

Bsimb W21W

BSIMB 21.5 Inch FHD WiFi Digital Picture Frame User Manual

Model: W21W

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your BSIMB 21.5 Inch FHD WiFi Digital Picture Frame. This device is designed to display photos and videos with a clear 1920x1080 Full HD IPS matte screen, offering a vibrant viewing experience. It features 32GB of internal storage, Wi-Fi connectivity for easy sharing via the VPhoto app, and includes a remote control for convenient navigation.



Image 1.1: The BSIMB 21.5 Inch Digital Picture Frame, showcasing its display, remote control, and smartphone application interface.

2. PACKAGE CONTENTS

Please verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.

- BSIMB 21.5 Inch Digital Picture Frame
- Power Adapter (US Plug)
- Remote Control (AAA+ battery not included)
- User Manual

- Quick Start Guide
- Screws & Wall Anchors
- Stand

Professional Customer Service



Privacy and
security



Life time
product support



Senior user
friendly



Image 2.1: Visual representation of all components included in the BSIMB Digital Picture Frame package.

3. PRODUCT OVERVIEW

Familiarize yourself with the physical components and ports of your digital picture frame.

3.1 Front View

The front features a 21.5-inch FHD IPS matte display with a 16:9 aspect ratio, providing a non-reflective surface for clear image presentation.

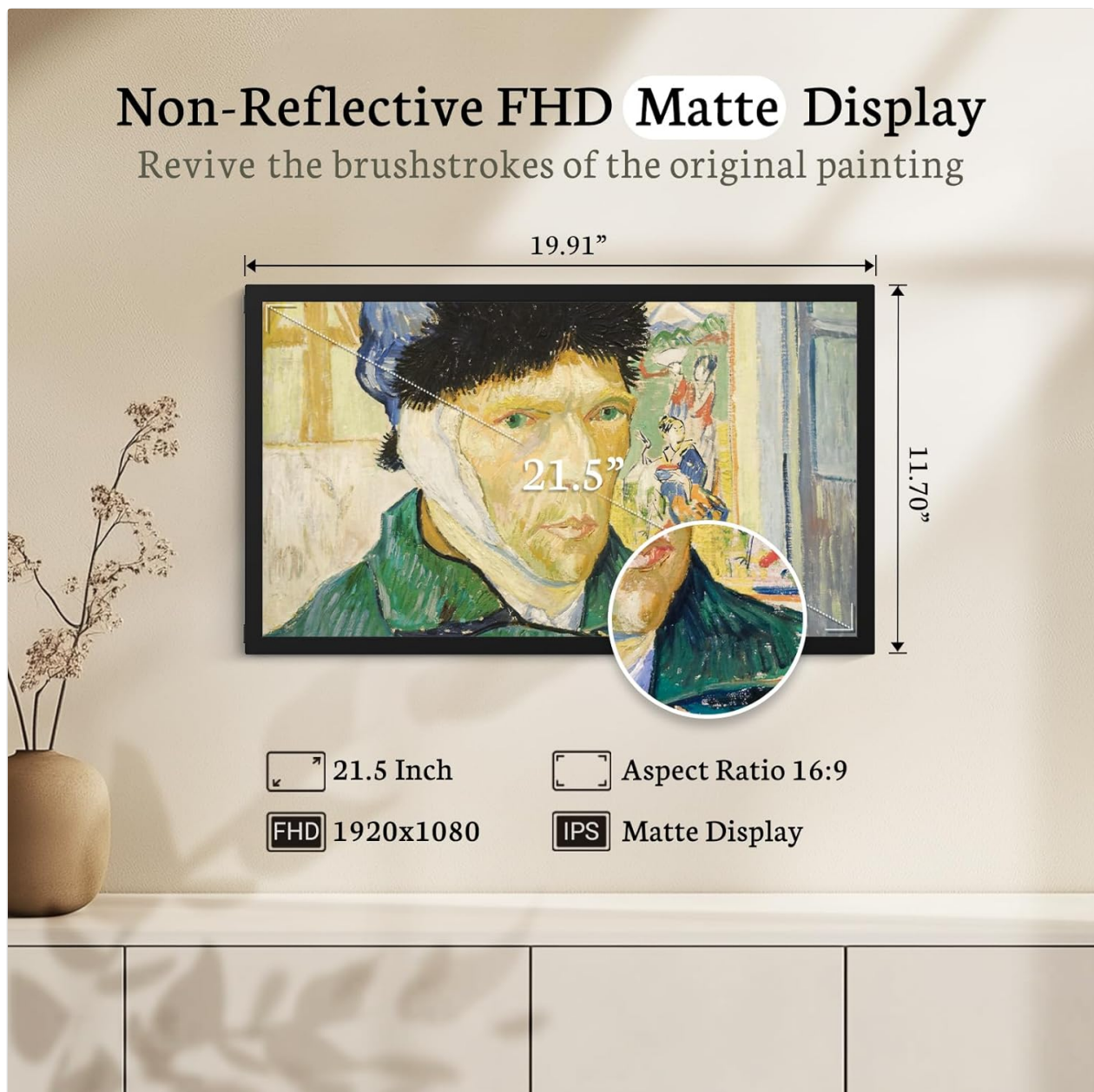


Image 3.1: Front view of the digital picture frame, highlighting its 21.5-inch screen size and 16:9 aspect ratio.

3.2 Rear View and Ports

The rear of the frame houses various ports and controls for connectivity and power.

- **Power Button:** To turn the frame on or off.
- **Vertical or Horizontal Mounting Holes:** For wall-mounting the frame in either orientation.
- **USB 2.0 Port:** For connecting USB drives.
- **Type-C Port:** For data transfer.
- **Micro SD Slot:** For inserting Micro SD cards.
- **DC IN Port:** For connecting the power adapter.
- **Speaker:** Integrated audio output.



Image 3.2: Detailed diagram of the rear panel, indicating the location of the power button, mounting holes, USB, Type-C, Micro SD, DC IN ports, and speaker.

4. SETUP

Follow these steps for initial setup of your BSIMB Digital Picture Frame.

4.1 Power On and Initial Configuration

1. Connect the power adapter to the DC IN port on the frame and plug it into a power outlet.
2. Press the power button to turn on the frame.
3. Follow the on-screen prompts to select your language and connect to a Wi-Fi network.

4.2 VPhoto App Installation and Connection

The VPhoto app allows for easy photo and video sharing to your frame.

1. Download the VPhoto app from the App Store (iOS) or Google Play Store (Android).
2. Create an account within the VPhoto app.

3. On your digital picture frame, locate the unique frame ID or QR code.
4. In the VPhoto app, select "Add a picture frame" and enter the frame ID or scan the QR code to link your device.



Image 4.1: A visual guide illustrating the three-step process for setting up the frame and connecting it to the VPhoto application.

5. OPERATING INSTRUCTIONS

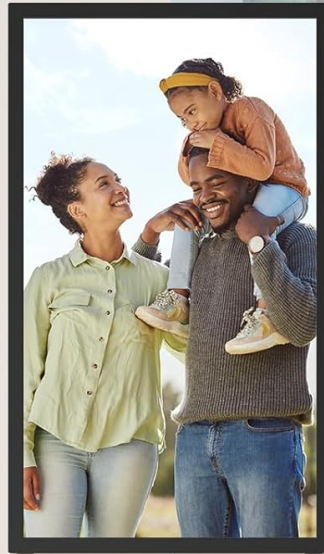
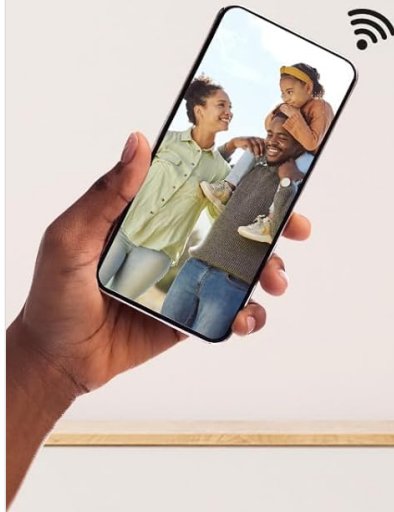
5.1 Sharing Photos and Videos

You can share media to your frame using multiple methods:

- **Via VPhoto App:** Select photos/videos from your smartphone and send them directly to the linked frame. You can also invite friends and family to share their media to your frame using the frame's unique code.
- **Via Email:** Send photos and videos to the unique email address associated with your frame.
- **Via USB Drive or Micro SD Card:** Insert a USB drive or Micro SD card containing your media into the respective ports on the frame. The frame will detect the storage and allow you to import files.



Artworks & Photos & Videos
Instant WiFi Sharing



Just plug in & use

Image 5.1: A smartphone wirelessly sharing artworks, photos, and videos to the digital picture frame mounted on a wall.

5.2 Using the Remote Control

The included remote control provides convenient access to various functions and settings.

- Navigate menus and select options.
- Adjust volume for videos or background music.
- Control slideshow playback (play, pause, next, previous).

Note: The remote control requires AAA+ batteries, which are not included.

5.3 Customizable Settings

The frame offers various customizable settings to enhance your viewing experience:

- **Photo Captions:** Add descriptive text to your displayed photos.
- **Weather and Clock:** Display current weather information and time.
- **Slideshow Mode:** Configure transition effects, display duration, and playback order.
- **Light Sensor:** Automatically adjust screen brightness based on ambient light.

- **Sleep Mode:** Schedule specific times for the frame to turn on and off, conserving energy.

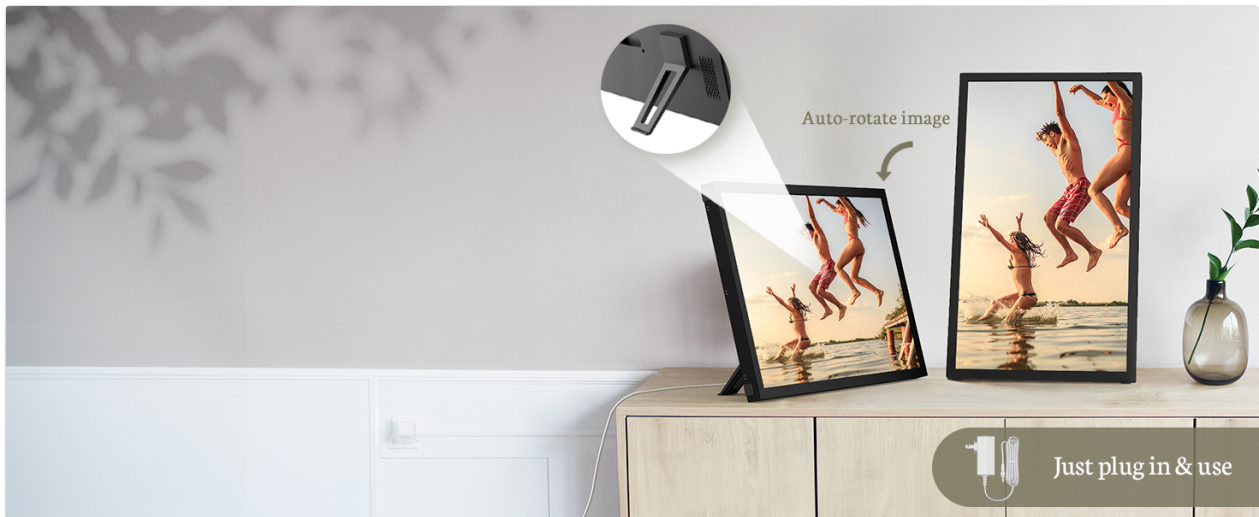


Image 5.2: The frame demonstrating its light sensor functionality, automatically adjusting screen brightness.

5.4 Bluetooth Speaker Functionality

The frame includes a Bluetooth speaker, allowing you to play audio from connected devices or accompany your photo slideshows with music.

- Navigate to the Bluetooth settings on your frame.
- Enable Bluetooth and pair with your desired audio device.



Image 5.3: The digital picture frame displaying a Bluetooth connection, indicating music playback.

6. FEATURES

6.1 Large Storage Capacity

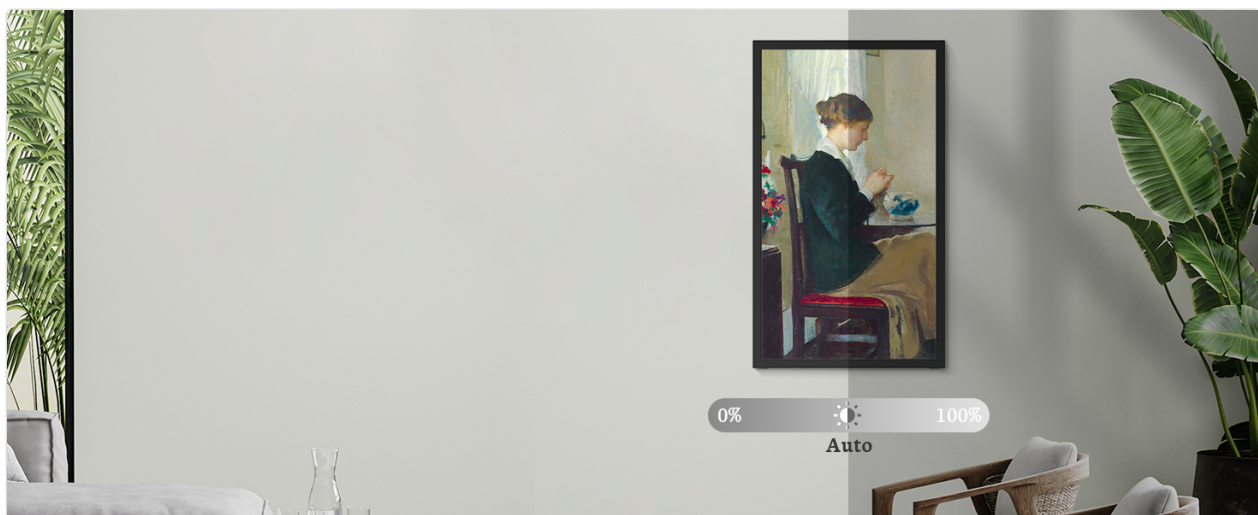
The frame comes with 32GB of built-in internal storage, capable of holding over 80,000 pictures. Storage can be expanded further using a Micro SD card or USB drive.



Image 6.1: The digital picture frame illustrating its capacity to store over 80,000 photos.

6.2 Versatile Display and Wall-Mounting

The frame supports both landscape and portrait orientations and can be placed on a surface using its stand or mounted on a wall. The wall-mounted design allows for easy rotation.



6.3 Application Scenarios

The frame is suitable for various environments, including:

- **Living Rooms:** Display family photos or art.
- **Kitchens:** Serve as a multimedia screen.
- **Offices:** Showcase company achievements or team photos.
- **Restaurants/Shops:** Display menus, promotions, or event information.



Image 6.3: The digital picture frame used as an art display in a living room.



Image 6.4: The digital picture frame displaying a menu in a commercial setting.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your digital picture frame.

7.1 Connectivity Issues

- **Cannot connect to Wi-Fi:** Ensure your Wi-Fi network is 2.4GHz (5GHz networks are not supported). Verify the Wi-Fi password is correct. Try restarting your router and the picture frame.
- **VPhoto app not connecting:** Double-check the frame ID or QR code. Ensure both your phone and the frame are connected to the internet. Restart the app and the frame.

7.2 Media Playback Issues

- **Photos/videos not displaying:** Ensure the file formats are supported (e.g., JPEG for photos, MP4 for videos). Check if the USB drive or SD card is properly inserted and formatted correctly (FAT32 or exFAT recommended).
- **Cannot mix photos and videos in slideshow:** The frame may display either photos or videos in a

single slideshow sequence, not a mixed format. Organize your media accordingly.

7.3 Remote Control Not Working

- Ensure fresh AAA+ batteries are correctly inserted.
- Point the remote directly at the frame's sensor.
- Remove any obstructions between the remote and the frame.

8. SPECIFICATIONS




Feature	Detail
Model Number	W21W
Screen Size	21.5 Inches
Resolution	1920x1080 (FHD)
Display Type	IPS Matte Display
Aspect Ratio	16:9
Internal Storage	32GB
External Storage Support	Micro SD Card, USB Drive
Connectivity	WiFi (2.4GHz), Bluetooth
Compatible Devices	Smartphone (via VPhoto App)
Product Dimensions	19.9 x 11.7 x 0.99 inches
Item Weight	6.91 pounds
Color	Black

9. WARRANTY AND SUPPORT

BSIMB is committed to customer satisfaction and provides the following support for your digital picture frame:

- **30-Day Money-Back Guarantee:** If you are not satisfied with your purchase, you may return it within 30 days for a full refund.
- **1-Year Worry-Free Warranty:** The product is covered by a 1-year warranty against manufacturing defects.
- **Customer Service:** Our dedicated customer service team is available to assist you with any questions or issues. Please refer to the contact information provided in your Quick Start Guide or on the official BSIMB website for support.

Related Documents - W21W

	<p>BSIMB Digital Photo Frame User Manual</p> <p>Comprehensive user manual for the BSIMB digital photo frame, covering setup, remote control, uploading photos and videos via VPHOTO app, email, USB/SD card, and computer, key features, multiple functions, general settings, technical specifications, troubleshooting, and customer support.</p>
	<p>10.1" Wi-Fi Digital Photo Frame User Manual MCX Features & Operation</p> <p>Comprehensive user manual for the 10.1-inch Wi-Fi Digital Photo Frame by MCX. Covers setup, features, app integration (BSIMB PHOTO APP), operation, settings, troubleshooting, and technical specifications.</p>
	<p>BSIMB Digital Photo Frame User Manual: Setup, Features, and Troubleshooting</p> <p>Comprehensive user manual for the BSIMB digital photo frame. Learn how to set up your frame, upload photos and videos via the VPHOTO app, email, or USB, manage settings, and troubleshoot common issues.</p>
	<p>BSIMB Photo Frame Setup and Usage Guide</p> <p>A comprehensive guide on how to set up and use the BSIMB Wi-Fi digital photo frame, including account creation, frame activation, Wi-Fi connection, and photo/video sharing via the BSIMB PHOTO APP.</p>
	<p>BSIMB Digital Photo Frame User Manual</p> <p>Comprehensive user manual for the BSIMB digital photo frame, covering setup, photo and video uploading via VPhoto app, email, USB, and computer, key features, settings, technical specifications, troubleshooting, and customer support.</p>
	<p>15.6" Wi-Fi Digital Photo Frame User Manual</p> <p>User manual for the 15.6" Wi-Fi Digital Photo Frame, detailing setup, features, operation, settings, and troubleshooting for viewing photos, videos, and using cloud services.</p>