

## **Apple MV7N2AM/A-cr**

# **Apple AirPods 2 with Charging Case - User Manual**

Model: MV7N2AM/A-cr

## **INTRODUCTION**

The Apple AirPods 2 with Charging Case offer a seamless wireless audio experience. Designed for comfort and convenience, these earbuds automatically connect to your devices and are ready to use right out of the case. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your AirPods.



Image: Apple AirPods 2 with Charging Case, showing the compact design and one earbud.

## SETUP

### Charging the AirPods and Case

Before first use, ensure your AirPods and Charging Case are fully charged. Connect the charging cable (included) to the Lightning port located at the bottom of the charging case. The indicator light inside the case will show the charging status. A green light indicates a full charge.



Image: Apple AirPods 2 inside their open charging case, displaying the green charge indicator light.

## Pairing with Your Device

1. Ensure Bluetooth is enabled on your device (e.g., iPhone, iPad, Mac).
2. Open the lid of your AirPods Charging Case with the AirPods inside, and hold it near your device.
3. A setup animation will appear on your device's screen. Follow the on-screen instructions to connect.
4. Once paired, your device will display the battery life of both the AirPods and the charging case.

## OPERATING INSTRUCTIONS

### Wearing Your AirPods

Gently insert the AirPods into your ears. They are designed to fit comfortably and securely for various activities. The AirPods feature an in-ear form factor.



Image: A pair of Apple AirPods 2 earbuds, highlighting their design.

## Media Control

The AirPods support touch control for media playback and calls:

- **Double-tap:** Play, pause, or answer a phone call.
- **Say "Hey Siri":** Activate Siri for voice commands (e.g., change volume, skip tracks, make calls).

## Sound Quality

The AirPods 2 deliver crisp and clear audio, ensuring an enjoyable listening experience for music, podcasts, and calls.

## MAINTENANCE

To ensure the longevity and optimal performance of your AirPods, follow these maintenance tips:

- **Cleaning:** Gently wipe the AirPods and charging case with a soft, lint-free cloth. Avoid using abrasive materials or

harsh chemicals.

- **Storage:** When not in use, store your AirPods in their charging case to protect them and keep them charged.
- **Avoid Moisture:** While designed for daily use, avoid exposing your AirPods to excessive moisture or liquids.

## TROUBLESHOOTING

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If you encounter issues with your AirPods, try the following solutions:

- **AirPods Not Connecting:**

- Ensure Bluetooth is on and the AirPods case is open and near your device.
- Try placing both AirPods back in the case, closing the lid for 15 seconds, then opening it again.
- On your device, go to Bluetooth settings, forget the AirPods, and then re-pair them.

- **Sound Issues (No Sound/Low Volume):**

- Check the volume level on your connected device.
- Ensure AirPods are charged.
- Clean any debris from the speaker meshes.

- **Charging Problems:**

- Verify the charging cable is securely connected to both the case and the power adapter.
- Try a different charging cable or power adapter.
- Ensure the charging port on the case is clean and free of debris.

## SPECIFICATIONS

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Feature	Detail
Brand	Apple
Model Name	Airpods 2
Item Model Number	MV7N2AM/A-cr
Connectivity Technology	Wireless
Control Type	Media Control
Control Method	Touch
Ear Placement	In Ear
Form Factor	In Ear
Color	White
Included Components	Cable
Item Weight	1.12 ounces (0.07 Pounds)
Product Dimensions	0.71 x 0.65 x 1.59 inches

Batteries	1 Nonstandard Battery required
UPC	753575982638

## OFFICIAL PRODUCT VIDEOS

There are no official product videos from the seller available for this product at this time.

## WARRANTY AND SUPPORT

As a Renewed Premium product, these Apple AirPods 2 come with a robust return policy:

- **Return Policy:** This product is eligible for a refund or replacement within 365 days of purchase.
- **Manufacturer Support:** For additional support or inquiries, please refer to the official Apple support channels.

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