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hiencetec Fingerprint door lock77A

Fingerprint Door Lock User Manual

MODEL: FINGERPRINT DOOR LOCK77A

PRODUCT OVERVIEW

The hiencetec Fingerprint Door Lock provides a secure and convenient access solution for your home or office. This smart door knob integrates multiple unlocking methods and smart features to enhance your security and daily convenience.



Image: The hiencetec Fingerprint Door Lock, showcasing the main unit, accompanying mobile app interface, and physical keys.

Key Features:

- **4-in-1 Unlocking Methods:** Access your property using fingerprint, passcode, physical key, or the dedicated mobile application.
- **User Management:** Supports up to 255 users and records unlock times, allowing you to monitor access.
- **Security Alerts:** Features an illegal entry reminder that sends notifications to the application after three incorrect attempts.
- **Normally Open Setting:** Convenient passage mode for frequent access, allowing the door to remain unlocked.
- **Durable Construction:** Made from zinc alloy for enhanced durability and security.

INSTALLATION GUIDE

This section provides step-by-step instructions for installing your hiencetec Fingerprint Door Lock. Ensure you have all components from the box before beginning.



Image: Contents of the product box, including the lock, screws, manual, power cable, and mechanical keys.

Installation Video:

Your browser does not support the video tag.

Video: Official installation guide for the hiencetec smart door knob lock, demonstrating assembly and mounting steps.

General Installation Steps:

1. **Prepare the Door:** Ensure your door is compatible with standard door knob dimensions (7.5 x 3 x 4.7 inches).
2. **Install the Latch:** Insert the latch into the door edge and secure it with screws.
3. **Assemble the Exterior Unit:** Connect the exterior knob unit to the latch mechanism.
4. **Connect Wiring:** Carefully route and connect the internal wiring between the exterior and interior units.
5. **Install the Interior Unit:** Secure the interior knob unit, ensuring proper alignment.
6. **Insert Batteries:** Open the battery compartment on the interior unit and insert 4 AAA batteries (not included), observing polarity.
7. **Test Functionality:** After installation, test all unlocking methods to ensure proper operation.

Fits Most Standard Doors



Image: Diagram illustrating the dimensions and compatibility of the lock with most standard doors, including left-handed and right-handed door configurations.

OPERATING INSTRUCTIONS

Your hienacetec Fingerprint Door Lock offers multiple convenient ways to unlock. Follow these instructions for each method.

4-IN-1 Smart Door Lock

Convenience, Swiftly and Securely.



Image: Visual representation of the four unlocking methods: App, Fingerprint, Password, and Key.

1. Fingerprint Unlock:

Place your registered finger on the fingerprint sensor located on the knob. The lock will verify your fingerprint and unlock if authorized. A green light indicates successful recognition.

2. Passcode Unlock:

Enter your registered passcode on the illuminated keypad. Press '#' to confirm. The lock will unlock upon successful entry.

3. Key Unlock:

Insert the physical key into the keyhole and turn to unlock the door. This method is available for manual override or in case of battery depletion.

4. App Unlock:

Open the dedicated mobile application on your smartphone. Ensure Bluetooth is enabled and you are within range of the lock. Follow the in-app instructions to send an unlock command.



What's In The Box?

- Long screw *2
- Middle screw* 4
- Back cover screws *2
- Gloves*1
- Manual*1
- Power cable *1
- Lock*1
- Mechanical key * 2
- Screwdriver *1

Image: Step-by-step guide on using the mobile application, showing home page, settings, adding fingerprints, temporary passwords, and unlocking records.

ADVANCED FEATURES

Multi-Functionality:

The lock includes features such as 3-second auto-lock, anti-peeping password input, silent mode, and passage mode.

Multi-Function



Image: Icons representing various functions: 3S Auto Lock, Anti-Peeping Password, Zinc Alloy material, Keypad Backlight, Silent Mode, and Passage Mode.

Multi-User Control:

Manage up to 99 fingerprints and 255 user codes. The app allows for comprehensive user management and tracking.

Multiple Users



Image: Depiction of multiple users and the capacity for 99 fingerprints, 255 user codes, and app control with 2 physical keys.

Auto-Lock Function:

The lock automatically engages after 3 seconds of being unlocked. This feature cannot be cancelled, ensuring your door is always secured.

Auto Lock in 3S



The auto-lock function cannot be cancelled.

Image: Illustration of the lock automatically engaging after 3 seconds, with a note that this function cannot be cancelled.

Anti-Peeping Password:

Enter random digits before or after your actual passcode to prevent others from guessing your code. The lock will still recognize the correct sequence within the longer input.

Anti-Peeping Password



Image: Example of using random numbers before and after the real password to prevent peeping.

Silent Mode:

Operate the lock without audible feedback, ideal for quiet environments or late-night entry/exit.



Image: Depiction of the silent mode feature, showing a muted speaker icon next to the lock.

Passage Mode:

After entering the correct password, press *# to toggle passage mode on or off. In this mode, any fingerprint can open the door, convenient for frequent access without re-entering codes.



Image: Illustration of the passage mode feature, showing the lock in an open state for continuous access.

Backlit Keypad:

The keypad illuminates for easy visibility in low-light conditions.



Image: The smart lock with its keypad illuminated, indicating the backlit feature for visibility in the dark.

MAINTENANCE

Low Battery Reminder:

The lock will provide a low battery alert when power is running low. After unlocking with the correct password, 10 continuous beeps indicate low battery. Please change batteries within 15 days of the first beep.

Low Battery Reminder

Don't worry about the low battery, you can use the key or USB temporary charging to open the door.



Battery Level:38 %



Image: Display showing a low battery reminder on the app, along with options for emergency power supply via USB and key unlock.

In case of complete battery depletion, you can use the physical key or connect a USB power bank for temporary charging to open the door.

TROUBLESHOOTING

Illegal Entry Reminder:

If an incorrect password or fingerprint is entered three times consecutively, the system will send a reminder to the application. This allows you to monitor potential intruders by cross-referencing with home monitoring systems.

Fingerprint Sensor Issues:

If the fingerprint sensor becomes finicky or stops working, ensure your finger is clean and dry. Re-registering your fingerprint in the app may resolve the issue. If problems persist, contact customer support.

Battery Life Concerns:

If batteries drain quickly (e.g., every 2 weeks), ensure you are using high-quality alkaline batteries. Extreme temperatures

can affect battery performance. If rapid drainage continues, contact support.

SPECIFICATIONS

Feature	Detail
Brand	hiencetec
Model Name	Fingerprint door lock77A
Lock Type	Biometric
Material	Zinc Alloy, Aluminum
Item Weight	2.61 pounds
Product Dimensions	7.5 x 3 x 4.7 inches
Power Source	Batteries (4x AAA, not included)
Control Method	App, Hand Control, Mechanical knob
Special Feature	Easy to Install

WARRANTY INFORMATION

This smart fingerprint lock provides a one-year warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For technical support, installation assistance, or any questions regarding your hiencetec Fingerprint Door Lock, please feel free to contact us. We aim to provide technical support within 8-12 hours.

Please refer to the contact information provided with your product packaging or visit the official hiencetec website for further assistance.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question