

JBL JBL Quantum 360P

JBL Quantum 360P Wireless Gaming Headset Instruction Manual

Model: JBL Quantum 360P



PRODUCT OVERVIEW

The JBL Quantum 360P is a wireless over-ear gaming headset designed for console gaming, compatible with PlayStation 5 3D Audio, Nintendo Switch, PC, and Mac. It features a detachable boom microphone, dual wireless connectivity (2.4GHz and Bluetooth), and memory foam ear cushions for extended comfort.



Image: Front view of the JBL Quantum 360P Wireless Gaming Headset in white with blue accents and a detachable boom mic.

WHAT'S IN THE BOX

Verify that all the following components are included in your package:

- 1 x JBL Quantum 360P Console Wireless headset
- 1 x Type-C to Type-A charging cable
- 1 x USB audio adapter (2.4GHz wireless dongle)
- 1 x Windshield foam for boom microphone
- 1 x Quick Start Guide | Warranty card | Safety Sheet



LIVE THE GAME WITH JBL QuantumSOUND SIGNATURE

Image: All components included in the JBL Quantum 360P package, laid out on a green surface. This includes the headset, USB-C charging cable, USB wireless dongle, detachable boom microphone with foam cover, and documentation.

SETUP INSTRUCTIONS

1. Charging the Headset

Before initial use, fully charge the headset. Connect the supplied Type-C to Type-A charging cable to the headset's USB-C port and the other end to a USB power source. The LED indicator on the headset will show charging status.

2. Attaching the Microphone

Insert the detachable boom microphone into the designated port on the left earcup. Ensure it is securely connected. You can attach the windshield foam to the microphone for improved voice clarity.



Image: Side view of the JBL Quantum 360P Wireless Gaming Headset, highlighting the detachable boom microphone attached to the left earcup.

3. Connecting via 2.4GHz Wireless (for PlayStation, PC, Mac, Nintendo Switch)

1. Plug the USB audio adapter (dongle) into an available USB port on your console (PlayStation 5, PlayStation 4, Nintendo Switch in docked mode) or computer (PC, Mac).
2. Power on your JBL Quantum 360P headset.
3. The headset will automatically connect to the USB dongle. A stable LED indicator on the headset confirms a successful connection.
4. On PlayStation 5/4, navigate to **Settings > Sound > Audio Output** and select the headset for both output and input devices.
5. On PC/Mac, select the headset as the default audio input and output device in your sound settings.

4. Connecting via Bluetooth (for Mobile Devices)

1. Power on your JBL Quantum 360P headset.
2. Press and hold the Bluetooth pairing button on the headset until the LED indicator flashes blue, indicating pairing mode.
3. On your mobile device, go to Bluetooth settings and select "JBL Quantum 360P" from the list of available devices.
4. Once connected, the LED indicator on the headset will turn solid blue.

OPERATING INSTRUCTIONS

Power On/Off

Press and hold the power button for 2 seconds to turn the headset on or off.

Volume Control

Use the volume dial located on the earcup to adjust the audio volume up or down.

Microphone Mute/Unmute

Press the microphone mute button on the earcup to mute or unmute your microphone. An LED indicator on the microphone tip will show its status (e.g., red for muted).

Game/Chat Balance

The headset may feature a game/chat balance dial to adjust the audio mix between game sound and chat audio. Rotate the dial towards 'Game' for more game audio or towards 'Chat' for more voice communication.

Compatibility with PlayStation 5 3D Audio

The JBL Quantum 360P Console Wireless headset is designed for full compatibility with PlayStation 5 3D audio, providing an immersive audio experience.

MAINTENANCE

To ensure the longevity and optimal performance of your JBL Quantum 360P headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials. For ear cushions, gently wipe with a damp cloth and allow to air dry completely.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in use for extended periods.
- **Microphone:** When not in use, you can detach the boom microphone to prevent damage.

TROUBLESHOOTING

If you encounter issues with your JBL Quantum 360P headset, refer to the following common solutions:

- **No Sound:**
 - Ensure the headset is powered on and fully charged.
 - Check volume levels on both the headset and your connected device.
 - Verify the correct audio output device is selected in your device's sound settings.
 - For 2.4GHz wireless, ensure the USB dongle is securely plugged in and the headset is connected to it.
- **Microphone Not Working:**
 - Ensure the microphone is securely attached and not muted.
 - Check the microphone input device selection in your device's sound settings.
 - Test the microphone on another device if possible.
- **Connection Issues:**
 - For 2.4GHz wireless, try unplugging and re-plugging the USB dongle.
 - For Bluetooth, unpair and re-pair the headset with your device. Ensure no other Bluetooth devices are interfering.

- Move closer to the wireless dongle or Bluetooth device to avoid interference.

- **Short Battery Life:**

- Ensure the headset is fully charged before use.
- Battery life can vary based on volume levels and usage.

SPECIFICATIONS

Feature	Specification
Model Name	JBL Quantum 360P Console Wireless for Playstation
Connectivity Technology	Wireless (2.4GHz RF, Bluetooth 5.2)
Wireless Communication Technology	RF
Bluetooth Version	5.2
Bluetooth Range	10 Meters
Audio Driver Type	Dynamic Driver
Frequency Response	20 Hz
Impedance	32 Ohm
Noise Control	Sound Isolation
Microphone	Detachable Boom Mic with Mute Feature
Battery Life	Up to 22 Hours (with dongle), up to 26 Hours (with BT)
Charging Time	2 Hours
Weight	252 Grams (8.9 ounces)
Color	White / Blue
Compatible Devices	Gaming Consoles (PlayStation 5, PlayStation 4, Nintendo Switch), PC, Mac, Bluetooth-enabled devices

WARRANTY AND SUPPORT

This product is covered by a manufacturer's warranty. Please refer to the included Warranty Card and Safety Sheet for detailed information regarding warranty terms and conditions.

For further assistance, product registration, or support, please visit the official JBL website or contact their customer service.

 <p>The cover of the 'JBL Free WFH Wireless Headset Quick Start Guide' features a man using a headset. The guide includes sections: QUICK START GUIDE, WHAT'S IN THE BOX, OVERVIEW, POWER ON & CONNECT, BUTTON COMMAND, MICROPHONE, CHARGING, LED BEHAVIOURS, and TECH SPEC.</p>	<p>JBL Free WFH Wireless Headset Quick Start Guide</p> <p>A comprehensive guide to setting up and using your JBL Free WFH Wireless headset, including overview, power, connectivity, button commands, microphone usage, charging, LED indicators, and technical specifications.</p>
 <p>The cover of the 'JBL Quantum 100M2 Quick Start Guide' shows a red and black gaming headset.</p>	<p>JBL Quantum 100M2 Quick Start Guide</p> <p>This guide provides a quick start for setting up and using the JBL Quantum 100M2 gaming headset, including what's in the box, overview of features, setup instructions, microphone details, and technical specifications.</p>
 <p>The cover of the 'JBL Quantum 360X Wireless Gaming Headset Quick Start Guide' features a red and black gaming headset.</p>	<p>JBL Quantum 360X Wireless Gaming Headset Quick Start Guide</p> <p>Get started quickly with the JBL Quantum 360X Wireless gaming headset. This guide covers setup, features, connectivity options for Xbox, PC, PlayStation, and Nintendo Switch, troubleshooting, and technical specifications.</p>
 <p>The cover of the 'JBL Quantum 910P Console Wireless Gaming Headset Owner's Manual' shows a blue and black gaming headset.</p>	<p>JBL Quantum 910P Console Wireless Gaming Headset Owner's Manual</p> <p>This owner's manual provides comprehensive setup, usage, and troubleshooting information for the JBL Quantum 910P Console Wireless gaming headset, ensuring an optimal gaming experience.</p>
 <p>The cover of the 'JBL Quantum 100 Gaming Headset Quick Start Guide' features a red and black gaming headset.</p>	<p>JBL Quantum 100 Gaming Headset Quick Start Guide</p> <p>This guide provides setup and usage instructions for the JBL Quantum 100 gaming headset, including what's in the box, an overview of features, setup for various devices, microphone usage, and technical specifications.</p>
 <p>The cover of the 'JBL Quantum 200 Wired Gaming Headset - Quick Start Guide & Specifications' shows a red and black gaming headset.</p>	<p>JBL Quantum 200 Wired Gaming Headset - Quick Start Guide & Specifications</p> <p>Comprehensive guide for the JBL Quantum 200 wired over-ear gaming headset, covering setup, features, technical specifications, warranty information, and safety guidelines.</p>

