

Billboard Soul Clear TWS

Billboard Soul Clear TWS Wireless Earbuds User Manual

Model: Soul Clear TWS

1. INTRODUCTION

Thank you for choosing the Billboard Soul Clear TWS Wireless Earbuds. This manual provides essential information for setting up, operating, and maintaining your new earbuds. Please read it carefully to ensure optimal performance and longevity of your device.

2. PACKAGE CONTENTS

Please check the box for the following items:

- 1 pair of Billboard Soul Clear TWS Wireless Earbuds
- 1 Charging Case
- 1 Charging Cable
- 1 User Manual (this document)

3. PRODUCT OVERVIEW

The Billboard Soul Clear TWS Wireless Earbuds feature a unique transparent casing, allowing you to see the internal components. They are designed for clear audio and convenient communication.



Image: The Billboard Soul Clear TWS Wireless Earbuds and their transparent charging case.



Image: A close-up view of the internal circuitry visible through the transparent casing of a Billboard Soul Clear TWS earbud.



Image: A person holding a single Billboard Soul Clear TWS earbud and its charging case, demonstrating the compact size.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the charging cable to the charging port on the case and a USB power source.
3. The indicator lights on the case will show the charging status. Once fully charged, the lights will indicate completion or turn off.

A full charge provides approximately 5 hours of playback, with the charging case offering up to 3 additional charges for a total of 20 hours of use.



Image: A person holding the transparent charging case of the Billboard Soul Clear TWS earbuds, ready for charging.

4.2 Bluetooth Pairing

To connect your earbuds to a device:

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, computer), enable Bluetooth.

3. Search for available Bluetooth devices and select "Billboard Soul Clear" from the list.
4. Once connected, you will hear an audible confirmation, and the indicator lights on the earbuds will change.

The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.



Image: The Billboard Soul Clear TWS earbuds resting in their open transparent charging case, ready for pairing.

5. OPERATING INSTRUCTIONS

The Billboard Soul Clear TWS earbuds feature touch controls for various functions.



Image: A person gently inserting a Billboard Soul Clear TWS earbud into their ear, demonstrating proper fit.

5.1 Power On/Off

- **Power On:** Open the charging case, and the earbuds will power on automatically.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will power off automatically.

5.2 Music Control

- **Play/Pause:** Tap either earbud once.
- **Next Track:** Double-tap the right earbud.
- **Previous Track:** Double-tap the left earbud.

5.3 Call Control

- **Answer/End Call:** Tap either earbud once.
- **Reject Call:** Press and hold either earbud for 2 seconds.

5.4 ENC Noise Cancellation

The earbuds feature Environmental Noise Cancellation (ENC) to reduce ambient noise during calls, ensuring your voice is transmitted with clarity.

- **Activate/Deactivate ENC:** This feature is primarily active during calls to enhance voice clarity. No manual activation is typically required for this function during calls.



Image: A person wearing the Billboard Soul Clear TWS earbuds, demonstrating their discreet and comfortable fit.

6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your earbuds.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage.

- **Avoid Water:** The earbuds are not waterproof. Avoid exposure to water or excessive moisture.
- **Temperature:** Do not expose the earbuds or case to extreme temperatures.

7. TROUBLESHOOTING

If you encounter issues with your Billboard Soul Clear TWS earbuds, refer to the following common solutions:

Problem	Possible Solution
Earbuds not pairing	• Ensure earbuds are charged. • Turn off and on Bluetooth on your device. • Forget/delete "Billboard Soul Clear" from your device's Bluetooth list and re-pair. • Place earbuds back in case, close lid, wait 5 seconds, then open to re-enter pairing mode.
Only one earbud working	• Ensure both earbuds are charged. • Place both earbuds back in the charging case, close the lid, then open it again. • Try resetting the earbuds (refer to manufacturer's website for specific reset instructions if needed).
No sound or low volume	• Adjust volume on your connected device. • Ensure earbuds are properly seated in your ears. • Check if the earbuds are connected to the correct device.
Charging issues	• Ensure the charging cable is securely connected. • Try a different charging cable or power adapter. • Clean the charging contacts on the earbuds and inside the case.

8. SPECIFICATIONS

Feature	Detail
Model Name	SOUL CLEAR TWS
Connectivity Technology	Wireless (Bluetooth)
Sensitivity	98 dB
Material	Transparent Plastic
Average Battery Life	5 Hours (earbuds), up to 20 hours with charging case
Charging Time	Approximately 5 Hours (for full system charge)
Special Features	Built-in Microphone, Environmental Noise Cancellation (ENC)

Feature	Detail
Compatible Devices	Cell Phones, Tablets, Desktop Computers
Control Type	Touch Control, Remote Control
Ear Placement	In-Ear
Battery Composition	Lithium Polymer
Part Number	BB-E78594

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Billboard website. Keep your proof of purchase for any warranty claims.

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