

## CITOLEN e4b26c40-e1d3-4195-a6d6-b0914c0dc829

# CITOLEN 15-Channel Remote Control for Motorized Window Shades and Blinds User Manual

Model: e4b26c40-e1d3-4195-a6d6-b0914c0dc829

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## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your CITOLEN 15-Channel Remote Control for Motorized Window Shades and Blinds. Please read this manual thoroughly before using the product to ensure proper function and longevity.

## 2. PRODUCT OVERVIEW

### Key Features:

- **Group Control & Single Control:** Capable of controlling up to 15 shades simultaneously or individually.
- **Elegant Design:** Features a black and white screen design for a simple and modern aesthetic.
- **Simple Settings:** Factory-set highest up and lowest down points, with options for user adjustment.

### Technical Parameters:

- **DC:** 3V
- **Frequency:** 433MHz
- **Working Range:** 30m
- **Transmitting Power:** 10mW
- **Working Temperature:** 12°F~131°F (-11°C~55°C)
- **Battery Type:** CR2032 Lithium Coin Cell



*Image: The CITOLEN 15-Channel Remote Control. This remote allows for both individual and group control of motorized blinds.*

## **3. SETUP**

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### **3.1 Battery Installation**

1. Locate the battery compartment cover on the back of the remote control.
2. Gently slide or pry open the cover to reveal the battery slot.
3. Insert two CR2032 Lithium Coin Cell batteries, ensuring correct polarity (+/-).
4. Replace the battery compartment cover securely.



### About us

The concept of CITOLEN starts with the idea of exploring more possibilities of motorized blinds. Our motorized blinds supplies provide ultimate convenience in safeguarding your furniture, artwork and privacy. Unique customization to meet your life needs. We place significant value on enhancing your overall experience.

*Image: Illustration of battery installation in the remote control. Ensure correct polarity when inserting batteries.*

## 3.2 Mounting the Remote (Optional)

The remote control may come with a magnetic wall mount for convenient storage. To install:

1. Choose a suitable location on a wall, preferably near your motorized blinds.
2. Clean the wall surface to ensure proper adhesion if using adhesive, or use screws if provided.
3. Attach the magnetic base to the wall.
4. The remote can then be magnetically attached to this base for easy access.



*Image: The remote control magnetically attached to its wall mount, demonstrating convenient storage.*

## 3.3 Programming Shades to the Remote

To control your motorized shades, each shade must be programmed to a specific channel on the remote control. Refer to the instructions provided with your motorized shades for detailed pairing procedures. Generally, this involves:

1. Activating the pairing mode on your motorized shade (often a small button on the motor or headrail).
2. Selecting the desired channel (01-15) on the remote control.
3. Pressing a pairing button on the remote (often a hidden button under the battery cover or a specific sequence of buttons).
4. Confirming successful pairing (e.g., shade jogs slightly).

*Note: The remote control itself has a small button, often labeled "P" or similar, which may be used in conjunction with the shade's pairing button. Consult your shade's manual for precise steps.*

## 4. OPERATING INSTRUCTIONS

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### 4.1 Remote Control Buttons

The remote features a display for the selected channel and several control buttons:

- **Channel Selection Buttons:** Use the ▲ and ▼ buttons to cycle through channels 01-15.
- **Group Control:** Select channel **00** to control all paired shades simultaneously.
- **Up Button:** ↑ Raises the selected shade(s).
- **Down Button:** ↓ Lowers the selected shade(s).
- **Stop Button:** ■ Stops the shade(s) at their current position.
- **Limit Setting Buttons:** These buttons (often marked with + and - or similar) are used to adjust the upper and lower limits of the shade's travel.



*Image: A detailed view of the remote control, highlighting the channel display and control buttons for raising, lowering, and stopping shades.*

### 4.2 Adjusting Upper and Lower Limits

The highest up and lowest down points are factory set. To adjust these to your desired positions:

1. Select the channel corresponding to the shade you wish to adjust.
2. Move the shade to the desired upper or lower position using the ↑ or ↓ buttons.
3. Consult your specific motorized shade's manual for the exact procedure to save these new limit settings, as this often involves a combination of pressing the limit setting buttons on the remote and a button on the shade motor.

## 5. MAINTENANCE

### 5.1 Battery Replacement

When the remote control's display dims or its response becomes sluggish, it's time to replace the batteries. Follow the steps outlined in Section 3.1 (Battery Installation) to replace the two CR2032 Lithium Coin Cell batteries.

### 5.2 Cleaning

Wipe the remote control with a soft, dry cloth. Do not use abrasive cleaners or immerse the remote in water.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding or erratic behavior.	Low or dead batteries.	Replace batteries (CR2032). Ensure correct polarity.
Remote not controlling a specific shade.	Shade not properly paired to the selected channel.	Re-program the shade to the desired channel following the instructions in your shade's manual.
Remote not controlling any shades (even on channel "00").	Remote not paired to any shades, or all shades are out of range.	Ensure the remote is within the 30m working range. Verify all shades are properly paired.
Shade stops at an incorrect position.	Upper or lower limits need adjustment.	Adjust the shade's limits as described in Section 4.2 and your shade's manual.
Magnetic wall mount not holding the remote securely.	Magnet inside the remote has shifted or mount is damaged.	Check the remote for internal magnet displacement. Ensure the wall mount is securely attached and undamaged. Contact customer service if the magnet is defective.

## 7. SPECIFICATIONS

Feature	Detail
Brand	CITOLEN

Feature	Detail
Model Name	e4b26c40-e1d3-4195-a6d6-b0914c0dc829
Max Number of Supported Devices	15
Compatible Devices	Motorized Window Shades and Blinds
Connectivity Technology	Radio Frequency (433MHz)
Controller Type	Button Control
Maximum Range	30 Meters
Battery Type	CR2032 Lithium Coin Cell
Working Temperature	12°F~131°F (-11°C~55°C)

## 8. WARRANTY & SUPPORT

CITOLEN provides guaranteed service for its products. If you encounter any problems regarding this remote control, please contact our customer service by email. We are committed to replying as soon as possible and addressing your concerns within 24 hours. Please retain your proof of purchase for warranty claims.

For further assistance, you may also visit the [CITOLEN Store on Amazon](#).