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Hisense 32A5KQ

Hisense 32A5KQ QLED Smart TV User Manual

Model: 32A5KQ

1. INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your Hisense 32A5KQ QLED Smart TV. Please read this manual thoroughly before using your television and retain it for future reference.



Figure 1: Hisense 32A5KQ QLED Smart TV. This image shows the front view of the 32-inch Hisense QLED television with its stand.

2. SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons.

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Place the TV on a stable, level surface to prevent it from falling.
- Keep the TV away from direct sunlight, heat sources, and extreme temperatures.
- Unplug the TV during lightning storms or when unused for long periods.

3. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Hisense 32A5KQ QLED Smart TV
- Remote Control
- 2 x AAA Alkaline Batteries
- User Manual (This document)
- Quick Start Guide
- Dual-position Stand components

4. SETUP

4.1. Stand Assembly

Your Hisense 32A5KQ TV comes with a dual-position stand. Follow the instructions provided in the Quick Start Guide to securely attach the stand to the television. Ensure all screws are tightened properly.

4.2. Connecting Devices

Connect your external devices to the TV using the appropriate ports. Ensure the TV and all devices are powered off before making connections.

- **HDMI Ports:** For connecting Blu-ray players, game consoles, and set-top boxes.
- **USB Ports:** For connecting USB storage devices to play media files.
- **USB-C Input:** For connecting compatible devices like laptops, supporting video and audio transmission.
- **Ethernet Port:** For a wired internet connection.
- **Wi-Fi:** For wireless internet connection (supports 2.4GHz networks).
- **Antenna/Cable Input:** For connecting an antenna or cable TV signal.

5. OPERATING INSTRUCTIONS

5.1. Basic Operation

- **Power On/Off:** Press the Power button on the remote control.
- **Channel Selection:** Use the CH+/- buttons or number pad.
- **Volume Adjustment:** Use the VOL+/- buttons.
- **Input Source:** Press the Source button to select connected devices (HDMI, USB, etc.).

5.2. Smart TV Features (VIDAA U)

Your Hisense TV runs on the VIDAA U operating system, providing access to various smart features and applications.

- **One-Touch Access:** The remote control features dedicated buttons for popular streaming services like Netflix, Prime Video, and Disney+. Pressing these buttons will launch the respective application directly, even from standby.
- **App Store:** Explore and download additional applications from the VIDAA U App Store.
- **Internet Connection:** Connect to the internet via Ethernet or Wi-Fi (2.4GHz) to access online content and smart features.

5.3. Picture Settings

Optimize your viewing experience with the following picture enhancement features:

- **HD Resolution:** Enjoy sharp, clear images with vibrant colors.
- **Natural Color Booster:** This feature optimizes color reproduction in real-time, detecting subtle differences to display colors as they should be seen.
- **High Contrast:** Experience brighter whites, deeper blacks, and more vibrant colors. This enhances the visual depth and clarity of images.
- **Noise Reduction:** Intelligent noise reduction analyzes the input signal to automatically detect, isolate, and reduce noise on the screen, resulting in a clearer image.

5.4. Sound Settings

- **DTS HD Decoding (DTS Virtual:X):** Experience immersive audio without additional speakers. DTS Virtual:X creates a simulated omnidirectional sound experience, including virtual "rear" and "height" channels, using only the TV's built-in speakers.

5.5. Special Modes

- **Game Mode:** Reduces input lag to 16ms, providing a smoother and more responsive gaming experience.
- **Sport Mode:** Enhances picture and audio quality for a more fluid sports viewing experience. The TV intuitively detects, cleans, and improves fast-moving objects.

5.6. Share to TV Function

The Share to TV function allows you to easily share content from other devices to your television.

- **Screen Sharing:** Mirror your device's screen directly onto the TV.
- **Content Sharing:** Share specific media files or applications while continuing to use your device for other tasks.

6. MAINTENANCE

To ensure the longevity and optimal performance of your TV, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for televisions, applied to the cloth, not directly to the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to wipe the TV casing. Do not use abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.

7. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common troubleshooting steps:

Problem	Possible Cause / Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Ensure the wall outlet is functioning.

Problem	Possible Cause / Solution
No picture, but sound is present	Ensure the correct input source is selected. Check cable connections to external devices.
No sound, but picture is present	Check the volume level and ensure the TV is not muted. Verify audio cable connections for external devices.
Remote control not working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure your Wi-Fi router is on and functioning. Re-enter the Wi-Fi password. Try restarting both the TV and the router.
Smart features are slow or unresponsive	Check your internet connection speed. Try restarting the TV. Ensure the TV's firmware is up to date.

For more detailed troubleshooting, please refer to the Hisense support website or contact customer service.

8. SPECIFICATIONS

Feature	Detail
Brand	Hisense
Model Number	32A5KQ
Screen Size	32 Inches
Display Technology	QLED
Resolution	720p (HD)
Refresh Rate	60 Hz
Operating System	VIDAA U
Connectivity	Ethernet, HDMI, USB, Wi-Fi (2.4GHz)
Total USB Ports	3 (including USB-C input)
Special Features	Flat Screen, Quantum Dot Colour, DTS HD, Game Mode, Dual Position Stand, Share to TV Function
Product Dimensions (DxWxH)	17.9 x 72.1 x 45.2 centimeters
Color	Black

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official Hisense website. Keep your purchase receipt as proof of purchase for warranty claims.

Manufacturer: Hisense



