



Manuals.plus /

› Oxhark Flame /

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Oxhark Flame 1900EZ-26FP

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Model: 1900EZ-26FP

INTRODUCTION

Thank you for choosing the Oxhark Flame 26-Inch 1500W Electric Fireplace Insert. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new electric fireplace. Please read all instructions carefully before use and retain this manual for future reference.

SAFETY INFORMATION

- Read all instructions before installing or using this heater.
- Ensure the power source matches the requirements of the unit (120V).
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- The unit features an **Overheating Protection** function that automatically shuts off the fireplace if it overheats, ensuring personal and property safety.
- Do not cover the fireplace insert during operation.

SETUP

1. Unpacking

Carefully remove the electric fireplace insert from its packaging. Inspect the unit for any damage that may have occurred during shipping. Retain the packaging for future storage or if the unit needs to be returned.

2. Placement and Installation

This 26-inch electric fireplace insert is designed for wall-recessed installation or integration into TV cabinets. Ensure the chosen location has access to a standard 120V electrical outlet.

- **Dimensions:** The unit measures 7.9"D x 26"W x 17.04"H. Ensure your opening is slightly larger than these dimensions for proper fit and ventilation.
- **Clearance:** An additional 0.5 inches or more to the width of your opening may be required due to the electric cord protruding from the side (not the back). The top of the unit requires air space for inlet air when using the heat function.
- **Power Connection:** Plug the fireplace into a standard 120V socket.



Figure 1: Product Dimensions. This image displays the front, side, and top dimensions of the 26-inch electric fireplace insert, crucial for proper installation.

3. Log Placement

If your unit includes decorative logs, carefully place them within the firebox. Some models may require unscrewing the glass panel to access the interior for log placement. This typically involves removing 4 small screws.

OPERATING INSTRUCTIONS

Your electric fireplace can be operated using either the control panel on the unit or the included remote control.



Figure 2: Control Panel and Remote. This image illustrates the various control buttons available on both the unit's panel and the remote control for easy operation.

1. Power On/Off

- Press the **Power Button** () on the control panel or remote to turn the unit on or off.

2. Flame Settings

Adjust the visual ambiance of your fireplace:

- **Flame Brightness:** Cycle through 6 levels of flame brightness using the dedicated button on the panel or remote.
- **Flame Speed:** Select from 5 different flame speed modes to customize the flicker effect.
- The flame effects can be operated independently of the heating function.

1500W of heating power (**5100BTU**)
Provides Ample Heating for Your Home

1-9H Timer



82°F

64°F



Overheating
protection



6 flame brightness **5 flame Speeds**



Figure 3: Flame and Heat Features. This graphic highlights the various flame brightness and speed options, along with heating capabilities and safety features.

3. Heat Settings


Provide supplemental heat to your room:

- **Heating Key:** Press the **Heating Key** () to activate the 1500W heater.

- **Temperature Control:** Adjust the desired temperature using the temperature buttons on the remote or panel. The heater provides supplemental heating for areas up to 400 sq ft.
- The heater will automatically turn off if the room temperature exceeds the set temperature.

4. Timer Function

Set an automatic shut-off time:

- Press the **Timer Key** () to set the automatic shut-off timer from 1 to 9

hours. This feature helps conserve energy.

Your browser does not support the video tag.

Video 1: Oxhark Flame 26-inch Electric Fireplace Insert. This video demonstrates the fireplace insert in a media console, showcasing its realistic flame effects, control panel, and remote control functionality.

MAINTENANCE

1. Cleaning

- Always unplug the fireplace from the power outlet before cleaning.
- Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or sprays.
- Gently wipe the glass panel with a soft cloth. Avoid harsh chemicals that could damage the finish.

2. Storage

When not in use, store the fireplace in a cool, dry location. If possible, use the original packaging to protect it from dust and damage.

TROUBLESHOOTING

- **Unit does not turn on:** Check if the power cord is securely plugged into a 120V outlet. Ensure the main power switch is in the 'ON' position.
- **No heat output:** Verify that the heating function is activated and the temperature setting is higher than the current room temperature. Check for any obstructions around the heater's air vents.
- **Flame effect not working:** Ensure the flame effect is turned on via the control panel or remote.
- **Error Codes (e.g., F5):** If an error code appears, try unplugging the unit for a few minutes and then plugging it back in. If the issue persists, contact customer support.
- **Remote control not working:** Check and replace the CR2 battery in the remote control.

Ensure there are no obstructions between the remote and the fireplace sensor.

SPECIFICATIONS

Brand	Oxhark Flame
Model Name	1900EZ-26FP
Product Dimensions	7.9"D x 26"W x 17.04"H
Power Source	AC
Voltage	120V
Heat Output	1500 Watts
Heating Coverage	Up to 400 sq ft.
Material	Metal
Special Features	Overheating Protection, Remote Control, Timer, 6 Brightness Levels, 5 Speed Modes
Included Components	Remote Control (1 CR2 battery included)
Item Weight	34.6 pounds

WARRANTY AND SUPPORT

Warranty

This product comes with a Limited Warranty. Please refer to the warranty card included with your purchase for specific terms and conditions.

Customer Support

For any questions, concerns, or assistance with your Oxhark Flame electric fireplace insert, please contact our customer service team. We provide 24-hour service and are available via email.

Contact: support@oxharkflame.com (Example email, please refer to your product documentation for the correct contact information).