

SOKANY SK-3378

Sokany SK-3378 Vacuum Cleaner Instruction Manual

Model: SK-3378 | Brand: SOKANY

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your SOKANY SK-3378 Vacuum Cleaner. Please read this manual thoroughly before using the appliance and retain it for future reference.

The SOKANY SK-3378 is a versatile 2000-watt vacuum cleaner designed for both wet and dry suction, offering powerful cleaning performance with a 1.1-liter capacity and dual protection features.

2. SAFETY INSTRUCTIONS

Always observe basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Ensure the voltage rating on the appliance matches your local power supply before connecting.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Unplug from the outlet when not in use and before cleaning or servicing.
- Do not use the vacuum cleaner to pick up flammable or combustible liquids, hot ashes, or sharp objects.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not operate the vacuum cleaner with a damaged cord or plug.
- This appliance is for household use only.
- Supervise children to ensure they do not play with the appliance.

3. PRODUCT OVERVIEW

The SOKANY SK-3378 Vacuum Cleaner is designed for efficient cleaning, featuring a powerful motor

and a convertible design for both stick and handheld use.





Figure 1: The Sokany SK-3378 Vacuum Cleaner shown in its full stick configuration and as a compact handheld unit. This illustrates its versatile design for various cleaning tasks.

Key Features:

- **2000W Motor:** Provides strong suction for effective cleaning.
- **Wet and Dry Functionality:** Capable of handling both liquid spills and dry debris.
- **1.1L Dust Capacity:** Sufficient capacity for typical household cleaning tasks.
- **Dual Protection:** Enhances safety and product longevity.
- **Convertible Design:** Easily transforms from a stick vacuum to a handheld unit.
- **Switch Miscontact Protection:** Prevents accidental activation.
- **Noise Reduction Design:** Cyclone duct design minimizes operational noise.



Figure 2: Detailed view highlighting the switch miscontact protection design, which requires a 2-second press to activate, and the noise reduction design featuring a cyclone duct for quieter operation.

4. SETUP

Follow these steps to assemble your SOKANY SK-3378 Vacuum Cleaner:

1. **Unpack Components:** Carefully remove all parts from the packaging. Verify that all components are present: main motor unit, extension tube, floor brush, and any included accessories.
2. **Attach Extension Tube:** Insert the extension tube firmly into the main motor unit until it clicks into place.
3. **Attach Floor Brush:** Connect the floor brush to the other end of the extension tube, ensuring a secure fit.
4. **Handheld Configuration (Optional):** For handheld use, detach the extension tube and floor brush. Attach desired accessories (e.g., crevice tool, brush nozzle) directly to the main motor unit.
5. **Power Connection:** Ensure the power cord is fully extended and plug it into a suitable 220V electrical outlet.



Figure 3: The Sokany SK-3378 Vacuum Cleaner shown with its retail packaging, illustrating the product's appearance and some key features like 2000W power. This image can guide users in identifying components during setup.

5. OPERATING INSTRUCTIONS

Using your SOKANY SK-3378 Vacuum Cleaner is straightforward:

1. **Power On:** Plug the vacuum cleaner into a 220V power outlet. Press and hold the power button for approximately 2 seconds to activate the unit. This feature is designed to prevent accidental startup.
2. **Cleaning Mode Selection:** The vacuum cleaner is suitable for both wet and dry cleaning. Ensure

the dustbin and filter are appropriate for the type of debris you are collecting. For wet spills, ensure the filter is correctly installed to prevent liquid from entering the motor.

3. **Operation:** Guide the floor brush over the surface to be cleaned. For hard-to-reach areas or specific tasks, convert the unit to handheld mode and attach appropriate accessories.
4. **Power Off:** Press the power button once to turn off the vacuum cleaner. Unplug the appliance from the power outlet after use.

Tips for Optimal Performance:

- Regularly check the dustbin for fullness to maintain strong suction.
- For wet cleaning, empty the liquid collection tank immediately after use to prevent odors and bacterial growth.
- Avoid vacuuming large, sharp, or excessively heavy objects that could damage the motor or internal components.

6. MAINTENANCE

Proper maintenance ensures the longevity and efficiency of your vacuum cleaner.

6.1. Emptying the Dustbin

1. Ensure the vacuum cleaner is unplugged from the power outlet.
2. Locate the dustbin release button, typically near the main motor unit.
3. Press the release button and carefully detach the dustbin.
4. Empty the contents into a waste receptacle.
5. Reattach the dustbin securely until it clicks into place.

6.2. Cleaning Filters

The SOKANY SK-3378 uses a cloth filter. Regular cleaning is crucial for maintaining suction power.

1. With the dustbin removed, carefully extract the filter assembly.
2. Tap the filter gently over a trash can to remove loose dust and debris.
3. For a more thorough clean, rinse the cloth filter under cool running water. Do not use hot water or detergents.
4. Allow the filter to air dry completely for at least 24 hours before reinserting it into the vacuum cleaner. Operating the vacuum with a damp filter can damage the motor.
5. Reassemble the filter and dustbin components.

6.3. General Cleaning

- Wipe the exterior of the vacuum cleaner with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Check the floor brush for tangled hair or debris and remove as necessary.
- Inspect the power cord for any signs of damage.

7. TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Not plugged in; power outlet fault; power button not held long enough.	Check power connection; try a different outlet; press and hold power button for 2 seconds.
Weak suction.	Dustbin full; filter clogged; hose/nozzle blocked.	Empty dustbin; clean or replace filter; check and clear any blockages.
Unusual noise during operation.	Blockage in brush roll or hose; foreign object in fan; motor issue.	Turn off and unplug. Inspect for and remove blockages. If noise persists, contact customer support.
Overheating.	Clogged filter; blocked airflow; prolonged use.	Clean filter; clear blockages; allow unit to cool down before resuming use.

8. SPECIFICATIONS

Feature	Detail
Brand	SOKANY
Model Number	SK-3378
Power / Wattage	2000 Watts
Voltage	220 Volts
Capacity	1.1 Liters
Function	Wet and Dry Suction
Suction Power (Air watts)	>200AW
Maximum Runtime	>90 minutes (1 hour and 30 minutes)
Advantage	Dual Protection
Color	Silver
Line Length	4 Meters
Item Weight	3 Kilograms
Filter Type	Cloth
Surface Recommendation	Carpet (and other surfaces)
Power Source	Corded Electric
Is Product Cordless	No

9. WARRANTY AND SUPPORT

For warranty information, product support, or service inquiries, please refer to the warranty card included with your purchase or contact SOKANY customer service directly. Keep your proof of purchase for warranty claims.

For further assistance, please visit the official SOKANY website or contact their authorized service centers.

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