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› Merax Queen Upholstered Platform Bed (Model HA549) Instruction Manual

## Merax HA549

# Merax Queen Upholstered Platform Bed (Model HA549) Instruction Manual

Model: HA549

## 1. INTRODUCTION

Thank you for purchasing the Merax Queen Upholstered Platform Bed with Storage Headboard and USB Port. This manual provides essential information for the safe assembly, proper operation, and maintenance of your new bed frame. Please read these instructions carefully before beginning assembly and retain them for future reference.

## 2. SAFETY INFORMATION

To ensure safe use of this product, please observe the following guidelines:

- Always assemble the bed frame on a soft, clean surface to prevent damage to the product or your flooring.
- Ensure all parts are present and undamaged before assembly. Do not use damaged parts.
- Follow the assembly instructions step-by-step. Do not skip steps or modify the product.
- Tighten all fasteners securely, but do not overtighten. Periodically check and re-tighten fasteners to maintain stability.
- Do not exceed the maximum weight capacity of 500 pounds.
- Keep small parts and packaging materials away from children to prevent choking hazards.
- Use only the recommended mattress thickness of 8 inches.
- Be aware of potential noise during initial use or if fasteners become loose. Refer to the troubleshooting section for solutions.

## 3. PACKAGE CONTENTS

Before assembly, verify that all components listed below are present. If any parts are missing or damaged, please contact customer support.

- Headboard components
- Side rails

- Footboard
- Slats and support legs
- Hardware pack (screws, bolts, washers, Allen wrench)
- USB charging module

*Note: All necessary tools for assembly are included in the package.*

## 4. SETUP AND ASSEMBLY

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This bed frame requires partial assembly. It is recommended to have two people for assembly. Estimated assembly time is approximately 0.5 hours.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface (e.g., a carpet or blanket) to prevent scratches.
2. **Assemble Headboard:** Attach the headboard legs to the upholstered headboard section. Ensure the storage racks and USB port section are correctly oriented.
3. **Connect Side Rails:** Attach the side rails to the assembled headboard using the provided hardware.
4. **Attach Footboard:** Connect the footboard to the side rails.
5. **Install Slats:** Place the wooden slats across the bed frame, ensuring they are evenly spaced and secured according to the instructions. Install any central support legs for the slats.
6. **Connect USB Power:** Plug the USB charging module into a power outlet. Route the cable safely to avoid tripping hazards.
7. **Final Check:** Verify that all bolts and screws are securely tightened. Do not overtighten.

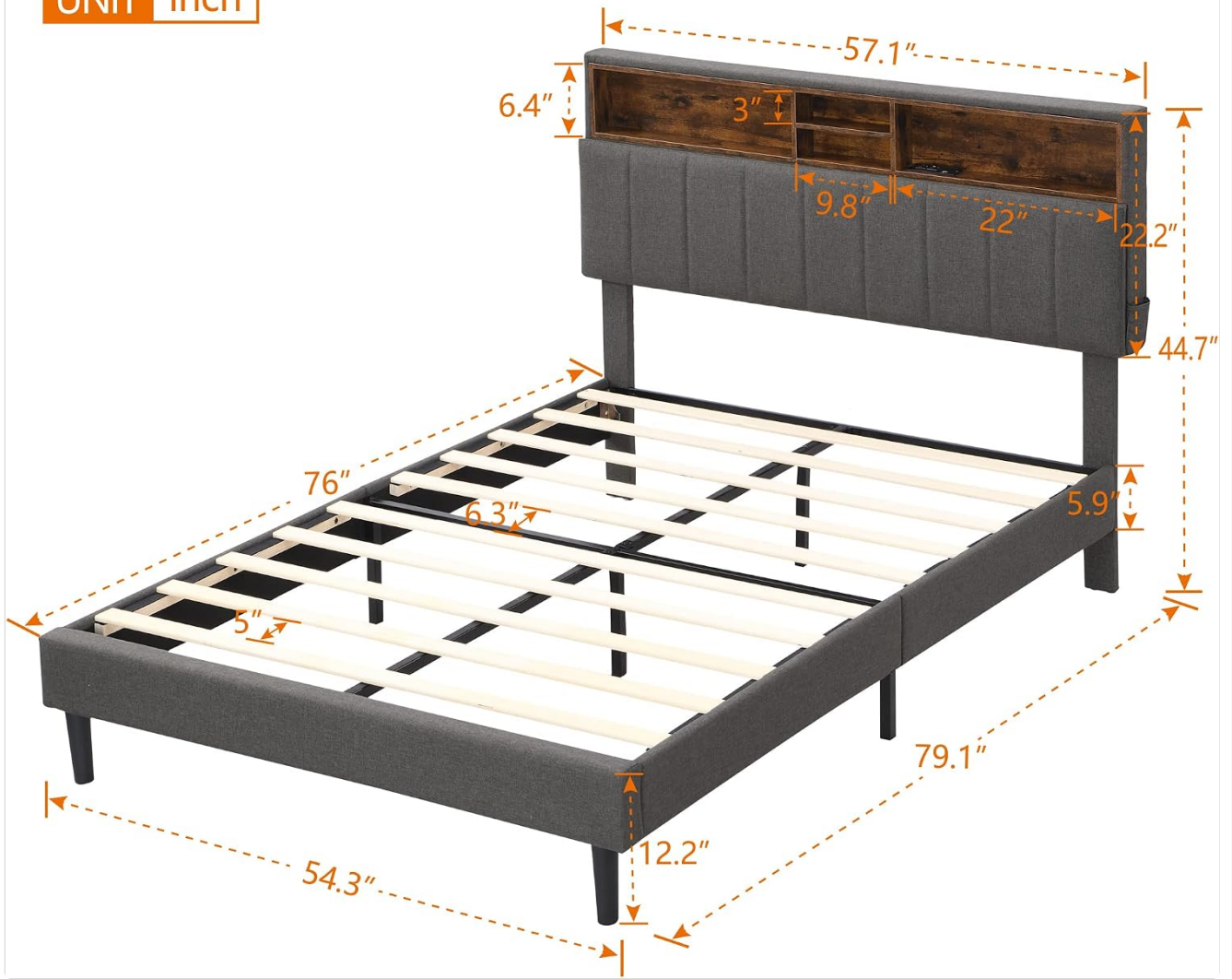
UNIT 

Figure 1: Overall dimensions of the bed frame. Length: 84.6", Width: 63", Headboard Height: 44.7".



Figure 2: Fully assembled Merax Queen Upholstered Platform Bed, front view.

## 5. OPERATING INSTRUCTIONS

Your Merax platform bed is designed with convenience in mind:

- **Storage Headboard:** The headboard features open storage racks for easy access to items and a large hidden cabinet for discreet storage. To access the hidden cabinet, gently lift the upholstered panel on the headboard.
- **USB Charging Ports:** Two USB charging sockets are integrated into the headboard, allowing you to conveniently charge your mobile devices. Ensure the bed is plugged into a wall outlet for these ports to function.
- **Side Pockets:** Two mobile phone storage pockets are located on both sides of the headboard for additional storage.
- **Adjustable Headboard:** The headboard offers two adjustable positions to accommodate different mattress heights. Adjust as needed for optimal comfort and mattress fit.



Figure 3: Headboard with the hidden storage compartment open, revealing internal space.



Figure 4: Integrated USB charging ports and power outlets within the headboard's storage area.



Figure 5: Side pocket on the headboard for convenient storage of small items like mobile phones.

## 6. MAINTENANCE AND CARE

Proper care will extend the life and appearance of your bed frame:

- **Cleaning:** For general cleaning, wipe the upholstered surfaces with a damp cloth. For wood surfaces, wipe with a dry cloth. Avoid harsh chemicals or abrasive cleaners.
- **Spill Management:** In case of spills on the linen fabric, blot immediately with a clean, dry cloth. Do not rub.
- **Fastener Check:** Periodically (e.g., every 3-6 months) check all bolts and screws to ensure they are tight. Re-tighten as necessary to maintain structural integrity and prevent squeaking.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight may cause fading of the fabric.

## 7. TROUBLESHOOTING

If you encounter any issues with your bed frame, refer to the following common problems and solutions:

| Problem                          | Possible Cause                             | Solution                                                                                               |
|----------------------------------|--------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Bed frame is wobbly or unstable. | Loose bolts or screws.<br>Uneven assembly. | Check and tighten all bolts and screws. Ensure the bed is on a level surface. Re-check assembly steps. |

| Problem                                                     | Possible Cause                                         | Solution                                                                                                                                    |
|-------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Squeaking noises.                                           | Loose connections between frame components or slats.   | Tighten all fasteners. Ensure slats are properly seated and secured. Apply furniture wax or lubricant to contact points if necessary.       |
| USB ports are not working.                                  | Bed not plugged into a wall outlet. Faulty connection. | Ensure the bed's power cord is securely plugged into a functional wall outlet. Check the connection of the USB module within the headboard. |
| Headboard storage compartment does not open/close smoothly. | Hinges are stiff or misaligned.                        | Check hinges for any obstructions or damage. Apply a small amount of lubricant to the hinges if they are stiff.                             |
| Parts damaged during shipping or assembly.                  | Manufacturing defect or transit damage.                | Do not proceed with assembly. Contact customer support immediately for replacement parts.                                                   |

## 8. SPECIFICATIONS

| Feature                                | Detail                                                                                        |
|----------------------------------------|-----------------------------------------------------------------------------------------------|
| Model Number                           | HA549                                                                                         |
| Size                                   | Queen                                                                                         |
| Material                               | Linen, Wood (MDF and Particle Board)                                                          |
| Color                                  | Grey                                                                                          |
| Overall Product Dimensions (L x W x H) | 84.6" x 63" x 44.7"                                                                           |
| Weight Capacity                        | 500 lbs                                                                                       |
| Number of Slats                        | 10                                                                                            |
| Box Spring Required                    | No                                                                                            |
| Recommended Mattress Thickness         | 8 inches                                                                                      |
| Assembly Level                         | Partial assembly (approx. 0.5 hours)                                                          |
| Special Features                       | Storage Headboard, 2 USB Charging Sockets, Hidden Cabinet, Side Pockets, Adjustable Headboard |
| Included Components                    | Bed frame, hardware, USB port, all necessary tools                                            |

## 9. WARRANTY INFORMATION

Specific warranty details for the Merax Queen Upholstered Platform Bed (Model HA549) may vary by retailer and region. Please refer to the warranty documentation included with your purchase or contact the retailer from whom you purchased the product for detailed warranty terms and conditions.

## 10. CUSTOMER SUPPORT

If you have any questions, require assistance with assembly, or need to report missing or damaged parts, please contact the retailer where you purchased this product. You may also visit the official Merax website for additional support resources.

For direct inquiries, please refer to the contact information provided on your purchase receipt or the product packaging.

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