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### Whirlpool 33015 XO8014BYS

# Whirlpool Xpert Care 8kg Front Load Washing Machine User Manual

Model: 33015 XO8014BYS

## INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Whirlpool Xpert Care 8kg 5 Star Inverter Fully-Automatic Front Load Washing Machine. Please read it thoroughly before using the appliance and keep it for future reference.



Image: Whirlpool Xpert Care 8kg Front Load Washing Machine with Ozone Air Refresh Technology & Heater.

## IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using the washing machine.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances.
- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- Do not reach into the appliance if the tub or agitator is moving.
- Do not install or store this appliance where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.

## SETUP AND INSTALLATION

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### Unpacking

Carefully remove all packaging materials. Ensure all included components are present:

- User Manual
- Liquid Detergent Separator
- Ratmesh & screws
- Inlet Hose
- Drain Hose
- Assembled Transport Bolts
- Transport Caps

Remove all transport bolts from the rear of the machine before use. Failure to do so may cause severe vibration and damage.

### Placement

Place the washing machine on a firm, level surface. The appliance is designed for freestanding installation. Proper placement helps prevent excess vibration and wear, which can impact efficiency.

- **Dimensions (LxWxH):** 55 x 60 x 85 Centimeters
- **Weight:** 38 kg



Image: Front view of the washing machine, illustrating its dimensions (60cm width, 85cm height, 55cm depth).

## Water and Drain Connections

Connect the inlet hose to a cold water tap and the machine's inlet valve. Ensure connections are tight to prevent leaks. Position the drain hose securely into a standpipe or laundry tub, ensuring it is not kinked.

## Electrical Connection

Connect the power cord to a grounded electrical outlet. The machine operates on 230 Volts (AC).

## OPERATING INSTRUCTIONS

### Control Panel Overview

The washing machine features a touch control console combined with an LED display and a program selection knob.



Image: Close-up of the washing machine's control panel, showing the program knob, LED display, and touch controls for various functions.

## Loading Laundry

Open the door and load clothes loosely into the drum. Do not overload the machine. The machine has an 8 kg capacity. The "Add Garment" feature allows you to add forgotten items during a cycle.



Image: Close-up view of the washing machine's stainless steel drum interior, designed for gentle yet effective washing.

## Detergent Dispenser

Add appropriate detergent to the dispenser. Use the provided liquid detergent separator for liquid detergents. For optimal results and energy saving, use high-efficiency (HE) detergents.





Image: Illustrates tips for efficient washing, including using the right detergent, proper placement, and loading full loads.

## Selecting a Wash Program

Turn the program selection knob to choose from the available wash cycles:

- **StainWash:** For heavily soiled items.
- **Rapid 30 min:** Quick wash for lightly soiled clothes.
- **Sanitize:** High-temperature wash for hygiene.
- **Baby Care:** Gentle wash for baby clothes.
- **Bedding:** For blankets, duvets, and other large items.
- **Curtains:** Specific program for curtains.
- **Rinse & Spin:** For rinsing and spinning items separately.
- **Spin & Drain:** For draining water and spinning clothes.
- **Delicates:** Gentle wash for delicate fabrics.
- **Cotton:** Standard program for cotton items.
- **Eco Cotton:** Energy-efficient cotton wash.
- **Daily Wash:** For everyday laundry.
- **Woolens:** Gentle program for wool items.
- **Active Wear:** For sportswear.
- **Drum Clean:** For cleaning the washing machine drum.

## Special Features

- **Ozone Air Refresh Technology:** Refreshes clothes without water, removing odors and sanitizing.
- **6th Sense Soft Move Technology:** Adaptive drum movements for enhanced fabric care, optimized wash performance, reduced friction, and improved water/energy use.
- **SteamWash Technology:** Utilizes steam for deeper cleaning and wrinkle reduction.
- **Inverter Technology:** Ensures energy efficiency and quiet operation.

- **Heater:** Integrated heater for hot water washes.



Image: Details the benefits of 6th Sense Soft Move Technology, including adaptive drum movement, enhanced fabric care, and optimized wash performance.



Image: Illustrates various fabric types suitable for washing, such as wool, cotton, silk, baby care items, blankets, and denim.

## MAINTENANCE AND CARE

### Cleaning the Drum

Regularly use the "Drum Clean" program to remove detergent residue and prevent odor buildup. Run this cycle without laundry and with a suitable drum cleaning agent if recommended.

### Detergent Dispenser Cleaning

Remove and clean the detergent dispenser drawer periodically to prevent blockages and mold growth. Rinse it under running water and dry thoroughly before reinserting.

### Exterior Cleaning

Wipe the exterior surfaces of the machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### Filter Cleaning

Refer to the detailed instructions in the full user manual for cleaning the drain pump filter. This should be done regularly to ensure efficient drainage.

## TROUBLESHOOTING

Before contacting customer service, review the following common issues and solutions:

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed properly, program not selected.	Check power connection, ensure door is latched, select a program and press Start.
No water filling	Water tap closed, inlet hose kinked, water supply issue.	Open water tap, straighten hose, check household water supply.
Machine vibrates excessively	Transport bolts not removed, machine not level, uneven load.	Remove transport bolts, adjust leveling feet, redistribute laundry inside the drum.
Water not draining	Drain hose kinked or blocked, drain pump filter clogged.	Check and straighten drain hose, clean the drain pump filter.

## SPECIFICATIONS

Feature	Detail
Brand	Whirlpool
Model	33015 : XO8014BYS
Capacity	8 Kilograms
Energy Efficiency	5 Star
Annual Energy Consumption	480 Kilowatt Hours Per Year
Noise Level	72 Decibels
Installation Type	Freestanding



Feature	Detail
Special Features	Inverter, Ozone Air Refresh Technology, 6th Sense Soft Move Technology, SteamWash Technology, Heater
Colour	Majestic Silver
Control Console	Touch
Access Location	Front Load
Voltage	230 Volts (AC)
Item Weight	38 kg
Product Dimensions (LxWxH)	55 x 60 x 85 Centimeters

## WARRANTY AND SUPPORT

Your Whirlpool Xpert Care washing machine comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions.

For technical assistance, service requests, or to purchase genuine spare parts, please contact Whirlpool customer support. Contact details can typically be found on the Whirlpool official website or in your warranty documentation.

**Included Components:** User Manual, Liquid Detergent Separator, Ratmesh & screws, Inlet Hose, Drain Hose, Assembled Transport Bolts, Transport Caps.