SCHLAGE FE789WBCEN619LAT

Schlage Encode Century WiFi Latitude Lever Smart Lock User Manual

Model: FE789WBCEN619LAT

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Schlage Encode Century WiFi Latitude Lever Smart Lock. Please read this manual thoroughly before installation and use to ensure proper function and to maximize the security features of your device.

The Schlage Encode Smart WiFi Lever offers convenient and secure access control for various doors within your home, such as garage entry, side doors, offices, or guest suites. It connects directly to your home's WiFi network, enabling remote control and monitoring via the Schlage Home app without additional accessories.

2. PRODUCT OVERVIEW

The Schlage Encode Century WiFi Latitude Lever Smart Lock combines a traditional lever design with advanced smart lock technology. It features a fingerprint-resistant touchscreen keypad for keyless entry and a physical key override for backup access.

Image: Front and back view of the Schlage Encode Smart Lock, showcasing the exterior keypad and interior unit with battery cover.

Key Features:

- **Built-in WiFi:** Direct connection to your home network for remote access.
- **Schlage Home App Control:** Manage lock functions, access codes, and view history from your smartphone.
- **Keyless Entry:** Touchscreen keypad supports up to 100 customizable access codes (4-8 digits).
- **Voice Control:** Compatible with Amazon Alexa and Google Assistant.
- **Auto-Lock Function:** Configurable to automatically relock the door after a set time.
- **Advanced Security:** Certified highest residential Security, Durability, and Finish by BHMA industry experts. Includes a built-in alarm for door movement and forced entry attempts.
- **Battery Operated:** Requires 4 AA Alkaline batteries (included).

Image: Diagram illustrating key features such as built-in WiFi, remote access, app control, schedule codes, smart home readiness, voice control, built-in alarm, and battery operation.

3. INSTALLATION

Installation of the Schlage Encode Smart Lock is designed to be straightforward and typically requires only

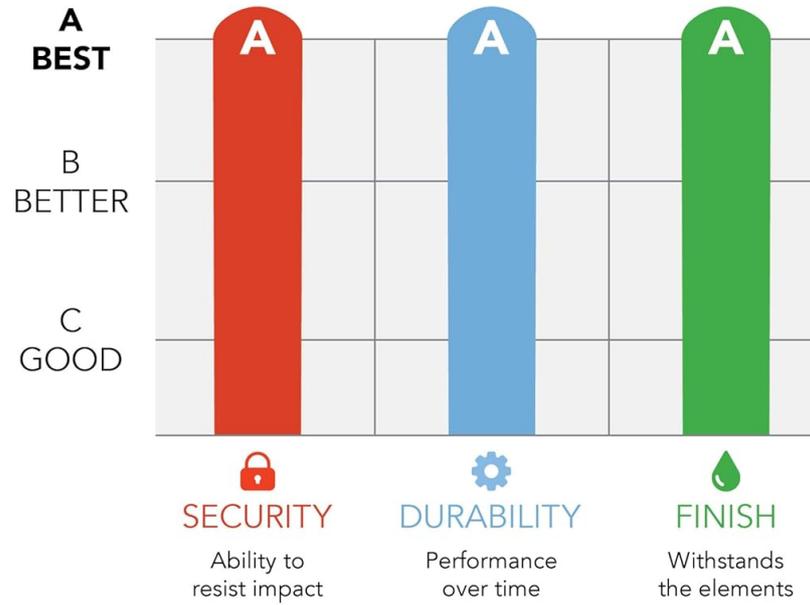a screwdriver. No hardwiring is necessary.

3.1 Before You Begin

- Ensure your door thickness is between 1-3/8 inches and 1-3/4 inches.
- Verify your backset is either 2-3/8 inches or 2-3/4 inches.
- Gather necessary tools: Phillips head screwdriver.
- Download the Schlage Home app on your smartphone (iOS or Android).

3.2 Step-by-Step Installation

1. **Prepare the Door:** Remove any existing lock hardware from your door.
2. **Unpack Components:** Carefully unbox all parts, including the exterior keypad assembly, interior lever assembly, latch, strike plate, and screws.
3. **Install Latch and Strike Plate:** Follow the instructions provided in the included installation guide to install the latch into the door edge and the strike plate onto the door frame.
4. **Install Exterior Assembly:** Insert the exterior keypad assembly into the door. A clip is provided to hold the exterior handle in place during installation, eliminating the need for a second person.
5. **Connect Wiring:** Temporarily connect the wire harness from the exterior assembly to the interior assembly.
6. **Insert Batteries:** Install the included 4 AA Alkaline batteries into the interior assembly.
7. **Initial Setup with App:** Before fully securing the interior assembly, download the Schlage Home App, register your account, and follow the in-app prompts to connect the lock to your home's 2.4 GHz WiFi network. This step ensures connectivity before final physical installation.
8. **Configure Settings:** Within the app, configure door settings such as naming the door, auto-lock time, keypad beeps, and notification preferences. Create and save initial access codes.
9. **Install Interior Assembly:** Once connectivity is confirmed and initial settings are applied, secure the interior lever assembly to the door using the provided screws. Ensure the lock is properly aligned and does not feel loose or 'jiggly'.
10. **Test Operation:** Test the lock's functionality using both the keypad and the physical key.

SCHLAGE

Graded *best*

	SECURITY	DURABILITY	FINISH
A BEST	A	A	A
B BETTER			
C GOOD			

SECURITY
Ability to resist impact

DURABILITY
Performance over time

FINISH
Withstands the elements

BHMA CERTIFIED

SECURITY	A
DURABILITY	A
FINISH	A

This BHMA certified product has been tested to a good (C), better (B), best (A) rating in each of these areas: security, durability and finish.
www.securehome.org ™

Certified highest security:

Highest residential Security, Durability and Finish rating by BHMA industry experts

Image: A person installing the interior component of the Schlage Encode Smart Lock onto a door with a screwdriver.

Image: All components of the Schlage Encode Smart Lock laid out, including the exterior keypad, interior unit, levers, latch, strike plate, screws, and batteries.

4. OPERATING INSTRUCTIONS

The Schlage Encode Smart Lock offers multiple ways to lock and unlock your door.

4.1 Keyless Entry via Touchscreen Keypad

- The keypad uses touch-sense technology; simply touch the numbers to enter your code. No need to press hard.
- To unlock: Enter your 4-8 digit access code. The lock will unlock immediately.
- To lock: Press the lock symbol on the keypad.
- The lock does not require 'waking up' and responds instantly to code entry after periods of inactivity.

4.2 Schlage Home App Control

The Schlage Home app allows for comprehensive control and monitoring of your smart lock from anywhere, provided it is connected to your home's WiFi network.

- **Remote Lock/Unlock:** Lock or unlock your door remotely via the app.
- **Access Code Management:** Create, modify, or delete up to 100 access codes. Codes can be

permanent, recurring, or temporary.

- **View Lock History:** Access a detailed log of lock and unlock events, including which code was used.
- **Customizable Notifications:** Receive push notifications for specific events, such as when a particular user code is entered.
- **Auto-Lock Settings:** Adjust the auto-lock delay time to automatically relock the door after it has been unlocked.

Image: A smartphone screen displaying the Schlage Home app interface, showing the lock status and history options.

4.3 Voice Control

Integrate your Schlage Encode Smart Lock with smart home ecosystems for hands-free control.

- **Amazon Alexa:** Enable the Schlage skill in the Alexa app to lock/unlock your door using voice commands.
- **Google Assistant:** Link your Schlage account to Google Home to control your lock with voice commands.

4.4 Physical Key Override

A traditional key is provided for manual unlocking. This is essential for backup access, especially if the batteries are depleted.

- Insert the key into the keyhole on the exterior lever.
- Turn the key to engage or disengage the locking mechanism. The key does not directly retract the latch bolt but controls whether the lever can retract it.
- If you wish to rekey the cylinder to match existing keys, consult a professional locksmith.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Schlage Encode Smart Lock.

5.1 Battery Replacement

The Schlage Encode Smart Lock is powered by 4 AA Alkaline batteries. Due to WiFi connectivity, the estimated battery life is approximately 6 months with typical use.

- The lock will send low battery notifications to your smartphone via the Schlage Home app.
- The app also displays the current battery percentage, allowing you to monitor battery levels proactively.
- To replace batteries: Remove the interior cover, replace the old batteries with new AA Alkaline batteries, and reattach the cover.

5.2 Cleaning

- Clean the touchscreen keypad with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronics.
- The lock's finish is designed for durability and resistance to the elements.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Schlage Encode Smart Lock.

6.1 Lock Not Responding / Power Issues

- **Check Batteries:** If the lock is unresponsive, the batteries may be depleted. Replace all 4 AA Alkaline batteries. The lock will send low battery warnings before complete depletion.
- **Use Physical Key:** In case of complete battery failure, the physical key can always be used to unlock the door.

6.2 WiFi Connectivity Issues

- **WiFi Requirement:** The lock requires a 2.4 GHz WiFi network for remote access and app functionality. Ensure your router is broadcasting on this frequency.
- **Local Operation:** If WiFi connectivity is lost, the lock will still operate using previously configured

access codes. You will not be able to manage codes remotely or receive notifications until WiFi is restored.

- **Router Proximity:** Ensure the lock is within range of your WiFi router.

6.3 Mechanical Issues

- **Loose or 'Jiggly' Lock:** This typically indicates improper installation. Re-check all mounting screws and ensure the lock components are securely fastened and aligned according to the installation instructions.
- **Lever Not Retracting Latch:** Ensure the spindle is correctly engaged with the latch mechanism. Refer to the installation guide for proper assembly.

7. SPECIFICATIONS

Feature	Detail
Brand	SCHLAGE
Model Name	Encode Century WiFi Latitude Lever Smart Lock
Model Number	FE789WBCEN619LAT
Color	Satin Nickel
Material	Zinc
Lock Type	Keyless
Special Features	Battery Indicator, Fireproof, Keyless
Item Dimensions (L x W x H)	3 x 3 x 5.88 inches
Item Weight	4.25 pounds
Recommended Uses	Residential and commercial access control
Controller Type	Amazon Alexa, Google Assistant
Control Method	Touch
Connectivity Protocol	Bluetooth, Wi-Fi (2.4 GHz)
Power Source	4 AA Alkaline Batteries (Included)
Door Thickness Compatibility	1-3/8 in to 1-3/4 in
Backset Compatibility	2-3/8 in or 2-3/4 in
UPC	194555108387

Image: Diagram showing the dimensions of the Schlage Encode Smart Lock exterior and interior units.

8. WARRANTY INFORMATION

The Schlage Encode Century WiFi Latitude Lever Smart Lock is backed by a limited lifetime mechanical and finish warranty, and a limited three-year electronics warranty.
For full details regarding warranty coverage and terms, please refer to the official Schlage warranty documentation. Warranty is valid only on purchases made from authorized retailers.

9. SUPPORT

For further assistance, please refer to the official user guide or contact Schlage customer support.

- **Official User Guide (PDF):** Download PDF
- **Schlage Home App:** Available on Apple App Store and Google Play Store.
- **Manufacturer Website:** Visit the official Schlage website for support resources and contact information.