

EKSA E5000 Pro

EKSA StarEngine Pro USB Gaming Headset User Manual

Model: E5000 Pro

1. PRODUCT OVERVIEW

The EKSA StarEngine Pro is a versatile USB gaming headset designed to deliver immersive 7.1 surround sound and clear communication across multiple platforms. Featuring a detachable noise-cancelling microphone, dual-chamber drivers, and convenient controls, it enhances your gaming and audio experience.



Image 1.1: EKSA StarEngine Pro USB Gaming Headset with detachable microphone and various connectivity options.

2. WHAT'S IN THE BOX

Upon opening your EKSA StarEngine Pro package, you should find the following components:

- Gaming Headset (1 unit)
- Detachable Microphone with Protective Cotton (1 unit)
- Detachable Type-C to USB/Type-C/3.5mm Cable (1 unit)
- Carrying Bag (1 unit)
- User Manual (1 unit)



Image 2.1: All items included in the EKSA StarEngine Pro retail package.

Your browser does not support the video tag.

Video 2.1: An unboxing video demonstrating the contents of the EKSA StarEngine Pro package.

3. SETUP

3.1 Attaching the Microphone

1. Locate the detachable microphone.
2. Align the microphone's 3.5mm jack with the microphone port on the left earcup of the headset.
3. Gently push until it clicks securely into place.

3.2 Connecting to Your Device

The EKSA StarEngine Pro offers multiple connectivity options for broad compatibility:

- **USB-C Connection:** For devices with a USB-C port (e.g., some PCs, laptops, Switch, mobile phones), connect the headset directly using the provided Type-C to Type-C cable.

- **USB-A Connection:** For devices with a standard USB-A port (e.g., PC, PS4, PS5), use the provided Type-C to USB-A adapter cable. Connect the headset's Type-C cable to the adapter, then plug the adapter into your device's USB-A port.
- **3.5mm Audio Jack:** For devices with a 3.5mm audio jack (e.g., Xbox One controllers, some mobile phones), connect the headset using the provided Type-C to 3.5mm audio cable.

COMPATIBLE WITH ALMOST ALL DEVICES

Equipped with 3.5mm, USB A, USB C three independent cables



Xbox



PlayStation



Switch



Phone



PC



Laptop



iPad



Image 3.1: The headset's multi-platform compatibility via 3.5mm, USB-A, and USB-C connections.

Your browser does not support the video tag.

Video 3.2: A user manual video demonstrating the setup and features of the EKSA StarEngine Pro.

4. OPERATING INSTRUCTIONS

4.1 Headset Controls

The left earcup houses all primary controls for easy access during use:

- **Volume Control Wheel:** Scroll up or down to adjust the audio volume.
- **Microphone Mute Button:** Press to mute or unmute the microphone. An indicator light may show the

microphone status.

- **7.1 Surround Sound Switch:** Press to toggle between 7.1 surround sound and stereo sound modes.
- **Green Breathing Light:** The headset features an LED light on the earcups.

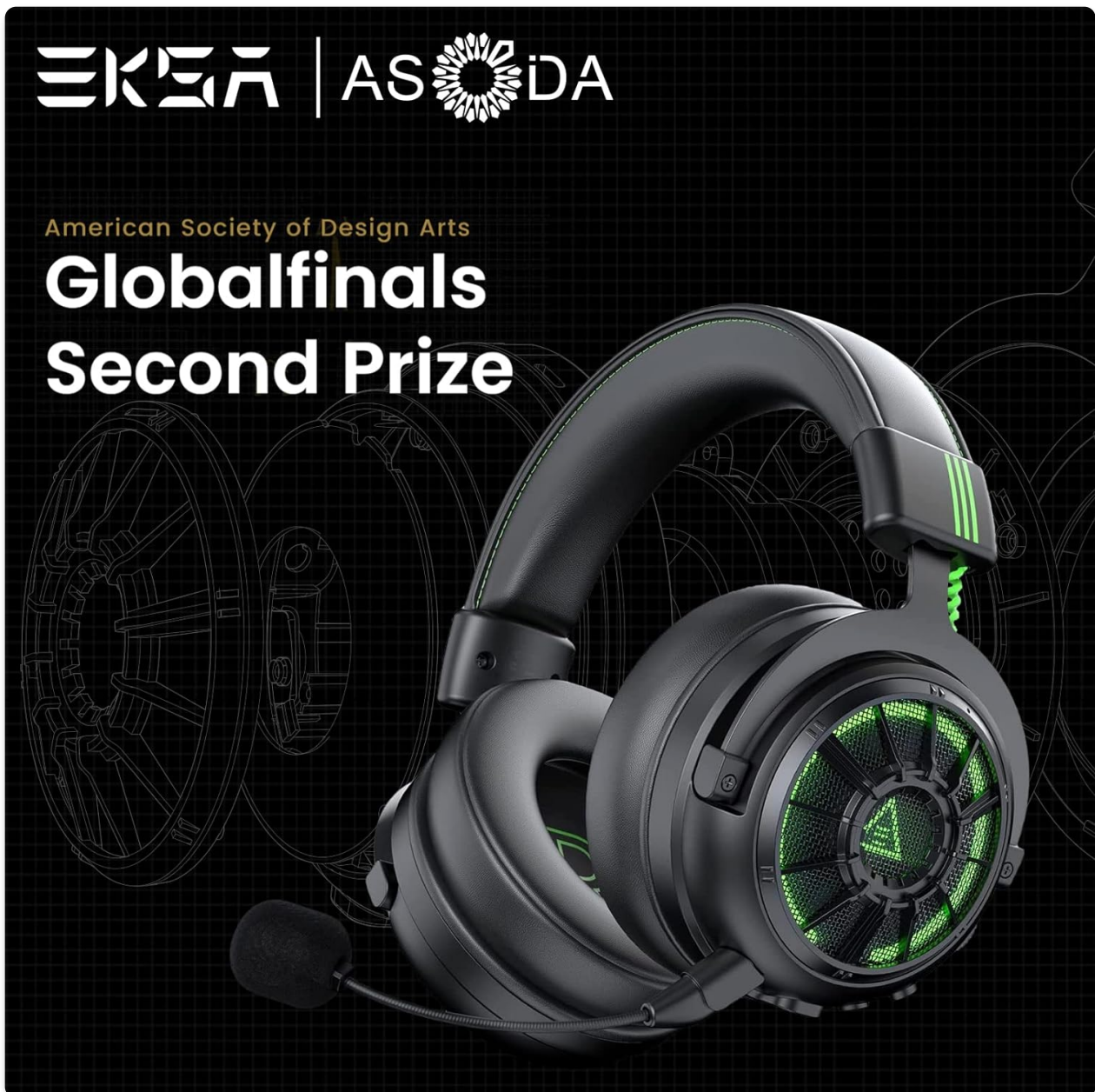


Image 4.1: Detailed view of the control buttons and ports on the left earcup.

4.2 Key Features

- **Driver-Free 7.1 Surround Sound:** Experience immersive audio without needing additional software. This feature helps in auditory positioning for games.
- **Dual Mic Intelligent Noise Cancelling (EKSA ClearMax):** An advanced dual-mic system (call mic & noise-identifying mic) dynamically suppresses up to 99.8% of background noise, ensuring clear voice communication.
- **Dual Chamber Driver:** The headset's drivers feature separate bass and mid-high cavities, tuned via EKSA SoundPro technology to reduce distortion and provide balanced audio.
- **One Key Switch Game/Music Mode:** Easily switch between 7.1 surround sound for gaming and stereo sound for music listening.

EKSA 7.1 SURROUND SOUND

Plug and play on PC, PS4, PS5, Switch, Mobile devices with USB or USB C cable.



Image 4.2: Visual representation of the 7.1 surround sound capability.

EKSA DUAL -MIC SYSTEM

Dynamically suppresses up to 99.8%
of background noise



Before

After



Image 4.3: Illustration of the EKSA Dual-Mic System's noise cancelling function.



Image 4.4: Diagram explaining the dual-chamber driver system.

Your browser does not support the video tag.

Video 4.5: A concept video showcasing the EKSA StarEngine Pro's design and features.

5. MAINTENANCE

To ensure the longevity and optimal performance of your EKSA StarEngine Pro headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. For the microphone foam cover, gently remove and clean if necessary. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in the provided carrying bag to protect it from dust and scratches. Avoid placing heavy objects on top of the headset.
- **Cable Care:** Handle cables gently. Avoid sharp bends or excessive pulling, which can damage the internal wiring.
- **Temperature:** Do not expose the headset to extreme temperatures or humidity.

6. TROUBLESHOOTING

If you encounter issues with your EKSA StarEngine Pro headset, refer to the following common solutions:

- **No Sound/Low Volume:**
 - Ensure the headset is securely connected to your device.
 - Check the volume control wheel on the headset and your device's system volume.
 - Verify that the correct audio output device is selected in your device's sound settings.
- **Microphone Not Working:**
 - Ensure the microphone is securely attached and not muted via the headset button or your device's settings.
 - Check that the correct microphone input device is selected in your device's sound settings.
 - If using a 3.5mm connection, ensure your device supports a combined audio/mic jack or use an appropriate splitter if needed.
- **7.1 Surround Sound Issues:**
 - Ensure the 7.1 surround sound mode is activated via the headset's switch.
 - Note that 7.1 surround sound is primarily supported via USB connections (USB-C or USB-A adapter) on compatible platforms like PC, PS4, and PS5.
 - Some users report an 'echo' effect with 7.1 surround sound; this can sometimes be mitigated by adjusting in-game audio settings or using your operating system's built-in surround sound features if preferred.
- **Connectivity Problems:**
 - Try connecting the headset to a different port or device to isolate the issue.
 - Ensure all cables are fully inserted and undamaged.

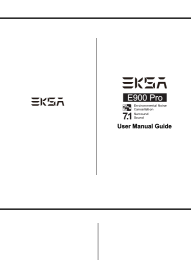
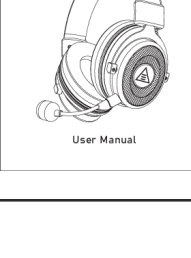
7. SPECIFICATIONS

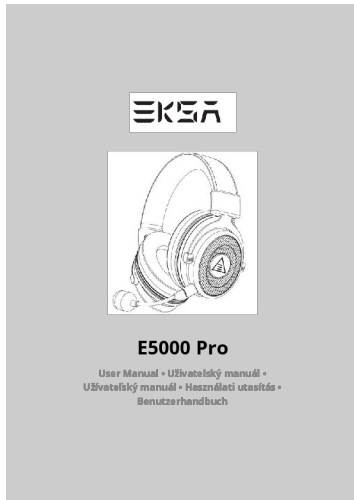
Feature	Detail
Model Name	E5000 Pro
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Compatible Devices	PC, PS4, PS5, Xbox One, Switch, Computer, Laptop, Phone
Audio Driver Type	Dynamic Driver
Earpiece Shape	Over-ear
Noise Control	Environmental Noise Cancellation (ENC)
Cable Feature	Detachable
Item Weight	1.48 pounds

8. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official EKSA website or contact their customer service directly. Details are typically provided in the product packaging or on the manufacturer's support pages.

Related Documents - E5000 Pro

 Star Engine 3-in-1 Gaming Headset User Manual	EKSA Star Engine 3-in-1 Gaming Headset User Manual Comprehensive user manual for the EKSA Star Engine 3-in-1 Gaming Headset, detailing its features, specifications, operation, connectivity, and warranty information. Includes setup guides for PC, Mac, PlayStation, and Xbox.
 EKSA E1000 WT User Manual	EKSA E1000 WT Wireless Gaming Headset User Manual Comprehensive user manual for the EKSA E1000 WT Wireless Gaming Headset, detailing features, specifications, operation, and troubleshooting.
 EKSA E5000 Pro User Manual • Troubleshooting Manual • Warranty Manual • Accessories Guide • Replacement Parts List	EKSA E5000 Pro Gaming Headset User Manual User manual for the EKSA E5000 Pro Gaming Headset, providing setup instructions, features, and compatibility information for various platforms including PC, PlayStation, and Xbox.
 EKSA E900 Pro User Manual Guide	EKSA E900 Pro Gaming Headset User Manual User manual guide for the EKSA E900 Pro Gaming Headset, detailing features like Environmental Noise Cancellation and 7.1 Surround Sound, multi-platform compatibility, and setup instructions for various devices.
 EKSA E900 User Manual Guide	EKSA E900 Gaming Headset User Manual User manual for the EKSA E900 Gaming Headset, detailing features, setup for PC, PlayStation 4, and Xbox One S/X, troubleshooting tips, product specifications, package contents, and warranty information.
 EKSA E900 Pro 2-in-1 Gaming Headset User Manual	EKSA E900 Pro Gaming Headset User Manual - Immersive 7.1 Surround Sound & Multi-Platform Compatibility User manual for the EKSA E900 Pro 2-in-1 gaming headset. Features include immersive 7.1 surround sound, wide compatibility with PC, consoles, and mobile devices, and a detachable microphone. Find setup and operation guides.



[EKSA E5000 Pro Gaming Headset User Manual](#)

User manual for the EKSA E5000 Pro Gaming Headset, providing setup instructions, features, and compatibility information for various platforms including PC, PlayStation, and Xbox.

lang:en **score:45** filesize: 1.47 M page_count: 52 document date: 2025-06-30



[\[pdf\] User Manual Specifications Guide](#)

E5000 pro Download User Manuals EKSA Pro Manual v 1650612766 cdn shopify s files 1 0287 1138 7195 |||

User Manual Language Guide English 1 8 Franais 15 Deutsch 22 29 Espaol 36 Italiano 43 Portugus 50 Trke 57 Packing List EKSA Star Engine Gaming Headset Detachable Microphone Microphone Foam Cover Carry Pouch User Manual 3.5mm Audio Cable Type-C Audio Cable USB to USB-C...

lang:en **score:36** filesize: 16.61 M page_count: 67 document date: 2022-04-22



[\[pdf\] User Manual](#)

EKSA E5000 Pro CZ files innpro pl s3 amazonaws E5000Pro |||

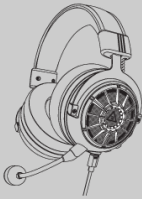
Herní sluchátka EKSA **E5000 Pro** Uživatelská příručka Obsah balení 1. Herní sluchátka EKSA StarEngine Pro 2. Odnímatelný mikrofon 3. Plovící štít mikrofonu 4. Kryt 5. Uživatelská příručka 6. 3,5mm audio kabel 7. Audio kabel typu C 8. Prodlužovací kabel USB typu C STAR ENGINE Pro E 3-IN-1 Gaming Headset User Manual Spe...

lang:it **score:36** filesize: 6.08 M page_count: 11 document date: 2023-06-12

EKSA

Sluchawki gamingowe EKSA
E5000 Pro

Instrukcja obsługi



[\[pdf\]](#) User Manual

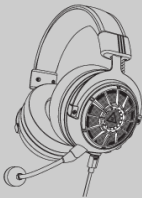
EKSA E5000 Pro PL Sluchawki gamingowe Instrukcja obsługi 15 juin 2023 — User Manual 3 IN 1 Gaming Headset PS®4 Xbox® One Nintendo Switch™ komputerami laptopami systemami macOS i urządzeniami mobilnymi itp cdn files innpro pl E5000Pro |||

Sluchawki gamingowe EKSA **E5000 Pro** Instrukcja obsługi Zawarto opakowania 1. Sluchawki EKSA StarEngine Pro Gaming 2. Odlczany mikrofon 3. Piankowa osłona mikrofonu 4. Pokrowiec 5. Instrukcja obsługi 6. Kabel audio 3,5 mm 7. Kabel audio typu C 8. Przedluacz USB typu C STAR ENGINProE 3-IN-1 Gaming He...
lang:pl **score:36** filesize: 5.7 M page_count: 10 document date: 2023-06-12

EKSA

EKSA E5000 Pro játék fejhallgató

Felhasználói kézikönyv



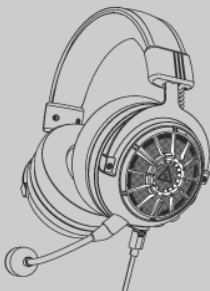
[\[pdf\]](#) User Manual

EKSA E5000 Pro HU files innpro pl s3 amazonaws E5000Pro |||

EKSA **E5000 Pro** jtk fejhallgat Felhasznli kziknyv A csomag tartalma 1. EKSA StarEngine Pro Gaming Headphones 2. Levehet mikrofon 3. Habszivacs mikrofonpajzs 4. Borts 5. Felhasznli kziknyv 6. 3,5 mm-es audiokbel 7. C-tpus audiokbel 8. C tpus USB-hosszabbt kbel STAR ENGINProE 3-IN-1 Gaming Headset Us...
lang:tl **score:35** filesize: 6.21 M page_count: 14 document date: 2023-06-12

EKSA

STAR
ENGINE Pro
3-IN-1 Gaming Headset

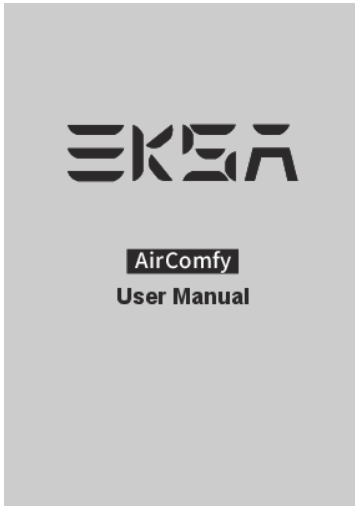


User Manual

[\[pdf\]](#) User Manual Specifications Guide

E5000 pro Download USER MANUALS EKSA StarEngine Pro drive google file d 1Vbr AMFqW8m8yRFz317JcKCJGnVHn4ki view usp link |||

STAR ENGINEPro 3-IN-1 Gaming Headset User Manual Language Guide English 1 9 Franais 17 Deutsch 25 33 Espaol 41 Italiano 49 Portugus 57 Trke 65 EN Package Contents EKSA StarEngine Pro Gaming Headset Detachable Microphone Microphone Foam Cover Carry Pouch User Manual 3.5...
lang:en **score:34** filesize: 42.72 M page_count: 77 document date: 2024-01-12



[\[pdf\]](#) User Manual Specifications Guide

E5000 pro Download USER MANUALS EKSA AirComfy S drive google file d

1Zfq0CweTA9KTrd404jOuOXPCRGAhuwL view usp link |||

AirComfy User Manual Language Guide English 1 8 Franais 15 Deutsch 22 29 Espaol 36 Italiano 43 Portugus 50 EN Package Contents EKSA AirComfy Gaming Headset Y Splitter Extension Cable Carry Pouch User Manual AirComfy User Manual Specifications Connection Type: 3.5 mm Audio C...

lang:en score:33 filesize: 43.03 M page_count: 60 document date: 2024-01-12



[EKSA Star Engine 3-in-1 Gaming Headset User Manual](#)

Comprehensive user manual for the EKSA Star Engine 3-in-1 Gaming Headset, detailing its features, specifications, operation, connectivity, and warranty information. Includes setup guides for PC, Mac, PlayStation, and Xbox.

lang:en score:32 filesize: 2.52 M page_count: 10 document date: 2022-06-16



[\[pdf\]](#) User Manual Specifications Guide

E5000 pro INNPRO 15 giu 2023 — EKSA 7 1 SoudBase SoundBase provides an unrivaled audio experience with punchy and immersive sound Every sneaky footstep every Pro EN cdn files innpro pl E5000Pro |||

STAR ENGINEPro 3-IN-1 Gaming Headset User Manual EN Package Contents EKSA StarEngine Pro Gaming Headset Detachable Microphone Microphone Foam Cover Carry Pouch User Manual 3.5 mm Audio Cable Type-C Audio Cable Type-C to USB Extension Cable STAR ENGINEPro 3-IN-1 Gaming Headset User Manual...

lang:en score:23 filesize: 31.95 M page_count: 10 document date: 2023-06-12

