



Manuals.plus /

› Generico /

› Generico Jortan 2MP IP NVR 8-Channel Wireless Surveillance Camera Kit User Manual

**Generico 18c607e4-75ee-49fe-b474-bc4619b83587**

# Generico Jortan 2MP IP NVR 8-Channel Wireless Surveillance Camera Kit

Model: 18c607e4-75ee-49fe-b474-bc4619b83587

User Manual

## 1. INTRODUCTION

---

This manual provides detailed instructions for the installation, operation, and maintenance of your Generico Jortan 2MP IP NVR 8-Channel Wireless Surveillance Camera Kit. This system is designed for easy setup and reliable security monitoring.

The kit features an integrated wireless system, making it autonomous from existing networks. Cameras and the NVR automatically pair upon power-up, ensuring a Plug and Play experience suitable for all users.

Remote viewing is supported via a free smartphone application using P2P technology, eliminating the need for static IP addresses or complex router configurations. Simply scan the QR code to connect.

## 2. SAFETY INFORMATION

---

- Ensure all power connections are secure and meet local electrical standards.
- Do not expose the NVR or cameras to extreme temperatures, humidity, or direct water.
- Avoid placing the NVR in enclosed spaces without adequate ventilation.
- Use only the provided power adapters to prevent damage.
- Keep cables organized to prevent tripping hazards.
- Consult a qualified professional for any complex installation or repair.

## 3. PACKAGE CONTENTS

---

Verify that all items listed below are included in your package:

- 8 x Wireless IP Cameras

- 1 x 8-Channel Network Video Recorder (NVR)
- 8 x Power Adapters for Cameras
- 1 x Power Adapter for NVR
- 1 x USB Mouse
- 1 x Remote Control
- Necessary Cables (e.g., Ethernet cable for NVR to router connection)

## 4. SETUP

---

### 4.1 Initial Connection

1. **Connect the NVR:** Connect the NVR to a power source using its dedicated power adapter. Connect the NVR to a monitor via HDMI or VGA cable. Connect the included USB mouse to the NVR.
2. **Power On Cameras:** Connect each wireless IP camera to its respective power adapter and plug them into an electrical outlet.
3. **Automatic Pairing:** The cameras and NVR are designed for Plug and Play. Once powered, the cameras will automatically connect to the NVR and display their feeds on the connected monitor. No manual configuration is typically required for initial setup.
4. **Network Connection (Optional for Remote Viewing):** For remote viewing, connect the NVR to your internet router using an Ethernet cable. The NVR has 3 LAN ports, allowing it to also function as a network switch.



Figure 1: Camera and NVR display showing multiple camera feeds.

### 4.2 Remote Viewing Setup (P2P)

1. **Download App:** Download the free smartphone application (refer to the NVR's on-screen display for the specific app name or QR code).
2. **Scan QR Code:** On the NVR's monitor, navigate to the P2P settings or initial setup screen to find the unique QR code for your system.
3. **Add Device:** Open the smartphone app, select 'Add Device' or 'Scan QR Code', and scan the QR code displayed on the NVR monitor.
4. **Access Feeds:** Once added, you can view your camera feeds remotely from your smartphone from anywhere with an internet connection.



Figure 2: Camera and smartphone displaying a live feed for remote monitoring.

## 5. OPERATING INSTRUCTIONS

---

### 5.1 NVR Interface Navigation

Use the included USB mouse to navigate the NVR's graphical user interface (GUI) on the connected monitor. Common functions include:

- **Live View:** Displays real-time feeds from all connected cameras.

- **Playback:** Access recorded footage. You can search by date, time, and event.
- **Recording Settings:** Configure recording schedules (continuous, motion detection, alarm).
- **Network Settings:** Manage network connectivity, including P2P status.
- **System Settings:** Adjust date/time, user accounts, and system maintenance.

## 5.2 Remote Control Usage

The remote control provides convenient access to basic NVR functions from a distance. Refer to the on-screen menu for specific button functionalities.

## 5.3 Wireless Signal Range

The NVR's integrated WiFi system features 2 antennas, providing an approximate range of 100 meters in open outdoor areas. Indoors, the range is approximately 60 meters, even through thick walls. Optimal placement of cameras and NVR will maximize signal strength.

# 6. MAINTENANCE

---

- **Cleaning:** Gently clean camera lenses and NVR surfaces with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Firmware Updates:** Periodically check the manufacturer's website or the NVR's system settings for available firmware updates to ensure optimal performance and security.
- **Hard Drive Management:** If an internal hard drive is installed (not included in base kit), regularly check its status and ensure sufficient storage space for recordings. Configure overwrite settings as needed.
- **Power Cycle:** If experiencing minor issues, try power cycling the NVR and cameras by unplugging them for 30 seconds and then plugging them back in.

# 7. TROUBLESHOOTING

---

- **No Camera Display:**
  - Ensure cameras are powered on and within wireless range of the NVR.
  - Check NVR power and monitor connection.
  - Restart both cameras and NVR.
- **Remote Viewing Not Working:**
  - Verify the NVR is connected to the internet via Ethernet cable.
  - Check your smartphone's internet connection.
  - Ensure the P2P status on the NVR is 'Online'.
  - Re-scan the QR code in the app if necessary.
- **Poor Image Quality:**
  - Clean camera lenses.
  - Ensure cameras are within optimal wireless range.
  - Check for obstructions between cameras and NVR.

# 8. SPECIFICATIONS

---

Feature	Description
Brand	Generico
Model Number	18c607e4-75ee-49fe-b474-bc4619b83587
Connectivity Technology	Wireless
Video Capture Resolution	720p
Number of Channels	8
Special Feature	Wireless Design
Power Source	AC/DC
Compatible Devices	Smartphone
Night Vision	Yes
Night Vision Range	30 Feet
Frame Rate	30 fps
Recording Mode	Continuous
Hardware Interface	802.11 b/g/n
Lens Type	Fixed
Supported Video Input Type	IP
Manufacturer	Jortan

## 9. WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. Please refer to your purchase documentation for specific warranty terms and duration.

For technical support, troubleshooting assistance, or warranty claims, please contact your retailer or the manufacturer's customer service. Contact information can typically be found on the product packaging or the retailer's website.

When contacting support, please have your product model number (18c607e4-75ee-49fe-b474-bc4619b83587) and proof of purchase readily available.