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## DRINKPOD Frozay Black

# DRINKPOD Frozay Frozen Dessert Maker User Manual

Model: Frozay Black

## 1. PRODUCT OVERVIEW

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The DRINKPOD Frozay Frozen Dessert Maker is designed to transform frozen fruits into delicious, healthy soft-serve treats. This automatic appliance allows for quick and easy preparation of sorbet, frozen yogurt, and sherbet, offering a versatile and customizable dessert experience. Its compact design makes it convenient for home use and storage.



Figure 1.1: The Frozay Frozen Dessert Maker in operation, producing a soft-serve dessert.

## 2. SAFETY INFORMATION

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- Always read all instructions before using the appliance.
- Do not immerse the motor base in water or other liquids. Clean with a damp cloth only.
- Keep hands and utensils out of the chute during operation to prevent injury and damage to the appliance.
- Ensure the appliance is assembled correctly before plugging it in and operating.
- Unplug the appliance from the outlet when not in use, before assembling or disassembling parts, and before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- This appliance is for household use only. Do not use outdoors.
- Supervise children closely when the appliance is in use.

### 3. PARTS AND COMPONENTS

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Familiarize yourself with the components of your Frozay Frozen Dessert Maker:

**Plunger:** Used to push frozen fruit down the chute.

**Chute:** The opening where frozen fruit is inserted.

**Grinder:** Internal component that processes the frozen fruit.

**Five-Pointed Star Dispenser:** The nozzle from which the soft-serve dessert is dispensed.

**Heat Dissipation Holes:** Vents for motor cooling.

**Anti-Slip Feet:** Provide stability during operation.

**Motor Base:** Contains the motor and power switch.



Figure 3.1: Labeled components of the Frozay Frozen Dessert Maker.

## 4. SETUP

1. Unpack all components and remove any packaging materials.
2. Wash all removable parts (plunger, chute, grinder, dispenser) with warm, soapy water before first use. Rinse thoroughly and dry completely.
3. Place the motor base on a clean, dry, and stable surface.
4. Assemble the grinder and dispenser into the chute assembly, ensuring they are securely locked in place.
5. Attach the assembled chute to the motor base, twisting until it clicks into position.
6. Ensure the power switch on the motor base is in the "OFF" position before plugging into a power outlet.

## 5. OPERATING INSTRUCTIONS

### Fruit Preparation:

For best results, use ripe, peeled, and frozen fruits. It is crucial to slightly thaw the frozen fruit for approximately 5-10 minutes before processing. This allows the fruit to soften slightly, resulting in a smoother, soft-serve consistency and easier processing by the machine. Overly hard or completely frozen fruit may strain the motor or result in a chunkier texture.



Figure 5.1: Four simple steps for preparing and enjoying frozen desserts.

### **Making Your Dessert:**

1. Place a bowl directly under the dispenser opening to collect the dessert.
2. Turn the appliance ON using the power switch located on the motor base.
3. Carefully insert the slightly thawed frozen fruit into the top of the chute.
4. Use the plunger to gently push the fruit down into the grinder. Apply steady, even pressure. Do not force the fruit.
5. Continue adding and plunging fruit until your desired amount of soft-serve is dispensed.
6. Once finished, turn the appliance OFF and unplug it from the power outlet.



Figure 5.2: User demonstrating the process of adding fruit to the Frozay machine.



Figure 5.3: The unique star-shaped dispense of the Frozay machine.

### Official Product Video:

Your browser does not support the video tag.

Video 5.1: "Frozay: Create Frozen Soft Serve Desserts In Minutes" - An official demonstration of the Frozay machine's capabilities and ease of use.

## 6. MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and longevity of your Frozay machine. The removable parts are dishwasher safe for convenience.

1. Always unplug the appliance before cleaning.
2. Disassemble the chute assembly from the motor base.
3. Remove the plunger, grinder, and dispenser from the chute.

4. Rinse all removable parts under running warm water immediately after use to prevent fruit residue from drying.
5. Wash these parts with warm, soapy water. A small brush may be helpful for cleaning the grinder and dispenser thoroughly.
6. Rinse all parts thoroughly and allow them to air dry completely before reassembling or storing.
7. Wipe the motor base with a damp cloth. Never immerse the motor base in water.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power switch off; loose connection.	Ensure appliance is securely plugged into a working outlet. Check power switch is ON. Reassemble parts to ensure secure connection.
Fruit is not processing or is difficult to push.	Fruit is too frozen; chute is clogged.	Allow frozen fruit to thaw for an additional 5-10 minutes. Turn off and unplug the machine, then clear any blockages in the chute or grinder.
Dessert texture is too chunky.	Fruit was too hard; insufficient thawing.	Ensure fruit is slightly thawed before processing. For a smoother consistency, use softer fruits or allow more thawing time.
Machine makes unusual noises.	Overloaded; improper assembly.	Do not overload the machine. Ensure all parts are correctly assembled and locked into place. If noise persists, discontinue use and contact customer support.

## 8. SPECIFICATIONS

<b>Brand:</b>	DRINKPOD
<b>Model Name:</b>	Frozay
<b>Item Model Number:</b>	Frozay Black
<b>Color:</b>	Black/Blue (as per main product image, though "Blue/White" is also listed as a variant color)
<b>Operation Mode:</b>	Automatic
<b>Material:</b>	Acrylonitrile Butadiene Styrene (ABS)
<b>Product Dimensions (L x W x H):</b>	6.1 x 11.1 x 12.83 inches
<b>Item Weight:</b>	4.49 pounds
<b>Product Care Instructions:</b>	Dishwasher Safe (removable parts)
<b>Country of Origin:</b>	China
<b>UPC:</b>	850013220120



Figure 8.1: Dimensions of the Frozay Frozen Dessert Maker.

## 9. WARRANTY AND SUPPORT

For warranty information or technical support, please contact DRINKPOD customer service. Refer to your product packaging or the official DRINKPOD website for the most current contact details.

Protection plans are available for purchase separately to extend coverage beyond the standard warranty period. Please refer to the retailer for details on available protection plans.

For additional recipes and tips, visit the DRINKPOD Store on Amazon.