solution.
5. Rinse the kettle interior thoroughly several times with fresh water.
6. Boil fresh water once or twice and discard it to remove any residual taste or odor from the descaling process.

TROUBLESHOOTING

If you encounter any issues with your kettle, please refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Kettle does not heat.	Not plugged in; Kettle not properly seated on base; Power outage.	Check power connection; Ensure kettle is correctly placed on the base; Check household fuse/breaker.
Water tastes strange.	First use residues; Limescale buildup.	Perform initial cleaning steps; Descale the kettle.
Kettle switches off too soon.	Limescale buildup.	Descale the kettle.
Kettle does not reach desired temperature.	Incorrect temperature setting.	Verify the selected temperature on the digital display.

If problems persist after attempting these solutions, please contact customer support for further assistance.

SPECIFICATIONS

Detailed technical specifications for the Krups Gooseneck Kettle BW923810.

Feature	Detail
Brand	KRUPS
Model Number	BW923810
Color	Black
Capacity	1 Litre
Power	1250 Watts
Voltage	240 Volts
Material	Stainless Steel
Automatic Shut-off	Yes
Special Features	Temperature Control, Removable Lid, Automatic On/Off, Rapid Boil
Item Weight	1.14 Kilograms
Product Dimensions (L x W x H)	23.4 cm x 21.5 cm x 29.4 cm



Image: Diagram showing the dimensions of the Krups Gooseneck Kettle.

WARRANTY AND SUPPORT


Repairability Commitment

KRUPS is committed to providing repair services for this product for **15 years** at a fair price. This commitment is supported by a global network of 6200 authorized repair centers, contributing to environmental protection and waste reduction.

Image: Logo indicating a 15-year repairability commitment.

Customer Support

For further assistance, troubleshooting, or warranty claims, please visit the official KRUPS website or contact their customer service department. You can also find more information on the [KRUPS Brand Store](#).

	<p>KRUPS Digital Kettle User Manual and Guide</p> <p>Comprehensive user manual for the KRUPS Digital Kettle, covering safety instructions, operation, cleaning, maintenance, and troubleshooting for optimal performance.</p>
	<p>KRUPS Electric Kettle User Manual - Temperature Control, Safety, and Operation Guide</p> <p>Comprehensive user manual for the KRUPS Electric Kettle (Model BW871DF0). Learn about safe operation, temperature control, keep warm function, cleaning, maintenance, and troubleshooting.</p>
	<p>KRUPS KM480 Filter Coffee Maker: User Manual and Instructions</p> <p>This comprehensive user manual provides detailed instructions for the KRUPS KM480 Filter Coffee Maker, covering setup, operation, cleaning, troubleshooting, and warranty information for optimal brewing.</p>
	<p>KRUPS SAVOY EC314 Coffee Maker User Manual</p> <p>Comprehensive user manual for the KRUPS SAVOY EC314 coffee maker, detailing setup, operation, features like auto-start and keep warm, cleaning, descaling, troubleshooting, and warranty information. Includes safety precautions and product description.</p>
	<p>Krups Excellence Kettle User Manual and Safety Guide</p> <p>Comprehensive user manual for the Krups Excellence Kettle, detailing setup, operation, safety precautions, cleaning, descaling, and troubleshooting. Includes multilingual index and safety guidelines.</p>
	<p>Krups Savoy EC415 Coffee Maker User Manual and Instructions</p> <p>Comprehensive user manual for the Krups Savoy EC415 coffee maker, covering setup, brewing, features, cleaning, troubleshooting, and warranty information. Learn how to use your coffee machine for optimal results.</p>